

# Backup4all User Manual

## Backup4all User Manual

### for Backup4all version 9

by Softland

This user manual presents all the features in the Professional edition. If you own Lite, Standard or Portable, some of the features presented in this user manual might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check the feature matrix topic.

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## Introduction

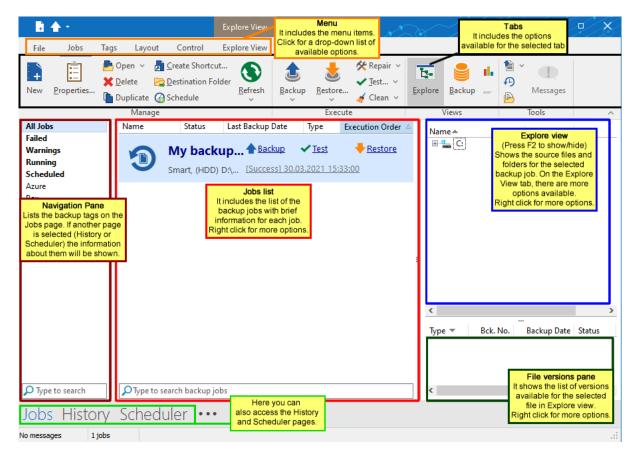
# Part

### 1 Introduction

### 1.1 Product Description

Backup4all is an award-winning backup software for Windows. Backup4all protects your valuable data from partial or total loss by automating backup tasks, password protecting and compressing it to save storage space. Using Backup4all you can easily backup to any local, network drive, backup to FTP (with support for SSL encryption, proxy server, passive mode), SFTP, Amazon S3, Azure, Dropbox (Personal or Business), OneDrive (Personal or Business), Google Cloud Storage, Box, HiDrive, Hubic, backup to CD, DVD or Blu-ray disc, Google Drive, or other removable media (such as USB or Firewire drives).

You can also use multiple Amazon S3 compatible clouds as backup destination: Akaza, Aruba Cloud, Backblaze B2, Caringo, CenturyLink, Cisco, Claudian, Connectia, Constant, DDN, dinCloud, Dream Objects, Dunkel, T Cloud, Exoscale, Green Qloud, HGST, Hitachi, HostEurope, IDC Frontier, LeoNovus, Mandic, Minio, NetApp, NiftyClouds, Numergy, QNAP, Revera, Scality, Seeweb, SwiftStack, ThinkOn, Tiscali, vCloud Air, Verizon, Walrus and Zettagrid. You can also use a custom S3 compatible server by entering the specific information.



Backup4all can backup open/locked files (if the files are located on local partitions on Windows XP/2003/Vista/Windows 7/Windows 8/8.1/Windows 10) and it can perform smart, full, differential, incremental and mirror backups. When defining a backup you can also set file filters and schedule the backup for automatic execution. Once a backup is performed, in Explore View (F2) you can see what

files have been changed since the last backup or in Statistics View (F3) you can read the statistics about the next backup execution. In Explore View, when you right click a file, you can use the context menu to run standard actions associated with the file type.

In Backup4all you can manually select which files and folders to be backed up. There is also the option to use backup plugins which will automatically pick the necessarily files for backup. There are some predefined plugins available in application: My Documents, My Pictures, Google Chome, Internet Explorer Favorites, Mozilla FireFox Profiles, Mozilla Thunderbird, Windows Live Mail or Outlook emails and settings. Users can create their own plugins using the Plugin Creator application.

Backup4all has ZIP64 support (can create backups over 2 GB) and creates standard zip files, meaning that you can access it with any zip compatible utility. Backup4all also allows you to encrypt your backup using AES encryption (128/192/256-bit).

Backup4all keeps track of file versions. You can easily restore any version of files or a whole folder. You can also filter the files to be restored by different criteria such as: type of the file, date, size or attributes.

Backup4all tests the backup files automatically to ensure the backup is safe and correctly executed (uses CRC32). You can also enable email notifications to receive an email in case of success/error/warning.

Backup4all works with any drive letter, including mapped network drives and UNC paths. It comes with its own built-in CD/DVD/Blu-ray burning support.

Backup4all runs on Windows Server 2019/Server 2016/10/Server 2012/8.1/8/Server 2008/7/Server 2003/XP and offers multi language support.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

### 1.2 System Requirements

To install Backup4all you need Windows Server 2019/Server 2016/10/Server 2012/8.1/8/Server 2008/7/Server 2003/XP and at least 200 MB of free disk space. Because the application uses zip compression, additional disk space is needed for the temporary directory. The amount of free space depends on the size of files to backup.

Note: Backup4all can backup open files only if installed on Windows Server 2016/10/Server 2012/8.1/8/Server 2008/7/Server 2003/XP and if the files are stored on NTFS partitions.

### 1.3 Installation

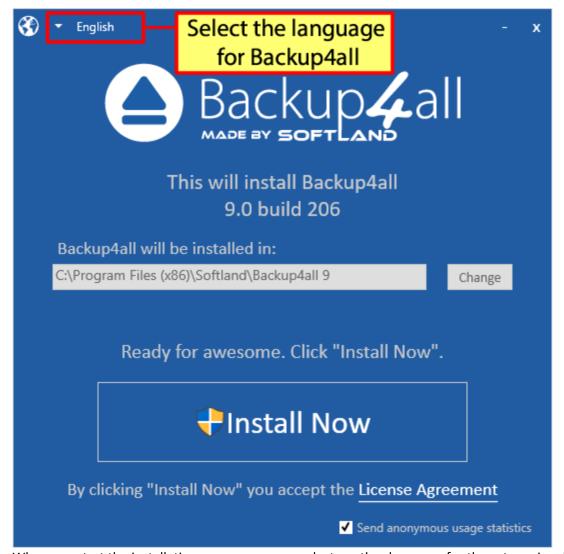
### <u>Install</u>

To install Backup4all on a computer you need to have administrative rights. The installation process does not take much time. All you need to do is to follow the instructions of the Backup4all **Setup** 

Wizard. A reboot will be required after installing of SPTD driver.

If you have already installed an older version of Backup4all, you can install the new version on top of the older one, no need to uninstall it (the installer will recognize if the program is running and will ask if you wish to close it in order to continue). You might need to close Backup4all manually if it is in a middle of an operation.

Note: If you have version 8.x (or previous) installed, you can install version 9.x without uninstalling the other one. Backup4all 9 will be installed and run separately, and will give you the option to import your backup jobs and settings from the previous versions.



When you start the installation process you can select another language for the setup wizard and the location where the application will be installed. Click on the **Install Now** button to start the installation process. On the bottom you can also read the License Agreement.

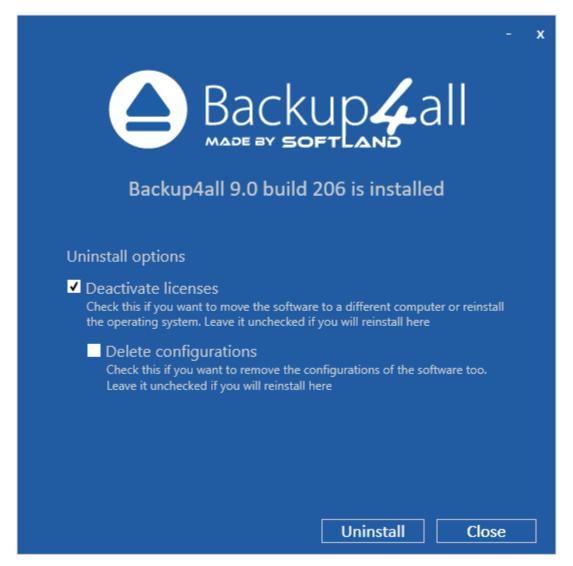
### Uninstall

To uninstall Backup4all, first you need to close the application. Then go to Start->Settings->Control

Panel and select Uninstall a Program option.

**Deactivate licenses** - When uninstalling Backup4all you can deactivate it from that computer. That is useful if you plan to move it on another computer.

**Delete configurations** - A second option allows you to also delete the application configurations on uninstall.



### 1.3.1 Command Line Parameters

### **Installing Backup4all with command line parameters**

### The parameters for .msi installer

Backup4all can be installed with various command line parameters that are useful when an unattended installation is needed.

### Syntax

msiexec /i b4asetup.msi [switches]

Switches can be any combination of the following parameters:

**/INSTALL\_FOLDER** - Overrides the default directory name displayed on the Select Destination Location wizard page. A fully qualified pathname must be specified.

/INSTALL\_LANGUAGE - Overrides the default installation language.

### The parameters for .exe installer

**/SILENT, /VERYSILENT** - Instructs Setup to be silent or very silent. When Setup is silent the wizard and the background window are not displayed but the installation progress window is. When a setup is very silent this installation progress window is not displayed. Everything else is normal, so for example error messages during installation are displayed.

If a restart is necessary and the **/NORESTART** command isn't used (see below) and Setup is silent, it will display a Reboot now? message box. If it's very silent it will reboot without asking.

**/SUPPRESSMSGBOXES** - Instructs Setup to suppress message boxes. Only has an effect when combined with **/SILENT** and **/VERYSILENT**.

**/NOCANCEL** - Prevents the user from canceling during the installation process, by disabling the Cancel button and ignoring clicks on the Close button. Useful along with **/SILENT** or **/VERYSILENT**.

**/NORESTART -** Instructs Setup not to reboot even if it's necessary.

**/RESTARTEXITCODE=exit code -** Specifies the custom exit code that Setup is to return when a restart is needed. Useful along with **/NORESTART**.

**/DIR="x:\dirname"** - Overrides the default directory name displayed on the Select Destination Location wizard page. A fully qualified pathname must be specified.

**/GROUP="folder name" -** Overrides the default folder name displayed on the Select Start Menu Folder wizard page.

**/NOICONS** - Instructs Setup to initially check the Don't create a Start Menu folder check box on the Select Start Menu Folder wizard page.

**/LANG="language"** - Specifies the language to use for the installation. When a valid /LANG parameter is used, the Select Language dialog will be suppressed.

**/Default** - Instructs Setup to set the printer as default printer.

**/NoInstallifExists** - Instructs setup to check if the same edition of Backup4all is already installed. If found it does not start the installation.

### /NoInstallIfVersion="major version.minor version.build no"

Instructs setup to check if Backup4all is already installed. If found it checks what version is installed. If the version installed is older then the given parameter, it proceeds with installation. If the installed version is the same or newer then the given parameter, it does not start the installation.

### The parameters for uninstall Backup4all

The uninstaller has also some parameters for silent uninstall (they have the same meaning as for the installer, see above for details):

/SILENT

/VERYSILENT

/SUPPRESSMSGBOXES

/NORESTART

### 1.4 Features Summary

### Intuitive interface

The Getting Started window allows you to easily define/run backup jobs or restore backed up data. By switching to the Explore View, you can see all the files/folders that are in the backup job and the new files that will be stored at the next backup execution. You can sort and search the file tree in Explore view. You can start this backup application at windows startup or minimize it to the system tray.

# Backup locked or open files (XP/2003/Vista/Windows 7/Windows 2008/Windows 8/Windows 8.1/Windows 10)

Backup4all uses the Volume Shadow Copy service that allows you to back up local open files from NTFS partitions in Windows XP/2003/Vista/2008 Server/Windows 8/8.1/Windows 10. Now you can backup your emails and settings without closing Microsoft Outlook, Outlook Express or other email clients.

### File and Folder Filters

Powerful file and folder filtering engine with lots of options to filter by attribute, size, date, name and type). You can create filters using a combination of restrictions and you can define separate filters for inclusion and exclusion.

### Manage multiple backup jobs

This backup software allows defining multiple backup jobs and saving them for future use. On the main application view, you have an overview of all defined backup jobs.

### **Email notifications**

You can configure Backup4all to send custom emails after a backup finished, with success, error and warning notifications. Environmental variables can be used in the email title and body. Additional

options allow you to attach the backup log file and send the email to several addresses.

### Pause/Resume or Stop operation

The backup operation supports pausing and resuming, so running a backup job can be interrupted and continued at a later time. There is also a Stop operation now, that when pressed will not Cancel the backup, but instead will save everything until that point when it was pressed.

### **Automatic updates**

Backup4all can now check for updates either manually or automatically at a scheduled date. This allows you to better stay in touch with the latest development of Backup4all.

### **Backup catalog file**

Backup4all stores a summary snapshot of the file and folder information into a backup catalog file (" . bkc ") each time a backup is executed. This catalog is stored in a different file than the backup itself and it allows Backup4all to keep track of the backed up files. The advantage of using a catalog is faster backup execution. Another advantage is that you can run Backup4all together with other backup applications because they will not interfere with each other.

### Backup directly to CD/DVD/Blu-ray

This backup software comes with its own built-in CD/DVD/Blu-ray burning support. Just set the destination on CD/DVD/Blu-ray disc and execute the backup job. However, you can use UDF format (using SPTD driver installed with Backup4all, or other products such as DirectCD or InCD) or the Joliet format. Backup4all also has the possibility to erase CD-RW/DVD-RW/Blu-ray media.

### **FTP Backup**

You can backup your files to remote locations using the FTP service (with SSL support, active/passive transfer modes, firewall support, XCRC tests). You just have to select FTP as destination, enter the connection details and you are ready to backup to FTP.

### **SFTP Backup**

You can backup your files to remote locations using the SFTP service. Select SFTP as destination, enter the configurations and you are ready to backup to SFTP.

### **Azure Backup**

You can backup your files to Azure destination. Select Azure as backup destination and type the Account name, the Key and the Container to configure the Azure destination.

### **Amazon S3 Backup**

You can also use Amazon as backup destination. Select Amazon S3 as backup destination and type the Access key ID, the Secret Access Key and the Bucket in order to configure the Amazon S3 destination.

### **Google Cloud Storage Backup**

You can backup your files to Google Cloud Storage destination. Select Google Cloud Storage as backup destination, choose the account and destination folder.

### **Google Drive Backup**

You can backup your files to Google Drive destination. Select Google Drive as backup destination, choose the account and destination folder.

### **OneDrive Backup**

You can backup your files to OneDrive destination. Select OneDrive as backup destination, choose the account and destination folder.

### **Box Backup**

You can backup your files to Box destination. Select Box as backup destination, choose the account and destination folder.

### **Dropbox Backup**

You can backup your files to Dropbox destination. Select Dropbox as backup destination, choose the account and destination folder.

### **HiDrive Backup**

You can backup your files to HiDrive destination. Select HiDrive as backup destination, choose the account and destination folder.

### **Hubic Backup**

You can backup your files to Hubic destination. Select Hubic as backup destination, choose the account and destination folder.

### **S3** Compatible Backup

You can backup your files to S3 Compatible destination. Select S3 Compatible as backup destination, choose the S3 server, enter the credentials, bucket and destination folder.

### **Backup Destination**

You can store the backup in a local folder, on another computer in the same LAN, on media such as: CD-R, CD-RW, DVD+R, DVD-R, DVD+RW, DVD-RW, Blu-ray, Blu-ray RW, on USB drives or other removable media, on FTP, SFTP, Amazon, Azure, Google Cloud Storage, Google Drive, OneDrive, Box, Dropbox, HiDrive, Hubic or S3 Compatible.

### **Extra Actions**

Perform extra actions before and/or after backup execution.

### Create shortcut for backup job/tag

You can create a "shortcut" of a backup job or backup tag to a desired location. Whenever you will double-click that shortcut, the backup job defined will start running. You can make it a "one click backup" if you place that shortcut in the Quick Launch menu.

### **Statistics**

You can actually see the number of files that will be processed at next backup (very useful when you have a large number of files). Other information refers to the size and date of the executed backups and the available free space on storage destination.

### Play custom sounds

Backup4all can play custom success/warning/error sounds at the end of the backup.

### File warnings

File warnings are displayed to the user during backup execution if the user chooses so. These warnings are also written to the log file. Scheduled backups do not show these warnings even when this option is set.

### **New Backup Wizard**

This backup software provides step-by-step instructions to create a new backup job by selecting Where, What, How and When to backup.

### **Easy File and Folder Selection**

You can browse a folder tree to select several files and folders as source of the backup or you can include or exclude them individually. Multiple files/folders can be added as Sources at once (drag-and-drop supported).

### **Backup Types**

Different backup types to choose from: smart backup, full backup, differential backup, incremental backup and mirror backup.

### **Smart backup**

This backup type was designed to automatically decide the backup type to use and the number of versions to store, giving a backup destination, without asking you every time what to do.

### **Block backup**

This option is useful when you have large files changed frequently (as .PST or databases). Using the block backup option, allows you to back up only the changes inside the file, not the whole large file.

### Standard Zip Compression and zip64 support

If the zip file size is less than 2 Gbytes, Backup4all creates standard zip files. This format is compatible with any zip utility available on the market. Unlike other backup softwares, for zip files greater than 2 Gbytes, Backup4all uses zip64 technology (which allows unlimited zip file size).

### **Backup Plugins**

In Backup4all you can load plugins to backup/restore the settings of specific programs. A plugin is actually an XML file that once imported in Backup4all adds a predefined backup. For instance, a backup plugin for Mozilla FireFox, when loaded, will automatically add in the Predefined Backup list an entry for Firefox, so when defining a new backup job if that's selected, the FireFox profiles will be added as source for the new backup.

### **Customized Zip Names**

You can customize name prefixes for the zip archives, which store your backup versions. Backup4all also supports file/folder paths longer than 260 characters (turn off file parsing).

### **Password Protection**

You can protect your ZIP files by setting a password for each backup job. Besides normal password

protection, Backup4all also supports 128-bit, 192-bit and 256-bit AES encryption. These numbers reflect the encryption key size used to encrypt the data - a higher key strength provides stronger encryption.

### **Snapshots**

Mirror backup type makes an exact copy of selected files and folders (copying NTFS permissions and alternate streams), including empty folders too (for an exact copy of the source). Optionally, for mirror backups you can choose to zip the backed up files individually.

### **Disk Spanning**

Automated support for splitting your backup between many removable disks or even on the same media. You can specify the maximum size of the zip archives. When performing a mirror backup and using disk spanning you can choose not to split the files. This is an useful option because you can copy your music/movies to CD, DVD or Blu-ray disc and not have them split up when the CD, DVD or Blu-ray disc is full.

### Logs

The operations performed by Backup4all are logged. This allows you to see the status of performed operations (backup/test/cleanup/restore). A backup job/tag History view is available too (which also lets you export the information as .csv).

### **Command Line**

A command line version of this backup application is available too (that lets you run different operations using parameters).

### **Restore Wizard**

Restore backed up data step-by-step. Allows you to choose the version of files which will be restored and filter them to restore only the needed versions (file versioning applies to full, differential and incremental backups only). You can quickly restore the latest version of a file/folder as well as restoring versions of files backed up at a specific date.

### Compatibility

You can restore data using any standard zip software. Backup4all gives you this way more flexibility if you need to restore data on a different computer (if the backup was created using independent splits, see this section on how to restore correctly using 3rd party zip software).

### One touch backup

Some USB enclosures have a button to start the execution of an associated program. If you have such a device, you can configure Backup4all to execute a backup job or a backup tag when this button is pressed (works only with certain USB enclosures).

### **Summary**

Text description of the full setup for each backup job that allows you to easily review the information regarding the backup.

### **Program security**

Backup4all offers an option to lock its interface so that when it starts you will need to provide a

password in order to unlock it and be able to make changes to its settings.

### Test backup

The application tests the backups (using CRC32). This ensures that the files have been backed up properly and the backup is safe. You can also test the backup integrity at a later time from Backup4all's main menu. When backing up to removable media, after each media item written the backup test is performed (for spanned backups). When backing up to FTP, the XCRC command can be used (if supported by server). This speeds up the testing as Backup4all will verify the backup based on the CRC information received from server. If a cloud destination is used as the backup destination, the test will be made based on the CRC information and the files won't be downloaded again after backup.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

### 1.5 Feature Matrix

Backup4all comes in three\* editions: Lite, Standard and Professional.

**Professional** is the full edition with all features enabled, while **Standard** and **Lite** are the limited-functionality editions.

Below you can find a comparison of the features available in each edition.

\*Backup4all Portable Edition is a custom version of Backup4all that works only on portable devices.

### **Backup Destinations**

	Lite	Standard	Professional	Portable Edition
<b>UPDATED:</b> Cloud backups to Google Drive	×	×	<b>✓</b>	×
<b>UPDATED:</b> Cloud backups to Microsoft OneDrive	×	×	<b>\</b>	×
<b>UPDATED:</b> Cloud backups to Box Cloud	×	×	<b>✓</b>	×
<b>UPDATED:</b> Cloud backups to Dropbox	×	×	<b>√</b>	×
<b>UPDATED:</b> Cloud backups to Amazon S3	×	×	<b>√</b>	<b>V</b>
UPDATED: Cloud backups to Azure	×	×	<b>√</b>	<b>V</b>
<b>UPDATED:</b> Cloud backups to Hidrive	×	×	<b>√</b>	×
UPDATED: Cloud backups to Hubic	×	×	<b>√</b>	×
<b>UPDATED:</b> 37+ Amazon S3 Compatible cloud destinations	×	×	<	×
Backup to FTP (active/passive transfer modes)	×	×	<b>V</b>	<b>~</b>
Backup to FTPS (FTPES, FTP-SSL or FTP Secure)	×	×	<b>✓</b>	<b>√</b>

Backup to SFTP (SSH File Transfer Protocol)	×	×	<b>~</b>	<b>~</b>
Backup to CD/DVD (single/dual layer)	$\checkmark$	$\checkmark$	<b>\( \langle \)</b>	<b>V</b>
Backup to Blu-ray/HD-DVD	$\checkmark$	$\checkmark$	<b>\( \langle \)</b>	<b>V</b>
Backup to external hdd (USB/Firewire)	$\checkmark$	$\checkmark$	<b>\( \langle \)</b>	<b>V</b>
UPDATED: Backup to network drives	$\checkmark$	$\checkmark$	<b>\( \langle \)</b>	<b>V</b>
Backup to removable media (USB flash drive, floppy)	$\checkmark$	<b>V</b>	<b>✓</b>	<b>\</b>
Backup to local hard drives	$\checkmark$	<b>\</b>	<b>~</b>	<b>~</b>
Backup to ZIP drives	$\checkmark$	<b>V</b>	<b>~</b>	<b>~</b>
Can be installed only on portable USB flash drives	×	×	×	<b>\</b>
NEW: Backup to Google Cloud Storage	×	×	<b>~</b>	×

### Interface

	Lite	Standard	Professional	Portable Edition
Customizable ribbon interface	<b>4</b>	<b>V</b>	</td <td><b>V</b></td>	<b>V</b>
UPDATED: Show job details in card/list mode	<b>\</b>	<b>V</b>	<b>✓</b>	<b>~</b>
Navigation pane	<b>\</b>	<b>V</b>	<b>V</b>	<b>~</b>
Notification messages	<b>\</b>	<b>V</b>	<b>✓</b>	<b>~</b>
Windows Explorer contextual right-click menu	$\checkmark$	<b>V</b>	<b>\</b>	<b>~</b>
Explore View	$\checkmark$	<b>V</b>	<b>\</b>	<b>~</b>
Backup View	$\checkmark$	<b>V</b>	<b>\</b>	<b>~</b>
Progress View	$\checkmark$	<b>~</b>	<b>V</b>	<b>~</b>
View backup statistics	$\checkmark$	<b>~</b>	<b>V</b>	<b>~</b>
Group backup configurations using tags	$\checkmark$	<b>V</b>	<b>\</b>	<b>~</b>
Access application according to system privileges	$\checkmark$	<b>V</b>	<b>\</b>	<b>~</b>
Lock program interface with a password	×	<b>V</b>	<b>\</b>	<b>~</b>
Show "Getting Started" window	$\checkmark$	<b>V</b>	<b>\</b>	<b>~</b>
Show versions in Explore View	<b>V</b>	<b>V</b>	<b>✓</b>	<b>~</b>
Start application at Windows startup	<b>\</b>	<b>V</b>	<b>✓</b>	×
Minimize application to system tray	<b>V</b>	<b>V</b>	<b>V</b>	<b>~</b>
Add sources with drag-drop	<b>V</b>	<b>V</b>	<b>✓</b>	<b>~</b>

Search as-you-type for backup jobs/tags in backup list	<b>\</b>	<b>\</b>	≪	<b>✓</b>
History window with backup, restore, test, cleanup logs	×	<b>\</b>	<	<b>~</b>
Show available space in destination on Statistics View	$\checkmark$	<b>\</b>	≪	<
Create desktop shortcuts to backup jobs and backup tags	×	<b>\</b>	</td <td>×</td>	×
Default predefined backups	$\checkmark$	$\checkmark$	<b>✓</b>	<b>✓</b>
Microsoft Outlook backup plugin	$\checkmark$	$\checkmark$	<b>✓</b>	<b>\</b>
Quick access toolbar	$\checkmark$	<b>~</b>	<b>\( \langle \)</b>	<b>\</b>
Advanced backup properties configurations	$\checkmark$	<b>~</b>	<b>✓</b>	<b>~</b>
Customizable backup options	<b>\</b>	<b>V</b>	<b>✓</b>	<b>\( \langle \)</b>
Visualization modes for application startup	<b>\</b>	<b>V</b>	<b>✓</b>	<b>✓</b>
Automatic updates	$\checkmark$	<b>V</b>	<b>✓</b>	<b>✓</b>
Multi-language support	$\checkmark$	<b>V</b>	<b>✓</b>	<b>✓</b>
MSI setup for automatic deployment	<b>\</b>	<b>V</b>	<b>V</b>	×
Packup Courses				
Backup Sources				
backup Sources	Lite	Standard	Professional	Portable Edition
Backup from local hard drives	Lite	Standard	Professional	
	Lite	Standard	Professional	
Backup from local hard drives	Lite	Standard	Professional	
Backup from local hard drives Backup from CD/DVD/Blu-ray	Lite	Standard	Professional	
Backup from local hard drives  Backup from CD/DVD/Blu-ray  Backup from external hdd drives	Lite	Standard	Professional	
Backup from local hard drives  Backup from CD/DVD/Blu-ray  Backup from external hdd drives  Backup from removable media	Lite	Standard	Professional	
Backup from local hard drives  Backup from CD/DVD/Blu-ray  Backup from external hdd drives  Backup from removable media  Backup from network drives	Lite	Standard	Professional	
Backup from local hard drives Backup from CD/DVD/Blu-ray Backup from external hdd drives Backup from removable media Backup from network drives Backup from ZIP drives	Lite	Standard  Standard  Standard	Professional   Professional	
Backup from local hard drives Backup from CD/DVD/Blu-ray Backup from external hdd drives Backup from removable media Backup from network drives Backup from ZIP drives				Edition
Backup from local hard drives Backup from CD/DVD/Blu-ray Backup from external hdd drives Backup from removable media Backup from network drives Backup from ZIP drives Backup				Edition
Backup from local hard drives Backup from CD/DVD/Blu-ray Backup from external hdd drives Backup from removable media Backup from network drives Backup from ZIP drives Backup	<ul> <li>✓</li> <li>✓</li> <li>✓</li> <li>✓</li> <li>✓</li> <li>✓</li> <li></li> </ul>			Edition
Backup from local hard drives Backup from CD/DVD/Blu-ray Backup from external hdd drives Backup from removable media Backup from network drives Backup from ZIP drives Backup Block-backup Scheduled Suspend	<ul> <li>✓</li> <li>✓</li> <li>✓</li> <li>✓</li> <li>✓</li> <li>✓</li> <li></li> </ul>			Edition

Password store management	<b>\</b>	<b>4</b>	<b>✓</b>	<b>\</b>
Select individual files and folders to be backed up	<b>\</b>	<b>~</b>	<b>✓</b>	<b>\</b>
<b>UPDATED:</b> Inclusion and exclusion filters for files and folders	<b>\</b>	✓	<b>✓</b>	<b>\</b>
UPDATED: Create and use general predefined filters	$\checkmark$	<b>✓</b>	<	<b>\</b>
Possibility to pause, resume or stop the backup	$\checkmark$	$\checkmark$	<b>\</b>	$\checkmark$
Override filters	$\checkmark$	<b>~</b>	<b>\</b>	<b>\</b>
Suspend application	$\checkmark$	<b>~</b>	<b>✓</b>	<b>/</b>
Run missed schedules	$\checkmark$	<b>~</b>	<b>✓</b>	×
AES encryption (128-bit, 192-bit and 256-bit)	×	×	<b>~</b>	<b>\</b>
Email notifications on success, errors, warnings	×	$\checkmark$	<b>\</b>	<b>\</b>
Run program/action before and/or after backup	×	<b>~</b>	<b>V</b>	<b>/</b>
Run program/action only once	×	<b>~</b>	<b>V</b>	<b>/</b>
Run backup at system shutdown	×	<b>~</b>	<b>V</b>	×
"Clean backup" action with parameters	×	<b>✓</b>	<b>\</b>	$\checkmark$
Clear backup before executing a scheduled job	×	<b>✓</b>	<b>\</b>	$\checkmark$
Erase disc before backup	$\checkmark$	<b>~</b>	<b>\</b>	$\checkmark$
Use local catalogs	$\checkmark$	<b>~</b>	<b>\</b>	$\checkmark$
Play sound on success, warning, error	×	<b>✓</b>	<b>\</b>	$\checkmark$
Assign volume labels for removable media	$\checkmark$	<b>✓</b>	<b>\</b>	$\checkmark$
Assign label for each backup version	$\checkmark$	<b>✓</b>	<b>\</b>	$\checkmark$
Set backup thread priority	$\checkmark$	<b>~</b>	<b>\</b>	<b>\</b>
One Touch Backup	×	<b>~</b>	<b>✓</b>	×
Independent spanned backups	<b>\</b>	<b>~</b>	<b>✓</b>	<b>\</b>
Back up empty folders	<b>\</b>	<b>~</b>	<b>✓</b>	<b>\</b>
Delete Sources after successful backup	<b>V</b>	<b>~</b>	<b>✓</b>	<b>\</b>
Create backup log	<b>V</b>	<b>~</b>	<b>✓</b>	<b>\</b>
Create backup catalog file	<b>V</b>	<b>V</b>	<b>✓</b>	<b>\</b>
Run backup at log-on or log-off	×	<b>V</b>	<b>✓</b>	×
Free Backup Plugins	<b>\</b>	<b>\</b>	<b>✓</b>	$\checkmark$

Plugin creator to generate your own plugins	<b>~</b>	<b>V</b>	<b>\( \langle \)</b>	$\checkmark$
Possibility to set memory usage for backing up	<b>~</b>	<b>V</b>	<b>\</b>	<b>V</b>
Browsable file and folder selection	$\checkmark$	<b>~</b>	<b>~</b>	<b>V</b>
Assign volume labels for removable media	<b>~</b>	<b>~</b>	<b>\</b>	<b>~</b>
Assign label for each backup version	<b>~</b>	<b>~</b>	<b>\</b>	<b>~</b>
Search file/folder in Backup view	<b>V</b>	<b>✓</b>	<b>✓</b>	<b>V</b>

### **Backup types**

	Lite	Standard	Professional	Portable Edition
Smart backup	×	×	<b>✓</b>	<b>\</b>
Mirror backup - without compression	$\checkmark$	<b>V</b>	<b>\</b>	<b>\</b>
Mirror backup with individual file compression (zip)	<b>\</b>	<b>*</b>	<b>√</b>	<b>*</b>
Full backup	×	<b>\</b>		<b>✓</b>
Store multiple versions for full backup type	×	<b>\</b>	<b>✓</b>	<b>\</b>
Differential backup	×	<b>V</b>	<b>\</b>	<b>V</b>
Store multiple versions for differential backup type	×	<b>V</b>	<b>\</b>	<b>4</b>
True incremental backup	×	×	<b>\</b>	<b>4</b>
Store multiple versions for incremental backup type	×	×	<b>\</b>	<b>*</b>
Limit number of backup versions	×	<b>\</b>	<b>✓</b>	<b>~</b>

### **Backup format**

backup format				
	Lite	Standard	Professional	Portable Edition
Compress backup files (zip format)	$\checkmark$	<b>\langle</b>		<b>~</b>
Obfuscate file/folder name in zip archive	×	<b>V</b>	<b>✓</b>	<b>~</b>
Support for zip64 technology	$\checkmark$	<b>V</b>	<b>V</b>	<b>~</b>
Choose zip compression level	$\checkmark$	$\checkmark$	<b>\</b>	<b>~</b>
Password protected zip files	$\checkmark$	<b>V</b>	<b>✓</b>	<b>~</b>
Customize zip name prefix	×	<b>V</b>	<b>✓</b>	<b>~</b>
Split zip files	×	<b>~</b>	<b>✓</b>	<b>~</b>
One-to-one copy	$\checkmark$	<b>~</b>	<b>✓</b>	<b>~</b>
Copy files with NTFS security permissions and	$\checkmark$	$\checkmark$	<b>V</b>	<b>✓</b>

alternate streams				
Use NTFS change journal	$\checkmark$	<b>V</b>	<b>\</b>	<b>V</b>
Custom application data file locations	<b>\</b>	<b>4</b>	<b>V</b>	<b>✓</b>
Backup execution				
	Lite	Standard	Professional	Portable Edition
Show backup progress	<b>\</b>	<b>4</b>	<b>4</b>	<b>√</b>
Compress catalog on destination	<b>\</b>	<b>V</b>	<b>✓</b>	<b>✓</b>
Smart file scanning mode	×	<b>V</b>	<b>✓</b>	×
Execute all backup configurations in a tag	<b>\</b>	<b>V</b>	<b>✓</b>	<b>~</b>
Perform unattended backups using Windows scheduler	<b>\</b>	$\checkmark$	<	×
Command line	$\checkmark$	<b>\</b>	<	×
Verify backup integrity before execution	$\checkmark$	<b>V</b>	<b>\</b>	<b>\</b>
<b>NEW:</b> Keep multiple catalog versions in destination	$\checkmark$	<b>V</b>	<b>\</b>	<b>~</b>
Test				
	Lite	Standard	Professional	Portable
			1101633101141	Edition
Test backups	<b>√</b> /	<b>√</b>	✓/	
Test backups Test backup tags		✓	✓	
	✓ ✓ ✓	✓ ✓ ✓	✓ ✓ ✓	
Test backup tags		✓ ✓ ✓ ✓ ✓ ✓		
Test backup tags Test & repair backups				
Test backup tags  Test & repair backups  Test FTP/FTPS/SFTP backups				
Test backup tags  Test & repair backups  Test FTP/FTPS/SFTP backups  Test after backup option				
Test backup tags  Test & repair backups  Test FTP/FTPS/SFTP backups  Test after backup option  Set test thread priority				
Test backup tags  Test & repair backups  Test FTP/FTPS/SFTP backups  Test after backup option  Set test thread priority  Backup test performed after writing each disc				
Test backup tags  Test & repair backups  Test FTP/FTPS/SFTP backups  Test after backup option  Set test thread priority  Backup test performed after writing each disc  Create test log	<ul> <li>✓</li> <li>✓</li> <li>✓</li> <li>✓</li> <li>✓</li> <li>✓</li> <li>✓</li> <li>Lite</li> </ul>	✓ ✓ ✓ ✓ ✓ ✓ ✓ ✓ ✓		
Test backup tags  Test & repair backups  Test FTP/FTPS/SFTP backups  Test after backup option  Set test thread priority  Backup test performed after writing each disc  Create test log	✓ ✓ ✓ ✓ ✓ ✓ ✓ ✓ ✓ ✓ ✓ ✓ ✓ ✓ ✓ ✓ ✓ ✓ ✓			Edition
Test backup tags  Test & repair backups  Test FTP/FTPS/SFTP backups  Test after backup option  Set test thread priority  Backup test performed after writing each disc  Create test log  Restore	✓ ✓ ✓ ✓ ✓ ✓ ✓ ✓ ✓ ✓ ✓ ✓ ✓ ✓ ✓ ✓ ✓ ✓ ✓			Edition
Test backup tags  Test & repair backups  Test FTP/FTPS/SFTP backups  Test after backup option  Set test thread priority  Backup test performed after writing each disc  Create test log  Restore  Restore wizard	<ul> <li>✓</li> <li>✓</li> <li>✓</li> <li>✓</li> <li>✓</li> <li>✓</li> <li>✓</li> <li>✓</li> <li>✓</li> </ul>			Edition

Filter files to restore	$\checkmark$	<b>\( \langle \)</b>	<b>~</b>	$\checkmark$
Restore all files as of specific date	×	<b>~</b>	<b>~</b>	<b>\</b>
Restore to different folder	$\checkmark$	$\checkmark$	<b>\( \langle \)</b>	<b>\</b>
Restore selected file	$\checkmark$	$\checkmark$	<b>\( \langle \)</b>	<b>\</b>
Restore selected version of a file	×	<b>~</b>	<b>~</b>	<b>\</b>
Restore selected folder	<b>\</b>	<b>~</b>	<b>~</b>	<b>\</b>
Restore preview	$\checkmark$	$\checkmark$	<b>\( \langle \)</b>	<b>\</b>
Set restore thread priority	$\checkmark$	<b>~</b>	<b>~</b>	<b>\</b>
Create restore log	$\checkmark$	<b>~</b>	<b>~</b>	<b>V</b>
NEW: Restore only specific files from cloud backups	<b>\</b>	<b>~</b>	<b>V</b>	4

### Legend

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

<sup>&</sup>quot;New" means the feature is new and is available only from Backup4all 9.

<sup>&</sup>quot;Updated" means the feature was improved in Backup4all 9.

# **Getting Started**

# Part III

### 2 Getting Started

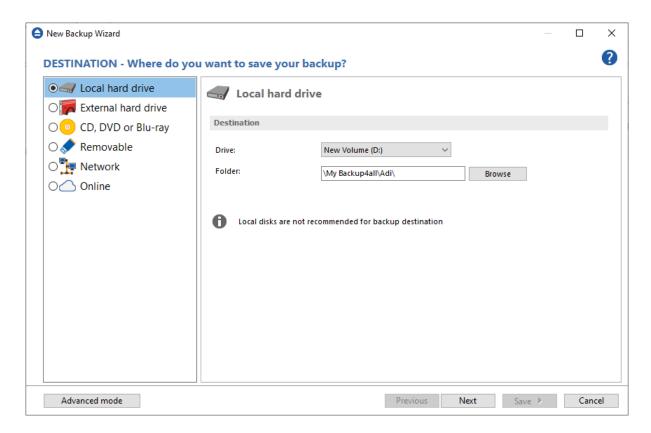
### 2.1 How to Configure a New Backup

To create a new backup job, click on the **New Backup Wizard** toolbar button ( ). For each backup job you must specify at least its name, a valid storage destination and the source files (first two steps of this wizard), the rest of the options not being mandatory. In **New Backup Wizard**, you can switch anytime to **Advanced mode** for more configuration options.

These are the steps you must perform in the **New Backup Wizard**:

- 1) Select a location where you want to save the backup. You can choose as destination:
  - your local hard drive
  - · an external hard drive
  - a CD, DVD or Blu-ray drive
  - · a removable drive
  - a network drive
  - · a network location
  - an FTP location (Online->FTP)
  - an SFTP location (Online->SFTP)
  - an Azure account (Online->Azure)
  - an Amazon account (Online->Amazon S3)
  - a Google Cloud Storage account (Online->Google Cloud Storage)
  - a Google Drive account (Online->Google Drive)
  - an OneDrive account (Online->OneDrive)
  - a Box account (Online->Box)
  - a Dropbox account (Online->DropBox)
  - a HiDrive account (Online->HiDrive)
  - a Hubic account (Online->Hubic)
  - an S3 compatible account (Online->S3 compatible)

Click **Next** to go to the following step.

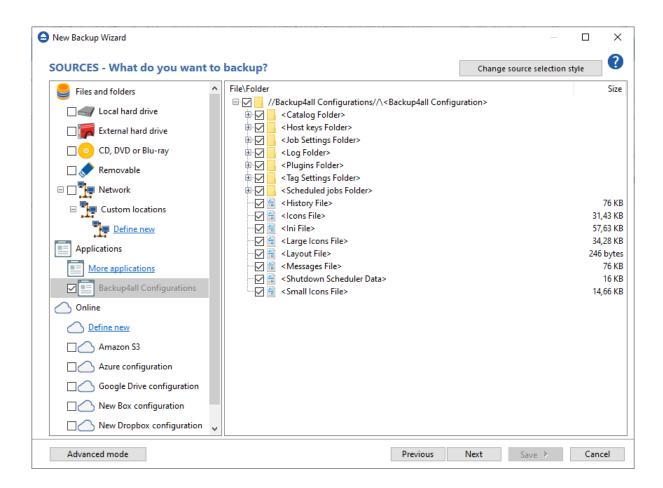


2) Select the files and folders you want to backup (sources of the backup) from the local drives or choose a backup plugin or an online location then click **Next.** 

You can combine sources from local drives with backup plugins and with online sources.

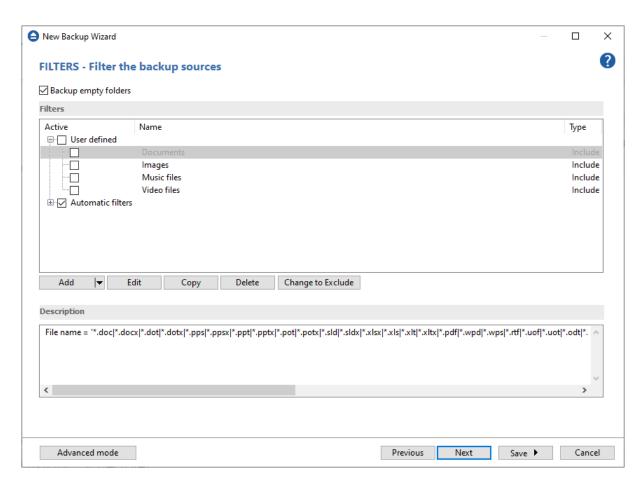
Online connections available are: LAN, Google Drive, Dropbox, FTP, SFTP, Azure, Amazon S3, Google Cloud Storage, OneDrive, Box, HiDrive, Hubic and S3 Compatible.

Press **Define new** button to add a new online connection which you can use as backup source. All online connections added in **File->Options->Online connections**, will also be available in **New Backup Wizard**, on **Sources** page.



### 3) Filter your sources

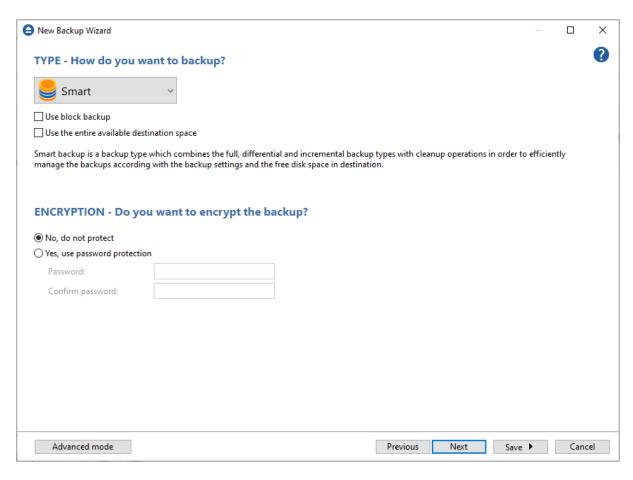
By default, only system and temporary files are excluded from the backup sources (as Automatic filters). If you want to include only Documents, Images, Music files or Video files, you need to enable those predefined filters (as User defined filters). Please note this way only the files matching the filters will be included in backup.



4) Select how do you want to backup. By default, the Smart type is selected.

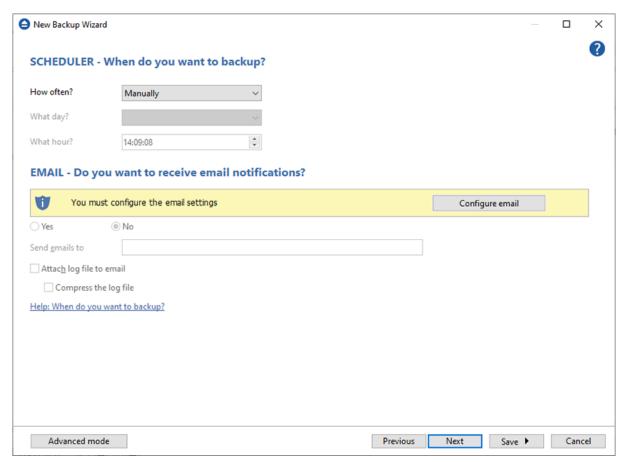
By default, Smart type is using 80% of the destination space. If you want to use the entire destination space only for that backup job, you can select the "Use the entire available destination space" option. If you back up large files, you might want to enable the "Use block backup" option, to back up only the modified parts of each file.

You can also use encryption for the backup types that creates zip files.

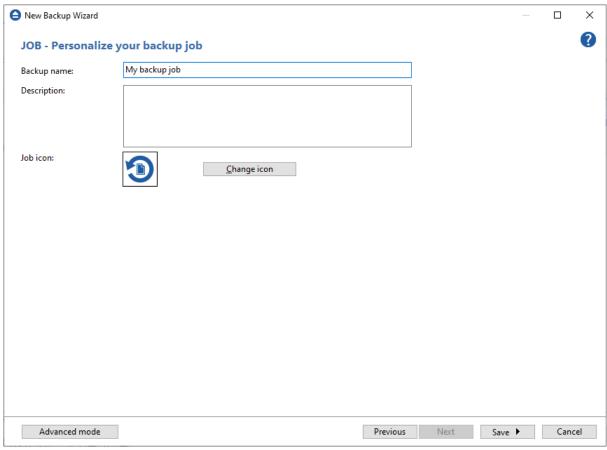


**5)** Choose when do you want to backup: how often, what day and what hour. Schedule the backup job for unattended backup executions.

If you want to receive email notifications, you can configure the SMTP server and then set the email address where to receive the notifications. The log file can also be attached to email in the original format or compressed.



6) Enter the name of the backup in the Backup name field, then press Next



7) To finish the job and run the backup, press Save->Save and run.

Backup4all provides extended information about the backup, which can be consulted before the backup execution. You can switch between views by selecting one of the available views from the Job view menu:

- Explore shows the source files and folders for the backup job
- Backup shows the list of backup executions with their sources statuses before each execution
- Statistics shows statistics about the latest backup and the next backup job

The wizard creates an ".ini" file in the **IniFiles** folder (usually in C: \<user>\AppData\Roaming\Softland\Backup4all 9\) with the same name as the backup job's ID. In addition, a backup catalog file (".bkc") is created both in the destination and locally in the Catalogs folder (the same directory as where the **IniFiles** folder is created).

Manually modifying ".bkc" or ".ini" files may result in corrupted backup jobs and the impossibility of restoring the data you backed up. A backup job is automatically created when double clicking on a ". bkc" file. You can also recreate the backup job by opening a ".bkc" or ".ini" file from the **File->Open** menu.

Once the backup job is created, it will be displayed on the center column of the application's main window. On the right, you will see the content of the backup job (files and folders), depending on the

chosen view (explore, backup or statistics) and on the left side you will see the tags list.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

### 2.2 How to Run a Backup Job



To start a backup click the **Backup** button ( Backup ) from the application's toolbar or press F6. You can also right click the backup job and select the Backup action to start.

If an error occurred during backup and the backup was aborted, the **Error** icon appears in front of the backup job. Read the log files (from **Jobs** tab, **History** section, **View log**) for details about the errors. The icon will disappear when the backup is executed again and the execution is successful.



If one or more files could not be backed up (not enough user rights etc.), then the **Warning** icon appears in front of the default backup job icon, after the backup finished. Read the log files (from **Jobs** tab, **Tools** section, **View Log**) for details about the files that were not backed up. The **Warning** icon will disappear when the backup is executed again and all files were backed up.



Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

### 2.3 How to Manage Backup Jobs

### **Copy an Existing Backup Configuration**

You can use the **Duplicate** (Ctrl+L) option from the **Jobs** tab to create a duplicate of the selected backup job, then you can easily modify its configuration. This option can also be selected from the right-click menu of the backup job.

### **Modify a Backup Job Configuration**

First you must select the backup job you want to modify. Then press the **Properties** button ( ) from the application's toolbar. This will open the **Backup Properties** window. You can also change its configuration by choosing **Properties** from the right-click menu of the backup job. After the **Properties** window is opened, select the page with the settings you want to modify.

### Delete a Backup Job

Select the backup job you want to delete and select **Delete** option from the **Jobs** tab. Another possibility is to choose **Delete** (CTRL+Del) from the right-click menu of the backup job. In order to prevent mistakes, a confirmation window will appear when you select this option.

Files and folders from the source and destination will not be deleted, by any of these operations.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

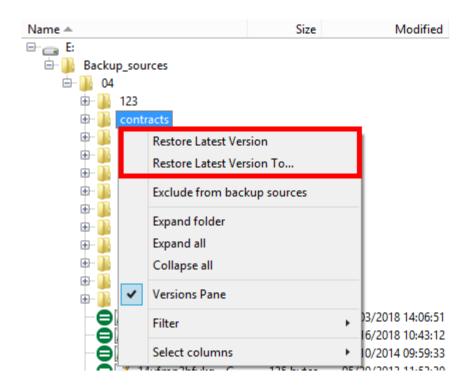
### 2.4 How to Restore from a Backup

With Backup4all you can do the following restore operations:

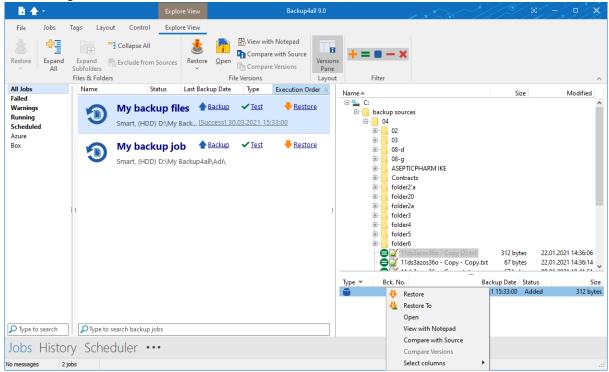
- restore the latest version of all files
- restore all files as they were on a specified date
- filtered restore
- restore all files from a folder
- restore the latest version of a particular file
- restore the latest version of multiple selected files
- restore any version of a particular file

To make a full or a filtered restore start the **Restore Wizard** by pressing the **Restore** button (
) from the application's toolbar. You can restore the files in the original location or in a different location your choose.

Alternatively, you can restore the latest version of a file, several selected files or all files from a folder by selecting the files or folder in the **Explore View**, right-click and select **Restore Latest Version** or **Restore Latest Version To...** 



If you want to restore a particular file version, switch to the **Explore View**, select the targeted file in the tree, right-click on a file version from the bottom list and choose **Restore** or **Restore to...** 



Beside files, folder information is also added to backup, so a restore process can recreate the original folder structure.

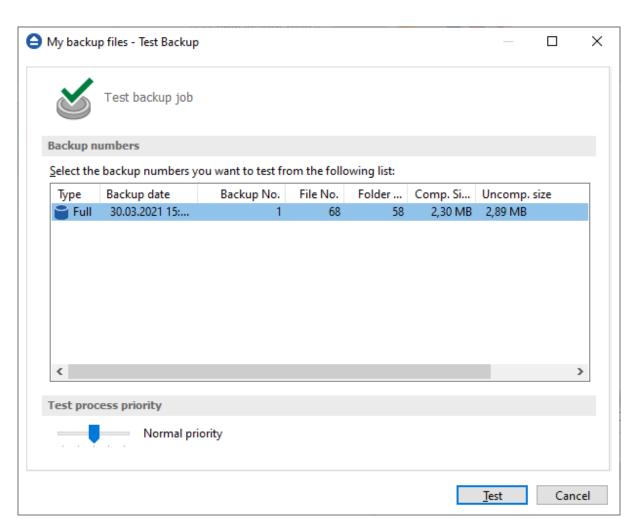
Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

## 2.5 How to Test a Backup

With Backup4all you can:

- test one or more versions of a backup (you can select any version for testing)
- automatically test latest version of a backup at each backup job execution

To test a selection or all the versions for the selected backup job, open the **Test Backup** window by pressing the **Test** button ( ) from the application's toolbar (or using the keyboard shortcut **F9**).



In the Test Backup window, select the backup version you want to test, then press the **Test** button. You can also select multiple versions to be tested and you can modify the priority of the test process by moving the slider to a lower or higher priority (default is Normal). A **High priority** process finishes faster but consumes more resources than a **Normal priority** process.

You can also test a backup execution if you switch to **Backup View**, right-click on a version and select **Test**.

There is a **Quick Test** option which will perform a faster test, which means only the existence of the files in destination will be tested.

Backup4all runs tests after every backup execution by default. To disable automatic testing of a

backup, open the Backup Properties window by pressing the Properties button ( ) from the main toolbar, select the Advanced page, then un-check **Test after backup** option.

When an automatic backup test has failed, an **Error** icon will appear in front of the backup job icon. You can find the error details in the log file (Jobs ribbon tab -> Tools group -> View Log). The **Error** icon will disappear the next time the backup job completes successfully.



Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

## 2.6 How to Repair a Backup

With Backup4all you can:

- repair the backup
- repair only the catalog

#### Repair the backup

Running a repair action will first test all versions of the selected backup job. The missing files from destination will be deleted from the backup catalog and they will be backed up again.

#### Repair only the catalog

If you choose to repair only the catalog, the backup will be tested against the destination files and the missing files will have their versions deleted from the backup catalog, without running the backup. Those files will be included in the next backup, if they are still in backup sources.

**Quick repair** and **Quick repair catalog only** options will perform a quick test instead of a normal one. That means the application will only test if the files in destination exists or not.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

# 2.7 How to Password Protect a Backup

Passwords are used to protect your backup files from unauthorized access.

#### **Setting the Password**

You can enable backup encryption for a job from that job's Properties menu (Jobs ribbon -> Properties button -> Compression page). Encryption can also be set up when creating a new backup job with the New Backup Wizard. Note that the encryption option is not available for Mirror type jobs without zip archiving.

By default the **No encryption** option is selected.

If you want to protect your backup, you can choose an encryption method (AES or Zip2).

The **Zip2 compatible encryption** offers moderate security but is compatible with all third party zip applications.

The best choice is the **AES encryption** which is the new standard in ZIP protection. However AES is only recognized by the latest versions of third party zip applications (like Winzip or PKWare). Backup4all supports **AES encryption** with 3 different key strengths: 128-bit, 192-bit and 256-bit. These numbers reflect the size of the encryption keys used to protect the data - the higher the number the stronger the encryption. All three types provide higher security than the password protection method.

A strong password should be at least 8 characters long and contain a combination of letters, numbers, and symbols.

You should manually enter the password in the **New password** field and re-enter it in the **Confirm new password** field to avoid typing errors.

The **Old password** field is enabled only when the backup job already has a password. You can change the password only if you enter the old one in this field.

In this way only the owner of the backup is allowed to change the password.

A newly created password will only affect subsequently created zip files. Hence different backup versions of the same job may be encrypted using different passwords. Make sure that you remember all past passwords that have been used for a backup job, or you will not be able to restore older versions.

By default, Backup4all stores the passwords on the local Windows account. In this way you will not be asked to enter the password every time you want to run or test a backup from the local computer. You can also protect the stored passwords using a master password or you can chose not to store any passwords. To change these settings go to **File->Options->Passwords**.

The zip files encrypted with a password will protect the file content, but the files/folders names in zip are still visible. If you need to also protect the files/folders names, you must use the "**Obfuscate file names in zip**" option from Backup Properties->Compression page. In this case, you need to restore the backup using Backup4all in order to get the original filenames back.

#### Changing or removing a password

To change a password go to **Backup Properties->Compression** then click on **Set Password** in the **Encrypt the zip files** section. To set a new password you must enter the current password in the **Old Password** field. To remove a password, simply select **No Encryption**. You will still need to provide the

old password in order to make this change.

If you have the **Zip2 compatible encryption** or **AES encryption** option selected, you can also remove the password by entering the **Old password** and leave the **New password** and **Confirm new password** fields empty.

### **Using Passwords when Restoring**

During the restore process of backups with password protection, if you do not use the option to store the passwords in the local Windows account, the **Enter Password** dialog will appear. Enter the password and press **OK**. If you do not know the password for this backup number you can:

- press **Skip backup** to go to the next archive the restore may be incomplete in this case.
- press **Stop restore** to stop the whole process the restore will be incomplete, because only a part of the files were restored.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

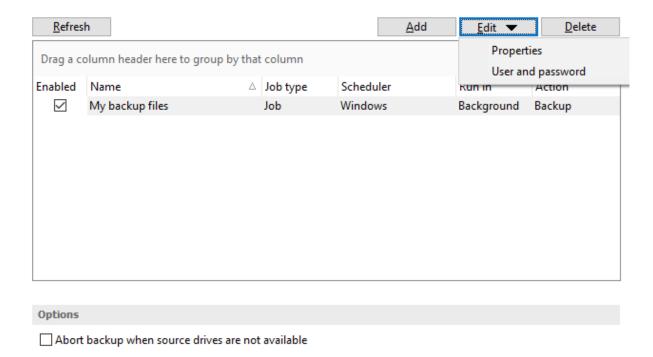
### 2.8 How to Schedule a Backup

You can schedule a backup either from the **Backup Properties** window or from the **Scheduler** view.

Open the **Backup Properties** window by pressing the **Properties** button ( ) from the Jobs ribbon tab then selecting the **Scheduler** page. Alternatively you can open the **Scheduler view** window by pressing the **Scheduler** (F11) button located at the bottom of the application interface.

The difference between the two methods is that the Scheduler view displays all existing scheduled tasks whereas the Properties window only focuses on the job that is currently selected.

Backup4all uses the **Windows Task Scheduler** in order to run the scheduled backups. By default, the option to **Run only if the user is logged on** is selected. If you want the task to run when the user is logged off, you need to select the **Run whether the user is logged on or not** option. You can use the Windows Help in order to find out more information about scheduling a task using the Task Scheduler.



In order to add a new scheduled backup from the Scheduler view, press the **Add** button that's found on the Scheduler ribbon tab.

In the Scheduler Properties window, on **General** page you can set whether the main application interface is brought up during a running scheduled backup.

After defining the scheduled backup, you must establish a timetable. In the **When** tab you can specify multiple conditions for executing a backup. If you skip this step the default Windows value will be used (current time). Use the Windows Help in order to find out more information about scheduling a task using the Task Scheduler.

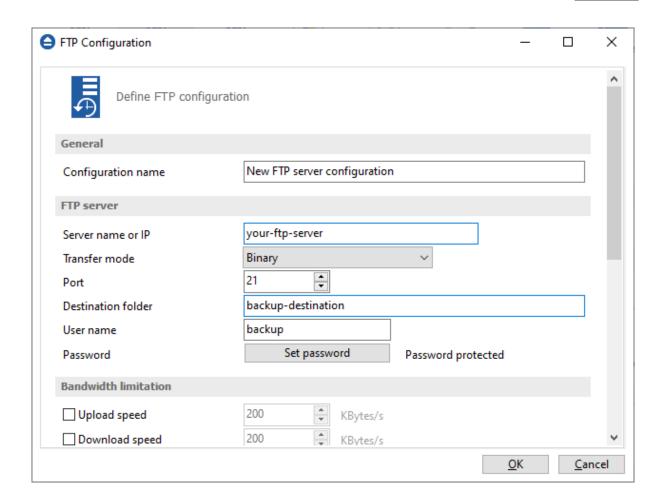
The last step is to select the action to be executed. By default the backup action is selected, but you can also schedule a test, repair, cleanup or restore action.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

## 2.9 How to Backup to FTP

Backup4all supports backing up to a remote computer or device using FTP (File Transfer Protocol) connection. This is a practical backup destination because the backed up data can be easily accessed from any other computer with an Internet connection.

#### **Defining FTP configuration**



Before using FTP as a destination for backing up, you should define a new FTP configuration using the **File->Options->Online connections->FTP** window. Once defined, you will be able to apply this FTP configuration to individual backup jobs.

Press the **Add** button once in **File->Options->Online connections->FTP** to add a new FTP connection. The name **New FTP configuration** will appear in the list. You can enter the following settings for the connection:

- **Configuration name** Enter here an arbitrary name for the connection.
- Server name or IP Here you must enter the FTP server name or its IP address
- Transfer mode Here you can chose between: Binary, ASCII and Auto
- Port Here you can change the port number, in case it is different than the default value (21).
- **Destination folder** Here you can enter the destination path if different than root.
- **User name** If this is a private FTP server (no anonymous access allowed) enter the user name for your account.
- **Password** In this field enter the password for the FTP server.

Some FTP servers allow anonymous access (public FTP servers). Usually, you connect to this type of servers using "Anonymous" as your username, and your email address as your password. <u>It is not recommended</u> to backup important files to public FTP servers.

Also in the Online connections page you can set the number of retry attempts and interval length (wait) for connecting to FTP a server. This is a global setting for all FTP connections. By default, if a

FTP server cannot be reached the first time, Backup4all will attempt to connect 5 more times at intervals of 60 seconds. If all attempts fail, then the backup is aborted.

Additional settings like bandwidth, SSL connection and firewall can also be configured from this page.

Once you have finished defining the connection, press the **Test** button to check if the FTP details you have entered are correct. If the test was successful, **The FTP connection was tested successfully** message will be displayed.

#### **Setting the destination to FTP**

When defining a new backup job using the **New Backup Wizard**, select the **FTP** option in the Destination section (1st page of the wizard). If you already have a defined backup job and want to change the destination to FTP, select that backup job, open the Properties window (Ctrl+P), go to the **Destination** page and select **FTP**. There you can chose from existing FTP configurations or create a new connection.

If you have any defined FTP configuration, you will be able select it from the drop down list (to define a configuration go to **File->Options->Online connections->FTP**). Alternatively, you may define a custom configuration during the same step of the Backup Wizard.

You can change the defined settings by selecting the **Custom configuration** option and pressing the **Edit configuration** button. Here you can modify the data in the fields and press **OK** to save. Once you've entered the FTP connection details, it is recommended to run a connection test by pressing the Test button.

In case of a connection error, Backup4all will notify you with a message in the pop-up Notifications window. To change the number of connection retries and retry intervals go to **File->Options->Online connections** and select FTP. There you can edit the Retry and Wait parameters to be used for FTP connections.

As a requirement, the FTP transfer mode used for most backup types is **Binary**. However, for the Mirror type you may choose between **Binary**, **ASCII**, and **Auto** modes. The list of ASCII file types can be found in **File->Options->Online connections->FTP**.

#### Recommendations for backing up to FTP

- 1) After each change to the FTP configuration be sure to use the **Test** function.
- 2) Most FTP sites have policies against hammering (repeatedly attempting to connect to an unavailable FTP server with little or no time between connection attempts). Thus they require FTP clients to set retry times at specific intervals, commonly at least 120 seconds between each connection attempt. Most FTP sites can also monitor for devices that hammer, and once detected the server will ban access to the offending IP address, either permanently or for a limited amount of time. Therefore, when you set the retry time intervals in File->Options->Online connections->FTP, you should use 60 seconds or more.
- 3) If you backup important data to a remote location using FTP, encrypt the zip files for increased security. In this case, even if another person manages to gain unauthorized access to the FTP, your files will still be protected.

4) 4) It is faster to use XCRC when testing FTP backups (on by default).

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

#### 2.9.1 Passive and Active modes

Some FTP servers require the connection to be established in a passive mode (i.e. your computer establishes the connection so the flow of data is set up and initiated by you).

Most server companies have started using Passive FTP mode for the ir clients' convenience. Unlike Active FTP, Passive FTP mode provides does not interfere with the client's firewall, as it does not involve the server accessing random ports on the client side which is generally interpreted as an attack. Backup4all is also using Passive FTP by default.

To check the connection type which is currently in use, open the FTP Configuration window, either by accessing **File->Options->Online connections->FTP**, selecting a predefined connection and clicking on Edit, or from **Properties->Destination->Edit configuration**, for Jobs that use a custom FTP configuration.

If the **Use passive mode for transfers** checkbox is not checked, then the connection is in **Active mode**. You should always test the connection after making a configuration change.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

### 2.9.2 Connecting Through Proxy

If you are connecting to the Internet through a proxy server, you will have to enter the connection details in the **FTP Configuration** window in order to be able to backup to FTP.

#### Setting Backup4all to backup to FTP using proxy

- 1) Go to Backup Properties->Destination->FTP->Edit configuration (or File->Options->Online connections->FTP->Edit)
- 2) Select a **Proxy Type** from the available options:
  - None Sends the User name and optional Password for the FTP server as entered in the FTP window
  - Send command USER Sends the User name and optional Password defined in the proxy settings, followed immediately by the User name and optional Password for the FTP server.
  - Send command SITE Sends the User name and optional Password defined in the proxy settings, the SITE command with the Host value, and the User name and optional Password for the FTP site.
  - Send command OPEN Sends the User name and optional Password defined in the proxy settings, sends the OPEN command with the Host value, and the User name and

optional Password for the FTP site.

- USER user@firewalluser@hostname / PASS pass@firewallpass Sends the command
   USER user@proxyuser@host, then the command PASS pwd@proxypwd, or optionally
   PASS pwd.
- **Transparent** Sends the **User name** and optional **Password** defined in the proxy settings, followed immediately by the FTP server **User name** and optional **Password**.
- 3) Enter the name or IP address for the proxy server (firewall) in the Host name or IP field.
- 4) Enter the port number in the **Host Port** field.
- 5) Enter the user name and password needed for this proxy connection in the **User name** and **Password** fields.
- 6) Press **OK** and then test the connection.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

### 2.9.3 Using SSL Encryption

When you connect through FTP to a remote computer you send the username and password in clear, unencrypted text. Also, when you backup your files to a remote computer, the information is not sent directly to that computer. Instead it is routed through several other computers to get there. Anyone along the route can access what you are sending, including your username and password, if the data is not encrypted. If an unauthorized person has access to this data, your account and the remote system you have access to, may no longer be secure. Backup4all solves this by allowing SSL encryption support when using FTP (and also AES encryption for the backed up zip files).

**SSL (Secure Sockets Layer)** is a protocol used for transmitting private documents via the Internet. The SSL cryptographic system uses two keys to encrypt data - a public key known to everyone and a private or secret key known only to the recipient of the message.

#### **Backing up to FTP using SSL encryption**

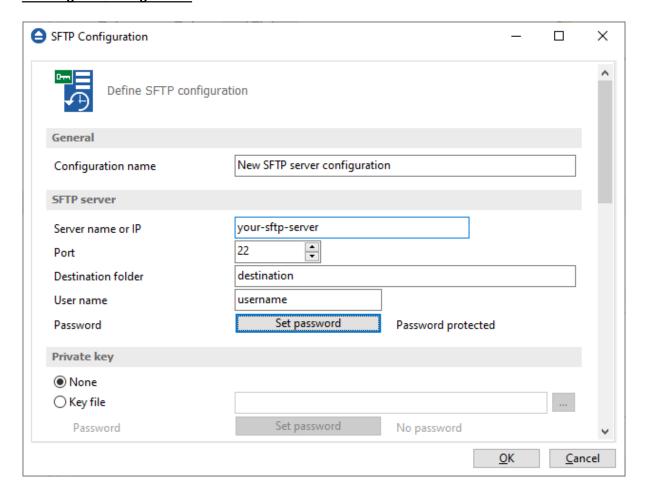
- 1) Go to **Properties->Destination->FTP->Edit configuration** (for a selected job) or in **File->Options->Online connections->FTP** window (for predefined connections).
- 2) From the FTPS (SSL encryption) list select an option that applies to your situation:
  - No SSL the server does not require Secure Socket Layer transport
  - Implicit SSL implies that Secure Socket Layer is in use
  - Only explicit SSL allows the connection to the FTP server only if SSL is available.
  - Explicit SSL, if available When SSL is available, uses explicit security by default. The server allows regular FTP sessions without encryption as well as encrypted FTP sessions using SSL.
- 3) Press **OK** and test your connection

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

### 2.10 How to Backup to SFTP

Backup4all supports backing up to a remote computer or device using the SFTP (SSH File Transfer Protocol) connection. This is also a practical backup destination because the backed up data can be easily accessed by any other computer with an Internet connection.

#### **Defining SFTP configuration**



Before using SFTP as a destination for backing up, you should define a new SFTP configuration using the **File->Options->Online connections->SFTP** window. Once defined, you will be able to apply this SFTP configuration to individual backup jobs.

Press the **Add** button once in **File->Options->Online connections->SFTP** to add a new SFTP connection . The **New SFTP configuration** name will appear in the list and you can enter the other settings for this connection:

- **Configuration name** Set a name of your choice for the connection.
- Server name or IP In this field you have to enter the name or IP address for the SFTP server
- **Port** In this field you have to enter the port number if different than the default SFTP ports (22).

- **Destination folder** Here you can enter the destination path if different than root.
- **User name** If this is a private SFTP server (no anonymous access allowed) enter the user name for your account.
- Password In this field enter the password for the SFTP server.

Additional settings like private key, bandwidth limitation, authentications, encryption and compression can also be configured from this page.

In the **Online connections** page you can set the number of retry attempts and interval length (wait) for connecting to a SFTP server. This is a global setting for all SFTP connections. By default, if a SFTP server cannot be reached the first time, Backup4all will attempt to connect 5 more times at intervals of 60 seconds. If all attempts fail, then the backup is aborted.

Once you have finished defining the connection, press the **Test** button to check if the SFTP details you have entered are correct. If the test was successful, **The SFTP connection was tested successfully** message will be displayed.

#### **Setting the destination to SFTP**

When defining a new backup job using the **New Backup Wizard**, select the **SFTP** option in the **Destination** section (1st page of the wizard). If you already have a defined backup job and want to change the destination to SFTP, select that backup job, open the **Properties** window (Ctrl+P), go to the **Destination** page and select **SFTP**. There you can choose from existing SFTP configurations or create a new connection.

If you have any defined **SFTP** configurations, you will be able select one from the dropdown list (to define a configuration go to **File->Options->Online connections->SFTP**). Alternatively, you may define a custom configuration during the same step of the **Backup Wizard**.

Once you've entered the SFTP connection details, it is recommended to run a connection test by pressing the **Test** button.

In case of a connection error, Backup4all will notify you with a message in the pop-up **Notifications** window. To change the number of connection retries and retry intervals go to **File->Options->Online connections->Backup** and select **SFTP**. There you can edit the **Retry** and **Wait** parameters to be used for **SFTP** connections.

### Recommendations for backing up to SFTP

- 1) After each change to the SFTP configuration be sure to use the **Test** function.
- 2) Most SFTP sites have policies against hammering (repeatedly attempting to connect to an unavailable SFTP server with little or no time between connection attempts). Thus they require SFTP clients to set retry times at specific intervals, commonly at least 120 seconds between each connection attempt. Most SFTP sites can also monitor for devices that hammer, and once detected the server will ban access to the offending IP address, either permanently or for a limited amount of time. Therefore, when you set the retry time intervals in **File->Options->Online connections->SFTP**, you should use 60 seconds or more.
- 3) If you backup important data to a remote location using SFTP, encrypt the zip files for

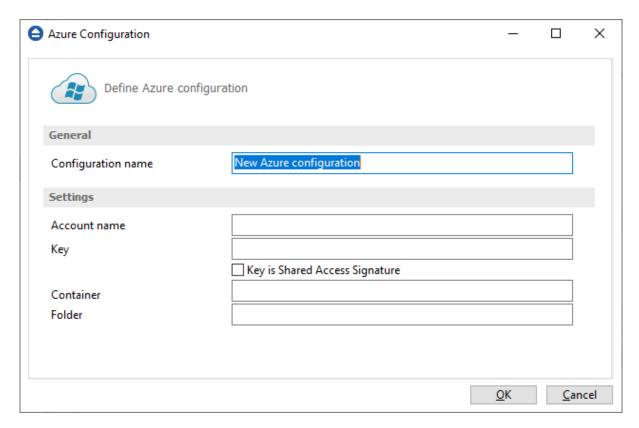
increased security. In this case, even if another person manages to gain unauthorized access to the SFTP, your files will still be protected.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

## 2.11 How to Backup to Azure

Backup4all supports backing up to Microsoft's Azure cloud service. This is a practical backup destination because the backed up data can be easily accessed from any other computer with an Internet connection.

### **Defining an Azure configuration**



Before using Azure as a destination for backing up, you should define a new Azure configuration using the **File->Options->Online connections->Azure** window. Once defined, you will be able to apply this Azure configuration to individual backup jobs.

Press the **Add** button once in **File->Options->Online connections->Azure** to add a new Azure configuration. The **New Azure configuration** name will appear in the list and you can enter the other settings for this connection:

- **Configuration name** Set the name of your choice for the connection.
- Account name In this field you have to enter the name of the Azure account.

- Key In this field you have to enter the key for your Azure account. If the key is a Shared Access
  Signature (SAS), you must select the "Key is Shared Access Signature" option. A shared access
  signature provides delegated access to resources in your storage account. This means that you
  can grant a client limited permissions to your blobs, queues, or tables for a specified period of
  time and with a specified set of permissions, without having to share your account access keys.
- **Container** Here you have to enter the container's name.
- Folder If you want to use a specific folder, enter its name here.

In the **Online connections** page you can set the number of retry attempts and interval length (wait) for connecting to the **Azure** server. This is a global setting for all Azure connections. By default, if a server cannot be reached the first time, Backup4all will attempt to connect 5 more times at intervals of 60 seconds. If all attempts fail, then the backup is aborted.

Once you have finished defining the connection, press the **Test** button to check if the Azure details you have entered are correct. If the test was successful, **The Azure connection was tested successfully** message will be displayed.

#### **Setting the destination to Azure**

When defining a new backup job using the **New Backup Wizard**, select the **Azure** option in the **Destination** section (1st page of the wizard). If you already have a defined backup job and want to change the destination to Azure, select that backup job, open the **Properties** window (Ctrl+P), go to the **Destination** page and select **Azure**. There you can choose from existing Azure configurations or create a new connection.

If you have any defined Azure configurations, you will be able to select one from the dropdown list (to define a configuration go to **File->Options->Online connections->Azure**). Alternatively, you may define a custom configuration during the same step of the **Backup Wizard**.

Once you've entered the Azure connection details, it is recommended to run a connection test by pressing the **Test** button.

#### Recommendations for backing up to Azure

- 1) After each change to the Azure configuration be sure to use the **Test** function.
- 2) If you backup important data to a remote location using Azure, encrypt the zip files for increased security. In this case, even if another person manages to gain unauthorized access to your Azure account, your files will still be protected.

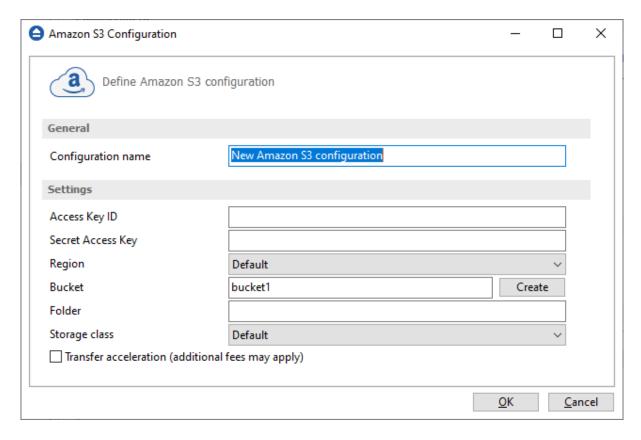
Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

# 2.12 How to Backup to Amazon S3

Backup4all supports backing up to the Amazon S3 cloud service. This is a practical backup destination because the backed up data can be easily accessed from any other computer with an Internet

connection.

#### **Defining an Amazon S3 configuration**



Before using Amazon as a destination for backing up, you should define a new Amazon configuration using the **File->Options->Online connections->Amazon S3** window. Once defined, you will be able to apply this Amazon S3 configuration to individual backup jobs.

Press the **Add** button once in **File->Options->Online connections->Amazon S3** to add a new Amazon connection . The **New Amazon S3 configuration** name will appear in the list and you can enter the other settings for this connection:

- **Configuration name** Set the name of your choice for the connection.
- Access Key ID In this field you have to enter the key for your Amazon account.
- Secret Access Key In this field you have to enter the secret key for your account.
- Region From the drop down list, select the region where your account is located.
- Bucket- Here you have to enter the name of the bucket, or you can create a new bucket.
- Folder If you want to use a specific folder, enter its name here.
- Storage class Select the storage class you want to use. You can choose between: Default, Standard, Standard - Infrequent Access Storage, One Zone - Infrequent Access Storage and Reduced Redundancy Storage.

#### **Transfer acceleration**

Selecting this option will accelerate data transfer to/from Amazon S3 with 50% - 500% by making use of AWS network and infrastructure. It could also generates additional fees from Amazon S3.

In the **Online connections** page you can set the number of retry attempts and interval length (wait) for connecting to the **Amazon S3** server. This is a global setting for all Amazon S3 connections. By default, if a server cannot be reached the first time, Backup4all will attempt to connect 5 more times at intervals of 60 seconds. If all attempts fail, then the backup is aborted.

Once you have finished defining the connection, press the **Test** button to check if the Amazon S3 details you have entered are correct. If the test was successful, **The Amazon S3 connection was tested successfully** message will be displayed.

#### **Setting the destination to Amazon S3**

When defining a new backup job using the **New Backup Wizard**, select the **Amazon S3** option in the **Destination** section (1st page of the wizard). If you already have a defined backup job and want to change the destination to Amazon S3, select that backup job, open the **Properties** window (Ctrl+P), go to the **Destination** page and select **Amazon S3**. There you can choose from existing **Amazon S3** configurations or create a new connection.

If you have any defined **Amazon S3** configurations, you will be able select one from the drop down list (to define a configuration go to **File->Options->Online connections->Amazon S3**). Alternatively, you may define a custom configuration during the same step of the Backup Wizard.

Once you've entered the connection details, it is recommended to run a connection test by pressing the **Test** button.

#### Recommendations for backing up to Amazon S3

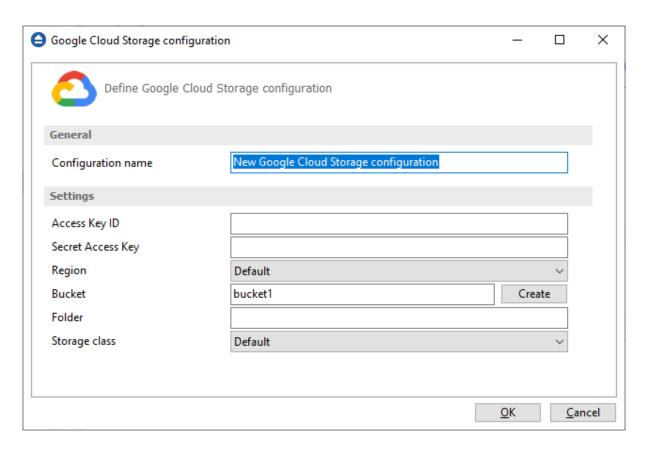
- 1) After each change to the Amazon S3 configuration be sure to use the **Test** function.
- 2) If you backup important data to a remote location using Amazon S3, encrypt the zip files for increased security. In this case, even if another person manages to gain unauthorized access to your Amazon S3 account, your files will still be protected.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

# 2.13 How to Backup to Google Cloud Storage

Backup4all supports backing up to Google Cloud Storage. This is a paid cloud storage location.

#### **Defining a Google Cloud Storage configuration**



Before using Google Cloud Storage as a destination for backing up, you should define a new Google Cloud Storage configuration in **File->Options->Online connections->Google Cloud Storage** page. Once defined, you will be able to apply this Google Cloud Storage configuration to individual backup jobs.

Press the **Add** button once in **File->Options->Online connections->Google Cloud Storage** to add a new Google Cloud Storage connection . After you press **Add** button, the **New Google Cloud Storage configuration** name will appear in the list and you can enter the other settings for this connection:

- Configuration name Set the name of your choice for the connection.
- Access Key ID In this field you have to enter the key for your Google Cloud Storage account.
- Secret Access Key In this field you have to enter the secret key for your account.
- Region From the drop down list, select the region where your account is located.
- Bucket- Here you have to enter the name of the bucket, or you can create a new bucket.
- Folder If you want to use a specific folder, enter its name here.
- Storage class Select the storage class you want to use. You can choose between: Default, Regional Storage, Multi-Regional Storage, Nearline Storage, Coldline Storage.

In the **Online connections** page you can set the number of retry attempts and interval length (wait) for connecting to the **Google Cloud Storage** server. This is a global setting for all Google Cloud Storage connections. By default, if the server cannot be reached the first time, Backup4all will attempt to connect 5 more times at intervals of 60 seconds. If all attempts fail, then the backup is aborted.

Once you have finished defining the connection, press the **Test** button to check if the Google Cloud Storage details you have entered are correct. If the test was successful, **The Google Cloud Storage connection was tested successfully** message will be displayed.

#### **Setting the destination to Google Cloud Storage**

When defining a new backup job using the **New Backup Wizard**, select the **Google Cloud Storage** option in the **Destination** section (1st page of the wizard). If you already have a defined backup job and want to change the destination to **Google Cloud Storage**, select that backup job, open the **Properties window** (Ctrl+P), go to the **Destination** page and select **Google Cloud Storage**. There you can choose from existing **Google Cloud Storage** configurations or create a new connection.

If you have any defined **Google Cloud Storage** configurations, you will be able select one from the dropdown list (to define a configuration go to **File->Options->Online connections->Google Cloud Storage**). Alternatively, you may define a custom configuration during the same step of the **Backup Wizard**.

Once you've entered the connection details, it is recommended to run a connection test by pressing the **Test** button.

#### Recommendations for backing up to Google Cloud Storage

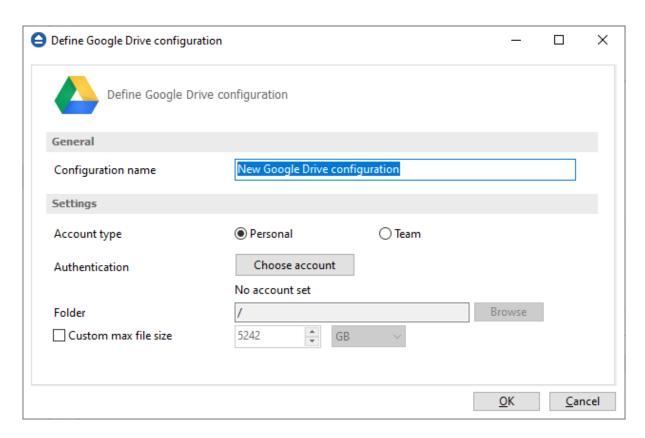
- 1) After each change to the Google Cloud Storage configuration be sure to use the **Test** function.
- 2) If you backup important data to a remote location using Google Cloud Storage, encrypt the zip files for increased security. In this case, even if another person manages to gain unauthorized access to your Google Cloud Storage account, your files will still be protected.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

# 2.14 How to Backup to Google Drive

Backup4all supports backing up to Google Drive. This is a very used cloud storage location as it offers a lot of disk space for free.

#### **Defining a Google Drive configuration**



Before using Google Drive as a destination for backing up, you should define a new Google Drive configuration in **File->Options->Online connections->Google Drive** page. Once defined, you will be able to apply this Google Drive configuration to individual backup jobs.

Press the **Add** button once in **File->Options->Online connections->Google Drive** to add a new Google Drive connection . After you press **Add** button, the **New Google Drive configuration** name will appear in the list and you can enter the other settings for this connection:

- **Configuration name** Set the name of your choice for the connection.
- **Drive type** here you can choose "Personal" or "Team", depending on the account type you have.
- Authentication pressing the "Choose account" button will open an authentication page in your default Browser application. You will need to be logged in into your Google account, then allow Backup4all access to Google Drive.
- **Folder** If you want to use a specific folder, press the Browse button to select the folder or to create a new one.

In the **Online connections** page you can set the number of retry attempts and interval length (wait) for connecting to the **Google Drive** server. This is a global setting for all Google Drive connections. By default, if the server cannot be reached the first time, Backup4all will attempt to connect 5 more times at intervals of 60 seconds. If all attempts fail, then the backup is aborted.

Once you have finished defining the connection, press the **Test** button to check if the Google Drive details you have entered are correct. If the test was successful, **The Google Drive connection was tested successfully** message will be displayed.

#### **Setting the destination to Google Drive**

When defining a new backup job using the **New Backup Wizard**, select the **Google Drive** option in the **Destination** section (1st page of the wizard). If you already have a defined backup job and want to change the destination to **Google Drive**, select that backup job, open the **Properties window** (Ctrl+P), go to the **Destination** page and select **Google Drive**. There you can choose from existing **Google Drive** configurations or create a new connection.

If you have any defined **Google Drive** configurations, you will be able select one from the dropdown list (to define a configuration go to **File->Options->Online** connections->**Google Drive**). Alternatively, you may define a custom configuration during the same step of the **Backup Wizard**.

Once you've entered the connection details, it is recommended to run a connection test by pressing the **Test** button.

#### **Recommendations for backing up to Google Drive**

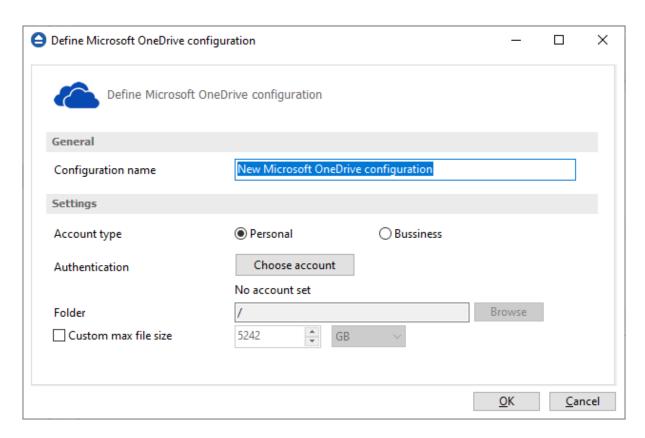
- 1) After each change to the Google Drive configuration be sure to use the **Test** function.
- 2) If you backup important data to a remote location using Google Drive, encrypt the zip files for increased security. In this case, even if another person manages to gain unauthorized access to your Google Drive account, your files will still be protected.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

## 2.15 How to Backup to OneDrive

Backup4all supports backing up to Microsoft's OneDrive cloud service. OneDrive is a popular cloud storage service for both personal and business use.

#### **Defining a OneDrive configuration**



Before using OneDrive as a destination for backing up, you should define a new OneDrive configuration in **File->Options->Online connections->OneDrive** page. Once defined, you will be able to apply this OneDrive configuration to individual backup jobs.

Press the **Add** button once in **File->Options->Online connections->OneDrive** to add a new OneDrive connection . After you press **Add** button, the **New OneDrive configuration** name will appear in the list and you can enter the other settings for this connection:

- **Configuration name** Set the name of your choice for the connection.
- Account type here you can choose "Personal" or "Business", depending on the account type you have.
- Authentication pressing the "Choose account" button will open an authentication page in your default Browser application. Log into OneDrive to allow Backup4all access to the account.
- **Folder** If you want to use a specific folder, press the Browse button to select the folder or to create a new one.
- Custom max file size this option allows you to set a custom file size (by default is 15 GB). It is useful if you don't want large files to be split on upload.

In the **Online connections** page you can set the number of retry attempts and interval length (wait) for connecting to **OneDrive**. This is a global setting for all OneDrive connections. By default, if the server cannot be reached the first time, Backup4all will attempt to connect 5 more times at intervals of 60 seconds. If all attempts fail, then the backup is aborted.

Once you have finished defining the connection, press the **Test** button to check if the OneDrive details you have entered are correct. If the test was successful, **The OneDrive connection was tested** 

successfully message will be displayed.

#### **Setting the destination to OneDrive**

When defining a new backup job using the **New Backup Wizard**, select the **OneDrive** option in the **Destination** section (1st page of the wizard). If you already have a defined backup job and want to change the destination to OneDrive, select that backup job, open the **Properties** window (Ctrl+P), go to the **Destination** page and select **OneDrive**. There you can choose from existing OneDrive configurations or create a new connection.

If you have any defined **OneDrive configurations**, you will be able select one from the dropdown list (to define a configuration go to **File->Options->Online connections->OneDrive**). Alternatively, you may define a custom configuration during the same step of the **Backup Wizard**.

Once you've entered the connection details, it is recommended to run a connection test by pressing the **Test** button.

### **Recommendations for backing up to OneDrive**

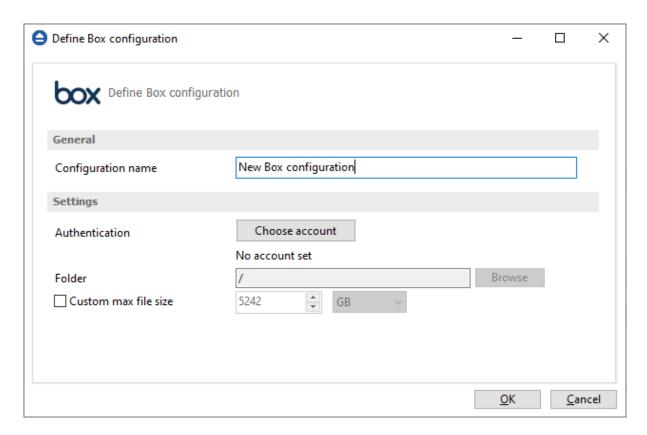
- 1) After each change to the OneDrive configuration be sure to use the **Test** function.
- 2) If you backup important data to a remote location using OneDrive, encrypt the zip files for increased security. In this case, even if another person manages to gain unauthorized access to your OneDrive account, your files will still be protected.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

# 2.16 How to Backup to Box

Backup4all supports backing up to Box. This is a cloud storage location and it offers enough free disk space for normal use.

### **Defining a Box configuration**



Before using Box as a destination for backing up, you should define a new Box configuration in **File- Options->Online connections->Box** page. Once defined, you will be able to apply this Box configuration to individual backup jobs.

Press the **Add** button once in **File->Options->Online connections->Box** to add a new Box connection . After you press **Add** button, the **New Box configuration** name will appear in the list and you can enter the other settings for this connection:

- **Configuration name** Set the name of your choice for the connection.
- Authentication pressing the "Choose account" button will open an authentication page in your default Browser application. Log into Box to allow Backup4all access to the account.
- **Folder** If you want to use a specific folder, press the Browse button to select the folder or to create a new one.

In the **Online connections** page you can set the number of retry attempts and interval length (wait) for connecting to **Box**. This is a global setting for all Box connections. By default, if the server cannot be reached the first time, Backup4all will attempt to connect 5 more times at intervals of 60 seconds. If all attempts fail, then the backup is aborted.

Once you have finished defining the connection, press the **Test** button to check if the Box details you have entered are correct. If the test was successful, **The Box connection was tested successfully** message will be displayed.

#### Setting the destination to Box

When defining a new backup job using the **New Backup Wizard**, select **Box** in the **Destination** section (1st page of the wizard). If you already have a defined backup job and want to change the destination to Box, select that backup job, open the **Properties** window (Ctrl+P), go to the **Destination** page and select **Box**. There you can choose from existing Box configurations or create a new connection.

If you have any defined **Box** configurations, you will be able select one from the dropdown list (to define a configuration go to **File->Options->Online connections->Box**). Alternatively, you may define a custom configuration during the same step of the **Backup Wizard**.

Once you've entered the connection details, it is recommended to run a connection test by pressing the **Test** button.

### Recommendations for backing up to Box

- 1) After each change to the Box configuration be sure to use the **Test** function.
- 2) If you backup important data to a remote location using Box, encrypt the zip files for increased security. In this case, even if another person manages to gain unauthorized access to your Box account, your files will still be protected.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

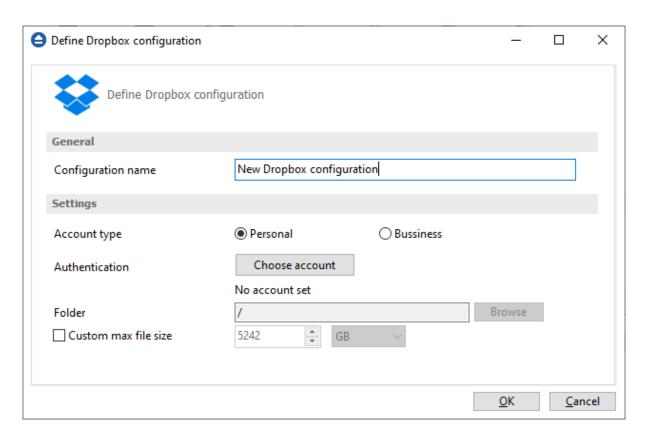
## 2.17 How to Backup to Dropbox

Backup4all supports backing up to Dropbox. This cloud storage location is known to offer adequate storage space for regular use.

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#### **Defining a Dropbox configuration**

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Before using Dropbox as a destination for backing up, you should define a new Dropbox configuration in **File->Options->Online connections->Dropbox** page. Once defined, you will be able to apply this Dropbox configuration to individual backup jobs.

Press the **Add** button once in **File->Options->Online connections->Dropbox** to add a new **Dropbox** connection . After you press **Add** button, the **New Dropbox configuration** name will appear in the list and you can enter the other settings for this connection:

- **Configuration name** Set the name of your choice for the connection.
- Account type here you can choose "Personal" or "Business", depending on the account type you have.
  - Authentication pressing the "Choose account" button will open an authentication page in your default Browser application. Log into Dropbox to allow Backup4all access to the account.
  - **Folder** If you want to use a specific folder, press the Browse button to select the folder or to create a new one.
  - Custom max file size this option allows you to set a custom file size (by default is 5 GB). It is useful if you don't want large files to be split on upload.

In the **Online connections** page you can set the number of retry attempts and interval length (wait) for connecting to **Dropbox**. This is a global setting for all Dropbox connections. By default, if the server cannot be reached the first time, Backup4all will attempt to connect 5 more times at intervals of 60 seconds. If all attempts fail, then the backup is aborted.

Once you have finished defining the connection, press the **Test** button to check if the Dropbox details you have entered are correct. If the test was successful, **The Dropbox connection was tested** 

successfully message will be displayed.

#### **Setting the destination to Dropbox**

When defining a new backup job using the **New Backup Wizard**, select **Dropbox** in the **Destination** section (1st page of the wizard). If you already have a defined backup job and want to change the destination to **Dropbox**, select that backup job, open the **Properties** window (Ctrl+P), go to the **Destination** page and select Dropbox. There you can choose from existing Dropbox configurations or create a new connection.

If you have any defined **Dropbox** configurations, you will be able select one from the dropdown list (to define a configuration go to **File->Options->Online connections->Dropbox**). Alternatively, you may define a custom configuration during the same step of the **Backup Wizard**.

Once you've entered the connection details, it is recommended to run a connection test by pressing the **Test** button.

#### Recommendations for backing up to Dropbox

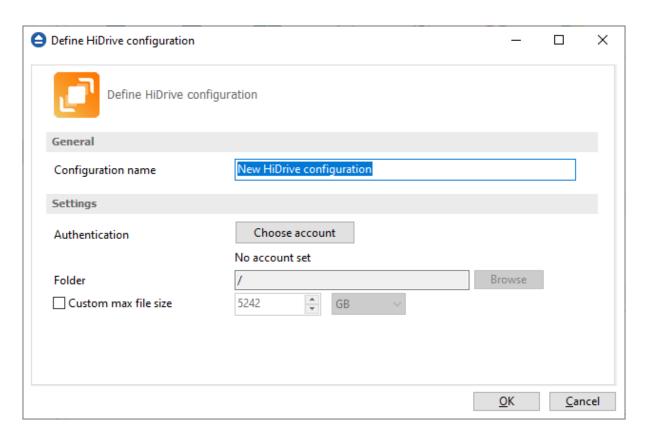
- 1) After each change to the Dropbox configuration be sure to use the **Test** function.
- 2) If you backup important data to a remote location using Dropbox, encrypt the zip files for increased security. In this case, even if another person manages to gain unauthorized access to your Dropbox account, your files will still be protected.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

# 2.18 How to Backup to HiDrive

Backup4all supports backing up to HiDrive. This cloud storage location is known to offer adequate storage space for regular use.

### **Defining a HiDrive configuration**



Before using HiDrive as a destination for backing up, you should define a new HiDrive configuration in **File->Options->Online connections->HiDrive** page. Once defined, you will be able to apply this HiDrive configuration to individual backup jobs.

Press the **Add** button once in **File->Options->Online connections->HiDrive** to add a new HiDrive connection . After you press **Add** button, the **New HiDrive configuration** name will appear in the list and you can enter the other settings for this connection:

- **Configuration name** Set the name of your choice for the connection.
- Authentication pressing the "Choose account" button will open an authentication page in your default Browser application. Log into HiDrive to allow Backup4all access to the account.
- **Folder** If you want to use a specific folder, press the Browse button to select the folder or to create a new one.
- Custom max file size this option allows you to set a custom file size (by default is 2 GB). It is useful if you don't want large files to be split on upload.

In the **Online connections** page you can set the number of retry attempts and interval length (wait) for connecting to **HiDrive**. This is a global setting for all HiDrive connections. By default, if the server cannot be reached the first time, Backup4all will attempt to connect 5 more times at intervals of 60 seconds. If all attempts fail, then the backup is aborted.

Once you have finished defining the connection, press the **Test** button to check if the HiDrive details you have entered are correct. If the test was successful, **The HiDrive connection was tested successfully** message will be displayed.

#### Setting the destination to HiDrive

When defining a new backup job using the **New Backup Wizard**, select **HiDrive** in the **Destination** section (1st page of the wizard). If you already have a defined backup job and want to change the destination to **HiDrive**, select that backup job, open the **Properties** window (Ctrl+P), go to the **Destination** page and select **HiDrive**. There you can choose from existing **HiDrive** configurations or create a new connection.

If you have any defined **HiDrive configurations**, you will be able select one from the dropdown list (to define a configuration go to **File->Options->Online connections->HiDrive**). Alternatively, you may define a custom configuration during the same step of the **Backup Wizard**.

Once you've entered the connection details, it is recommended to run a connection test by pressing the **Test** button.

### Recommendations for backing up to HiDrive

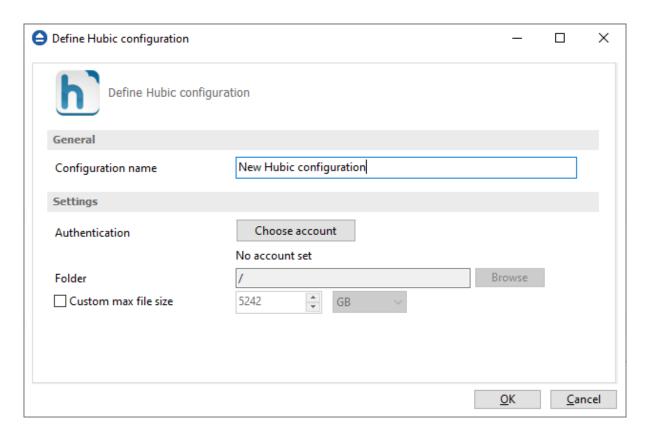
- 1) After each change to the HiDrive configuration be sure to use the **Test** function.
- 2) If you backup important data to a remote location using HiDrive, encrypt the zip files for increased security. In this case, even if another person manages to gain unauthorized access to your HiDrive account, your files will still be protected.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

## 2.19 How to Backup to Hubic

Backup4all supports backing up to Hubic. This cloud storage location is known to offer adequate storage space for regular use.

#### **Defining a Hubic configuration**



Before using Hubic as a destination for backing up, you should define a new Hubic configuration in **File->Options->Online connections->Hubic** page. Once defined, you will be able to apply this Hubic configuration to individual backup jobs.

Press the **Add** button once in **File->Options->Online connections->Hubic** to add a new Hubic connection . After you press **Add** button, the **New Hubic configuration** name will appear in the list and you can enter the other settings for this connection:

- **Configuration name** Set the name of your choice for the connection.
- Authentication pressing the "Choose account" button will open an authentication page in your default Browser application. Log into Hubic to allow Backup4all access to the account.
- **Folder** If you want to use a specific folder, press the Browse button to select the folder or to create a new one.
- Custom max file size this option allows you to set a custom file size (by default is 5 GB). It is useful if you don't want large files to be split on upload.

In the **Online connections** page you can set the number of retry attempts and interval length (wait) for connecting to **Hubic**. This is a global setting for all **Hubic** connections. By default, if the server cannot be reached the first time, Backup4all will attempt to connect 5 more times at intervals of 60 seconds. If all attempts fail, then the backup is aborted.

Once you have finished defining the connection, press the **Test** button to check if the Hubic details you have entered are correct. If the test was successful, **The Hubic connection was tested successfully** message will be displayed.

#### **Setting the destination to Hubic**

When defining a new backup job using the **New Backup Wizard**, select **Hubic** in the **Destination** section (1st page of the wizard). If you already have a defined backup job and want to change the destination to **Hubic**, select that backup job, open the **Properties** window (Ctrl+P), go to the Destination page and select **Hubic**. There you can choose from existing **Hubic** configurations or create a new connection.

If you have any defined **Hubic** configurations, you will be able select one from the dropdown list (to define a configuration go to **File->Options->Online** connections->**Hubic**). Alternatively, you may define a custom configuration during the same step of the **Backup Wizard**.

Once you've entered the connection details, it is recommended to run a connection test by pressing the **Test** button.

In the **File->Options->Online connections->Backup** window you can set the number of retries and the time between the retries when the Hubic server is unavailable (the **When destination not ready** section).

#### Recommendations for backing up to Hubic

- 1) After each change to the Hubic configuration be sure to use the **Test** function.
- 2) If you backup important data to a remote location using Hubic, encrypt the zip files for increased security. In this case, even if another person manages to gain unauthorized access to your Hubic account, your files will still be protected.

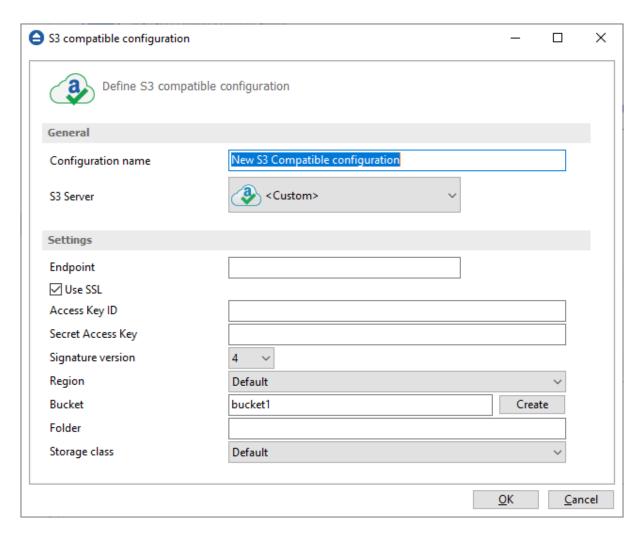
Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

# 2.20 How to Backup to S3 Compatible

Backup4all supports backing up to multiple S3 Compatible servers. These cloud backup destinations are hosted by different companies. The backed up data can be easily accessed from any other computer with an Internet connection.

The Amazon S3 compatible clouds that can be selected as backup destinations are as follows: Akaza, Aruba Cloud, Backblaze B2, Caringo, CenturyLink, Cisco, Cloudian, Connectria, Constant, DDN, dinCloud, DreamObjects, Dunkel, T Cloud, Exoscale, GreenQloud, HGST, Hitachi, HostEurope, IDC Frontier, LeoNovus, Mandic, Minio, NetApp, NiftyClouds, Numergy, QNAP, Revera, Scality, Seeweb, SwiftStack, ThinkOn, Tiscali, vCloud Air (EMC), Verizon, Walrus, and Zettagrid. You can also connect another compatible S3 server by manually editing the Settings.

#### **Defining an S3 Compatible configuration**



Before using S3 Compatible as a destination for backing up, you should define a new S3 compatible configuration using the **File->Options->Online connections->S3 compatible** window. Once defined, you will be able to apply this S3 compatible configuration to individual backup jobs.

Press the **Add** button once in **File->Options->Online connections->S3 compatible** to add a new S3 compatible connection . The **New S3 compatible configuration** name will appear in the list and you can enter the other settings for this connection:

- Configuration name Set a name of your choice for the connection.
- **S3 Server** Select one of the S3 Compatible servers from the dropdown list. Leave it on custom if you are connecting to a different server. You can also edit the fields after selecting a server.
- Endpoint Type the S3 server endpoint (address:port).
- Use SSL Check this option if the selected S3 server uses SSL encryption.
- Access Key ID In this field you have to enter the key for your S3 compatible account.
- Secret Access Key In this field you'll have to enter the secret key for your account.
- **Signature version** Select the signature version used by the S3 Compatible server.
- Region From the drop down list, select the region where your account is located.
- **Bucket** Here you'll have to enter the name of the bucket. You can also create a new bucket at the selected Region.

- Folder If you want to use a specific folder, enter its name here.
- Storage class Select the storage class you want to use. You can choose between: Default,
   Standard, Standard Infrequent Access Storage, One Zone Infrequent Access Storage and
   Reduced Redundancy.

In the **Online connections** page you can set the number of retry attempts and interval length (wait) for connecting to **S3 server**. This is a global setting for all S3 server connections. By default, if the server cannot be reached the first time, Backup4all will attempt to connect 5 more times at intervals of 60 seconds. If all attempts fail, then the backup is aborted.

Once you have finished defining the connection, press the **Test** button to check if the S3 server details you have entered are correct. If the test was successful, **The S3 server connection was tested successfully** message will be displayed.

#### **Setting the destination to S3 server**

When defining a new backup job using the **New Backup Wizard**, select **S3 Compatible** in the **Destination** section (1st page of the wizard). If you already have a defined backup job and want to change the destination to **S3 Compatible**, select that backup job, open the **Properties** window (Ctrl+P), go to the **Destination** page and select **S3 Compatible**. There you can choose from existing S3 Compatible configurations or create a new connection.

If you have any defined **S3 Compatible** configurations, you will be able select one from the dropdown list (to define a configuration go to **File->Options->Online connections->S3 Compatible**). Alternatively, you may define a custom configuration during the same step of the **Backup Wizard**.

Once you've entered the connection details, it is recommended to run a connection test by pressing the **Test** button.

#### Recommendations for backing up to S3 Compatible

- 1) After each change to the S3 Compatible configuration be sure to use the **Test** function.
- 2) If you backup important data to a remote location using S3 Compatible, encrypt the zip files for increased security. In this case, even if another person manages to gain unauthorized access to your S3 Compatible, your files will still be protected.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

# 2.21 How to Backup to USB or Firewire drives

You can backup your data to a USB or Firewire drive. These are practical backup destinations as they allow you to store important files to external devices, increasing portability. It can be considered as an additional protection from of hardware failures and other natural disasters.

There are external USB hard drives with performance comparable to conventional hard drives. These

portable drives (called enclosures) are composed of devices that connect through USB on one side and to conventional hard drives on the other side. A hard drive is installed into the enclosure and then the enclosure is plugged into the computer, thus creating a normal USB backup device. Given the size of nowadays hard drives, this can be considered a mass storage device for backup purposes.

There are external hard drives that, besides USB technology, also use Firewire as a connection port. Even though USB ports are ubiquitous, Firewire hard drives tend to have increased speeds.

### Steps for backing up to USB drive with Backup4all:

- 1) **Connect your USB device**. In case of disk drives, before setting up the backup job, make sure that the USB drive is turned on and working. Usually, the enclosure has a start button and LED signal lights. A green or blue LED light is usually the indication that the device is running.
- 2) Make sure your drive is formatted. If you intend to use a new/unused external hard drive, you might not be able to see it as a distinct drive in Windows Explorer after connecting it. This is because the drive has not yet been formatted for use. In Windows, navigate to Computer Management and select Disk Management. From there, you can see and format your new drive. If however, the drive is present in Windows Explorer, formatting is not required. USB Flash drives always come pre-formatted.
  - Go to Start->Settings->Control panel->System and Maintenance->Administrative Tools->Computer Management

If you are prompted for an administrator password or confirmation, type the password or provide confirmation.

- Under Storage click Disk Management
- To format the volume with the default settings, in the **Format** dialog box, click **OK**, and then click **OK** again.
- **Test** to see if the drive is now recognized by going to **File Explorer** (a new drive letter should appear)
- 3) **Configure Backup4all**. If the drive is recognized by Windows, it will be recognized by Backup4all too. To back up to the USB drive, you should define a backup job in Backup4all that has the destination set to the USB drive. When defining a new backup job using the **New Backup Wizard**, in the destination section (1st page of the wizard), select Local, then select your device from the Drive list. Finally, you may type in or browse for a folder destination.

Some USB drives have a button to start the execution of an associated program. If you have such a device you can configure Backup4all to execute a backup job or a backup tag when the button is pressed. After the USB drive is ready, go to the **File->Options->Backup** page of Backup4all. Under **Backup on demand**, check **Enable One Touch Backup support**. Press **Detect** to check if the USB drive is compatible with the **One Touch Backup** feature of Backup4all.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

### 2.22 How to Send Email Notifications

**Email Notifications** is a very useful feature that enables Backup4all to send an email containing the status of a backup job upon its completion.

#### **Enabling email notifications**

Open File->Options->Email, then select the Enable email notifications box.

In "What do you want to use?" section, there are two options: to configure a custom SMTP Server or use the Gmail SMTP server which you only have to authorize using your Gmail account when sending the notifications.

If you select **SMTP server** option, you need to enter the following details:

- SMTP Server specify the name or IP address of the SMTP server used for sending the
  mail (example: smtp.novapdf.com) in the Server name or IP field and a Port number for it
  (usually is 25); you can also use Secure Socket Layer when connecting to the SMTP server.
- **Email addresses** you must specify the email address used to send the email (From field) and optionally a Reply To email address
- Authentication if the SMTP server requires authentication check the **Server requires** authentication box and enter an user name and a password.
- **Dial-up connection** if you are using a dial-up connection, select a method that Backup4all should use for sending emails: Automatically start-up (it will connect without user assistance) or Manually start-up (it will require the users' assistance for enabling the connection).

If you select Gmail option:

- Press the Choose account button
- Login to your account Gmail account
- Allow access for Backup4all application to send emails on your behalf

When ready, click on the **Send test email** button from the SMTP Server section and enter the email address where you want to receive the notification. Once you press **OK** you should receive a test email. If you didn't receive it, you must revise the settings you configured.

Press **OK** to save your settings

### **Sending email notifications**

Email notifications can be enabled individually for each backup job. To do so follow these steps:

- 1) Select a backup job and open the **Backup Properties** window (right click and select **Properties** or **Ctrl+P**)
- 2) Go to the **Email** page and check the **Send emails** option.
- 3) Type in a valid email address to which you want to receive the notifications for this job.
- 4) Optionally you can edit the default emails sent and also to attach the backup log to the email.
- Press Save.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

## 2.23 How to Configure One Touch Backup

Some USB enclosures have a button to start the execution of an associated program. If you have such a device, you can configure Backup4all to execute a backup job or a backup tag when this button is pressed. If your **One Touch Backup** device is not detected by Backup4all (Backup4all is not natively compatible with the device), you could use the command line parameters to create a command that can be associated to the One Touch button of your device.

See this section for details.

If the One Touch Backup option is enabled when the application starts and there is no backup job or backup tag set to be executed when the One Touch button of the USB enclosure is pressed, the user will be asked to choose one from the options displayed in the One Touch Backup dialog:

- Create a new backup job for **One Touch Backup**. If you select this, the **New Backup Wizard** will start and you can create a new backup job to be used with the **One Touch Backup** feature
- Select an existing backup job or backup tag for One Touch Backup. If you select this, the File Options->Backup page will open and you can select the backup job or tag you want to use.
   This option is disabled if there are no backup jobs.
- Disable this feature. This will disable the **One Touch Backup** feature. You can activate it again from the **File->Options->Backup** page.

If you press **Cancel**, Backup4all will open, but when you will press the **One Touch** button of the USB device, the same dialog will be displayed. This dialog will appear again if the backup job (executed when the One Touch button is pressed) was deleted.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

## 2.24 How to Use One Touch Backup

You enable the **One Touch Backup** support from **File->Options->Backup** page. When running for the first time, there will be no configured backup job to execute, so you will have to configure it as explained in the previous section, How to Configure One Touch Backup.

Once everything is configured, you will just have to push the **One Touch** button and the selected backup job or backup tag will be executed.

If Backup4all is not started, it will start automatically. If it is already started, but minimized it will show a pop-up window or the main window while backing up (depending on the settings from the Options window).

When the backup finishes, Backup4all is automatically closed if the **Exit application when finished** option is checked. If the main window of the application was already open when the One Touch button was pressed, the **Exit application when finished** option will be ignored.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

## 2.25 How to Enable Detailed Logging

Backup4all allows you to log detailed information about executed operations (backup, restore or test). This means that, besides the warnings and errors, the log file will contain detailed information about all files handled by the backup, restore or test process.

To enable detailed logging:

- 1) Go to File menu and open the Options window
- 2) Switch to the Logs and history page
- 3) Check the **Log detailed information** option
- 4) Check the **Include summary in log** option (this will add all the information available from the **Summary** view to the log file)
- 5) Additionally, you can also limit the size of the log folder. In the Log folder section, select **Restricted** to and set the maximum size that the folder is allowed to reach.
- 6) From the **Log Viewer** section, you can change the program that opens the log files. From the drop-down list select either Notepad or Wordpad. You can also browse the computer to select another text editor.
- 7) From the log file extension list, you can select the extension of the generated log file: .log or . txt
- 8) Click **OK** to close the window and save the changes

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

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Backup4all 9 User Manual

# **Backup Types**

# Part IIII

# 3 Backup Types

# 3.1 Backup Types

Backup4all implements the fundamental backup types: Smart, Full, Differential, Incremental, and Mirror. With the exception of the Mirror type, the first time any job is executed, it will run as a Full Backup, irrespective of the job's type. Below you can find an overview of all backup types.

# **Smart Backup**

Smart backup is the default backup type. When executed, Backup4all will decide which backup type should be performed: full, differential or incremental. It will also decide whether to merge or delete older backup versions, all in order to efficiently use the destination free space and accommodate other user options. It will try to keep as many backup versions as possible in the available destination space.

# Full Backup

The Full Backup creates an archive out of all the folders and files that were selected to be backed up. Because the Full Backup stores all files and folders, backing up frequently will allow faster and simpler restore operations. When you choose other backup types, restore jobs may take longer.

# **Differential Backup**

A Differential Backup contains all the files that have been added or changed since the last Full Backup. The advantage of the Differential Backup is that it has a shorter backup time. However, if you perform the differential backup too many times, eventually the size of a backup archive might grow to be larger than the reference Full Backup archive.

# **Incremental Backup**

An Incremental Backup stores all the files that have been added or changed since the last full, differential or incremental backup. Since this method doesn't back up the same exact files multiple times, an Incremental Backup takes the least time to complete. However, during a restore operation, each Incremental Backup must be processed, which could result in a lengthy restore job.

### Mirror Backup

A Mirror Backup is identical to a Full Backup, with the exception that the files are not compressed into a single zip file. A Mirror Backup is most frequently used to create an exact copy of the backup data. It has the benefit that the backup files can be readily accessed using tools like File Explorer.

Using the Mirror Backup type, you can also choose to archive each individual file, preserving the folder structure, which also allows you to use the zip compression and encryption features.

Using the mirror backup type, you can also choose to zip each file individually, preserving the folder structure. This allows you to use the zip compression and encryption features.

# **Block backup**

You can use block backup option to copy only the modified parts of the source files. This is useful for large files (such as .PST or database files), as only the modified part of the file will be backed up instead of the entire file. You can use an automatic block size or you can set the block size manually. You also have a checkbox to use block backup only for files larger than a given size.

**Note:** The block backup option must be enabled from the first backup execution, otherwise you won't be able to use it on that backup job. If you already have a backup job and want to use block backup, you'll have to create a new backup job.

# Save storage space

In Backup4all you have two options for saving storage space. To reduce the overall backup size, you can either limit the number of file versions to be stored or limit the number of backups. When you limit the number of backups, you can also opt to **Merge backups** in order to avoid exceeding the set limit. These options can only be used for Full, Differential, and Incremental backup types.

Backup4all stores a summary snapshot of the file information into a backup catalog file (".bkc") each time a backup is executed. For every file backed up, the snapshot contains the file name, size and attributes as well as the date and time of creation, latest modification and latest access.

Legacy backup applications inspect each file's archive flag to identify which files have been changed. Backup4all will not interfere with any other backup software, because it does not need to read or change the archive flags, instead it uses the catalog file to decide which files have to be backed up and which do not.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

# 3.2 Smart Backup

# What is the Smart Backup?

Smart Backup is a backup type that combines the full, differential and incremental backup methods along with cleanup operations, in order to efficiently manage the backups according to the backup settings and the available disk space. The advantage of the Smart Backup is that you don't need to worry about the number of backups to store, which backup version to clean, and which backups to merge, as Backup4all will take care of that. The Smart Backup type starts with a Full Backup.

# **Description of the Smart Backup Type**

It would be ideal to make full backups all the time because they are the most extensive and are self-contained. However, the amount of time it takes to run full backups often prevents us from using this backup type. Full backups are often restricted to a weekly or monthly schedule. However, the increasing speed and capacity of backup media are making it more feasible to perform these full backups overnight.

Full backups, if you have the time to perform them, offer the best solution for data protection. In effect, a single backup is sufficient to completely restore all backed-up files.

The algorithm takes in consideration the destination size and follows a specific configuration for selecting the backup type to be performed. The configuration dictates the following:

- Full backup if the sizes of last differential and all incremental backups since last full/differential exceeds 80% of the full backup size.
- Differential backup if there isn't a last differential and the size of all incremental backups since last full exceeds 30% of the full size, a differential backup will be executed.
- Differential backup if there is a last differential and the size of all incremental backups since last differential exceeds 50% of the last differential size, a new differential will be executed.

The maximum allowed size of the backups can be defined as an absolute value or as a percentage of the space available in the destination.

# **Advantages**

- It automatically decides the best backup type to be executed
- The free disk space in the destination is properly managed, so you won't get any errors for running out of space

# **Disadvantages**

- You cannot select how many backup/file versions to be saved
- Backup4all may create less efficient backup versions given the available space

## **Configuring a Smart Backup**

The output of the Smart Backup is a compressed zip file container. You can select the zip compression ratio from the Compression page in Backup Properties. Backup4all can also encrypt the backup archives. This gives you the option to protect your backed up data from being stolen and used.

The following options can be used to limit the maximum space to be occupied by the backup in the destination:

- Limit backup size to ... % of destination size (default is 80%)
- Limit backup size to ... KB/MB/GB (default is 50 GB)

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

# 3.3 Full Backup

# What is the Full Backup?

The Full Backup is the starting point for all backup jobs and contains all the data in the folders and files that are selected to be backed up. Because the Full Backup stores all files and folders, frequent backups will result in faster and simpler restore operations. Remember that when you choose other backup types, restore jobs may take longer.

# **Description of the Full Backup Type**

It would be ideal to make full backups all the time because they are the most extensive and are self-contained. However, the amount of time it takes to run full backups often prevents us from using this backup type. Full backups are often restricted to a weekly or monthly schedule. However, the increasing speed and capacity of backup media are making it more feasible to perform these full backups overnight.

Full backups, if you have the time to perform them, offer the best solution for data protection. In effect, a single backup is sufficient to completely restore all backed-up files.

# **Advantages**

• The fastest restore time

# Disadvantages

- The slowest backup time
- The storage space requirements are the highest (compared to incremental or differential backups)

## The Full Backup Type in Backup4all

When making full backups, storage space can become an issue. In Backup4all you have two options for saving storage space. To reduce the overall backup size, you can either limit the number of file versions to be stored or limit the number of backups. The output of the Full Backup is a compressed zip file container. You can select the zip compression ratio from the **Compression** page in **Backup Properties**. Backup4all can also encrypt the backup archives. This gives you the option to protect your backed up data from being stolen and used.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

# 3.4 Differential Backup

## What is the Differential Backup?

A Differential Backup contains all the files that have been added or changed since the last Full

Backup. The advantage of the Differential Backup is that it has a shorter backup time. However, if you perform the differential backup too many times, eventually the size of a backup archive might grow to be larger than the reference Full Backup archive.

# **Description of the Differential Backup Type**

There is a significant distinction between The Differential Backup and the Incremental Backup types. Although they seem similar, their usage reveals the true difference.

The **Differential backup** only uses the last Full Backup as the reference for what to backup. Hence, it keeps accumulating the changes until another **Full backup** becomes the new reference.

In contrast, the **Incremental Backup** leaves out all changes that have already been backed up in one way or another. So, while the Incremental backup is more efficient in terms of space, the Differential Backup is more reliable as a backup source. The true versatility comes in combining the two methods to suit your needs.

Restoring a differential backup is a faster process than restoring an incremental backup because only two backup container files are needed: the latest full backup and the latest differential backup.

Backup4all uses the information it has recorded in its catalog file (".bkc") to determine whether a file has changed since the last full backup or not.

Use differential backup if you have a reasonable amount of time to perform backups. The upside is that only two backup container files are needed to perform a complete restore. The downside is if you run multiple differential backups after your full backup, you're probably including some files in each differential backup that were already included in earlier differential backups, but haven't been recently modified.

# **Advantages**

- Restore is faster than restoring from incremental backup
- Backing up is faster than a full backup
- It uses less storage space than full backup

# Disadvantages

- Restore is slower than restoring from full backup
- Backing up is slower than incremental backup
- It uses more storage space than incremental backup

# **Differential Backup Type in Backup4all**

Backup4all supports the differential backup type and offers a solution for the slow backup issue. In time, the differential can grow to a size that is equal or larger than the full version. Therefore the following options can be used to trigger the creation of a new full backup:

 Automatically make full backup if the differential exceeds ...% of full backup size (default is 50%)

# • Automatically make full backup if the differential exceeds ... (default is 100 MB)

The system calculates the backup size for the differential backup and if the selected condition is met it performs a full backup.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

# 3.5 Incremental Backup

### What is Incremental Backup?

An Incremental Backup stores all the files that have been added or changed since the last full, differential or incremental backup. Since this method doesn't back up the same exact files multiple times, an Incremental Backup takes the least time to complete. However, during a restore operation, each Incremental Backup must be processed, which could result in a lengthy restore job.

# **Description of the Incremental Backup Type**

Incremental backup provides a faster method of backing up data than repeatedly running full backups. During an incremental backup only the files that have changed since the most recent backup are included. That is where it gets its name: each backup is an increment since the most recent backup.

The time it takes to execute the backup may be a fraction of the time it takes to perform a full backup. Backup4all uses the information recorded in its catalog file (".bkc") to determine whether a file has changed since the most recent backup.

The advantage of reduced backup duration comes with a price: increased restore duration. When restoring from incremental backup, you need the most recent full backup as well as every incremental backup you've made since the last full backup.

For example, if you did a full backup on Friday and incremental on Monday, Tuesday and Wednesday, and the PC crashes Thursday morning, you would need all four backup container files: Friday's full backup plus the incremental backup for Monday, Tuesday and Wednesday. By comparison, if you had done differential backup on Monday, Tuesday and Wednesday, then to restore on Thursday morning you'd have needed Friday's full backup plus Wednesday's differential backup.

# **Advantages**

- Backing up is the fastest
- It uses the least storage space

### **Disadvantages**

· Restore is the slowest

# **Incremental Backup Type in Backup4all**

Backup4all supports incremental backup type and offers a solution for the slow restore issue.

To keep the number of stored backups to a reasonable number and reduce the size of the backups, Backup4all provides three options: Yes, limit number of file versions, Yes, limit number of backups and Merge backups. These options will perform an internal merge to keep the number of stored backups under the selected limit.

The following options can be used to trigger the creation of a new full backup:

- Automatically make full backup if all increments exceed ... % of full backup size (default is 50%, not checked)
- Automatically make full backup if all increments exceed ... (default is 100 MB, not checked)

The system calculates the file sizes for the incremental and if the selected condition is met, it performs a full backup.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

# 3.6 Mirror Backup

# What is Mirror Backup?

A mirror backup is identical to a full backup, with the exception that the files and folders are not compressed in zip files and they cannot be protected with a password. A mirror backup is most frequently used to create an exact copy of the backup source data. It has the benefit that the backup files can also be readily accessed using tools like **File Explorer**.

## **Description of the Mirror Backup Type**

A mirror backup is an exact copy of the selected folders and files at a given time. Mirror backup is the fastest backup method because it copies files and folders to the destination without any compression. However, the increased speed has its drawbacks: it needs larger storage space and it cannot be password protected.

While the other backup types collect all the files and folders being backed up each time into a single compressed container file, a mirror backup keeps all the individual files separately in the destination. That is, the destination becomes a mirror (exact copy) of the source. You can even directly access files in the destination without needing to use Backup4all's restore feature, because each file is just an exact copy of the original.

One handy feature of mirror backup is Backup4all's **Fast mirror** option. When this option is selected, any mirror operation after the first will only copy new and modified files, making the operation very fast.

Another important feature is that users can choose to zip each file individually using the **Zip the files** option. In this case, the compression and encryption options can be used.

A mirror backup cannot keep track of different versions of files. However, Backup4all provides an option to customize destination folder names using user-defined parameters, giving you the ability to save each mirror backup in a different folder location. Restore using Backup4all is possible only from the latest mirror backup, but all previous mirror backups remain available in the destination and can be accessed manually.

# **Advantages**

- The fastest backup type, especially in conjunction with the **Fast mirror** option
- It creates a snapshot of the selected files and folders in the destination which you can browse and access later without needing to run Backup4all
- If used with **Zip the files** option, a selective restore is faster than in any other backup type with zip.

# **Disadvantages**

- If not zipped, it needs more storage space than any other backup type
- Cannot track different versions of files

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

# 3.7 Backup Types in Backup4all

## How are the Backup Types Implemented in Backup4all?

Backup4all creates two main types of backups:

- Backup types with zip compression (Smart, Full, Differential, Incremental)
- Backup types without zip compression (Mirror backup type)

User can change the backup type from the **Type** page in **Backup Properties**, or from a specific type page, by checking the box to select that type as default backup type.

# **Backup Types with Zip Compression**

Full, differential and incremental backup use zip compression to reduce the size of the stored backup versions. To keep the number of stored zip files at a reasonable number, the application provides three options in the Storage page: **Yes, limit number of file versions**, **Yes, limit number of backups** and **Merge backups**. These options either delete older stored backups or perform an internal merge to keep the number of stored backups or file versions under the selected limit.

The Yes, limit number of file versions, Yes, limit number of backups and Merge backups options cannot be used when the backup destination is on a removable media: floppy disk, CD, DVD, Blu-ray disc etc.

# Customize zip name prefix

Typically the name of the zip file is something like: "1\_C.zip", "1\_D.zip" etc. (one zip for each drive). The names of these zip files do not make much sense for the user but they can be customized by pressing the **Insert tag** button. Following tags are predefined:

- Backup Name (<BACKUP NAME>)
- Backup Number (<BACKUP NUMBER>)
- Backup Type (<BACKUP TYPE>)
- Backup Date (<DATE>)
- Backup Time (<TIME>)
- Backup Hour (<HOUR>)
- Backup Minute (<MINUTE>)
- Backup Second (<SECOND>)
- Backup Year (<YEAR>)
- Backup Month (<MONTH MMM>)
- Backup Month numeric (<MONTH MM>)
- Backup Week (<WEEK>)
- Backup Day of Week (<DAY OF WEEK>)
- Backup Day (<DAY>)
- Backup Day of the Week (use locale) (<DAY OF WEEK LOC>)
- Backup Day of Week (name) (<DAY OF WEEK NAME>)
- Computer Name (<COMPUTER NAME>)
- User Name (<USER NAME>)

You can also add your text in the edit tag field. Use the **Preview** button to see how the names of the zip files will look like.

Windows does not allow the following characters in the file name: / \* ? : " < > |, so Backup4all will also not allow them to be entered in the edit tag field.

# Smart backup type

The smart backup type will perform full, differential or incremental backups, depending on the destination free disk space or the limit size you set in Backup Properties. The smart backup type will automatically decide which is the best action to perform by combining the backup types.

## **Full Backup Type**

The full backup type will always backup all the files defined in the sources. Incremental and differential backups will create a full backup first, because they will back up the new files (all files are new if the backup was never executed).

## **Differential Backup Type**

For a differential backup the system will always backup the differences from the last full backup, regardless of the intermediate versions between the latest full and the current differential backup.

The first execution of a differential backup is a full backup, because it backs up the new files (and all the files are new if the backup was never executed).

# **Incremental Backup Type**

In case of incremental backups only the new and the modified files since last backup (differential, incremental or full backup) are added to the backup. Each file can have many versions stored in the backup files..

Backup4all can generate custom zip file names, set a size limit for zip files and encrypt them. For more details look at the **Compression** page from the **Backup Properties** window.

If a new backup job is created and the backup type is set to incremental or differential, then when the backup job is first run, the application will perform a full backup. This also happens when the catalog (".bkc") file is not found in the destination folder or the **Clear backup** action was executed before backup (see the **Advanced** page of the **Backup Properties** window).

# Backup types without zip compression - Mirror backup type

The mirror backup implementation provides some useful options to improve the backup quality.

Since the mirror backup keeps only one version of each file, you can use the **Create subfolder(s) in destination with following name** option to copy the files to customized subfolders, therefore keeping more versions of the files. Backup4all can only use the latest version for the **Restore** or **Test** operations. You can restore older versions manually.

If the **Copy files in a subfolder** option is checked, the files will be copied in a subfolder of the destination folder (typically you will see a ".bkc" file and a folder with the same name). If the option is not set, the files (and folder structure) will be copied directly into the destination folder.

When the **Fast Mirror (copy only new or modified files)** option is used, Backup4all uses the information stored in ".bkc" files to copy only new or modified files to the destination. If this option is not set, the system will copy all files each time the backup is executed.

Using the mirror backup type, you can also choose to **Zip the files**. This option will zip each file individually, preserving the folder structure. In this case, you can use the zip compression and encryption.

When changing the backup type between Smart, Full, Incremental or Differential the older backups are not deleted, only the type of the next backup is changed. If the Yes, limit number of file versions, Yes, limit number of backups and Merge backups options are used, the application will delete or merge older backups so that the number of versions is less or equal to the specified limit. However when changing between Mirror and Smart, Full, Incremental or Differential, the older versions are deleted.

On the **Storage** page, by default the **Yes, limit number of file versions** and the **Yes, limit number of backups** options are not enabled. This means that the system will keep all the stored backup versions. If you choose to enable the **Merge backups** option, when the limit is reached the system will perform an internal merge between the older versions keeping the number of stored backups equal to the specified limit (the merge between zip files is necessary to keep at the latest file version from each zip file to be merged).

However when changing between Mirror and Smart, Full, Incremental or Differential, the older versions are deleted.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

# Backup to CD, DVD or Blu-ray

# Part

# 4 Backup to CD, DVD or Blu-ray

# 4.1 Backup to CD, DVD or Blu-ray

Backing up to CD, DVD or Blu-ray media has become increasingly common due to mature technology and cheap CD, DVD or Blu-ray burners.

If you plan to do a backup to a CD, DVD or Blu-ray disc, please consider our recommendations:

- Do not use the same CD, DVD or Blu-ray disc to store consecutive backup versions. It's better to use different CD, DVD or Blu-ray media for each backup version (change the CD, DVD or Blu-ray disc at each backup run). Use a set of CD, DVD or Blu-ray media and rotate them periodically (e. g.: take 7 CD media, one for each week day; start with the first CD again every 7 days). The reason for this is that in case the burn process fails or the CD, DVD or Blu-ray data becomes corrupted, you still have the previous backup version on a different disc.
- Rewritable CD, DVD or Blu-ray media can be burned only a limited number of times. When strange errors happen you should consider that the CD, DVD or Blu-ray disc might be overburned (worn out).
- Always test the backed up data after burning. Backup4all has a special option to automate the
  test after backup and also in case you are spanning multiple CD, DVD or Blu-ray discs,
  Backup4all test each CD, DVD or Blu-ray disc before writing the next one.

Backup4all makes the backup to CD, DVD or Blu-ray disc process to be easy to perform: just set the backup destination to the CD, DVD or Blu-ray burner drive and run the backup. By default Backup4all uses its own built-in burning engine to backup to CD, DVD or Blu-ray media (you do not need third party drivers or burning software to be installed).

If you prefer packet writing (using third party software) you can select it in the **Write method** section.

If the backup does not fit onto one CD, DVD or Blu-ray disc, Backup4all will automatically span the backup over multiple media. Each disc is assigned a different label for future identification. We recommend marking the CD, DVD or Blu-ray disc with this label.

A few recommendations before backing up to CD, DVD and Blu-ray discs:

- Before backup execution, be sure to insert the CD, DVD or Blu-ray disc containing the latest ".
   bkc" file if you have the option Use local catalogs unchecked (in Backup Properties->Advanced->Backup options section, default is checked)
- On backups to hard disk, you can limit the number of stored zip backups by using the Yes, limit number of file versions, Yes, limit number of backups and Merge backups options. These options do not apply to CD, DVD or Blu-ray media, you cannot limit the number of stored backups on removable media.
- A mirror backup copies every file matching the sources and the file filter to CD, DVD or Blu-ray disc. On a mirror backup to hard disk, files that are deleted and excluded from sources can be deleted from destination too if you want so. This is not possible on the CD, DVD or Blu-ray disc, so deleted and excluded files are just left there as they were burned before, but the catalog (". bkc") file is updated and the restore operation will not copy these files back.
- When backing up to CD, DVD or Blu-ray discs Backup4all requires additional free space on the drive where the **Temporary Folder** is located (at least 700Mb when backing up to CDs, or

# 4.7Gb when backing up to DVDs)

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

# 4.2 Use Built in Driver

Backup4all does not need third party drivers or other CD, DVD or Blu-ray burning software to be installed (like ActiveX, ASPI, etc) to be able to burn a CD, DVD or Blu-ray. Backup4all has a built-in CD, DVD or Blu-ray burner to backup to CD, DVD or Blu-ray disc directly.

# Set Up Internal CD, DVD or Blu-ray Burner

There are three simple steps to set up the internal CD, DVD or Blu-ray burner:

- 1) Open the **Backup Properties** window and go to the **Destination** page.
- 2) Click on Optical, then select the drive letter for the CD, DVD or Blu-ray burner device you want to use.
- 3) In the same page, you can:
  - · configure the burn speed
  - set the Erase disk before writing option
  - switch the write method between build-in driver and UDF file system
  - use a custom prefix

You can use two burners for UDF disc format: **Use SCSI Pass Through Direct layer (SPTD)** and **Use native Win32 interface (SPTI).** This format can be used to write on CD-R/CD-RW/DVD-R/DVD+R/DVD-RW/DVD-DL/HD-DVD/Blue-ray/Blu-ray DL.

# Use internal CD, DVD or Blu-ray burner

Typically, a backup to CD, DVD or Blu-ray disc performs additional steps shown in the status bar at the bottom of the main window: **burning**, **finalizing**, and **loading disc**. During the last operation, the CD, DVD or Blu-ray disc is ejected and reloaded. After this step the backup is tested and the CD, DVD or Blu-ray disc ejected again (if these options are set).

Backup4all can also perform an additional **Erase CD/DVD/Blu-ray...** action for appropriate media (rewritable CD, DVD or Blu-ray discs)

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

# 4.3 Use Packet Writing

If you do not wish to use the built-in burner or your CD, DVD or Blu-ray device is not compatible, you can use third party packet writing software.

# **Packet Writing Software**

Packet writing software can write only to CD-RW, DVD-RW or DVD+RW if the disks are formatted using the **Universal Data Format (UDF)** file system.

The advantage of packet writing is that your rewritable media can be used like a floppy or zip disk (drag and drop from **File Explorer** is also possible). The disadvantage of using packet writing is that CD, DVD or Blu-ray discs written with this method are recognized on other computers only if the same third party packet writing software is installed there too.

# **Set Up Packet Writing**

There are three simple steps to set up the packet writing to work with Backup4all:

- 1) Open New Backup Wizard or Backup Properties and go to the Destination page.
- 2) Click on Optical, then select the drive letter for the CD, DVD or Blu-ray burner device you want to use.
- 3) You must select **Use UDF file system**. Here you can also set the **Erase disk before writing option**. Press the **OK** button.
- 4) If packet writing is set, you will see the following message on the **Destination** page: [Device name] Writing method is UDF

# **Use Packet Writing**

Backup4all detects if the CD-RW, DVD-RW, DVD+RW or Blu-ray RW disc is UDF formatted. If the disc is not UDF formatted it will show the following message: **Disk in drive [drive letter] is not UDF formatted. Please insert a UDF formatted disc.** 

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

# 4.4 Writing to CD, DVD or Blu-ray disc

By default, the backup catalog (.bkc) is stored both on the destination CD, DVD or Blu-ray disc and locally. To see if the catalog will be stored locally too, select **Backup Properties** for a backup job, go to **Advanced** and see if the **Use local catalogs (.bkc)** option is checked.

If it is unchecked the backup catalog is stored only on the destination. The recommended option is to leave it checked.

When the backup process starts, Backup4all searches for the ".bkc" file locally (by default, assuming that you didn't uncheck the option **Use local catalogs)**, then:

- If the catalog file is found, Backup4all will make a new version for the backup job. If you wish to write the new backup version on a separate CD, DVD or Blu-ray disc (this is recommended) then you should set the **Ask for a new disk before backup** option.
- If the backup catalog is not found locally (was deleted by mistake) or if the Use local catalogs
  option is unchecked, Backup4all will ask for the last CD, DVD or Blu-ray disc used for the

backup. When it finds the backup catalog, Backup4all will make a new version for the files in the backup job.

• If the catalog file is not found on the destination either, Backup4all will start with a new full backup

Backup4all will automatically span the backup over multiple media if the size of the backup job does not fit on a single CD/DVD/Blu-ray disc. For each disc Backup4all will assign a different label for future identification. We recommend marking the CD, DVD or Blu-ray disc with this label.

When spanning multiple CD, DVD or Blu-ray discs, Backup4all will create independent zip files, meaning that if you have a backup that spans over 3 CDs and if one of the CDs becomes unreadable, you will still be able to access and recover the data on the other 2 CDs.

It is recommended to always leave the **Test after backup** option (**Backup Properties- >Advanced**) checked, especially if your backup is written on CD, DVD or Blu-ray disc. In case of disk spanning, Backup4all will test your backed up data after each individual written disc. This way if one of the discs has errors you know before the backup job is finished and you can interrupt the backup process in time.

Note that when backing up to CD, DVD or Blu-ray disc Backup4all requires additional free space on the drive where the Temporary Folder is located (at least 700Mb when backing up to CDs, 4.7Gb when backing up to DVDs or 25GB when backing up to Blu-ray discs).

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

# 4.5 Other CD/DVD/Blu-ray Settings

The File->Options->CD, DVD or Blu-ray window contains various settings related to the burn process.

# CD, DVD or Blu-ray

# **Use SCSI Pass Through Direct Layer (SPTD)**

Selected by default. Backup4all uses this internal burning engine to write CD, DVD, HD-DVD or Bluray discs. SPTD is a new method of access to storage devices and has the ability to provide direct control of devices without risk of compromising it by some malicious 3rd party filter drivers or other "rootkit" applications.

SPTD is currently supported by all Microsoft OS newer than Windows XP. SPTD (similar to other access layers) is not removed from your system after Backup4all uninstall, in order not to disrupt other applications that may use it.

## Use native Win32 Interface (SPTI)

If you have problems backing up using the SPTD method, we recommend you to use this option.

# Load CD, DVD or Blu-ray before backup

Check this option if you want the CD, DVD or Blu-ray to be loaded before backup execution.

# Eject CD, DVD or Blu-ray disc After Backup

You can leave the CD, DVD or Blu-ray disc ejected after the backup is finished (and tested). To do so, go to File->Options->CD, DVD or Blu-ray and check the Eject CD, DVD or Blu-ray after backup option.

### Note:

• The Use SCSI Pass Through Direct Layer (SPTD) and Use native Win32 interface (SPTI) burning methods use the UDF disc format.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

# **Main Window**

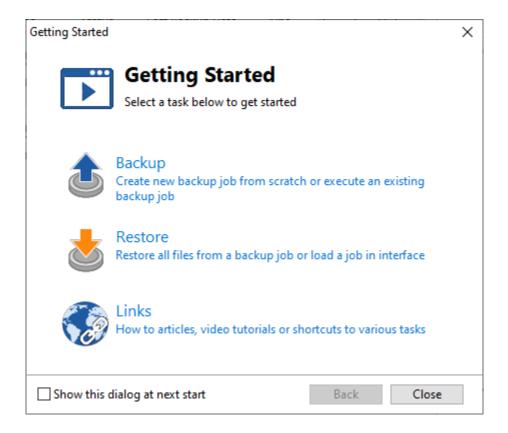
# Part

# 5 Main Window

# 5.1 Getting Started

This window is displayed when you first run Backup4all. You can also access this window if you select **Getting Started** from the **File->Tools** menu.

There are two large buttons for backup and restore and a list of articles about Backup4all.



# **Backup**

Press this button to create or run backup jobs.

# Backup - Run selected backup job

Select an existing backup job from the list and press **Backup** to run the selected job.

If you want to assign the selected backup job to your One touch device, check the **Use job for One Touch Backup** option.

## Create - Create new Backup job

Pressing the Create button will open the New Backup Wizard.

If you want to assign the selected backup job to your One touch device, check the **Use job for One Touch Backup** option.

### Restore

Restore - Restore from selected backup

Select an existing backup job from the list and press **Restore** to open the Restore Wizard.

Open - Load backup jobs

Use the **Open** button to recreate a backup job from the backup catalog (.bkc) or from the initialization file (.ini).

The recreated backup job will be added to the backup list.

If you don't want to show the **Backup4all Startup** window next time you open Backup4all, uncheck the **Show this dialog at next start** option.

By default this option is checked.

# Links

Shows a list of the most popular articles from our knowledge base.

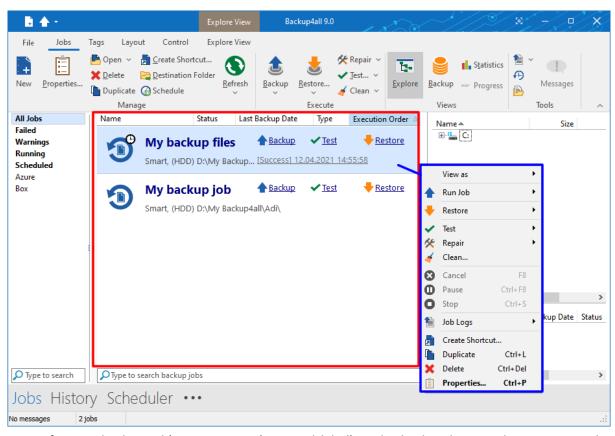
Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

# 5.2 Jobs View

# 5.2.1 Jobs List

**Backup list,** visible in the middle column of the main window, contains all the backup jobs defined. The backup jobs can be grouped into tags, for easy handling.

By default, backup jobs are listed by **Execution order** column. In other words, if running all jobs one after the other, they will be executed in order from top to bottom.



To configure a backup job's appearance (icon and label) in the backup list, you have to open the **Backup Properties** window, switch to the **General** tab, change the name of the backup job, assign it to an existing tag or create a new tag and select a backup job icon. When you backup a tag, the backup jobs (containing that tag) are <u>backed up in the order they are displayed in the tag list</u>.

When right clicking a backup job, a menu is displayed giving the following options:

- View as:
  - Card will display all jobs as cards
  - List will display all jobs as list
- Run Job
- Backup performs a backup with the type selected in Properties
- Full Backup performs a full backup regardless of the backup type
- Differential Backup performs a differential backup regardless of the backup type
- Incremental Backup performs an incremental backup regardless of the backup type
- Restore
- Restore opens the Restore Wizard window for the currently selected backup job
- Restore Latest Version starts the latest version restore process for the selected backup job
- Restore Latest Version To opens a window to select the folder were you want the backup to be restored
- Test
  - Test... starts the test process for the currently selected backup job
  - Quick Test starts a quick test for the selected backup job. The existence of the files in destination is verified.

# • Repair

- Repair use this option to repair the backup job in destination and re-copy all missing or corrupted files, based on the existing information in the backup catalog. A test will be performed, followed by a backup to also include the missing files.
- Repair Catalog Only use this option to remove from the backup catalog the missing or corrupted files in destination. A test will be performed, followed by a catalog update to remove the missing files.
- Quick Repair use this option to repair the backup job in destination and re-copy all missing or corrupted files, based on the existing information in the backup catalog. A quick test will be performed, followed by a backup to also include the missing files.
- Quick Repair Catalog Only use this option to remove from the backup catalog the missing or corrupted files in destination. A quick test will be performed, followed by a catalog update to remove the missing files.
- Clean... opens the Clean Backup window for the selected backup job
- Cancel aborts current backup process
- Pause pause the current backup/test/cleanup/restore process
- Stop stops the current backup/test/cleanup/restore process
- Job Logs lets you open and view the Last Backup Log, Last Restore Log, Last Test Log , Last Cleanup Log and Last Statistics Log
- Create Shortcut... creates a shortcut to the backup job
- Duplicate duplicates a backup job
- **Delete** deletes a backup job
- Properties... opens the Backup Properties window

Backup4all can <u>process multiple backup jobs at the same time</u>. You can filter the backup list to see which backup jobs are executed at a certain time.

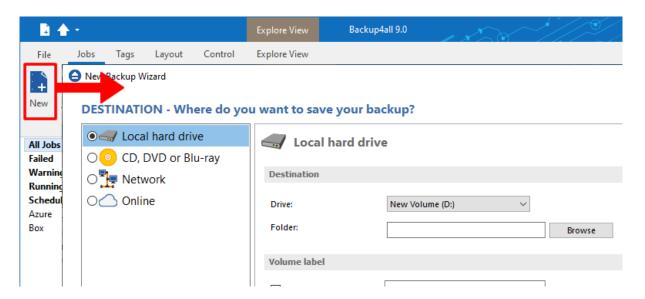
From the left side column of the main application you can filter the backup jobs in list. You can choose to see all jobs, only the running jobs, failed jobs or only the jobs containing a specific tag. If there are many backups listed, you can search for a backup job by typing its name in the **Type to search** box on the bottom of the **Backup List**.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

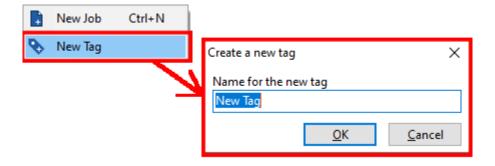
# 5.2.2 Manage Tags

## Create a new tag

1) When creating (or editing) a backup job using the **New Backup Wizard** in **Advanced mode** (or **Backup Properties**), press Add new tag and type a new name (that does not exist) for the backup tag.

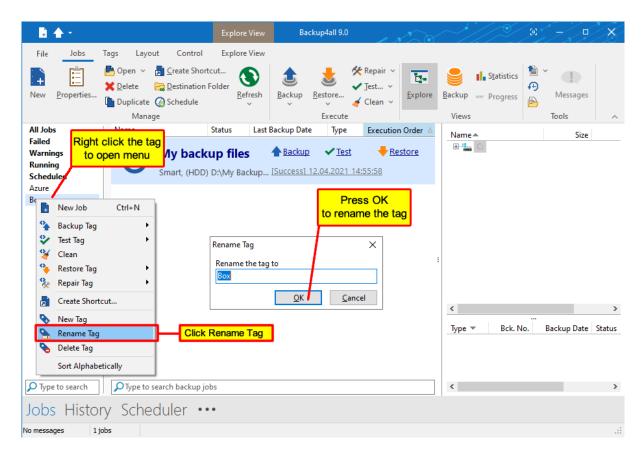


2) Right click on the left side list (left panel of the main window) and choose **New Tag**. The **Create a new tag** window will appear and you can enter the name of the tag. A new empty tag will be created (which can be selected later from the Tags list of the **New Backup Wizard** or from the **Backup Properties** window).

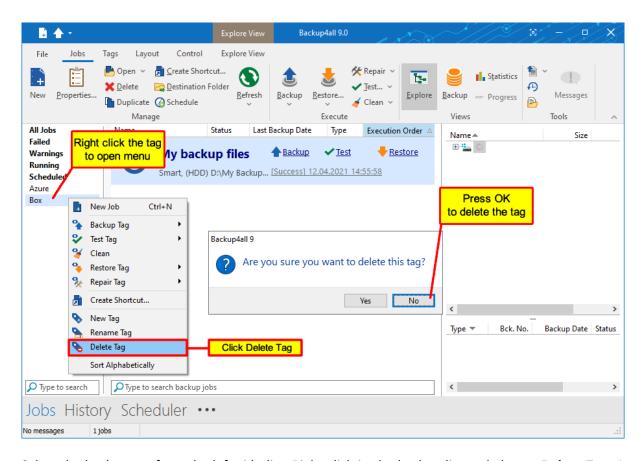


# Rename a tag

Select the backup tag from the left side list. Right click it on the backup list and choose **Rename Tag**. A window similar with the one for **Create a new tag** will appear. You can enter the new name and press **OK**. The tag will be renamed and it will keep all the backup jobs it had.



# Delete a tag



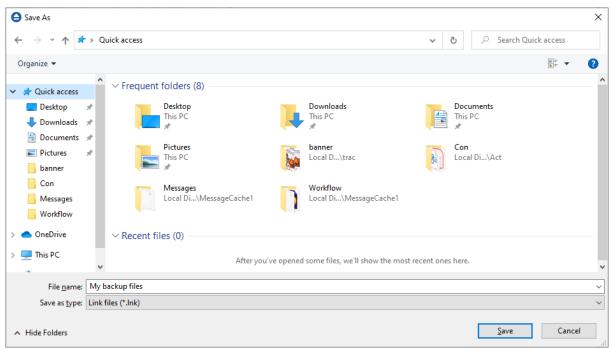
Select the backup tag from the left side list. Right-click in the backup list and choose **Delete Tag**. A warning message will appear before the deletion. If you choose **Yes**, only the backup tag will be deleted, the backup jobs will remain in the backup list. To move backup jobs to a different backup tag, you must edit the backup job's properties and select a different tag for them or drag and drop the job on the tag you want to be assigned.

To assign a tag to a backup job, just drag and drop the tag from the left side list of tags to the backup job name in the main window, or open Backup Properties->General and check the tag name.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

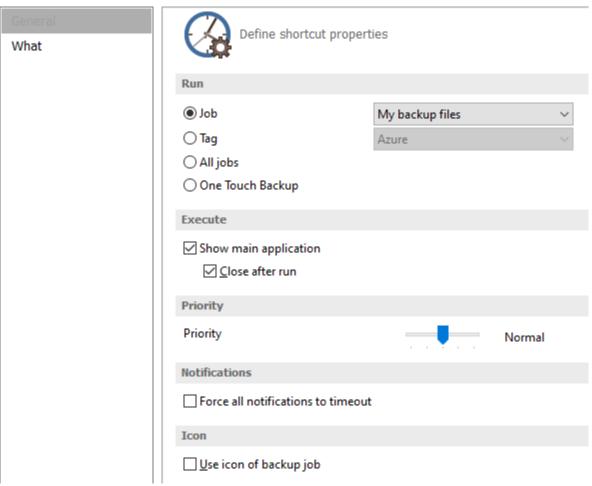
# 5.2.3 Create Shortcut

The **Create Shortcut** window can be opened from the **Create Shortcut...** button located on the **Jobs** tab or by right-clicking the backup job from the backup list and selecting **Create Shortcut...** It creates a shortcut for the backup job on a designated location and you can simply run the backup job by double-clicking it.



General

# Create Shortcut



On this page you can define which backup job/tag you want to run, if the application will be visible or not, the task priority and the icon.

## Run

- Job Select a backup job from the list to be executed
- Tag Select a backup tag from the list to be executed
- All jobs The shortcut will start the back up for all jobs
- One Touch Backup The shortcut will start the backup job/tag assigned to One Touch Backup

## **Execute**

# Show main application

If checked, when you will double-click the backup shortcut, the main application will start and the backup will be executed. Furthermore, if the **Close after run** option is checked, Backup4all will be closed after the action is executed.

By default this option is not checked so the action will run in background.

# **Priority**

User can change the priority of the action started by the shortcut: backup, test or cleanup. Just move the cursor to a lower or higher priority level.

# **Notifications**

# Force all notifications to timeout

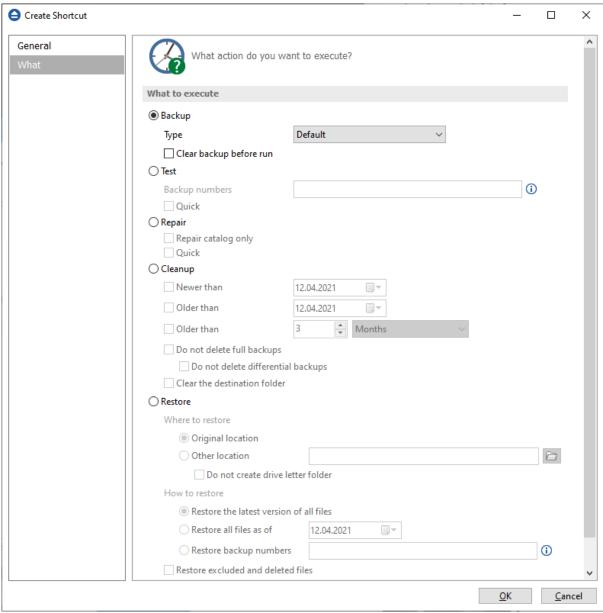
Use this option if you want to timeout all notification messages during the backup.

# Icon

# Use icon from backup job

If this option is checked, the shortcut placed on the desktop, quick launch or other location, will have the same icon as the one it has in the backup list. If unchecked, the default Backup4all icon will be displayed.

# <u>What</u>



On this page you can select and configure what action you want to execute when double-click the shortcut: backup, test, repair, cleanup or restore.

## What to execute

Backup

Type

- Default executes the default backup type defined in the backup job
- Full executes a full backup, no matter what the backup type defined in the backup job is
- **Differential** executes a differential backup, no matter what the backup type defined in the backup job is
- **Incremental** executes an incremental backup, no matter what the backup type defined in the backup job is

# Clear backup before run

If this is checked, Backup4all will first delete the ".bkc" file and all zip files associated with the current backup job and after that execute the action.

- **Test** you can create a shortcut to a test operation instead of a backup. When Test is selected, the **Backup Numbers** box is displayed 1,2,5,#,4 . You can type in there the backup numbers you want to test. The order you type them in is the order they will be tested in. Use the \* character to test all backup numbers, or the # character to test only the last backup.
- **Repair** you can repair the backup by running a test, detect the missing/corrupted files from destination and back then up again.

**Repair catalog only** - this option will detect the missing/corrupted files from destination and will remove them from catalog so they will be backed up next time you run the backup.

- **Cleanup** you can create a shortcut for a scheduled **Cleanup** operation, that will delete the selected backup numbers at the scheduled date. When **Cleanup** is selected, other options become available to filter the backup numbers that will be deleted:
  - **Newer than** if checked backup numbers that are newer than the selected date will be deleted when the shortcut is double-clicked
  - Older than if checked backup numbers that are older than the selected date will be deleted when the shortcut is double-clicked
  - Older than (fixed date) backup numbers that are Older than a certain fixed date will be deleted when the shortcut is double-clicked
  - **Do not delete full backups** if this is checked, the full backups will be kept even if they fall into the range of files filtered for deletion
  - **Do not delete differential backups** if this is checked, the differential backups will be kept even if they fall into the range of files filtered for deletion
  - Clear the destination folder deletes any files and folders inside the destination folder even if they are not related to the backup job.
- **Restore** you can create a shortcut to restore a backup job, tag or all jobs.
  - Where to restore select the location for restore. You can use the **original location** or you can specify **another location**. If you use another location for restore, you can avoid the creation of a drive letter folder by checking the **Do not create drive letter folder** option.
  - **How to restore** you can restore the latest version of the files, restore all files as of a specific date or restore some backup numbers. If you want to also restore excluded and deleted files, you must check the **Restore excluded and deleted files** option.

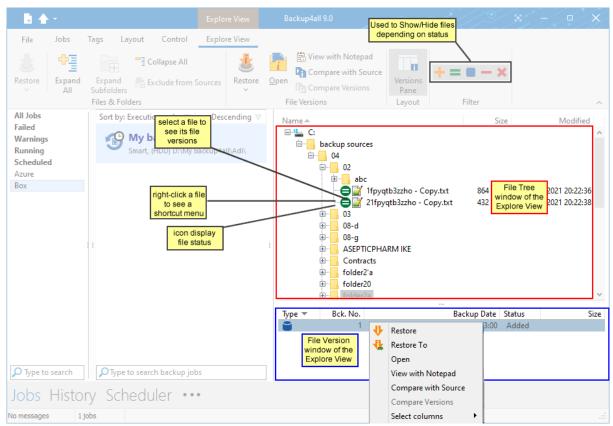
Once you have selected the Action to be performed and the backup job/tag to run, press OK to create the shortcut. A window will prompt you to select a name for your shortcut and its destination. Once that's completed, the shortcut will be placed in the selected destination.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

# 5.2.4 Explore View

You can activate **Explore** view by:

- pressing the Explore button from the Jobs tab
- pressing F2 keyboard shortcut



The Explore View consists of a File Tree on top and a File Version List at the bottom.

# File Tree

The file tree content depends on the backup sources and file filters defined for the selected backup job. You can right-click on the folders and files in the tree to open the same context menu that is available from **File Explorer** if the option **Show context menu** from **File->Options->Preferences** is checked. If that option is unchecked, the right-click operation will display only the **Restore Latest Version** and **Restore Latest Version to**... You can select multiple files.

Be careful about handling files in the **Explore** view with the **Show context menu** option checked: <u>all actions are performed on the hard disk and any deletion will actually remove the file from your hard disk!</u>

Beside the **File Explorer** context menu items, there are also two custom menu items, which enable the restore of the last version of a file: **Restore Last Version** and **Restore Last Version To...** 

If you want to exclude a file/folder from the backup sources, you can right-click that file/folder and choose **Exclude from backup sources** option. This action will uncheck the file/folder in Backup Properties->Sources.

The file tree shows the last modified date, size and attributes for each file in additional columns. This information is the same as shown in **File Explorer**. You can sort the files by name, date, size or attributes by simply clicking on the appropriate column header. The files are sorted within their folders. **Size**, **Modified** and **Attributes** columns can be hidden if you right click on the column header and uncheck the names of the columns that you want to remove.

There are seven buttons on top of the file tree that help you show/hide files depending on their status:

- If pressed, files that will be added to the backup are shown in the tree. All files with this status will have picture in front of them.
- If pressed, files that have not been changed since last backup are shown in the tree. All files with this status will have picture in front of them.
- If pressed, files that have been changed since last backup are shown in the tree. All files with this status will have picture in front of them.
- If pressed, files that are already present in backup and are now excluded by new changes in file filter are shown in the tree. All files with this status will have picture in front of them.
- If pressed, files that have been deleted from hard disk are shown in the tree. All files with this status will have 20 picture in front of them.
- If pressed, all directories in the tree will be expanded. For a large number of files and directories, this operation can take a longer time. Press the ESC key to stop the process.
- If pressed, all directories in the tree will be collapsed.

If you do not want to see empty folders when clicking on **Expand all**, check **Hide empty folders on expand all** in the **File->Options->Preferences** window. The tree will show only folders containing at least one file.

There is an easy way to search for a file in the files and folder tree: simply start typing the file's name and the matching file name will be selected. Only files that are visible in the tree are found, so if you want to search in all files, you have to do an **Expand all** first.

If you want to see <u>only the backed up files</u> press these buttons: **The backed up files** press these buttons: **The backed up files** press: **The backed up files** press these buttons:

# **File Version List**

If a file is selected in the tree, at the bottom of the view, you can see the list of the file's versions from the backup. Information provided for each version:

- Type Type of the Backup. Each of the backup types is represented by a descriptive icon:
   Full, Incremental, Differential, Mirror
- Ver. File version number

- Bck. No. Number of the backup
- Backup Date Date and time when the version was added to the backup
- Status Status of operation performed on that file version (added, excluded...)
- Size Size of the file version
- Modified Date and time when the file version was last modified (at backup execution)
- Attributes Attributes of the file version at backup execution (read-only, hidden, archive). This
  column is hidden by default
- Bkc. Label Label of the backup increment. This column is hidden by default

The file versions in the list can be sorted by clicking on the column headers. The right-click menu on the column header provides a handy way to show/hide unnecessary columns (except the **Version** column which is grayed out).

Backup4all provides an easy way to restore any file version. Just right-click on the file version you want to restore and:

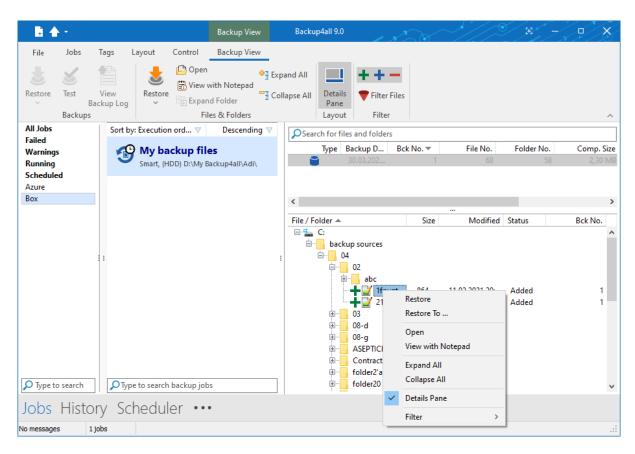
- choose **Restore version** if you want to restore the version in the original location
- choose **Restore to** if you want to restore the version in another location
- choose Open if you want to open/view that version of the file with the associated Windows
  application
- choose View with Notepad if you want to open/view that version of the file with Notepad
- choose Compare with source if you want to compare the selected version with the existing source
- choose **Compare versions** if you want to compare the selected versions
- choose **Select columns** to enable/disable the columns displayed

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

# 5.2.5 Backup View

You can activate **Backup** view by:

- pressing the **Backup** button from the **Jobs** tab
- pressing CTRL + F2 keyboard shortcut



The Backup View consists of a Backup Version List on top and a File Tree at the bottom.

Above the Backup versions list, there is a "search for files" field. Here you can type the name of the file/folder you are looking to restore, in order to easily find its location.

## **Backup Version List**

If a backup version is selected, at the bottom of the view, you can see the list of the files in that backup and their status before that backup. Information provided for each version:

- **Type** Type of the Backup. Each of the backup types is represented by a descriptive icon: Full. Incremental. Differential. Mirror
- Backup Date Date and time when the backup was created
- Bck No. Number of the backup
- File No. Number of files in that backup
- Folder No. Number of folders in that backup
- Comp. Size Compressed size of the file version
- Uncomp. Size Uncompressed size of the file version
- Label Label of the backup increment.

The backup version list can be sorted by clicking on the column headers. The right-click menu on the column header provides a handy way to show/hide unnecessary columns (except the **Type** column which is grayed out).

Backup4all provides an easy way to restore or test a backup version. Just right-click on the backup version and:

- choose **Restore Latest Version** if you want to restore the version in the original location
- choose **Restore Latest Version To...** if you want to restore the version in another location
- choose **Test** if you want to test that backup version
- choose **View Backup Log** if you want to open/view that log with the selected log viewer. Initially the default text editor is used.

# File Tree

The file tree content depends on the files from the selected backup version. You can right-click on the folders and files in the tree to open a menu that allows you to choose the following options:

- **Restore** if you want to restore the version in the original location
- **Restore to...** if you want to restore the version in another location
- Open if you want to open/view that version of the file with the associated Windows application
- View with Notepad if you want to open/view that version of the file with Notepad
- Full expand to expand all the tree

The file tree shows the file/folder name, bck no. size, last modified date, attributes and status for each file in additional columns. You can sort the files by simply clicking on the appropriate column header. The files are sorted within their folders. Except **File/Folder**, each column can be hidden if you right click on the column header and uncheck the names of the columns that you want to remove.

There are seven buttons on top of the file tree that help you show/hide files depending on their status:

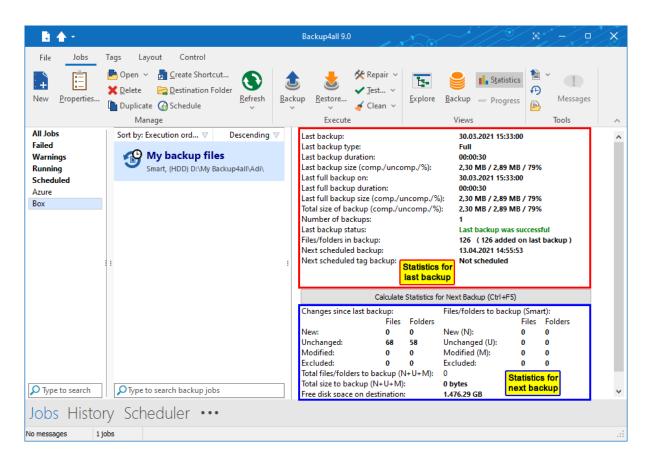
- If pressed, files that were added to the backup as new are shown in the tree. All files with this status will have  $\bigcirc$  picture in front of them.
- If pressed, files that were added to the backup as modified are shown in the tree. All files with this status will have Opicture in front of them.
- If pressed, files that had been in backup and were excluded by new changes in file filter are shown in the tree. All files with this status will have picture in front of them.
- If pressed, all directories in the tree will be expanded. For a large number of files and directories, this operation can take a longer time. Press the ESC key to stop the process.
- If pressed, all directories in the tree will be collapsed.
- 🔀 If pressed, the Filter window will be shown. Use this option to filter the files displayed in the tree.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

# 5.2.6 Statistics View

You can activate **Statistics** view by:

- pressing the **Statistics** button from the **Jobs** tab
- pressing the F3 keyboard shortcut



This view provides statistical information about the last backup performed and calculates statistics about the next backup, based on the current backup job configuration.

# **Information list:**

### Last backup on

Date and time of the last backup

### Last backup type

Shows the last backup type executed

#### Last backup duration

Shows the duration of the last backup execution

#### Last backup size

Shows the size of the last backup (compressed) / size of all files present in backup (uncompressed) / compression percentage

### Last full backup on (not displayed for mirror backup type)

The date and time when the last full backup was executed. Note that the first backup is always a full

backup, even if the backup type is set to incremental or differential.

### **Last full backup duration** (not displayed for mirror backup type)

Shows the duration of the last full backup execution

# Last full backup size (not displayed for mirror backup type)

Shows the size of the last full backup (compressed) / size of all files present in backup (uncompressed) / compression percentage.

For example 10 MB/30 MB/33% means that the size of the last full backup was 10 MB, the uncompressed size of the files backed up was 30 MB and the compression ratio was 33%.

# Total size of backup (not displayed for mirror backup type)

Total size of the backup takes into consideration all backup increments, ".bkc" file and any folders that might have been created. It shows the total size after compression / without compression / compression percentage For mirror backup the compressed values are not shown, because there is no compression.

## Number of backups

Number of times the backup job was executed

## Last backup status

Displays the following information:

- Last backup was successful when everything went OK
- Last backup failed when the backup was aborted due to an error
- Last backup had <X> warnings when the backup was done, but <X> files could not be backed up
- Last backup was canceled when the user canceled the backup execution

## Files/folders in backup

Shows the number of files in the backup. The number between the brackets is for the files added at the last backup. For full backup the number of files added to the last backup will be always the same with the total number of files. The same for mirror backup without the **Fast mirror** option activated.

### Next scheduled backup

Date and time when the backup is scheduled to be executed again

### Next scheduled tag backup

Date and time when the backup tag is scheduled to be executed again.

### Statistics for next backup:

The Calculate Statistics for Next Backup (Ctrl+F5) button will start counting the new, modified, unchanged and excluded files since the last backup execution. The counters will be shown in the labels below, divided into two sections: Files to backup containing the counters for the files that will be added to the next backup, and Changes since last backup containing the counters for the files changed since the last backup. For a large number of files, counting can be time consuming. If you

want to stop the counting process press the Cancel button from the toolbar. Calculate Statistics for Next Backup (Ctrl+F5) uses the catalog file (".bkc"). If this catalog is on a CD, DVD or Blu-ray disc and you enter a previous backup version, the counters will be different. Files to backup counters are calculated depending on the backup job settings: backup type, <Clear backup action etc. Changes since last backup counters are always the same no matter the backup job settings.

### Files/Folders to backup

For full and differential backup types these counters are calculated based on the changes since the last full backup. For the incremental backup type, the counts are based on the changes since the last backup (differential, full or incremental).

#### New files/folders

The number of new files/folders that will be added to backup. For mirror backup (with the Fast mirror option unchecked), the new files/folders counter equals the total number of files/folders.

### Unchanged files/folders

Shows the number of unchanged files/folders to be added to backup. For differential, incremental and mirror backup with **Fast mirror** option unchecked, this number will always be 0.

# Modified files/folders

Shows the number of modified files/folders to be added to backup. For mirror backup (with the "Fast mirror" option unchecked), this number will always be 0.

#### **Excluded files/folders**

Shows the number of excluded files/folders, which will be removed from the backup.

### **Changes since last backup**

Counts the changes since the last backup, regardless of the backup settings

#### New files/folders

Shows the number of new files/folders since last backup.

# **Unchanged files/folders**

Shows the number of unchanged files/folders since last backup.

# Modified files/folders

Shows the number of modified files/folders since last backup.

#### **Excluded files/folders**

Shows the number of excluded files/folders. A file/folder gets excluded because of the changes in file/folder filter or because it was deleted or moved from the backup sources.

# Total files/folders to backup

Shows the total number of files and folders that will be added to backup next time. This should be the sum of the new, modified and unchanged file and folder counters.

# Total size (uncompressed) to backup

Shows the sum of all file sizes to be included in the backup next time it is executed.

### Free disk space on destination

Shows the available free disk space on the destination drive.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

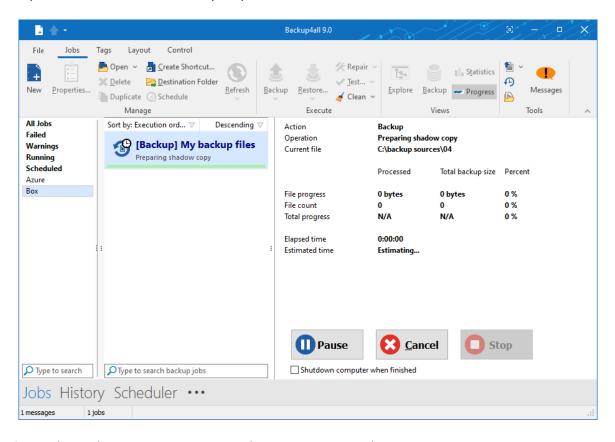
# 5.2.7 Progresss View

You can activate the **Progress** view by:

- pressing the Progress button from the Jobs tab
- pressing the CTRL+F3 keyboard shortcut

Please note **Progress** view is active only when the backup is running. When the backup is not running, that option is grayed out.

When the backup is started, Backup4all will switch automatically to **Progress** view and after the backup is done it will switch back to your previous view.



Action: Indicate the action in progress: Backup, Restore, Test, Clean

**Operation**: Indicate the operation in progress: Creating file list, Updating catalog, Testing backup etc

**Current file:** Displays the current file processed

On the Progress view page you can also see the file progress, file count, total progress, elapsed time and estimate time.

The Pause, Cancel and Stop buttons at the bottom of Progress view can be used for a better control of the backup jobs.

## Shutdown computer when finished

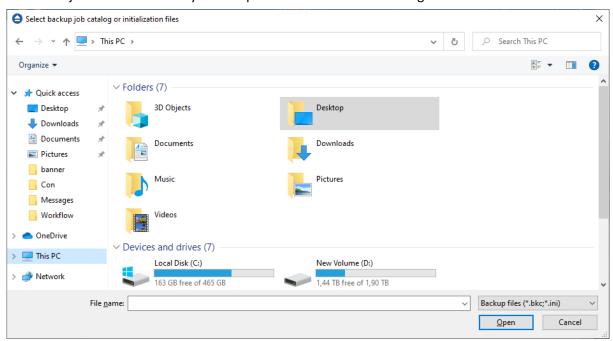
If checked, at the end of the backup/test/repair/restore execution, the computer will shutdown. It is useful for longer backups when the user does not want to wait til the end of the process.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

# 5.2.8 Open backup

There are two ways to open a backup job in Backup4all.

• You can open the backup catalog (.bkc) or ini file using the **Open** command from **Files** menu. You just need to browse your computer and indicate the catalog or ini file location.



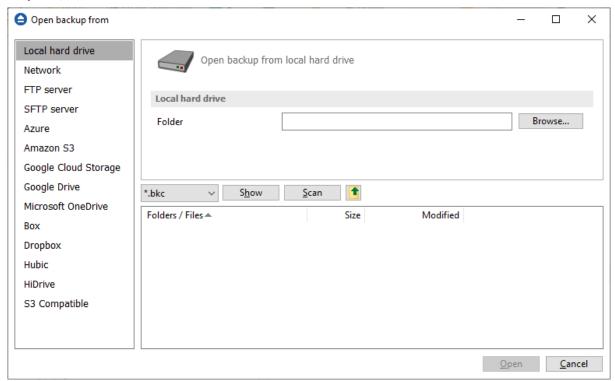
You can open the backup catalog (.bkc) or ini file using the Open From command from Files menu. This option is recommended to be used if the catalog is located on a network location or on an FTP/SFTP/Azure/Amazon S3/Google Cloud Storage/Google Drive/OneDrive/Box/Dropbox/Hubic/HiDrive/S3 Compatible, but can also be used for local hard drives.

### Open from a local hard drive

Use this page if the catalog is on a local hard drive. Browse your computer and indicate the folder containing the catalog(s) or ini file(s).

Press Show to display the folders and selected file types (.bkc or ini). Press Scan to display a list of

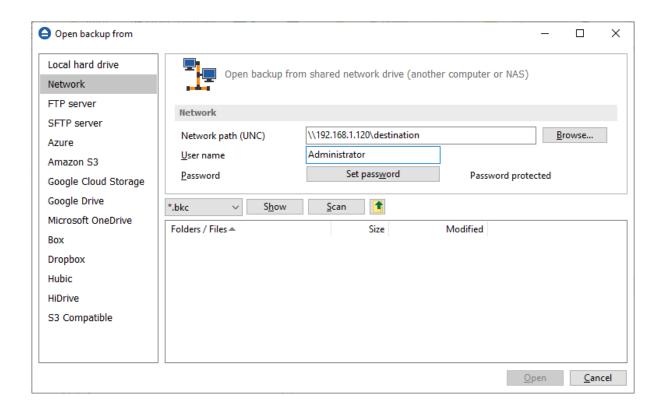
only .bkc/ini files from all folders and subfolders in that location.



# Open from a network drive

Use this page if the catalog is on a network drive. Select the network location and enter the username/password if necessarily.

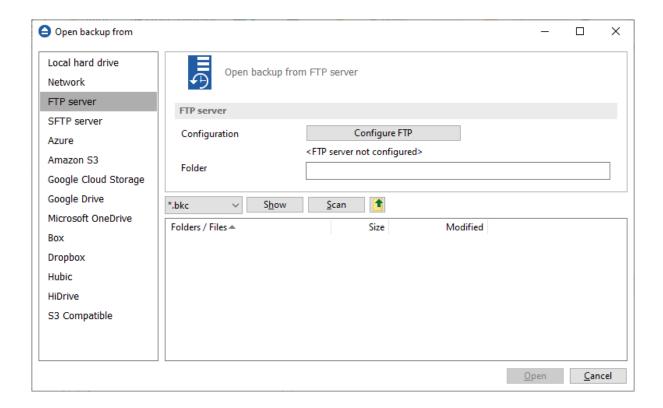
Press **Show** to display the folders and selected file types (.bkc or ini). Press **Scan** to display a list of only .bkc/ini files from all folders and subfolders in that location.



# Open backup from an FTP server

Use this page if the catalog is on an FTP server. Configure the FTP server or choose an existing configuration.

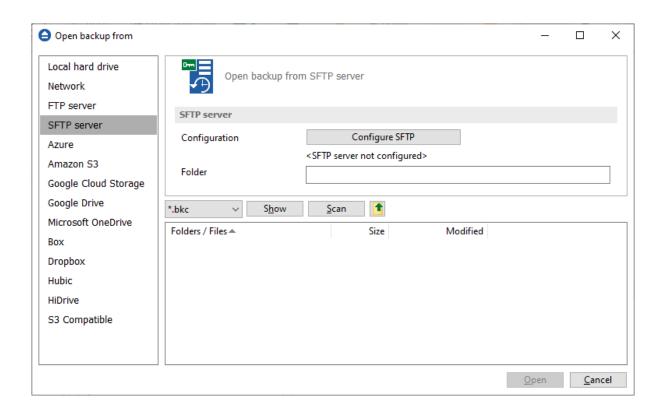
Press **Show** to display the folders and selected file types (.bkc or ini). Press **Scan** to display a list of only .bkc/ini files from all folders and subfolders in that location. Here you can see how to configure the FTP server.



# Open backup from an SFTP server

Use this page if the catalog is on an SFTP server. Configure the SFTP server or choose an existing configuration.

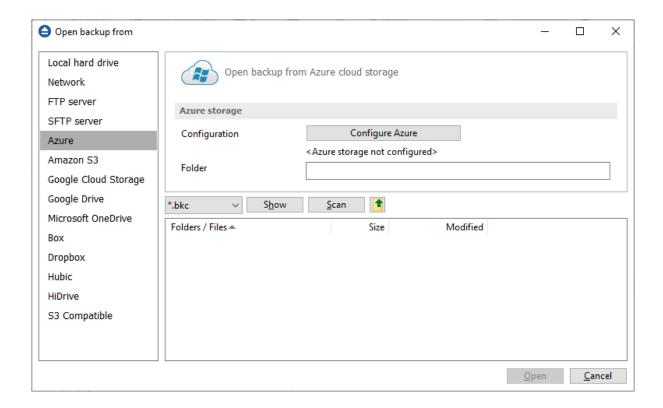
Press **Show** to display the folders and selected file types (.bkc or ini). Press **Scan** to display a list of only .bkc/ini files from all folders and subfolders in that location. Here you can see how to configure the SFTP server.



# **Open backup from Azure**

Use this page if the catalog is located on Azure server. Configure Azure or choose an existing configuration.

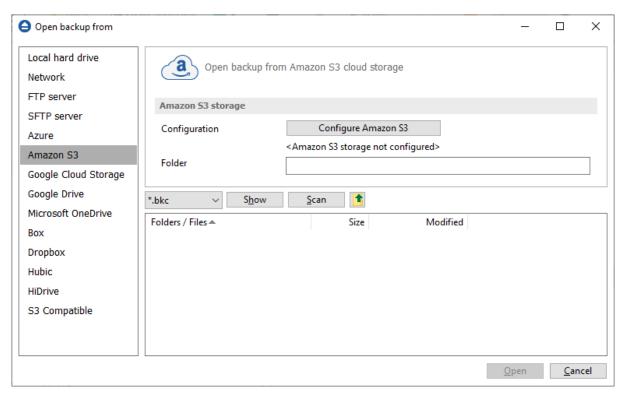
Press **Show** to display the folders and selected file types (.bkc or ini). Press **Scan** to display a list of only .bkc/ini files from all folders and subfolders in that location. Here you can see how to configure Azure.



# Open backup from Amazon S3

Use this page if the catalog is located on Amazon S3. Configure the Amazon S3 storage or choose an existing configuration.

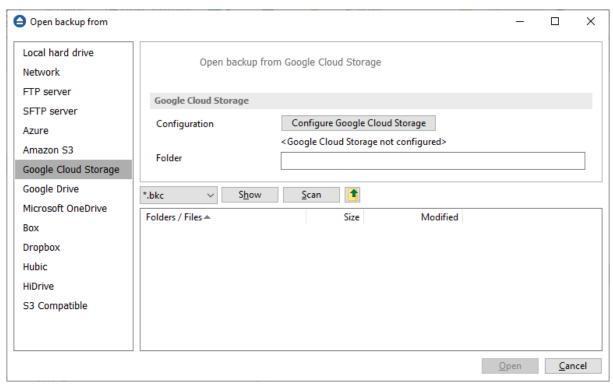
Press **Show** to display the folders and selected file types (.bkc or ini). Press **Scan** to display a list of only .bkc/ini files from all folders and subfolders in that location. Here you can see how to configure the Amazon S3.



# **Open backup from Google Cloud Storage**

Use this page if the catalog is located on Google Cloud Storage. Configure the Google Cloud Storage or choose an existing configuration.

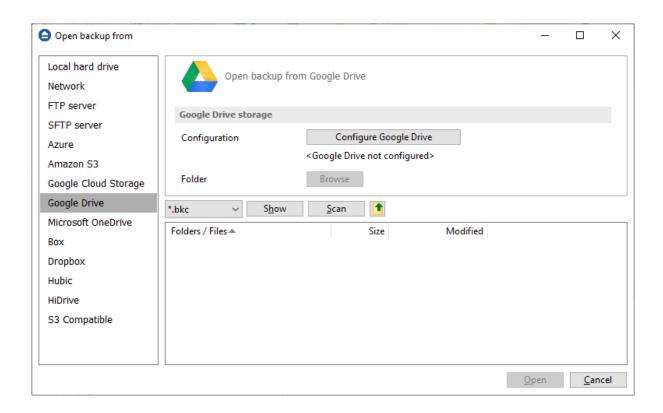
Press **Show** to display the folders and selected file types (.bkc or ini). Press **Scan** to display a list of only .bkc/ini files from all folders and subfolders in that location. Here you can see how to configure the Google Cloud Storage.



# **Open backup from Google Drive**

Use this page if the catalog is located on Google Drive. Configure Google Drive or choose an existing configuration.

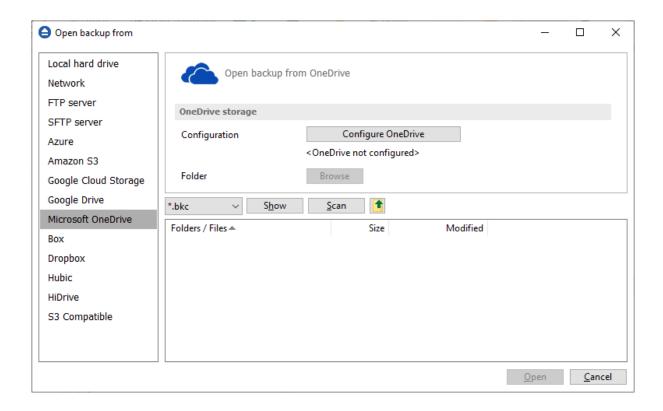
Press **Show** to display the folders and selected file types (.bkc or ini). Press **Scan** to display a list of only .bkc/ini files from all folders and subfolders in that location. Here you can see how to configure Google Drive.



# Open backup from OneDrive

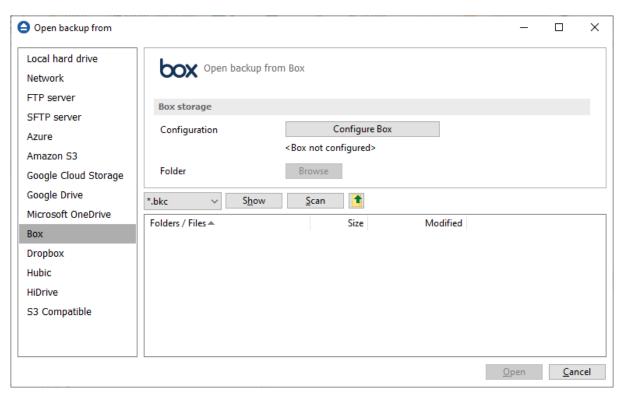
Use this page if the catalog is located on OneDrive. Configure OneDrive or choose an existing configuration.

Press **Show** to display the folders and selected file types (.bkc or ini). Press **Scan** to display a list of only .bkc/ini files from all folders and subfolders in that location. Here you can see how to configure OneDrive.



# **Open backup from Box**

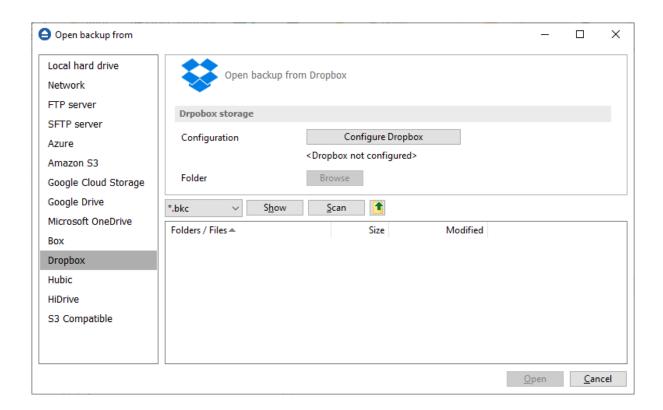
Use this page if the catalog is located on Box. Configure Box or choose an existing configuration. Press **Show** to display the folders and selected file types (.bkc or ini). Press **Scan** to display a list of only .bkc/ini files from all folders and subfolders in that location. Here you can see how to configure Box.



# **Open backup from Dropbox**

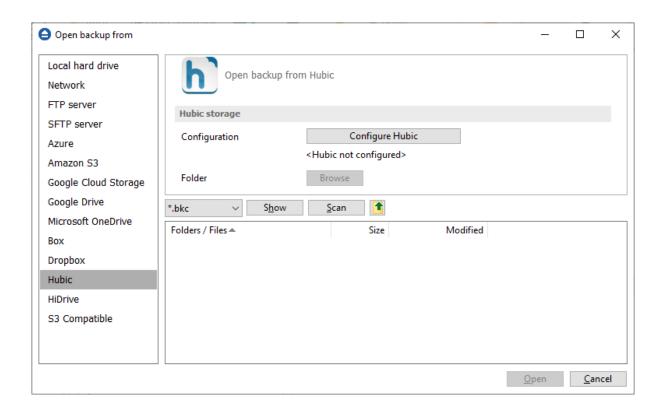
Use this page if the catalog is located on Dropbox. Configure Dropbox or choose an existing configuration.

Press **Show** to display the folders and selected file types (.bkc or ini). Press **Scan** to display a list of only .bkc/ini files from all folders and subfolders in that location. Here you can see how to configure Dropbox.



### **Open backup from Hubic**

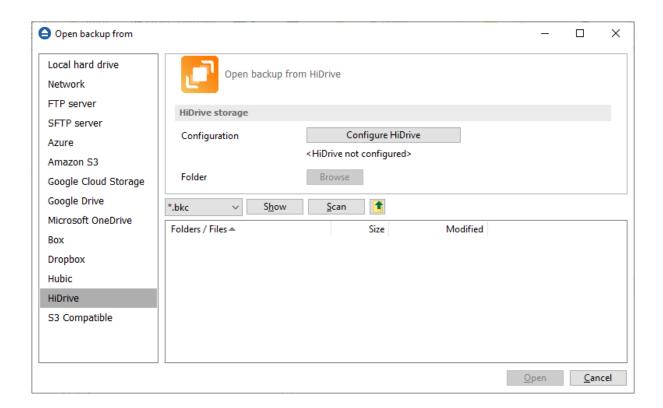
Use this page if the catalog is located on Hubic. Configure Hubic or choose an existing configuration. Press **Show** to display the folders and selected file types (.bkc or ini). Press **Scan** to display a list of only .bkc/ini files from all folders and subfolders in that location. Here you can see how to configure Hubic.



# Open backup from HiDrive

Use this page if the catalog is located on HiDrive. Configure HiDrive or choose an existing configuration.

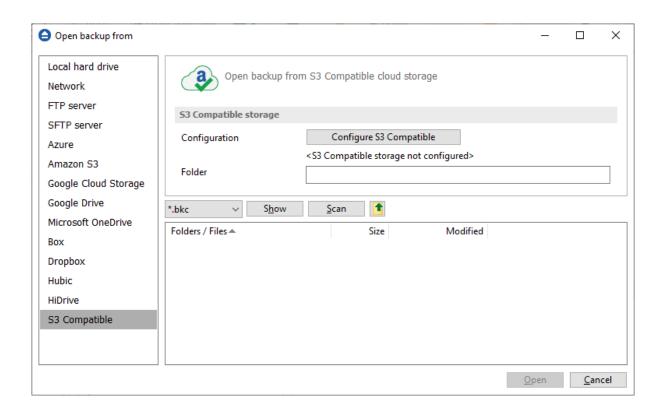
Press **Show** to display the folders and selected file types (.bkc or ini). Press **Scan** to display a list of only .bkc/ini files from all folders and subfolders in that location. Here you can see how to configure HiDrive.



# Open backup from S3 Compatible

Use this page if the catalog is located on S3 Compatible. Configure S3 Compatible Storage or choose an existing configuration.

Press **Show** to display the folders and selected file types (.bkc or ini). Press **Scan** to display a list of only .bkc/ini files from all folders and subfolders in that location. Here you can see how to configure S3 Compatible Storage.



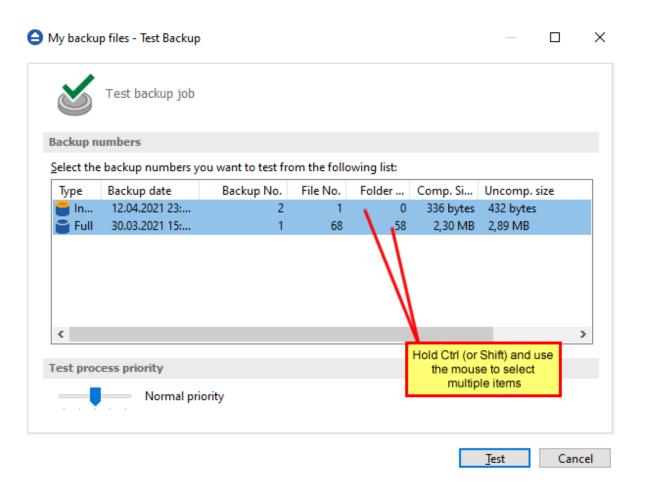
Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

# 5.2.9 Test

The backup test is meant to ensure the validity and the integrity of the backup files and the backup catalog. During test, all files and folders from destination will be tested to make sure they were safely copied. The files in destination are not compared with the backup sources but with the information stored in backup catalog.

There is a second test option called **Quick Test.** It does a faster check of the files in destination, only to verify their existence, without calculating the CRC for each file.

The **Test** window can be opened from the **Jobs** tab, by pressing the **Test...** button or by pressing the F9 keyboard shortcut. It lists all the available information about the backup versions of the current backup job.



When you open the window all the backup versions that can be tested are selected. You can select/ deselect multiple backup versions you want to be tested using batch selection on that list. To define the selection, keep the **Shift** key pressed and use the up and down arrow keys from your keyboard or the mouse. If you want to select multiple individual items, press and hold the **Ctrl** key and select using the mouse the items you want tested.

There are several columns in the **Test** window that provide information for each backup version:

- Type Type of the backup. Each of the backup types is represented by a descriptive icon:
   Full,
   Differential,
   Incremental,
   Mirror
- Backup date Date and time when the version was added to the backup
- Backup No. Number of the backup
- File No. Number of files included in that backup
- Folder No. Number of folders included in that backup
- Comp. Size The compressed size of the backup
- Uncomp. Size The uncompressed size of the backup
- Label Label of the backup increment.

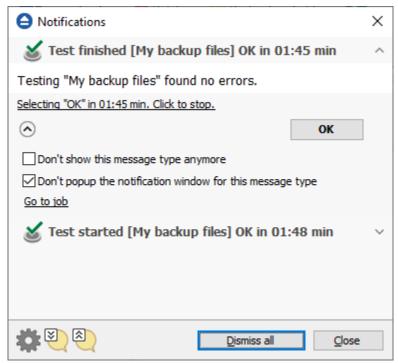
The backup versions in the list can be sorted by clicking on the column headers. The right-click menu on the column header provides a handy way to show/hide unnecessary columns (except the **Type** column which is grayed out).

Using the **Priority** slider you can set the test execution speed compared to the rest of the running processes on your computer. Default is **Normal priority**, but there are other 4 priority levels: **Lowest priority**, **Low priority**, **High priority** and **Highest priority**. On Lowest priority the test process will consume the minimum amount of computer resources but will take the longer to complete, while **Highest priority** will consume the highest amount of computer resources but will take the least to complete.

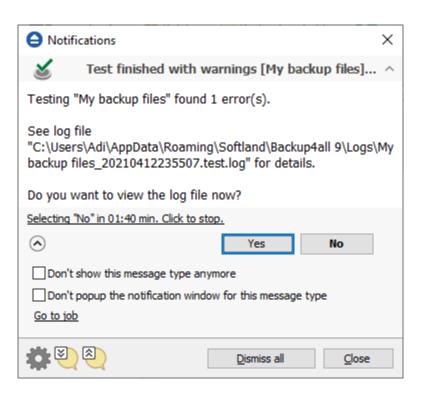
To test the selected backup versions press the **Test** button, or press **Cancel** (or the **Escape** key) to close the window.

After finishing the test, a pop-up message is displayed with the test results:

 Testing <backup name> found no errors - means that there are no corrupted/missing files in the backup



Testing <backup name> found error(s). Do you want to see the log file? - means that some
files are corrupted or missing from the backup; you should press Yes to see the test log file (
also available from the Jobs tab, Tools section, View Log->Last Test Log)

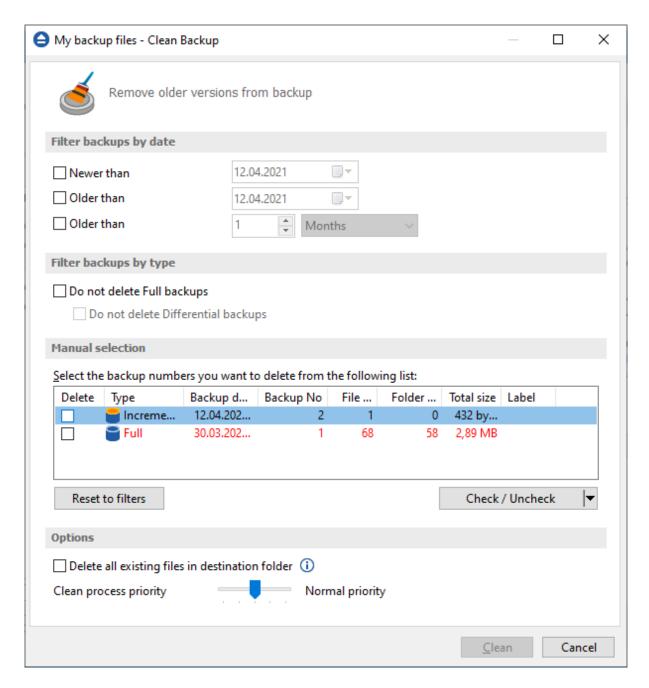


Backup4all has also the option to test the files automatically after backup. This option is checked by default and it is recommended to leave it this way. However, if you want to modify it, you can find the Test after backup option in the Backup Properties- >Advanced window for the selected backup job.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

# 5.2.10 Clean backup

The **Clean backup** window can be opened from the **Jobs** tab by pressing the **Clean** button. It gives options to delete backup numbers based on certain criteria.



When you open the window all the backup numbers are displayed. You can either manually check multiple backup numbers you want deleted or use the filter options to have them automatically selected if they match a certain criteria. Once you select a type of backup, if there are other backup numbers depending on it, they will be selected too. For instance, selecting a Full Backup (marked with red in the list) will also batch select the other incremental or differential backup numbers that depend on the selected full backup (to keep some of the backup numbers that depends on the full backup, you will have to start unselecting them in the order they were created).

Please note that when you delete a certain backup number using the Clean Backup tool, all the files in the destination that were created for that backup number will be removed.

There are several columns in the **Clean Backup** window that provide information for each backup number:

- **Delete** Shows if a backup number is selected for deletion. You can manually check/uncheck the backup numbers you want deleted. Once selecting a backup number all the other backup numbers that depend on it will also be selected.
- Type Type of the backup. Each of the backup types is represented by a descriptive icon and text: Full, Incremental, Differential, Mirror. Additionally, full backups are marked with red.
- Backup No. Number of the backup
- Backup date Date and time when the backup was executed
- File No. Number of files included in that backup
- Folder No. Number of folders included in that backup
- Total size Size of the backup
- Label Label of the backup increment.

The backup numbers in the list can be sorted by clicking on the column headers. The right-click menu on the column header provides a handy way to show/hide unnecessary columns.

You can select a backup number by right-clicking it and choosing **Check Selected** (or uncheck it using **Uncheck Selected**). The right-click menu also allows selecting all backup numbers (**Check all**) or unselecting them (**Uncheck all**).

Using the **Priority** slider you can set the execution speed compared to the rest of the running processes on your computer. Default is **Normal priority**, but there are other 4 priority levels: **Lowest priority**, **Low priority**, **High priority** and **Highest priority**. On **Lowest priority** the process will consume the minimum amount of computer resources but will take the longer to complete, while **Highest priority** will consume the highest amount of computer resources but will take the least to complete.

# Filter backups by date

#### **Newer than**

If checked backup numbers that are newer than the selected date will be removed when the Clean operation is executed.

### Older than

If checked backup numbers that are older than the selected date will be removed when the Clean operation is executed.

### Older than (fixed date)

The backup numbers that are Older than a certain fixed date will be deleted when the Clean operation is executed.

### Filter backups by type

### Do not delete Full backups

If this is checked, the full backups will be kept even if they fall into the range of files filtered for deletion.

## Do not delete Differential backups

If this is checked, the differential backups will be kept even if they fall into the range of files filtered for deletion. Note that this option is available only when **Do not delete full backups** is checked, because differential backups depend on full backups.

### **Manual selection**

In this section you can manually select the backup versions you want to delete by clicking the checkbox in front of the backup version.

#### Reset to filters

Pressing this will ignore any manual selection done and restore the default selection based on the filters applied.

## **Options**

#### Clean the destination folder

Selecting this option will also delete from the destination folder all the files and folders which are not related to the backup job. This action will be executed in addition with the cleanup selection you made.

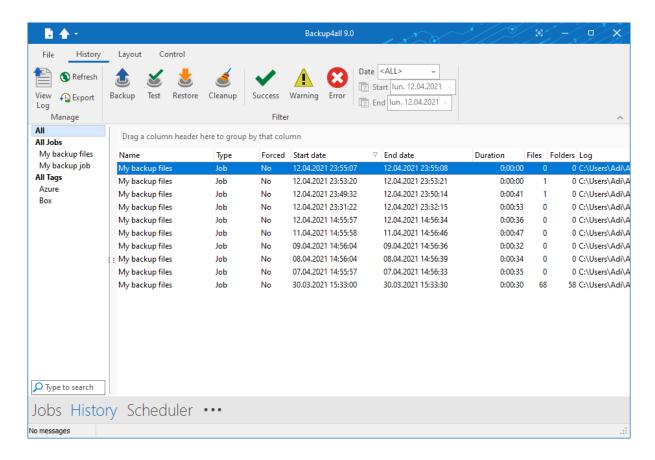
### Clean process priority

Using the **Priority** slider you can set the test execution speed compared to the rest of the running processes on your computer. Default is **Normal priority**, but there are other 4 priority levels: **Lowest priority**, **Low priority**, **High priority** and **Highest priority**. On Lowest priority the test process will consume the minimum amount of computer resources but will take the longer to complete, while **Highest priority** will consume the highest amount of computer resources but will take the least to complete.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

# 5.3 History View

The History window can be open from the left side column by pressing the **History** button.



In **History** window you can see all logs for the backup, restore, test , test and cleanup actions. The logs can be filtered by job/tag name, action type, status (success, warning or error) and date. Double click or right-click on a log to open it.

You can customize the History window if you right-click on the header and check another columns. The available columns are:

- Name shows the name of the backup job/tag. It cannot be unchecked
- Type shows the type of the backup: job or tag
- Default Backup Type shows the default backup type for each backup job
- Action Type shows what action was performed: backup, restore, test or cleanup
- Action Backup Type shows what type of backup was performed: full, differential, incremental
  or mirror
- Forced shows if the backup type was forced or it was the default one
- Application shows if the main application or command line was used to run that backup
- Start Date shows the backup start date
- End Date shows the backup end date
- Duration shows the backup duration
- Status shows the backup status: success, warning or error
- Files shows the number of files backed up
- Folders shows the number of folders backed up
- Size Uncomp shows the uncompressed backup size
- Size Comp shows the compressed backup size

# • Log Path - shows the path of the log file

The logs can be grouped by each of the available columns. Just drag one or more column headers on the top of the columns to group the logs by that column.

In the top menu there is the **Export** button which can be used to export all columns.

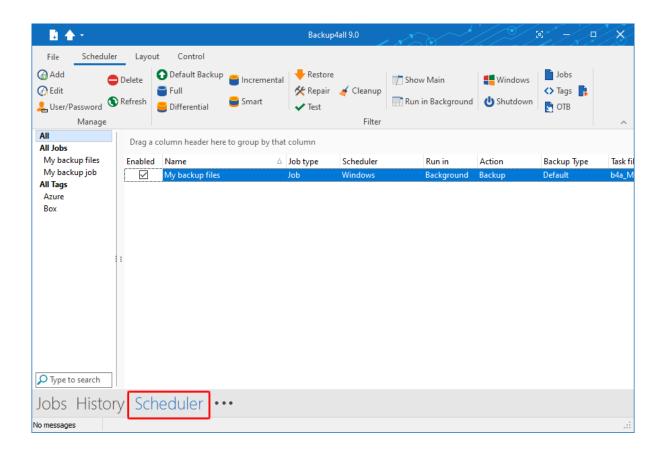
Selecting one of these two options, will open the **Save as** window where you can type a name and select the path for the file.

The history will be exported into a CSV file format.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

# 5.4 Schedulers View

The **Schedulers** window can be opened from the bottom left-side column, by pressing the **Scheduler** button or by pressing the **F11** keyboard shortcut. It lists all the available information about the scheduled tasks and allows you to **Add**, **Edit**, **Delete** and **Schedule** the tasks.



There are several options available for the scheduled tasks:

#### Manage

- Add allows you to easily add a new scheduled task
- **Edit** opens the Scheduler Properties window where you can edit selected task's options: when and what to run.
- User/password opens a window where you can set the username and the password.
- Delete removes the selected scheduled task
- Refresh use this button to refresh the scheduled tasks list

**Filter** - shows only the tasks matching the selected filters.

- Default backup only the scheduled tasks running the default backup type will be displayed
- Full only the scheduled tasks running the full backup type will be displayed
- Differential only the scheduled tasks running the differential backup type will be displayed
- Incremental only the scheduled tasks running the incremental backup type will be displayed
- Smart only the scheduled tasks running the smart backup type will be displayed
- Restore only the scheduled tasks running a restore will be displayed
- Repair only the scheduled tasks running a repair action will be displayed
- Test only the scheduled tasks running a test will be displayed
- Cleanup only the scheduled tasks running a cleanup action will be displayed
- Show main only the scheduled tasks running using the main application will be displayed
- Run in background only the scheduled tasks running in background will be displayed
- Windows only the scheduled tasks using the Windows scheduler will be displayed
- Shutdown only the scheduled tasks running at shutdown will be displayed
- Jobs only the scheduled tasks running jobs will be displayed
- Tags only the scheduled tasks running tasks will be displayed
- OTB only the scheduled tasks running One Touch Backup will be displayed
- All jobs only the scheduled tasks configured to run All jobs will be displayed

In the scheduled tasks list, you can drag any column to group the tasks by that column.

- **Enabled** if the checkbox is marked then the scheduled task will run, if is unchecked it will not be executed
- Name displays the name of the backup job as defined in its backup properties
- Job Type displays the type of the job: job or tag
- Scheduler displays the scheduler used
- Run in displays if the scheduler will be run using main application or command line application
- Action shows the type of action associated with the scheduled task (default, smart, full, differential, incremental, cleanup, test)
- Backup Type shows the type of the backup configured to be executed
- Task file displays the name of the task file as you can find it on your computer
- Status displays the status of the scheduled task
- Next Run Time calculates the date and time when the scheduled task will run next
- Last Run Time shows the date and time when the scheduled task last ran
- Last Run Result shows the status of the last scheduled action executed
- **Schedule** shows the scheduler time and frequency
- User shows the user name for which the job is scheduled to run

The scheduled tasks in the list can be sorted by clicking on the column headers. The right-click menu on the column header provides a handy way to show/hide unnecessary columns (except the **Enabled** and **Name** columns which are grayed out).

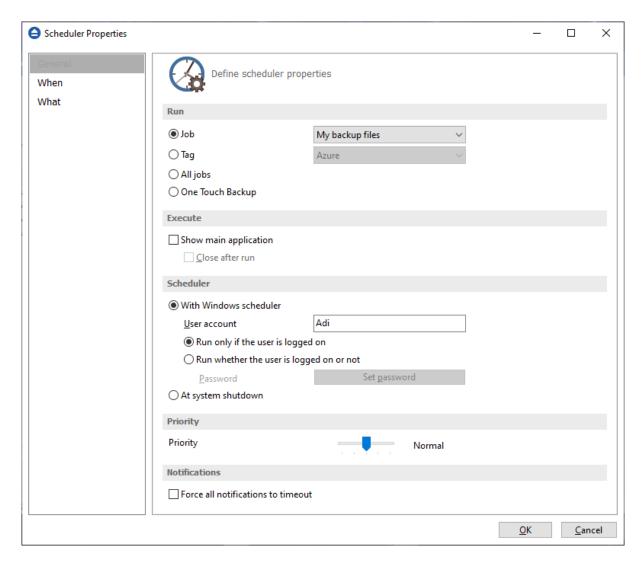
You can also schedule a task from the **Backup Properties->Scheduler** window. The difference between the two methods is that the **Backup Properties->Scheduler** window displays the scheduled tasks only for the selected backup job, while **Schedulers** (F11) will show you the scheduled tasks for all the backup jobs and tags.

Backup4all uses the Windows Task Scheduler in order to run the scheduled tasks so you need to make sure that the Task Scheduler service is enabled on your computer. Use the Windows Help in order to find out more information about scheduling a task using the Task Scheduler.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

### 5.4.1 General

This is the fist page of the Scheduler Properties window which appears when you click on the Add or Edit button in the Scheduler window of Backup Properties or in the global Scheduler (F11) page of the application. This allows you to add or edit a scheduled task for the current backup job.



#### Run

- **Job** This option allows you to schedule a backup job from the ones already defined. You can choose the backup job to execute from the drop-down list.
- **Tag** This allows you to schedule a tag. In the drop-down list, select a tag to execute but you can't select an action. Each backup job containing the tag will perform the action you select.
- All jobs This allows you to run all backup jobs. The backup jobs will be executed one after another.
- One Touch Backup If this is selected, the scheduled task will run the backup using settings
  from File->Options->Backup->Backup on demand. If the option Enable "One Touch Backup"
  support is not enabled, the scheduled task will not run.

### **Execute**

### Show main application

Use this option if you want the main application window to be shown when the scheduled task is

executed. By default, this option is unchecked and the scheduled tasks will run in background.

#### Close after run

If this option is checked, Backup4all will be closed after the task is executed.

## **Scheduler**

#### With Windows scheduler

- Run only if the user is logged on the task will run under the specified user account only if there is an user logged on
- Run whether the user is logged on or not the task will run even if there is no user logged on Password - press this button to set the Windows login password for the specified user account

At system shutdown - If this is selected, the task will be executed when the shutdown command is started. Backup4all intercepts the shutdown message and there is no way to know if a restart or a shutdown was requested. This is why it will always shutdown your computer after the task is executed.

# **Priority**

Indicates the task priority. Move the cursor to right or left in order to increase or decrease the priority.

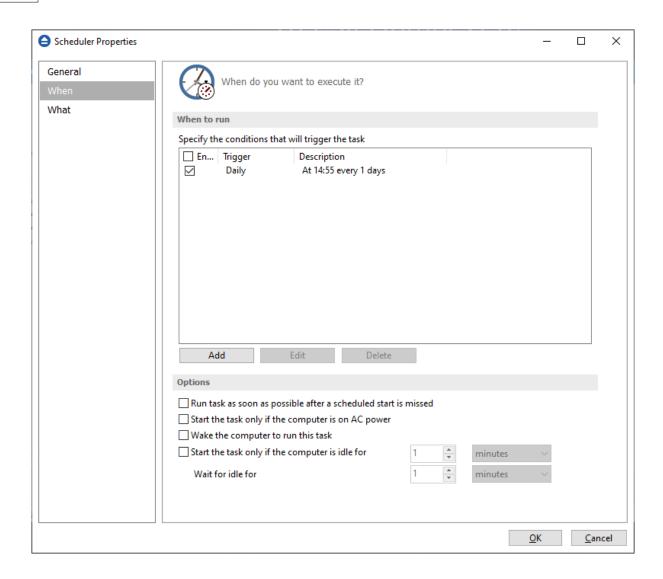
# **Notifications**

**Force all notifications to timeout** - use this option to close all notification messages, even if they are set to never expire.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

# 5.4.2 When

On this page you can set when do you want to execute the scheduled task.



# When to run

In this section you can specify the conditions that will trigger the task. Use the Add, Edit and Delete buttons to manage the triggers for this task.

Pressing Add or Edit button will open the **Trigger Properties** window.

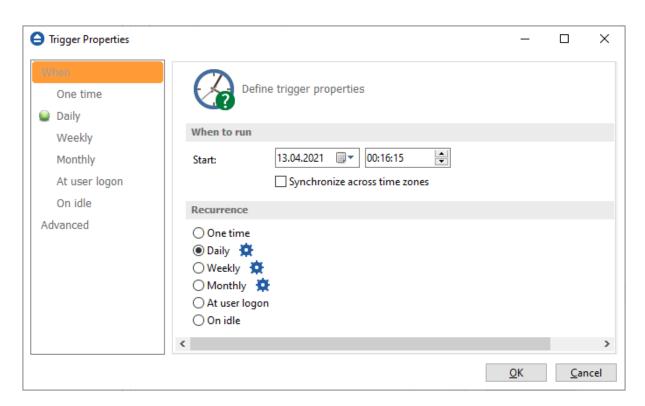
### When

Here you can select when to run the task: one time, daily, weekly, monthly, at user logon or on idle.

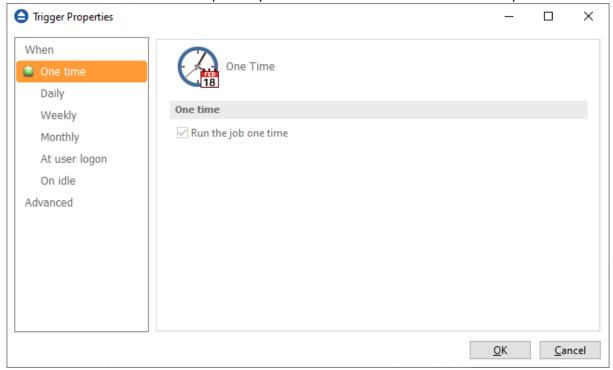
The Synchronize across time zones option allows you to run the scheduled backups at the same hour if you change the time zone.

Select the recurrence option you want to use.

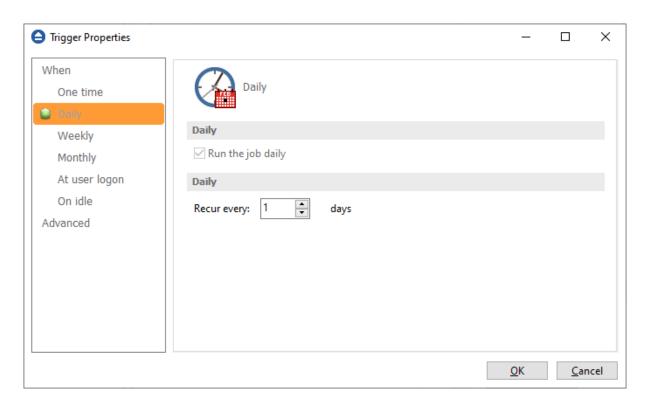
Backup4all 9 User Manual



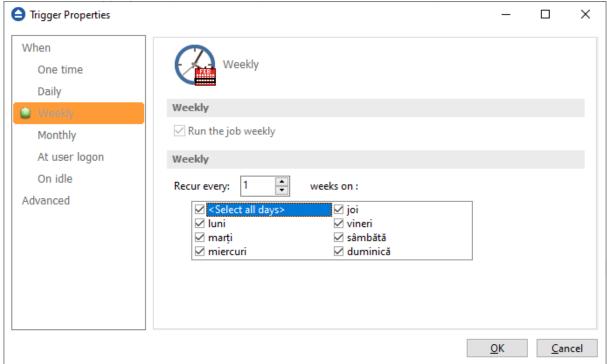
• One time - select this option if you want the scheduler to be executed only one time



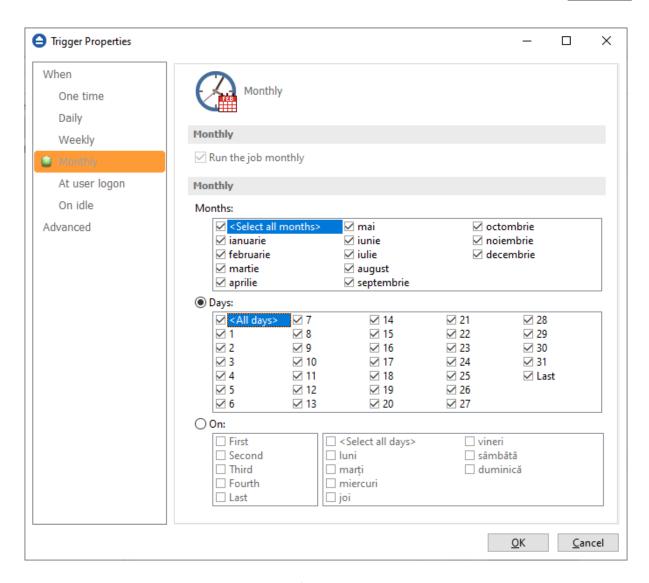
• Daily - select this option if you want the scheduler to be executed daily.



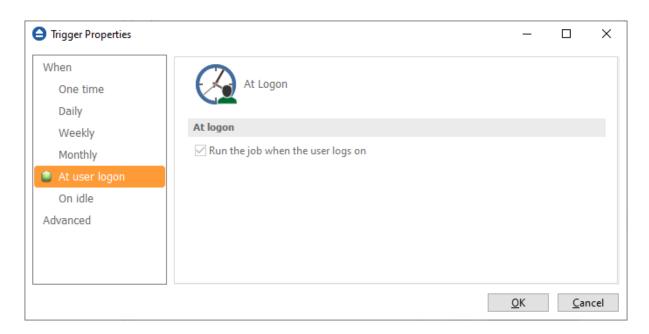
• **Weekly** - select this option if you want the scheduler to be executed weekly on the days you select.



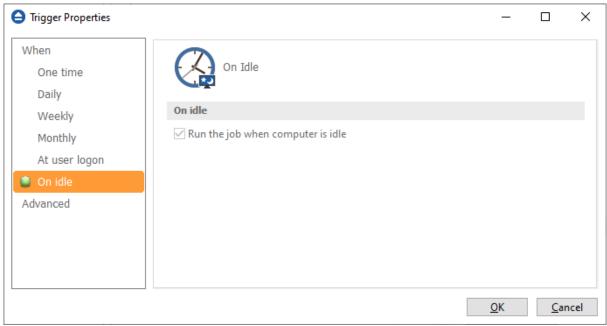
• **Monthly** - select this option if you want the scheduler to be executed monthly on the months and days you select.



• At user logon - select this option if you want the scheduler to be executed every time at user logon.

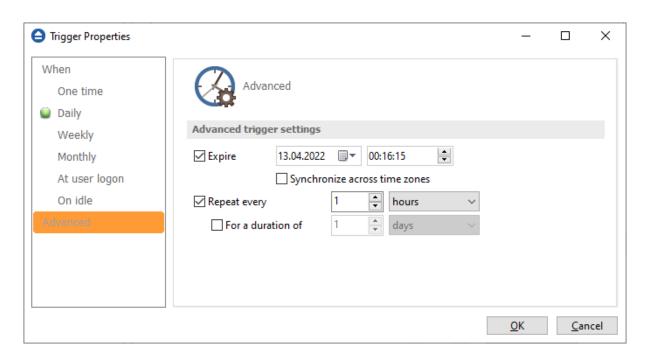


• **On idle** - select this option if you want the scheduler to be executed when the computer is idle.



# **Advanced**

On this page, you can set the expiration date and time or the repeat frequency.



There are additional options in the Scheduler Properties, on "When" page:

# Run task as soon as possible after a scheduled start is missed

Use this option to run missed tasks as soon as possible.

# Start task only if the computer is on AC power

Select this option if you use a laptop and you want to run the task only if the AC cable is connected.

#### Wake the computer to run this task

Use this option to wake the computer from sleep mode at the scheduled time.

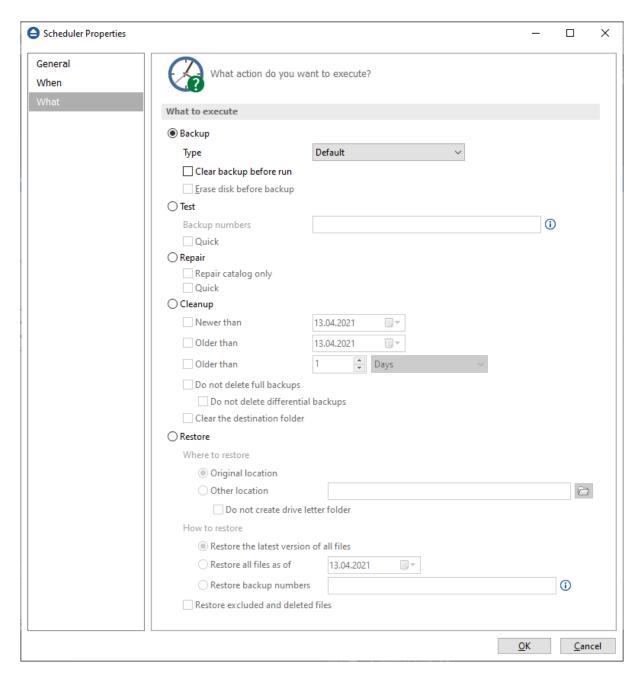
### Start the task only if the computer is idle for

Use this option to indicate how long to wait when the computer is idle before the scheduled task starts.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

# 5.4.3 What

On this page you can set what action to be executed.



#### What to execute

#### Backup

# **Type**

- Default executes the default backup type defined in the backup job's properties
- **Smart** executes a smart backup, no matter what the backup type defined in the backup job is
- Full executes a full backup, no matter what the backup type defined in the backup job is
- **Differential** executes a differential backup, no matter what the backup type defined in the backup job is

• **Incremental** - executes an incremental backup, no matter what the backup type defined in the backup job is

#### Clear backup before run

If this is checked, Backup4all will first delete the ".bkc" file and all zip files associated with the current backup job and after that execute the scheduled backup.

#### Erase disk before backup

This checkbox can be selected only if the backup destination is a CD/DVD or Blu-ray drive.

- **Test** you can schedule a test operation instead of a backup. When Test is selected, the **Backup Numbers** box is displayed 1,2,5,#,4 . You can type in there the backup numbers you want to test. The order you type them in is the order they will be tested in. Use the \* character to test all backup numbers, or the # character to test only the last backup.
  - Quick Test performs a test operation for the specified backup numbers, without
    calculating the CRC for each file. Only the existence of the source files in destination is
    verified.
- **Repair** you can schedule a repair action to be executed. The missing or corrupted files from destination will be backed up again.
  - **Repair catalog only** if this option is checked, only the backup catalog will be repaired, the missing or corrupted files in destination will be removed from the backup catalog, so they will be backed up again next time.
- **Cleanup** at the scheduled date it deletes the selected backup numbers. When **Cleanup** is selected, other options become available to filter the backup numbers that will be deleted:
  - **Newer than** if checked backup numbers that are newer than the selected date will be deleted when the scheduled **Cleanup** operation runs
  - Older than if checked backup numbers that are older than the selected date will be deleted when the scheduled Cleanup operation runs
  - Older than (fixed date) backup numbers that are Older than a certain fixed date will be deleted when the scheduled Cleanup operation runs
  - **Do not delete full backups** if this is checked, the full backups will be kept even if they fall into the range of files filtered for deletion
  - **Do not delete differential backups** if this is checked, the differential backups will be kept even if they fall into the range of files filtered for deletion. Note that this option is available only when **Do not delete full backups** is checked, because differential backups depend on full backups.
  - Clear the destination folder Deletes files and folders that should not be in the destination folder. Only the files mentioned in backup catalog are kept.
- **Restore** select this option if you want to schedule a restore action.
  - Original location use this option to restore files in the original location
  - Other location use this option to restore files in another location
     Do not create drive letter folder if this option is checked, when restoring to another location, the drive letter folder won't be created.

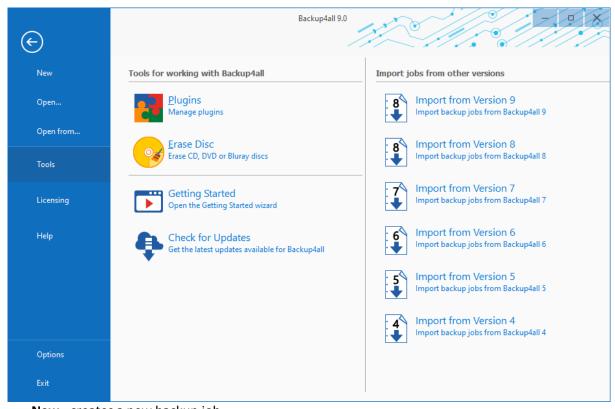
- Restore the latest version of all files use this option to restore the latest version of all files
- Restore all files as of use this option to restore the files as they were on a specified date
- Restore backup numbers use this option to restore one or more backup numbers
- Restore excluded and deleted files if this option is checked, excluded and deleted files will be also restored.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

# **5.5** File

#### 5.5.1 Commands

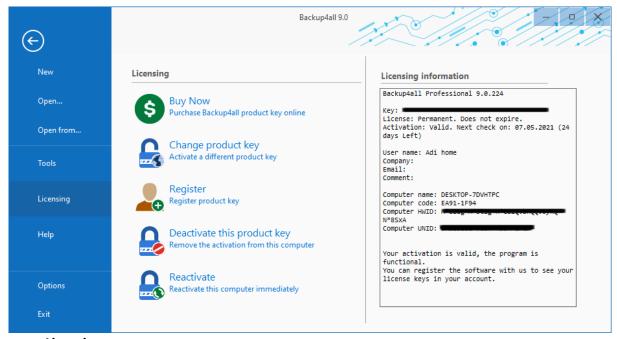
# <u>File</u>



**New -** creates a new backup job

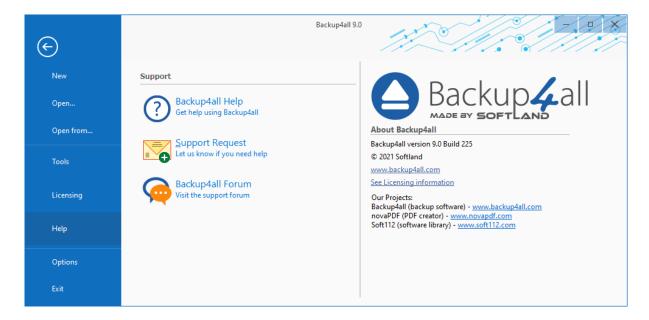
- Open creates a new backup job from the opened ".bkc" or ".ini" file
- Open from... creates a new backup job from the opened ".bkc" or ".ini" file, and user can select to open the catalog from multiple locations as: Local hard drive, Network, FTP server, SFTP server, Azure Storage, Amazon S3 Storage, Google Cloud Storage, Google Drive, Dropbox, Box, OneDrive, Hubic, HiDrive, S3 compatible Storage.
- Tools
  - Plugins opens the Manage Plugins window
  - Erase Disc opens the Erase CD, DVD or Blu-ray window

- Getting Started opens the Getting Started window
- Check for Updates displays a window with the available updates
- Import from version 9 imports the backup jobs from version 9 of Backup4all
- Import from version 8 imports the backup jobs from version 8 of Backup4all
- Import from version 7 imports the backup jobs from version 7 of Backup4all
- Import from version 6 imports the backup jobs from version 6 of Backup4all
- Import from version 5 imports the backup jobs from version 5 of Backup4all
- Import from version 4 imports the backup jobs from version 4 of Backup4all



# Licensing

- Buy Now Purchase Backup4all product key online
- Change product key Activate a different product key
- Register Register product key
- Deactivate this product key Remove the activations from this computer
- Reactivate Reactivate this computer immediately

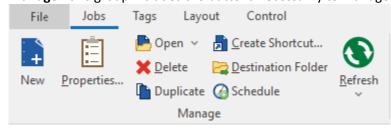


- Help
  - Backup4all Help opens the Help file
  - Support Request starts a new email message that will be sent to the support team
  - Backup4all Forum opens the Backup4all Support Forum in a new web browser tab.
- Options opens the Options window
- Exit exits the application, same as the keyboard shortcut Alt+F4

#### **Jobs**

The Jobs toolbar contains the most important Backup4all buttons which can be applied on backup iobs.

Manage - this group includes the buttons necessarily to manage the backup jobs.



- New starts the New Backup Wizard
- **Properties** opens a dialog to edit the backup job configuration
- Open creates a new backup job from the opened ".bkc" or ".ini" file
  - Open from... creates a new backup job from the opened ".bkc" or ".ini" file, and user can select to open the catalog from multiple locations as: local hard drive, network, FTP, SFTP, Azure, Amazon S3, Google Cloud Storage, Google Drive, OneDrive, Box, Dropbox, Hubic, HiDrive or S3 Compatible.
- Delete removes the current selected backup, same as the toolbar button Delete or the

#### keyboard shortcut Ctrl+Del

- Duplicate duplicates the selected backup job, same as pressing the keyboard shortcut Ctrl+L
- **Create Shortcut...** creates a shortcut to a backup job or tag (for easy backup execution from outside the program) on your desktop, quick launch or other location
- Destination Folder opens the backup destination folder
- Scheduler opens the scheduler page, showing all scheduled tasks for the selected job
- Refresh reloads the selected backup job
  - Refresh all jobs reloads all backup jobs

Execute - this group includes the buttons for all actions that can be executed on a backup job



# Backup

- Backup performs the backup type defined in Backup Properties
- Full performs a full backup regardless of the backup type defined in Backup Properties
- **Differential** performs a differential backup regardless of the backup type defined in Backup Properties
- Incremental performs an incremental backup regardless of the backup type defined in Backup Properties

#### Restore

- Restore starts the Restore wizard
- Latest version restores the latest version to its original location without showing the Restore wizard
- Latest version to... restores the latest version to a specified location without showing the Restore wizard

#### Repair

- Repair starts the backup repair
- Repair Catalog Only starts the repair of the backup catalog
- Quick Repair starts a quick backup repair, without calculating the CRC for each file
- Quick Repair Catalog Only starts the quick repair of the backup catalog, , without calculating the CRC for each file

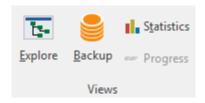
#### Test

- Test opens the Test backup window
- Quick Test opens the Test backup window

#### Clean

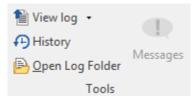
- Clean backups opens the Clean backup window
- Clean destination folder will delete from the backup destination, all files which does not belong to the backup job

#### **Views**



- Explore switches to Explore View
- Backup switches to Backup View
- Statistics switches to Statistics View
- Progress switches to Progress View

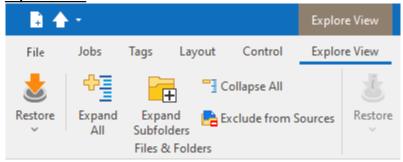
#### **Tools**



# View Log

- Last Backup Log shows the latest backup log for the selected backup job. If there is no log file, the menu is disabled.
- Last Restore Log shows the latest restore log for the selected backup job. If there is no log file, the menu is disabled.
- Last Test Log shows the latest test log for the selected backup job. If there is no log file, the menu is disabled.
- Last Cleanup Log shows the latest cleanup log for the selected backup job. If there is no log file, the menu is disabled.
- Last Statistics Log shows the latest statistics log for the selected backup job. If there is no log file, the menu is disabled.
- **History** opens the history page for that job
- Open Log Folder opens the folder where all log files are stored
- **Messages** opens the application messages popup. If there are no messages, the button is disabled.

#### **Explore View**



Files & Folders

Restore

- Latest Latest Version restores the latest version of the selected file/folder to its original location without showing the Restore wizard
- Latest Latest Version to... restores the latest version of the selected file/folder to a specified location without showing the Restore wizard
- Expand All expands all folders
- Expand Subfolders expands subfolders for the selected folder
- Collapse All collapses all folders
- Exclude from Sources excludes from backup sources the selected file/folder



#### **File Versions**

- Restore
  - **Restore Version** restore the selected file version to the original location
  - Restore Version to... restore the selected file version to a specified location
- **Open** open the selected file version
- View with Notepad open the selected file version with Notepad
- Compare with Source compare the selected file version with the current source file
- Compare Versions compare two file versions



#### Layout

Versions Pane: if pressed, will display the version pane on the bottom of the Explore view

#### **Filter**

- show/hide the new files to be backed up
- = show/hide the unchanged files
- show/hide the modified files
- show/hide the excluded files
- X show/hide the deleted files

#### **Backup View**

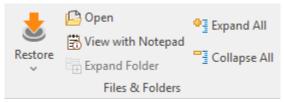


#### **Backups**

Restore

- **Restore** restore the selected version to the original location
- **Restore to...** restore the selected version to a specified location
- Test test the selected backup version
- View Backup Log open the backup log for that backup execution

#### Files & Folders



- Restore
  - Restore restore the selected file to the original location
  - Restore to... restore the selected file to a specified location
- Open open the selected file
- View with Notepad open the selected file with Notepad
- Expand Folder expands all folders from the selected backup
- Expand All expands all folders
- Collapse All collapses all folders

#### Layout

• Versions Pane: if pressed, will display the version pane on the bottom of the Explore view



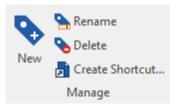
# **Filter**

- + show/hide files which were added in the selected backup execution
- show/hide files which were modified in the selected backup execution
- show/hide files which were excluded in the selected backup execution
- **Filter files -** open the Filters window

#### Tags

The Tags toolbar contains all the Backup4all buttons which can be applied on backup tags.

# Manage



- New creates a new tag in the left side list
- Rename renames a tag from the left side list
- Delete deletes a tag from the left side list
- **Create Shortcut...** creates a shortcut to a backup job or tag (for easy backup execution from outside the program) on your desktop, quick launch or other location

#### **Execute**



# Backup

- Backup performs the backup type defined in Backup Properties for all jobs containing that tag
- **Full** performs a full backup for all jobs containing that tag, regardless of the backup type defined in Backup Properties
- **Differential** performs a differential backup for all jobs containing that tag, regardless of the backup type defined in Backup Properties
- Incremental performs an incremental backup for all jobs containing that tag, regardless of the backup type defined in Backup Properties
- Backup All Jobs will back up all jobs with the backup type defined in Backup Properties

#### Restore

- **Restore** restores the latest version to its original location without showing the Restore wizard, for all jobs containing that tag
- **Restore to...** restores the latest version to a specified location without showing the Restore wizard, for all jobs containing that tag

#### Repair

- Repair starts the backup repair for all jobs containing that tag
- Repair Catalog Only starts the repair of the backup catalog for all jobs containing that tag

#### Test

- **Test Latest Version** starts the test for the latest backup version of all jobs containing that tag
- Test All Versions starts the test for all backup versions of all jobs containing that tag
- Clean opens the Clean tag window

#### Layout

This page contains the buttons for the Backup4all interface.

#### General



- Navigation Pane indicate how the left side navigation pane is displayed
  - Expanded shows the navigator pane expanded
  - Collapsed shows the navigator pane collapsed
  - Off hides the navigator pane
- Restore Default Layout restores the default layout of Backup4all



#### **Jobs**

- View as indicate how backup jobs are displayed
  - Card shows the backup jobs as cards
  - List shows the backup jobs in a list
- Details Pane indicates how the Details view pane is displayed
  - Right shows the job view pane on the right
  - Bottom shows the job view pane on the bottom
  - Off hides the job view pane

#### Control

This page contains the buttons for suspend



### System

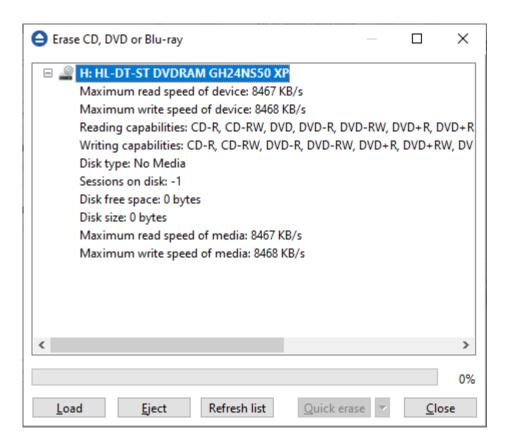
- **Suspend System** if pressed, all actions in progress will be paused. No other actions can be started until the system is resumed
- Cancel All Running if pressed, all running actions will be canceled
- Stop All Running if pressed, all running actions will be stopped
- **Scheduled Suspend** when pressed, the Scheduled Suspend window (from File->Options) will be opened, so you can manage the scheduled suspend intervals

Note: One or more of the features mentioned in this chapter might not be available in your edition.

The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

# 5.5.2 Erase CD/DVD/Blu-ray

The Erase CD/DVD/Blu-ray window can be opened from the File->Tools->Erase disc menu item.



When the window is shown, devices capable of writing to CD, DVD or Blu-ray disc are listed in it. The first device from the list is selected by default.

A summary of properties is shown for each device (calculated by Backup4all's internal burner):

- Maximum read speed of device shows the maximum reading speed of the device (kb/s)
- Maximum write speed of device shows the maximum writing speed of the device (kb/s)
- Reading capabilities displays a list of media the device can read from
- Writing capabilities displays a list of media the device can write to
- **Disk type** shows the type of media inserted
- Sessions on disk number of sessions on the disk
- Disk free space free space on disk
- **Disk size** total size of disk
- Maximum read speed of media maximum reading speed of media
- Maximum write speed of media maximum writing speed of media

When an erase is performed, the progress bar shows the percentage of the operation completed.

# **Options**

#### Load

Closes the CD/DVD/Blu-ray tray. The button is enabled only when a device is selected.

# **Eject**

Opens the CD/DVD/Blu-ray tray. The button is enabled only when a device is selected.

#### Refresh list

Will reload all information about the CD/DVD/Blu-ray burners.

#### **Quick erase**

Erases the CD/DVD/Blu-ray disc. Additional options are available in the combo:

- Quick erase disk appears to be empty, but the data is not physically erased (selected by default)
- Full erase will physically erase all data on disk. Takes longer to perform

#### Close

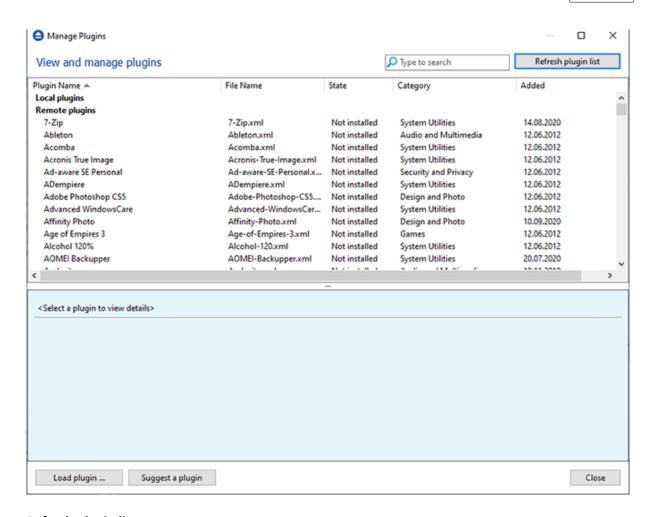
Closes the Erase CD/DVD/Blu-ray window.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

# 5.5.3 Plugins

Backup4all includes a plugin manager that can be found in **File->Tools->Plugins**. The Manage Plugins window allows you to download, add, remove, enable or disable the Backup4all plugins.

After installing a plugin, you can use it on the **What do you want to backup page** when creating a new backup job using the **New Backup Wizard** or on the **Sources** page using **Advanced mode** (Backup Properties).



#### Refresh plugin list

Pressing this button will download and show the list of all available plugins available on our website.

#### Install

This button appears when you select a plugin which is not installed on your computer. Pressing the **Install** button will download and enable the selected plugin.

#### Uninstall

This button appears when you select a plugin which is installed on your computer. Pressing the **Uninstall** button will delete the selected plugin from your computer.

If you try to uninstall a backup plugin which is in use by any of the backup jobs from Backup4all, you will get a warning message that the plugin cannot be deleted as it is used by a backup job.

#### Enable

This button appears when you select a plugin which is installed but not enabled on your computer. Pressing the **Enable** button will activate the selected plugin on your computer so it will be visible in the New Backup Wizard.

#### Disable

This button appears when you select a plugin which is installed and enabled on your computer.

Pressing the **Disable** button will disable the plugin, it will not appear in the New Backup Wizard anymore, but the plugin remains on your computer.

# Load plugin ...

Press this button to install a new backup plugin.

You will be asked to select the plugin file location from your computer. Multiple plugin files can be selected and open.

#### Suggest a plugin

Pressing this button will open a website page in browser, were you can suggest us the plugin to create.

#### Close

Press this button to close the Manage Plugins window.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

# 5.5.4 Logging

Backup4all provides a log engine that helps you track the backup, restore, test, clean and calculate statistics operations. It is composed of four subsystems: backup logging, restore logging, test logging and cleanup logging. Log files are accessible from the **Jobs** tab, **History** section.

For each operation the system logs:

- start time and date
- the operation
- errors or warnings
- end time and date

The **File->Options->Logs and history** configuration window provides additional options that you can select to further customize the logging process.

# **Log Overview**

Backup4all generates log files in various instances. Some logs deal with the running components (applications) of Backup4all, while others are generated every time a backup related action is performed. These logs are generated during backup, testing, restoring, cleanup and statistics calculation.

The format of an action related log file is as follows:

<job-name>\_YYYYMMDDHHMMSS.<action>.log

<job-name> - refers to the specific job on which the action was executed YYYYMMDDHHMMSS - is the year, month, day, hour, minute and second in which this log was generated <action> - refers to the action (backup, restore etc.)

The easiest way to examine specific logs is to right click on a job in the Main Window, go to **Job Logs** and select the latest log of a certain type from the list. Alternatively, from the Jobs tab, you may click on **Open Log Folder**. This will open the log folder in Explorer. The log folder contains all the logs that Backup4all has created. The tags in the file names are helpful for sorting the logs and finding specific ones.

# **Content**

#### Log detailed information

If this option is enabled, the logs will contain information about every file used in the backup, restore or test process.

#### Include summary in log

If this option is checked, the logs will include all the text available in the **Summary** view.

# Log folder

After a long period the application will generate a large number of log files. Since all the log files are stored in the same folder, the system has an option to limit the size of the log folder. Just select **Restricted to** and choose a **Size** and **Unit** for the log folder (default is 200MB). If the log file of the running backup job is larger than the limit, it will still be stored in the log folder. When the same operation will run again, the previous log file will be deleted.

If you want to keep all log files no matter the size, select the **Unlimited size** option.

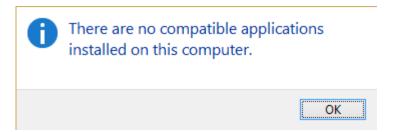
Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

# **5.5.5** Import

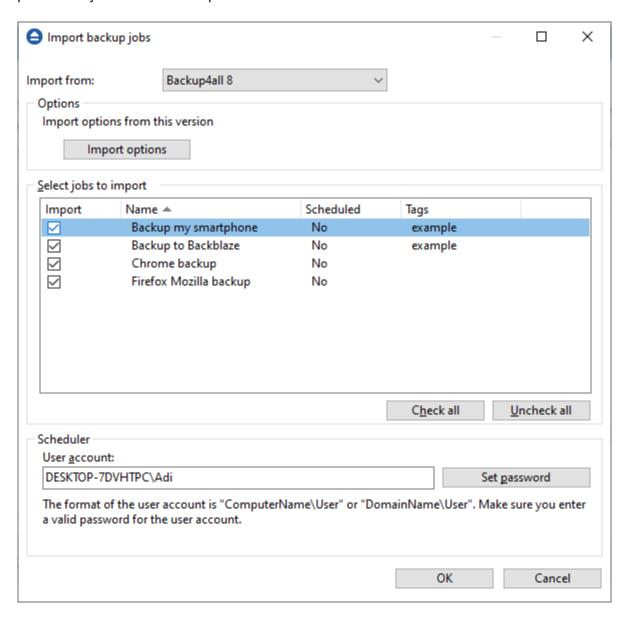
The **Import** window can be opened from the **File->Tools** menu. Depending on your previous Backup4all version, you can select one of these options:

- Import from version 9
- Import from version 8
- Import from version 7
- Import from version 6
- Import from version 5
- Import from version 4

The **Import from a previous version** option also appears when you run for the first time a newly installed Backup4all major version on a computer where a previous major version of Backup4all is installed. If you select this option and no previous major versions were installed, you'll be informed that there are no backup jobs to import.

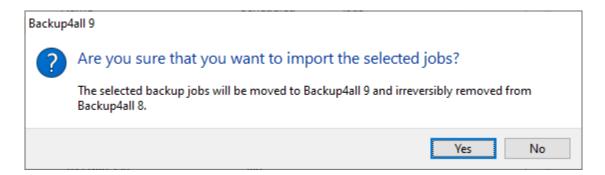


If you had previous major versions installed, you'll have the option to import the backup jobs from a previous major version of Backup4all.



# Select ini files to import

When the **Import** window is opened, a list with all the **.ini** files found from a previous version is displayed and you can check the ones that you want to import in the backup list of the new version. For your convenience, you can use the **Uncheck all** or **Check all** options if you have lots of .ini files and want to deselect/select them all at once. Note that the backup jobs will be actually copied into the latest version, thus you will not be able to use them in the previous version. After the import, the backup catalog in the old version will be renamed to .upg. If for any reason you want to return to the previous version of the application, just remove the .upg suffix from the catalog file name and you can open it back with Backup4all.



There are three main columns in the display list:

- Import if the checkbox is marked, the backup job will be imported
- Name it displays the name of the backup job as it was defined in the previous version
- Scheduled it shows if the respective backup job was a scheduled backup or not
- Tags shows the tag name the backup job belonged to

Note: the old backup groups will be now converted to tags in order to keep them organized.

#### Scheduler

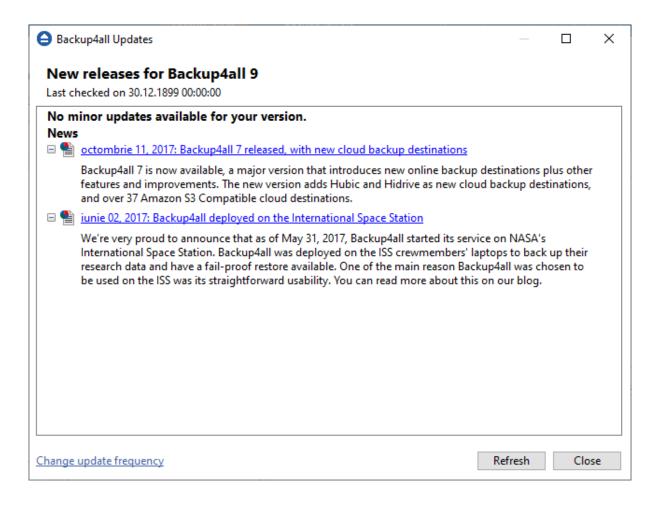
If the backup jobs were scheduled to run in the previous version, when importing the scheduled tasks, you will be asked to type the password for your current Windows login account in order to have them correctly set up.

#### Tip:

• if you want to open an .ini file of a current version instead, you can use the **File->Open** (Ctrl+O) option - this will recreate the backup job opened (if is not in the backup list already)

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

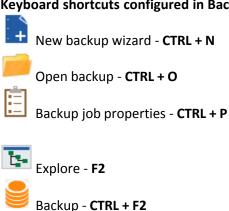
# 5.5.6 Check for updates

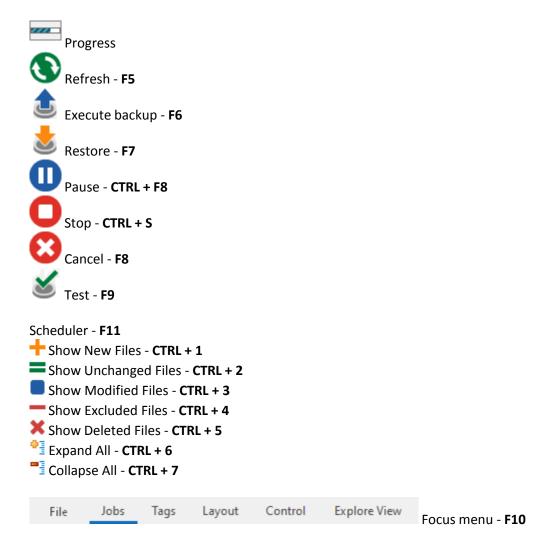


You can manually check for updates from File->Tools->Check for Updates. In the **Updates** window, you can see if there are any updates available and what is new in the update.

#### 5.5.7 **Keyboard Shortcuts**

**Keyboard shortcuts configured in Backup4all:** 



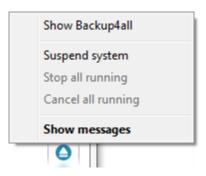


Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

# 5.6 System Tray

# When is Backup4all shown in the system tray?

Backup4all icon is also shown in tray if the **Show tray icon** option from **File->Options->Startup and updates** is checked. If this option is selected, the tray icon will remain in taskbar after you close the main interface. This way you can easily open the main interface.

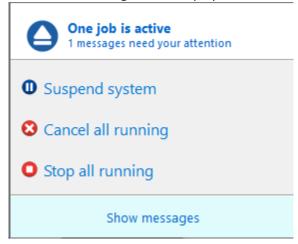


The right-click menu of the tray icon allows to:

- Show Backup4all shows Backup4all's main window
- Suspend system will pause all the Backup4all activity, all actions in progress will be paused too
- Stop all running will stop all running actions
- Cancel all running will cancel all running actions
- Show messages will display all active notification messages

The left click menu of the tray icon displays the following options:

- **Backup4all** will open the main interface. If there are backup jobs in progress, there is be a message indicating how many jobs are active.
- **Suspend sustem** will suspend all the application activity, all actions in progress will be paused too
- Cancel all running will stop all running actions
- Stop all running will cancel all running actions
- Show messages will display the Notifications window



If the system is suspend, a message will appear on the Backup4all interface: **Backup system is paused.** No actions will be executed while the system is paused.



# Tray Icon Hint:

When backups are executed, restored or tested, the tray icon is animated and the name of the backup jobs are shown in the hint along with the current operation.



Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

# **New Backup Wizard**

# Part VIII

# 6 New Backup Wizard

# 6.1 Overview

Using the **New Backup Wizard** you can easily create a new backup job. The steps in wizard must be followed in the given order.

If you want to create a new backup job using advanced options, you can do that by pressing the **Advanced mode** button that will open the **Backup Properties** window. All settings from the **New Backup Wizard** are included in the **Backup Properties**.

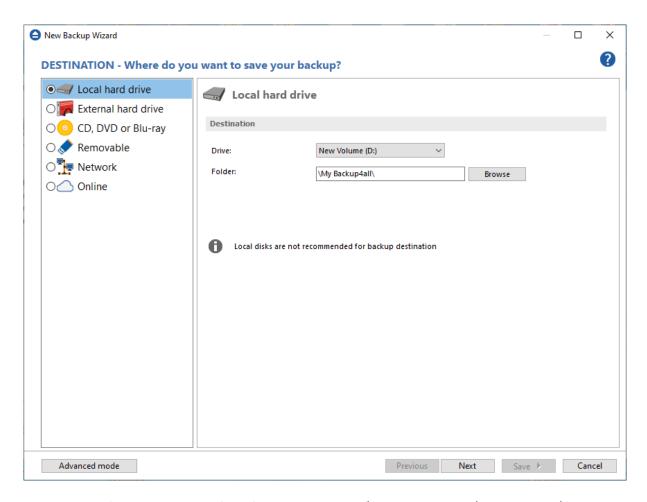
The **New Backup Wizard** will be used to create new backup jobs, if the **Use New Backup Wizard to create backup jobs** option (from the **Other** section in **File->Options->Preferences**) is checked. If that option is not checked, the **Backup Properties** will be used to create new backup jobs.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

# 6.2 Destination - Where do you want to save your backup?

# 6.2.1 Local hard drive

You can use a valid local destination for your backup: hard disk drives, floppy disk drives or zip drives. The **Local hard drive** option is selected by default when you define a new backup. From the **Drive** list, you can select one of your hard disk partitions. By default, the largest partition is selected.



In the **Folder** field, there is a default folder destination (\My Backup4all 9\<user name>\). You can click the **Browse** button and select a destination folder of your choice where the backup will be stored.

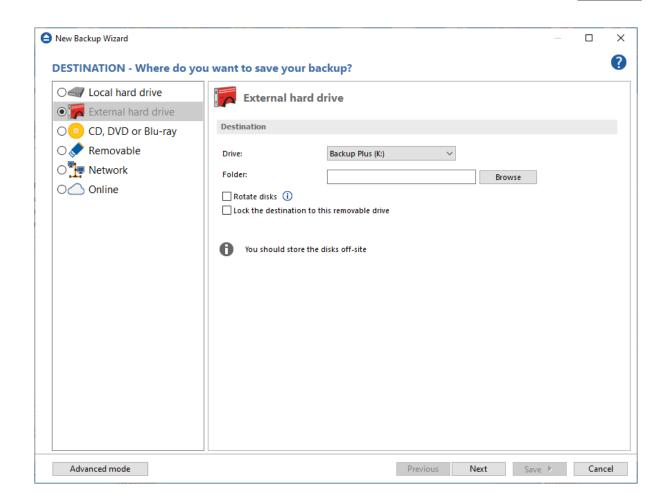
Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

# 6.2.2 External hard drive

You can use an external hard drive as backup destination.

From the **Drive** list, you can select one of your external hard disks. By default, the first external drive is selected.

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In the **Folder** field you can type a destination folder or you can click **Browse** button to select an existing folder where the backup will be stored.

If the destination drive is missing when running the backup, an error message is shown. The user can choose **Cancel** to stop the backup process or **Retry** to check the drive again. If the scheduler starts the backup then the system will retry as many times as set in the **File->Options->Backup** window and if still not possible to access the drive it will abort the backup process.

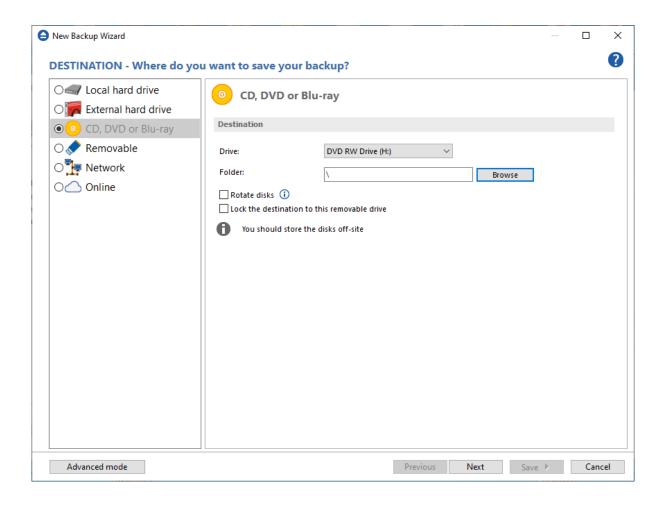
**Rotate disks** option is used if you want to rotate the destination drives, backing up alternatively on them. Selecting that option will automatically disable the **Use local catalogs** option from Backup Properties->Advanced.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

# 6.2.3 CD, DVD or Blu-ray

Backup4all supports CD, DVD and Blu-ray as backup destinations.

From the **Drive** list, you can select one of your optical drives. By default, the first optical drive is selected.



In the **Folder** field you can type a destination folder or you can click **Browse** button to select an existing folder where the backup will be stored.

If the destination drive is missing when running the backup, an error message is shown. The user can choose **Cancel** to stop the backup process or **Retry** to check the drive again. If the scheduler starts the backup then the system will retry as many times as set in the **File->Options->Backup** window and if still not possible to access the drive it will abort the backup process.

**Erase before writing** option can be used to erase the existing disk in destination before running the backup. That is useful if you want to reuse the same disk as backup destination.

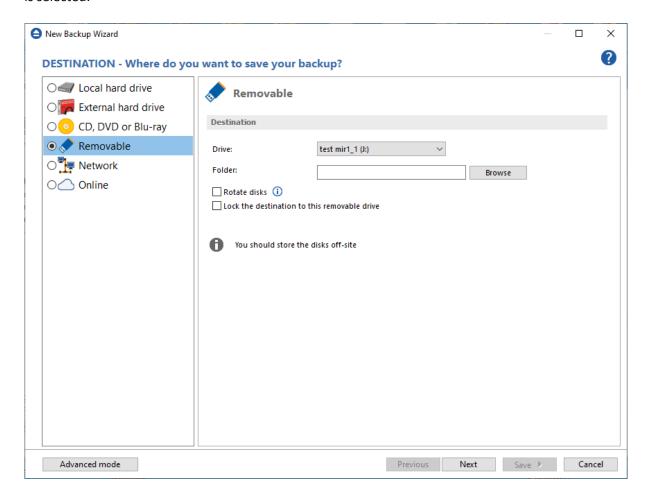
**Rotate disks** option is used if you want to rotate the destination drives, backing up alternatively on them. Selecting that option will automatically disable the **Use local catalogs** option from Backup Properties->Advanced.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

#### 6.2.4 Removable

Backup4all supports removable drives as backup destinations.

From the **Drive** list, you can select one of your removable drives. By default, the first removable drive is selected.



In the **Folder** field you can type a destination folder or you can click **Browse** button to select an existing folder where the backup will be stored.

If the destination drive is missing when running the backup, an error message is shown. The user can choose **Cancel** to stop the backup process or **Retry** to check the drive again. If the scheduler starts the backup then the system will retry as many times as set in the **File->Options->Backup** window and if still not possible to access the drive it will abort the backup process.

**Rotate disks** option is used if you want to rotate the destination drives, backing up alternatively on them. Selecting that option will automatically disable the **Use local catalogs** option from Backup Properties->Advanced.

#### Lock the destination to this removable drive

When disconnecting and reconnecting a removable drive, your computer may not assign it the same drive letter. If the drive letter was changed, the backup might fail because Backup4all is trying to

backup to the same old drive letter which probably does not exist.

Use this option if you want Backup4all to detect the removable drive after its own serial number and automatically change the backup destination according with the new drive letter.

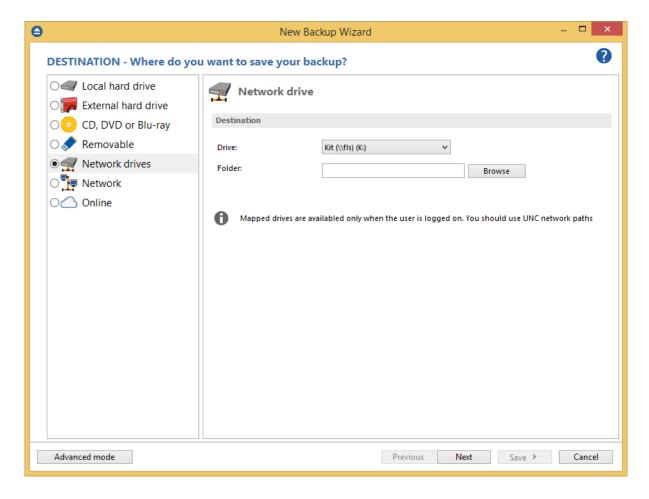
You should not check this option if you use a rotation backup scheme with two or more removable hard drives.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

# 6.2.5 Network drives

Backup4all supports mapped network drives as backup destinations.

From the **Drive** list, you can select one of the available network drives. By default, the first network drive is selected.



In the **Folder** field you can type a destination folder or you can click **Browse** button to select an existing folder where the backup will be stored.

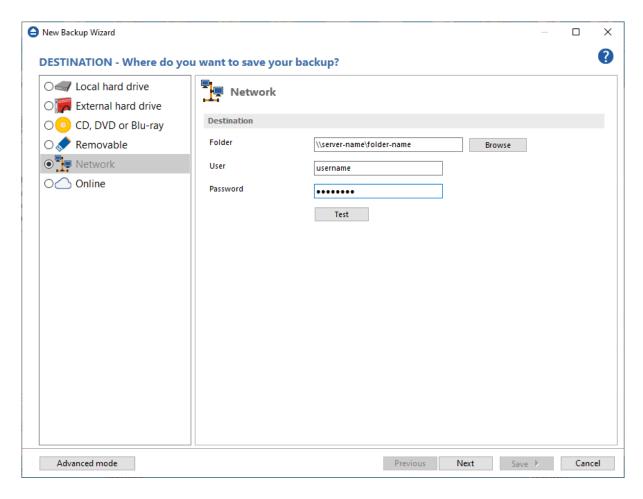
If the destination drive is missing when running the backup, an error message is shown. The user can choose **Cancel** to stop the backup process or **Retry** to check the drive again. If the scheduler starts

the backup then the system will retry as many times as set in the **File->Options->Backup** window and if still not possible to access the drive it will abort the backup process.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

# 6.2.6 Network

You can use a network destination for your backup by selecting the **Network** option on the **Where do you want to save your backup?** page.



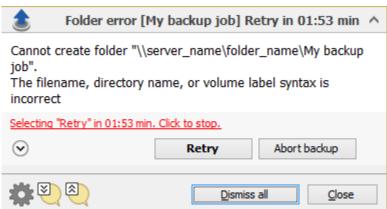
Click the **Browse** button and go through the **My Network Places** to select a destination where the backup will be stored.

You can also enter network paths in the **Folder** field. Only a full path is allowed. For example, this is a valid path: \\Backup\_Server\PC1\Backup

Make sure you can write in the destination and in the selected folder (you have the proper rights and the media is not write-protected) before finishing the backup configuration. You can enter an **User** 

name and Password to access the network destination if it requires authentication.

If the destination is missing (when the network is disconnected), an error message is shown.



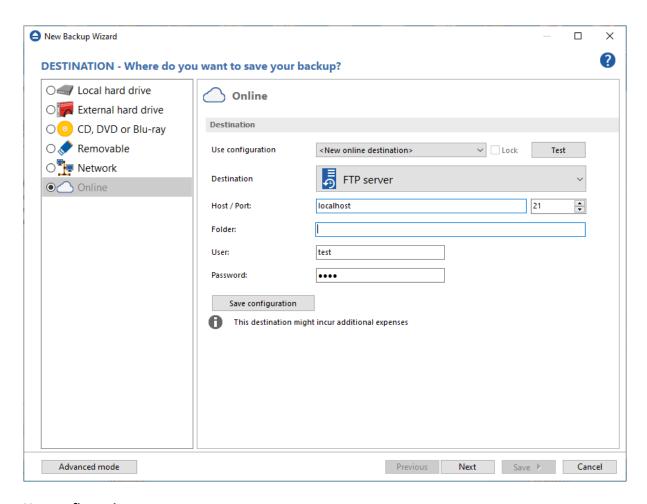
The user can choose **Cancel** to stop the backup process or **Retry** to check the network connection again. If the scheduler starts the backup then the system will retry as many times as set in the **File->Options->Backup** window and if still is not possible to access the network destination, it will abort the backup process.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

# 6.2.7 Online

#### 6.2.7.1 FTP

Backup4all supports backing up to a remote computer or device using FTP (File Transfer Protocol) connection. This is a practical backup destination because the backed up data can be easily accessed from any other computer with an Internet connection. Select the **FTP server** option from the **Where do you want to save your backup?** section to be able to configure the backup to FTP.



# **Use configuration**

You can select an already defined FTP configuration given that you added one in the **File->Options->Online connections->FTP** window. All the fields will be filled with the information from the configuration file. If no configuration was previously defined, you will have to enter the configuration settings. Check the Lock checkbox to make this configuration uneditable and responsive to changes made to the defined configuration file. If you leave it unchecked, then this configuration will be considered to be custom.

#### **Host / Port**

In this field you have to enter the name or IP address for the FTP server and a port if different than the default FTP port (21). The format is host:port; e.g. ftp.Backup4all.com:1002 will backup to ftp. Backup4all.com connecting through port 1002.

### **Folder**

Enter a folder name where the backup files will be stored on the remote computer via FTP. If the folder does not exist, a new one is created with that name. If that field is left blank, Backup4all will automatically create a folder using the name of the backup job and place the backup files in there.

#### User

In this field you can enter the user name for the FTP server.

#### **Password**

Type the password used for FTP server access.

There are FTP servers that allow anonymous access (public FTP servers). You can connect to these types of FTP servers using as user name Anonymous and your email address as password. It is not recommended to backup important files to public FTP servers.

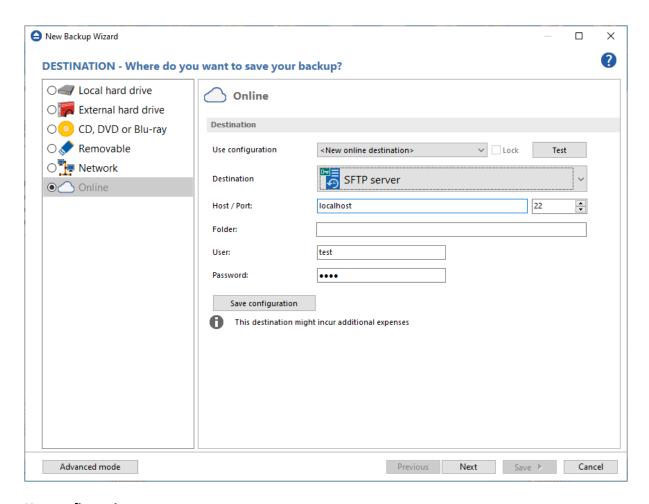
By pressing the **Test** button you can check to see if the settings you have entered are correct. If the test was successful, The ftp connection was tested successfully message will be displayed.

**Save configuration** - pressing this button will save the online configuration so you can use it again for other backup jobs. To view/edit the saved configurations, go to **File->Options->Online connections**.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

#### 6.2.7.2 SFTP

Backup4all supports backing up to a remote computer or device using SFTP (SSH File Transfer Protocol) connection. This is a practical backup destination because the backed up data can be easily accessed from any other computer with an Internet connection. Select the **SFTP server** option from the **Where do you want to save your backup?** section to be able to configure the backup to SFTP.



# **Use configuration**

You can select an already defined SFTP configuration given that you added one in the **File->Options->Online connections->SFTP** window. All the fields will be filled with the information from the configuration file. If no configuration was previously defined, you will have to enter the configuration settings. Check the Lock checkbox to make this configuration uneditable and responsive to changes made to the defined configuration file. If you leave it unchecked, then this configuration will be considered to be custom.

#### **Host / Port**

In this field you have to enter the name or IP address for the SFTP server and a port if different than the default SFTP port (22). The format is host:port; e.g. Backup4all.com:22 will backup to Backup4all. com connecting through port 22.

### **Folder**

Enter a folder name where the backup files will be stored on the remote computer via SFTP. If the folder does not exist, a new one is created with that name. If that field is left blank, Backup4all will automatically create a folder using the name of the backup job and place the backup files in there.

#### User

In this field you can enter the user name for the SFTP server.

#### **Password**

Type the password used for SFTP server access.

There are SFTP servers that allow anonymous access (public SFTP servers). You can connect to these types of SFTP servers using as user name Anonymous and your email address as password. <u>It is not recommended to backup important files to public SFTP servers</u>.

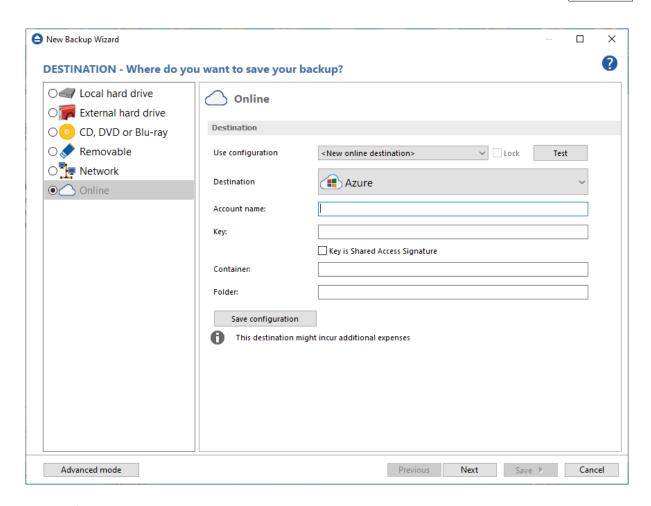
By pressing the **Test** button you can check to see if the settings you have entered are correct. If the test was successful, The SFTP connection was tested successfully message will be displayed.

**Save configuration** - pressing this button will save the online configuration so you can use it again for other backup jobs. To view/edit the saved configurations, go to **File->Options->Online connections.** 

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

# 6.2.7.3 Azure

Backup4all supports backing up to Azure remote server. This is a practical backup destination because the backed up data can be easily accessed from any other computer with an Internet connection. Select the **Azure** option from the **Where do you want to save your backup?** section to be able to configure the backup to Azure.



## Use configuration

You can select an already defined Azure configuration given that you added one in the **File->Options->Online connections->Azure** window. All the fields will be filled with the information from the configuration file. If no configuration was previously defined, you will have to enter the configuration settings. Check the Lock checkbox to make this configuration uneditable and responsive to changes made to the defined configuration file. If you leave it unchecked, then this configuration will be considered to be custom.

#### **Account name**

In this field you have to enter the Azure account name.

### Key

Type the key for your Azure account

If the key is Shared Access Signature, you need to also select that option.

## Container

In this field you can type the Azure container name where the backup files will be uploaded.

### **Folder**

Enter a folder name where the backup files will be stored on the Azure server. If the folder does not exist, a new one is created with that name. If that field is left blank, Backup4all will automatically

create a folder using the name of the backup job and place the backup files in there.

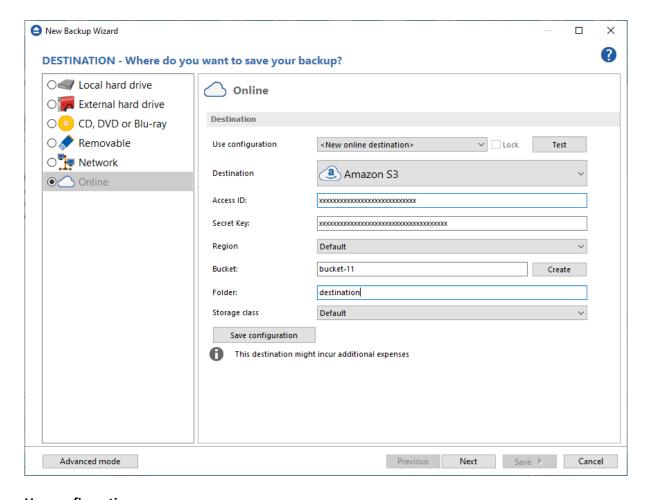
By pressing the **Test** button you can check to see if the settings you have entered are correct. If the test was successful, The Azure connection was tested successfully message will be displayed.

**Save configuration** - pressing this button will save the online configuration so you can use it again for other backup jobs. To view/edit the saved configurations, go to **File->Options->Online connections.** 

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

### 6.2.7.4 Amazon S3

Backup4all supports backing up to Amazon S3. This is a practical backup destination because the backed up data can be easily accessed from any other computer with an Internet connection. Select the **Amazon** option from the **Where do you want to save your backup?** section to be able to configure the backup to Amazon.



# Use configuration

You can select an already defined Amazon configuration given that you added one in the File-

>Options->Online connections->Amazon window. All the fields will be filled with the information from the configuration file. If no configuration was previously defined, you will have to enter the configuration settings. Check the Lock checkbox to make this configuration uneditable and responsive to changes made to the defined configuration file. If you leave it unchecked, then this configuration will be considered to be custom.

### Access key ID

In this field you have to enter the access key ID for your Amazon account.

#### Secret key

Type here the secret access key for your account.

#### Region

Select a region from the list, where your backups will be stored.

#### Bucket

Type the bucket name you want to use as backup destination.

#### Folder

Enter a folder name where the backup files will be stored on Amazon. If the folder does not exist, a new one is created with that name. If that field is left blank, Backup4all will automatically create a folder using the name of the backup job and place the backup files in there.

### Storage class

Here you can select a different storage class than the default one you configured in your account.

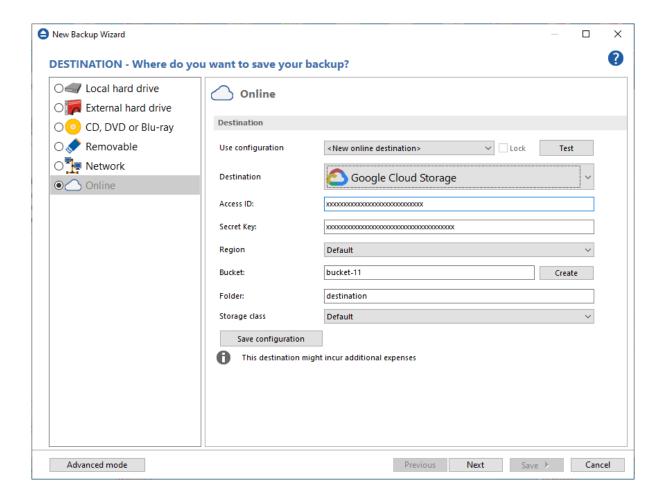
By pressing the **Test** button you can check to see if the settings you have entered are correct. If the test was successful, The Amazon connection was tested successfully message will be displayed.

**Save configuration** - pressing this button will save the online configuration, so you can use it again for other backup jobs. To view/edit the saved configurations, go to **File->Options->Online connections.** 

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

### 6.2.7.5 Google Cloud Storage

Backup4all supports backing up to Amazon S3. This is a practical backup destination because the backed up data can be easily accessed from any other computer with an Internet connection. Select the **Amazon** option from the **Where do you want to save your backup?** section to be able to configure the backup to Amazon.



### Use configuration

You can select an already defined Amazon configuration given that you added one in the **File>Options->Online connections->Amazon** window. All the fields will be filled with the information from the configuration file. If no configuration was previously defined, you will have to enter the configuration settings. Check the Lock checkbox to make this configuration uneditable and responsive to changes made to the defined configuration file. If you leave it unchecked, then this configuration will be considered to be custom.

### Access key ID

In this field you have to enter the access key ID for your Amazon account.

### **Secret Access key**

Type here the secret access key for your account.

#### Region

Select a region from the list, where your backups will be stored.

### **Bucket**

Type the bucket name you want to use as backup destination.

#### **Folder**

Enter a folder name where the backup files will be stored on Amazon. If the folder does not exist, a new one is created with that name. If that field is left blank, Backup4all will automatically create a folder using the name of the backup job and place the backup files in there.

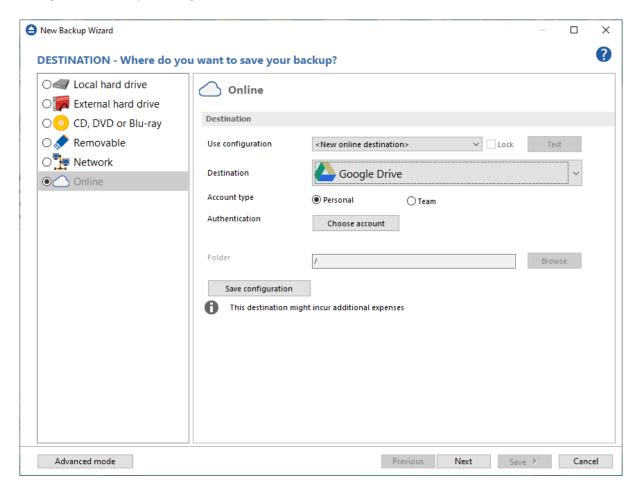
By pressing the **Test** button you can check to see if the settings you have entered are correct. If the test was successful, The Amazon connection was tested successfully message will be displayed.

**Save configuration** - pressing this button will save the online configuration, so you can use it again for other backup jobs. To view/edit the saved configurations, go to **File->Options->Online connections.** 

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

# 6.2.7.6 Google Drive

Backup4all supports backing up to Google Drive. This is a practical backup destination because the backed up data can be easily accessed from any other computer with an Internet connection. Select the **Google Drive** option from the **Where do you want to save your backup?** section to be able to configure the backup to Google Drive.



#### Use configuration

You can select an already defined Google Drive configuration given that you added one in the **File-Options-Online connections-Google Drive** window. All the fields will be filled with the information from the configuration file. If no configuration was previously defined, you will have to enter the other details. Check the Lock checkbox to make this configuration uneditable and responsive to changes made to the defined configuration file. If you leave it unchecked, then this configuration will be considered to be custom.

**Authentication -** press "Choose account" button to log in to your Google Drive account. Here you need to authorize Backup4all application to view and manage files in your Google Drive account.

Account type - here you can choose "Personal" or "Team", depending on the account type you have.

**Folder -** In this field you have to select the folder where you want to store the backups. If no folder is selected the backup will be stored in the root of your Google Drive account.

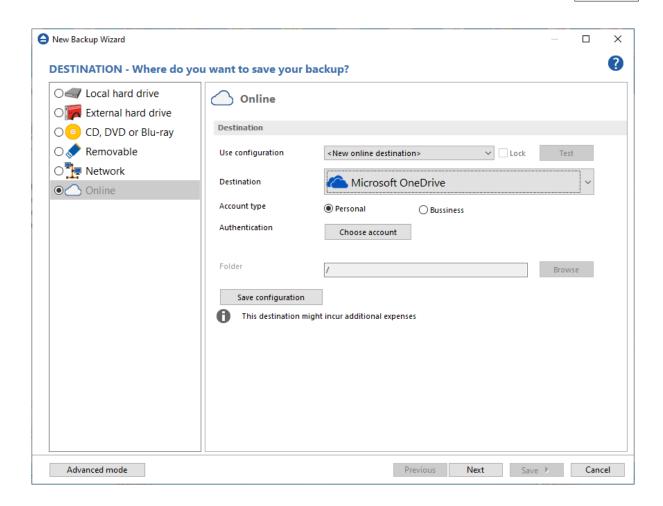
By pressing the **Test** button you can check to see if the settings you have entered are correct. If the test was successful, The Google Drive connection was tested successfully message will be displayed.

**Save configuration** - pressing this button will save the online configuration, so you can use it again for other backup jobs. To view/edit the saved configurations, go to **File->Options->Online connections.** 

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

### 6.2.7.7 Microsoft OneDrive

Backup4all supports backing up to OneDrive. This is a practical backup destination because the backed up data can be easily accessed from any other computer with an Internet connection. Select the **OneDrive** option from the **Where do you want to save your backup?** section to be able to configure the backup to OneDrive.



### Use configuration

You can select an already defined OneDrive configuration given that you added one in the **File>Options->Online connections->OneDrive** window. All the fields will be filled with the information from the configuration file. If no configuration was previously defined, you will have to enter the other details. Check the Lock checkbox to make this configuration uneditable and responsive to changes made to the defined configuration file. If you leave it unchecked, then this configuration will be considered to be custom.

**Account type** - here you can choose "Personal" or "Business", depending on the account type you have.

**Authentication -** press "Choose account" button to log in to your OneDrive account. Here you need to authorize Backup4all application to view and manage files in your OneDrive account.

**Folder** - In this field you have to select the folder where you want to store the backups. If no folder is selected the backup will be stored in the root of your OneDrive account.

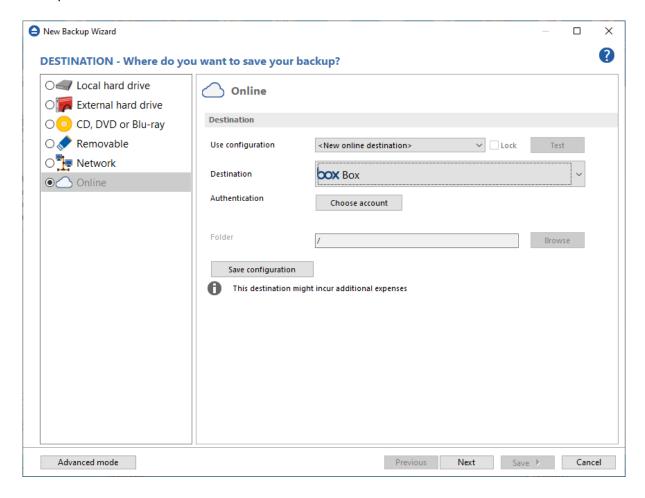
By pressing the **Test** button you can check to see if the settings you have entered are correct. If the test was successful, "The OneDrive connection was tested successfully" message will be displayed.

**Save configuration** - pressing this button will save the online configuration, so you can use it again for other backup jobs. To view/edit the saved configurations, go to **File->Options->Online connections.** 

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

### 6.2.7.8 Box

Backup4all supports backing up to Box. This is a practical backup destination because the backed up data can be easily accessed from any other computer with an Internet connection. Select the **Box** option from the **Where do you want to save your backup?** section to be able to configure the backup to Box.



### Use configuration

You can select an already defined Box configuration given that you added one in the **File->Options->Online connections->Box** window. All the fields will be filled with the information from the configuration file. If no configuration was previously defined, you will have to enter the other details. Check the Lock checkbox to make this configuration uneditable and responsive to changes made to the defined configuration file. If you leave it unchecked, then this configuration will be considered to

be custom.

**Authentication** - press "Choose account" button to log in to your Box account. Here you need to authorize Backup4all application to read and write files/folders in your Box account.

**Folder -** In this field you have to select the folder where you want to store the backups. If no folder is selected the backup will be stored in the root of your Box account.

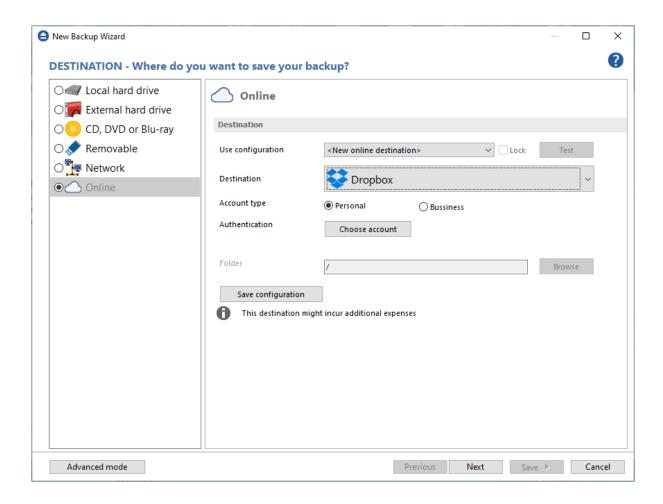
By pressing the **Test** button you can check to see if the settings you have entered are correct. If the test was successful, The Box connection was tested successfully message will be displayed.

**Save configuration** - pressing this button will save the online configuration, so you can use it again for other backup jobs. To view/edit the saved configurations, go to **File->Options->Online connections.** 

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

### 6.2.7.9 **Dropbox**

Backup4all supports backing up to Dropbox. This is a practical backup destination because the backed up data can be easily accessed from any other computer with an Internet connection. Select the **Dropbox** option from the **Where do you want to save your backup?** section to be able to configure the backup to Dropbox.



### Use configuration

You can select an already defined Dropbox configuration given that you added one in the **File>Options->Online connections->Dropbox** window. All the fields will be filled with the information from the configuration file. If no configuration was previously defined, you will have to enter the other details. Check the Lock checkbox to make this configuration uneditable and responsive to changes made to the defined configuration file. If you leave it unchecked, then this configuration will be considered to be custom.

**Authentication -** press "Choose account" button to log in to your Dropbox account. Here you need to authorize Backup4all application to read and write files/folders in your Dropbox account.

**Folder -** In this field you have to select the folder where you want to store the backups. If no folder is selected the backup will be stored in the root of your Dropbox account.

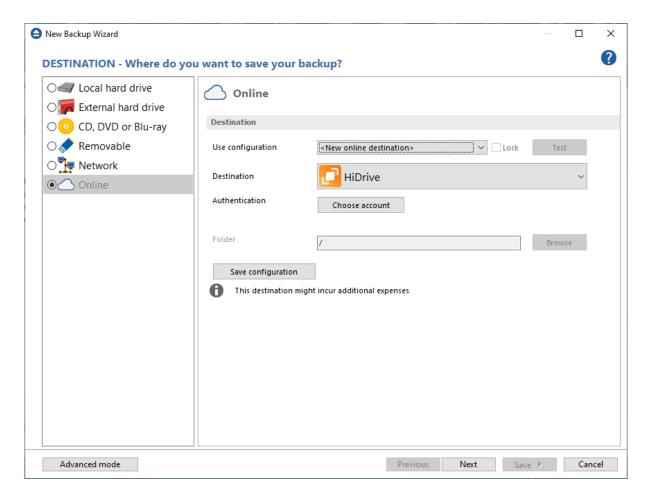
By pressing the **Test** button you can check to see if the settings you have entered are correct. If the test was successful, The Dropbox connection was tested successfully message will be displayed.

**Save configuration** - pressing this button will save the online configuration, so you can use it again for other backup jobs. To view/edit the saved configurations, go to **File->Options->Online connections.** 

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

#### 6.2.7.10 HiDrive

Backup4all supports backing up to HiDrive. This is a practical backup destination because the backed up data can be easily accessed from any other computer with an Internet connection. Select the **HiDrive** option from the **Where do you want to save your backup?** section to be able to configure the backup to HiDrive.



### **Use configuration**

You can select an already defined HiDrive configuration given that you added one in the **File>Options->Online connections->HiDrive** window. All the fields will be filled with the information from the configuration file. If no configuration was previously defined, you will have to enter the other details. Check the Lock checkbox to make this configuration uneditable and responsive to changes made to the defined configuration file. If you leave it unchecked, then this configuration will be considered to be custom.

Authentication - press "Choose account" button to log in to your HiDrive account. Here you need to

authorize Backup4all application to read and write files/folders in your HiDrive account.

**Folder -** In this field you have to select the folder where you want to store the backups. If no folder is selected the backup will be stored in the root of your HiDrive account.

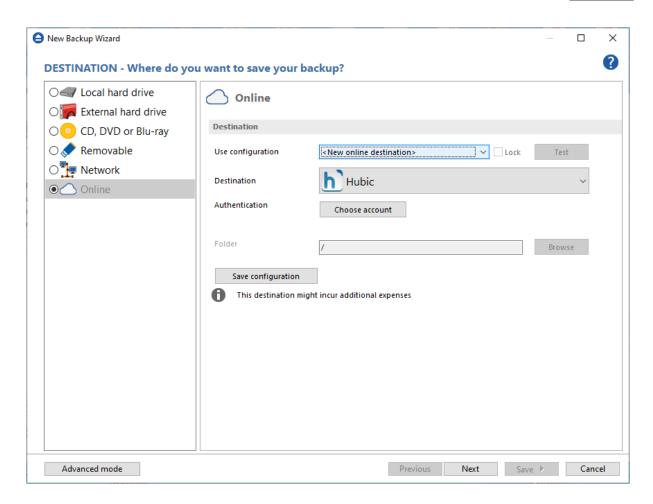
By pressing the **Test** button you can check to see if the settings you have entered are correct. If the test was successful, The HiDrive connection was tested successfully message will be displayed.

**Save configuration** - pressing this button will save the online configuration, so you can use it again for other backup jobs. To view/edit the saved configurations, go to **File->Options->Online connections.** 

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

#### 6.2.7.11 Hubic

Backup4all supports backing up to Hubic. This is a cloud backup destination and the backed up data can be easily accessed from any other computer with an Internet connection. Select the **Hubic** option from the **Where do you want to save your backup?** section to be able to configure the backup to Hubic.



## Use configuration

You can select an already defined Hubic configuration given that you added one in the **File->Options->Online connections->Hubic** window. All the fields will be filled with the information from the configuration file. If no configuration was previously defined, you will have to enter the other details. Check the Lock checkbox to make this configuration uneditable and responsive to changes made to the defined configuration file. If you leave it unchecked, then this configuration will be considered to be custom.

**Authentication -** press "Choose account" button to log in to your Hubic account. Here you need to authorize Backup4all application to read and write files/folders in your Hubic account.

**Folder -** In this field you have to select the folder where you want to store the backups. If no folder is selected the backup will be stored in the root of your Hubic account.

By pressing the **Test** button you can check to see if the settings you have entered are correct. If the test was successful, The Hubic connection was tested successfully message will be displayed.

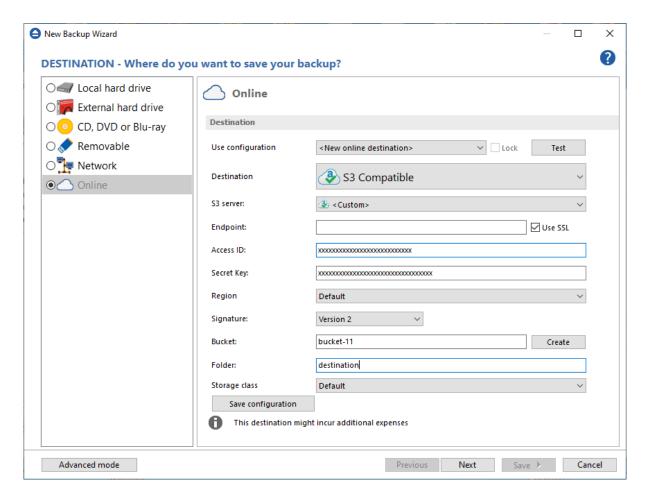
**Save configuration** - pressing this button will save the online configuration, so you can use it again for other backup jobs. To view/edit the saved configurations, go to **File->Options->Online connections.** 

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

# 6.2.7.12 S3 Compatible

Backup4all supports backing up to S3 Compatible. This is a practical backup destination because the backed up data can be easily accessed from any other computer with an Internet connection. Select the S3 Compatible option from the Where do you want to save your backup? section to be able to configure the backup to S3 Compatible.

The following Amazon S3 Compatible clouds can be selected as backup destination: Akaza, Aruba Cloud, Backblaze B2, Caringo, CenturyLink, Cisco, Claudian, Connectia, Constant, DDN, dinCloud, Dream Objects, Dunkel, T Cloud, Exoscale, Green Qloud, HGST, Hitachi, HostEurope, IDC Frontier, LeoNovus, Mandic, Minio, NetApp, NiftyClouds, Numergy, QNAP, Revera, Scality, Seeweb, SwiftStack, ThinkOn, Tiscali, vCloud Air, Verizon, Walrus and Zettagrid. You can also use a custom S3 Compatible server by entering the specific information.



#### Use configuration

You can select an already defined S3 Compatible configuration given that you added one in the File>Options->Online connections->S3 Compatible window. All the fields will be filled with the

information from the configuration file. If no configuration was previously defined, you will have to enter the other details. Select the Lock checkbox to make this configuration not-editable and responsive to changes made to the defined configuration file. If you leave it unchecked, then this configuration will be considered to be custom.

S3 server - Select from the dropdown list the S3 compatible server you want to use

**Endpoint** - Enter the endpoint for your selected server. For some servers, the endpoint will be filled automatically, otherwise you need to manually enter it.

Access ID - In this field you have to enter the access key ID for your account.

**Secret key -** Type here the secret access key for your account.

**Region -** Select a region from the list, where your backups will be stored.

**Signature -** Select the signature version for your server.

**Bucket** - Type the bucket name you want to use as backup destination.

**Folder -** In this field you have to select the folder where you want to store the backups. If no folder is selected the backup will be stored in the root of your S3 Compatible account.

**Storage class** - Here you can select a different storage class than the default one you configured in your account.

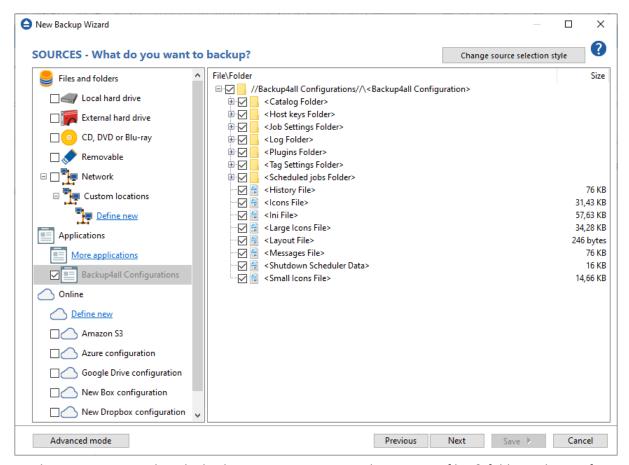
By pressing the **Test** button you can check to see if the settings you have entered are correct. If the test was successful, The S3 Compatible connection was tested successfully message will be displayed.

**Save configuration** - pressing this button will save the online configuration, so you can use it again for other backup jobs. To view/edit the saved configurations, go to **File->Options->Online connections.** 

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

# 6.3 Sources - What do you want to backup?

In the second step of the **New Backup Wizard**, you must select the files and folders to be used by Backup4all for the backup.



On this page you can select the backup sources. You can make your own files & folders selection from local hard drives, external hard drives, CD, DVD, Blu-ray, removable, network drives, network locations or you can select a backup plugin from the Applications section. The plugin will automatically select the source files to be backed up.

You can combine sources from local drives with backup plugins and with online sources.

Online connections available are:

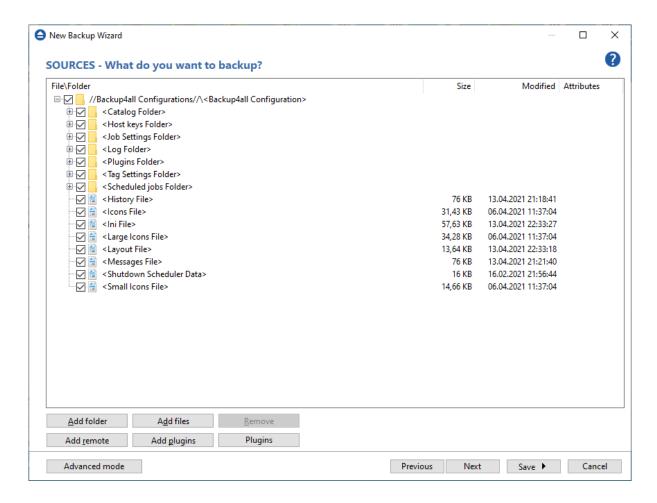
- LAN
- FTP
- SFTP
- Azure
- Amazon S3
- Google Cloud Storage
- Google Drive
- Microsoft OneDrive
- Box
- Dropbox
- HiDrive
- Hubic
- S3 Compatible

All these online connections can be used as backup sources to copy your files from them to destination you prefer.

Press **Define new** button to add a new online connection which you can use as backup source.

All online connections added in File->Options->Online connections, will also be available in New Backup Wizard, on Sources page.

Change source selection style - pressing this button will display the old source selection window.



### You can:

- add a whole folder by pressing the Add folder button
- add one or several files by pressing the **Add files** button
- remove any file or folder by selecting it and pressing the **Remove** button
- exclude subdirectories and files from backup by un-checking the thickbox

You must add at least one file or directory in order to continue with the next step of the wizard.

During backup, if the source drive is missing (when the network is disconnected for instance or CD/DVD/Blu-ray is missing), a warning message is shown containing the list of missing drives. The user can choose **Abort** to stop the backup process, **Retry** to check the drive again, **Ignore** to mark the source folder as deleted and continue with the next sources. If the backup is started by the scheduler,

then the system will try to access the sources for as many times as set in the **File->Options->Backup** window. When all retries are done with no success, the backup will abort.

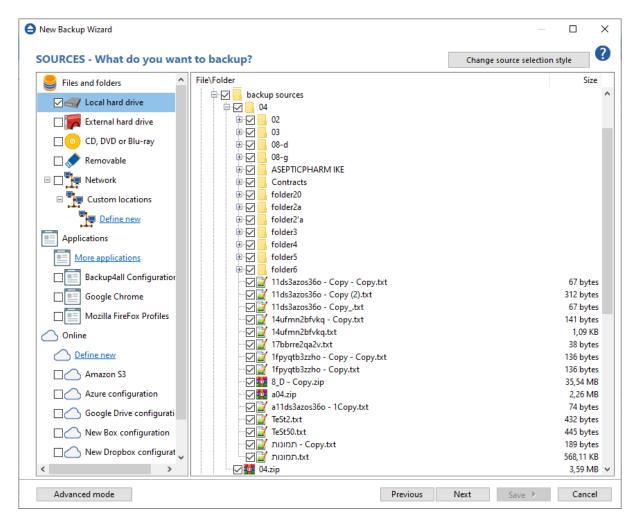
### Tips:

- try to keep the number of checked files and folders greater than the number of unchecked files and folders backup process will run faster this way.
- you can add files/folders to the Sources window by dragging and dropping them from File Explorer.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

### 6.3.1 Local

You can select the backup sources from the local hard drives, USB connected drives as external hard drive or removable, CD/DVD/Blu-ray discs.

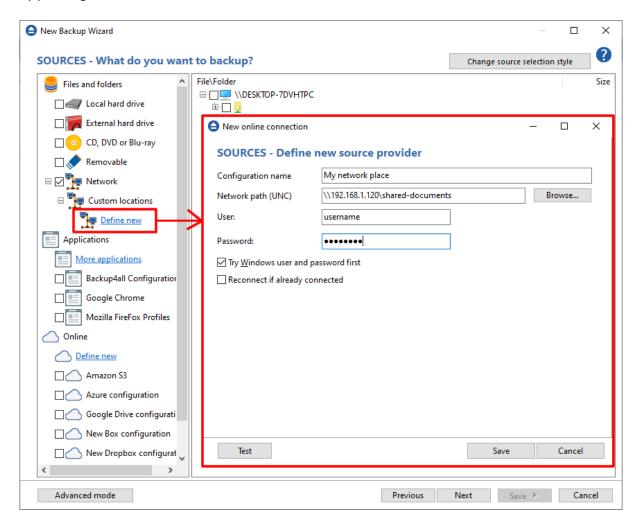


Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

### 6.3.2 Network

You can add backup sources from network as:

- **Network drives** here are the mapped drives
- **Network** here you can browse for network shares or you can define a new network configuration, by pressing the **Define new** button link



**Configuration name -** type a name for the new configuration

**Network path (UNC)** - here you can enter network path. Only a full path is allowed. For example, suppose \Backup\_Server\PC1 is mapped on your workstation as drive X, then the following paths are both valid and indicate the same folder: \Backup\_Server\PC1\Backup

User - enter the user name used to access the network share

Password - enter the password used to access the network share

**Try Windows user and password first -** If you are logged in as an user that has rights to write to the specified network destination, you can check this option

**Reconnect if already connected -** You can set Backup4all to disconnect and reconnect the network drive if already connected by checking this option

Test - press this button to test the network connection

Save - press this button to Save the new source you defined

The configurations defined can also be edit/deleted later if you right click the configuration entry in New Backup Wizard or in File->Options->Online connections.

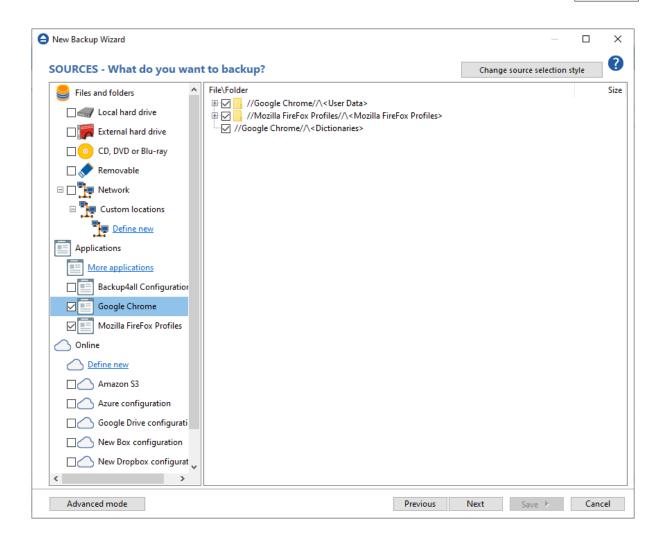


Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

# 6.3.3 Applications

You can use multiple application plugins as backup sources.

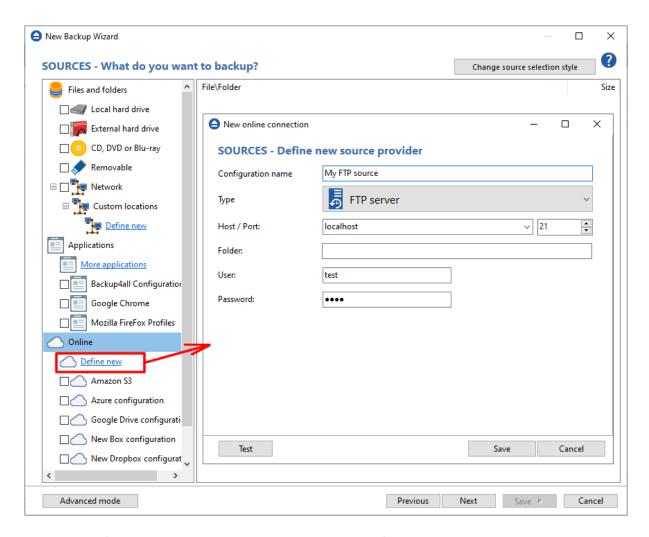
Press More applications button to install more plugins in Backup4all.



Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

## 6.3.4 FTP

If you want to add backup sources from FTP, press **Define new** button under **Online** section. Then enter the connection details for the FTP Server.



Host - In this field you have to enter the name or IP address for the FTP server.

Port - In this field you have to enter the port number if different than the default FTP ports (21).

Folder - Here you can enter the destination path if different than root.

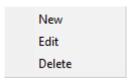
**User** - If this is a private FTP server (no anonymous access allowed) enter the user name for your account.

**Password** - In this field enter the password for the FTP server.

**Test -** press this button to test the FTP connection

Save - press this button to Save the new source you defined

The configurations defined can also be edit/deleted later if you right click the configuration entry in New Backup Wizard or in File->Options->Online connections.

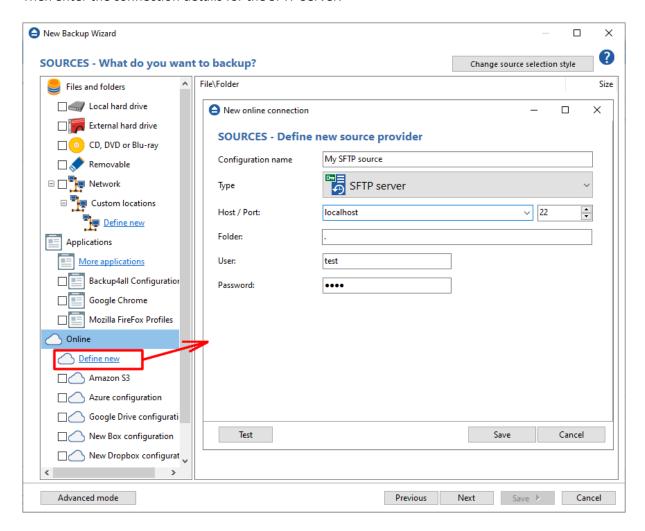


Note: One or more of the features mentioned in this chapter might not be available in your edition.

The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

### 6.3.5 SFTP

If you want to add backup sources from SFTP, press **Define new** button under **Online** section. Then enter the connection details for the SFTP Server.



Host - In this field you have to enter the name or IP address for the SFTP server.

**Port** - In this field you have to enter the port number if different than the default SFTP ports (22).

**Folder** - Here you can enter the destination path if different than root.

**User** - If this is a private SFTP server (no anonymous access allowed) enter the user name for your account.

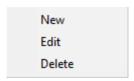
**Password** - In this field enter the password for the SFTP server.

Test - press this button to test the SFTP connection

Save - press this button to Save the new source you defined

The configurations defined can also be edit/deleted later if you right click the configuration entry in

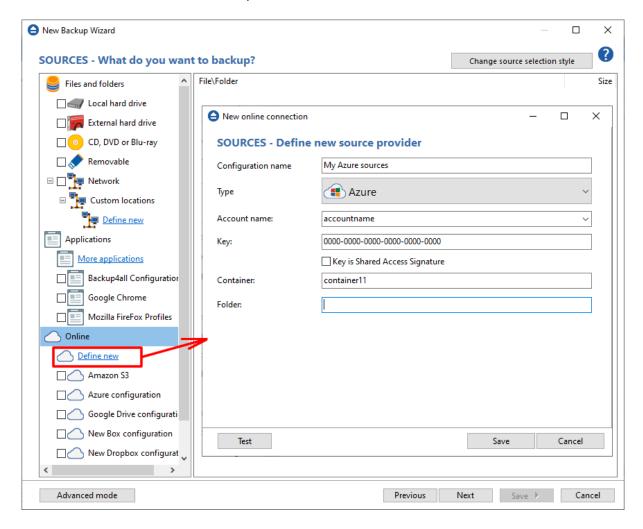
New Backup Wizard or in File->Options->Online connections.



Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

### 6.3.6 Azure

If you want to add backup sources from Azure, press **Define new** button under **Online** section. Then enter the connection details for your Azure account.



Account name - In this field you have to enter the name of your Azure account

Key - In this field you have to enter the key for your Azure account

Key is shared Access Signature - check this option if the key is shared access signature. A shared

access signature provides delegated access to resources in your storage account. This means that you can grant a client limited permissions to your blobs, queues, or tables for a specified period of time and with a specified set of permissions, without having to share your account access keys.

**Container** - In this field you have to enter the container you want to use as destination

**Folder** - In this field you have to enter the folder where you want to store the backups. If the folder does not exist, it will be created.

**Test** - press this button to test the Azure connection

**Save -** press this button to Save the new source you defined

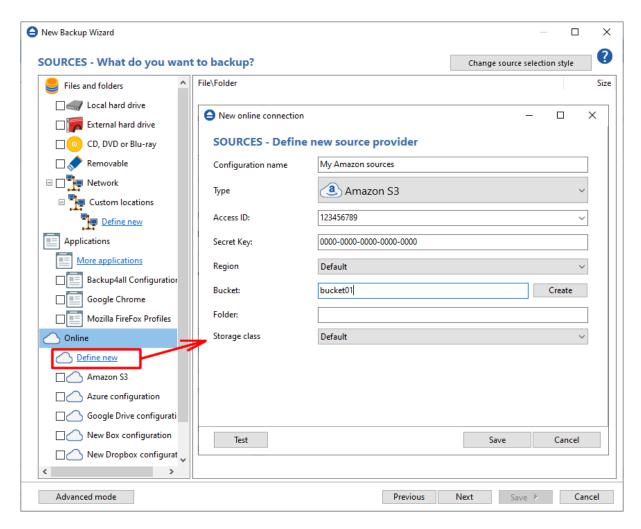
The configurations defined can also be edit/deleted later if you right click the configuration entry in New Backup Wizard or in File->Options->Online connections.



Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

#### 6.3.7 Amazon S3

If you want to add backup sources from Amazon S3, press **Define new** button under **Online** section. Then enter the connection details for your Amazon S3 account.



**Access Key ID** - In this field you have to enter the access key ID for your Amazon S3 account **Secret Key** - In this field you have to enter the Secret Access Key for your Amazon S3 account

Region - select a region from the list, where your backups will be stored

**Bucket** - In this field you need to enter the bucket to be used as destination. You can also create a new bucket if you type its name and press Create button. If you already have the bucket created outside Backup4all, please make sure you also select the correct region for it.

**Folder** - In this field you have to enter the folder where you want to store the backups. If the folder does not exist, it will be created.

### Storage class

- Default uses the default storage class configured in your Amazon S3 account
- **Standard** this option offers high durability, availability, and performance object storage for frequently accessed data.
- **Standard Infrequent Access Storage** is an Amazon S3 storage class for data that is accessed less frequently, but requires rapid access when needed.
- One Zone Infrequent Access Storage designed for customers who want a lower-cost option for infrequently accessed data
- Reduced redundancy (not recommended) enables customers to store noncritical, reproducible data at lower levels of redundancy than Amazon S3's standard storage. It provides a highly available solution for distributing or sharing content that is durably stored

elsewhere, or for storing thumbnails, transcoded media, or other processed data that can be easily reproduced.

**Test -** press this button to test the Amazon S3 connection **Save -** press this button to Save the new source you defined

The configurations defined can also be edit/deleted later if you right click the configuration entry in New Backup Wizard or in File->Options->Online connections.

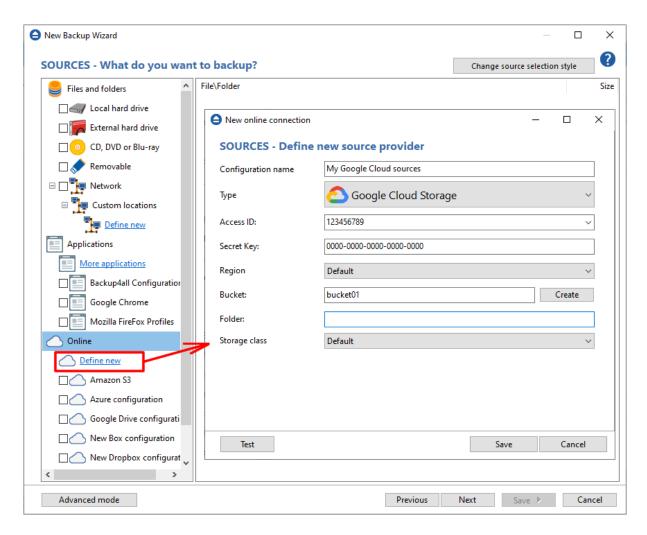


Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

# 6.3.8 Google Cloud Storage

If you want to add backup sources from Google Cloud Storage, press **Define new** button under **Online** section.

Then enter the connection details for your Google Cloud Storage account.



**Access ID** - In this field you have to enter the access key ID for your Google Cloud Storage account **Secret Key** - In this field you have to enter the Secret Access Key for your Google Cloud Storage account

**Region** - select a region from the list, where your backups will be stored

**Bucket** - In this field you need to enter the bucket to be used as destination. You can also create a new bucket if you type its name and press Create button. If you already have the bucket created outside Backup4all, please make sure you also select the correct region for it.

**Folder** - In this field you have to enter the folder where you want to store the backups. If the folder does not exist, it will be created.

#### Storage class

- Default uses the default storage class configured in your Google Cloud Storage account
- **Regional Storage** used to store frequently accessed data in the same region as your Google Cloud DataProc or Google Compute Engine.
- Multi-Regional Storage used to store data that is frequently accessed ("hot" objects) around the world, such as serving website content, streaming videos, or gaming and mobile applications.
- Nearline Storage used to store data you do not expect to access frequently
- Coldline Storage used to store data you expect to access infrequently

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Test - press this button to test the Google Cloud Storage connection

Save - press this button to Save the new source you defined

The configurations defined can also be edit/deleted later if you right click the configuration entry in New Backup Wizard or in File->Options->Online connections.



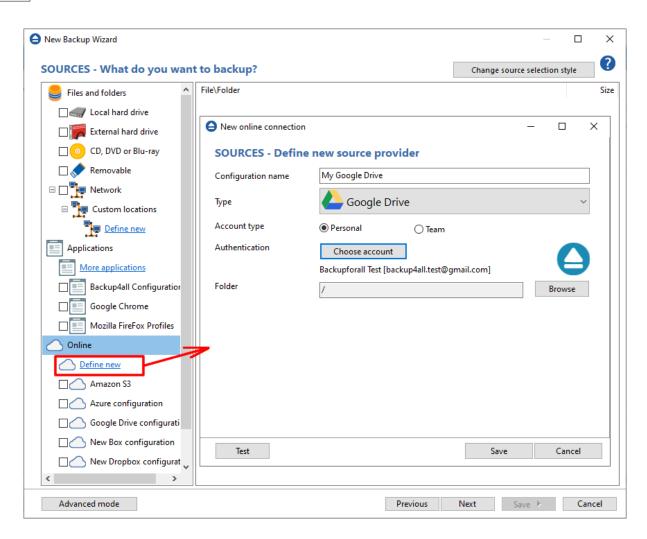
Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

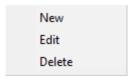
# 6.3.9 Google Drive

If you want to add backup sources from Google Drive, press **Define new** button under **Online** section.

Then press the **Choose account** button and connect to your Google Drive account, to give Backup4all the necessarily permissions.

You can select the account type: Personal or Team and you can also select the root folder.





Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

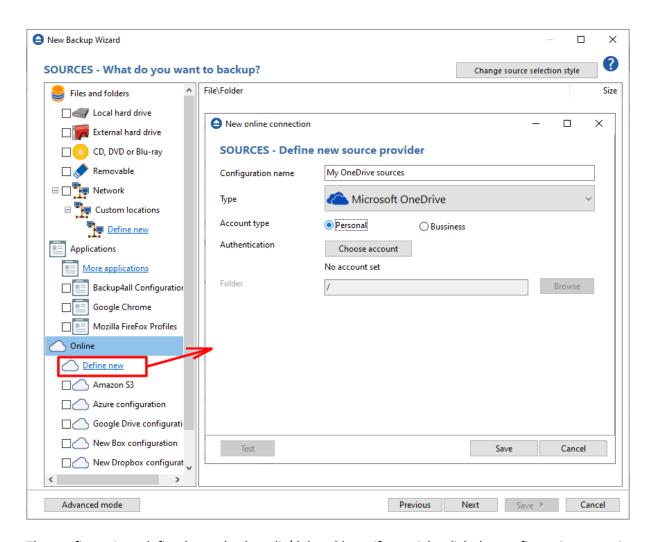
### 6.3.10 Microsoft OneDrive

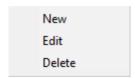
If you want to add backup sources from Microsoft OneDrive, press **Define new** button under **Online** section.

Then press the **Choose account** button and connect to your Microsoft OneDrive account, to give Backup4all the necessarily permissions.

You can select the account type: Personal or Business and you can also select the root folder.

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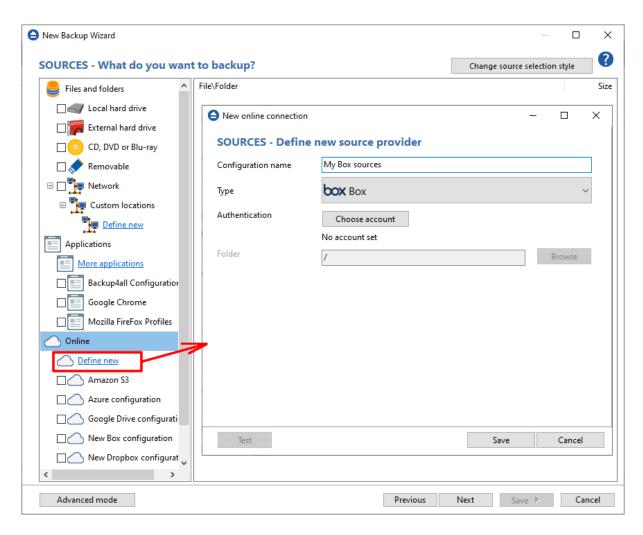




Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

### 6.3.11 Box

If you want to add backup sources from Box, press **Define new** button under **Online** section. Then press the **Choose account** button and connect to your Box account, to give Backup4all the necessarily permissions.



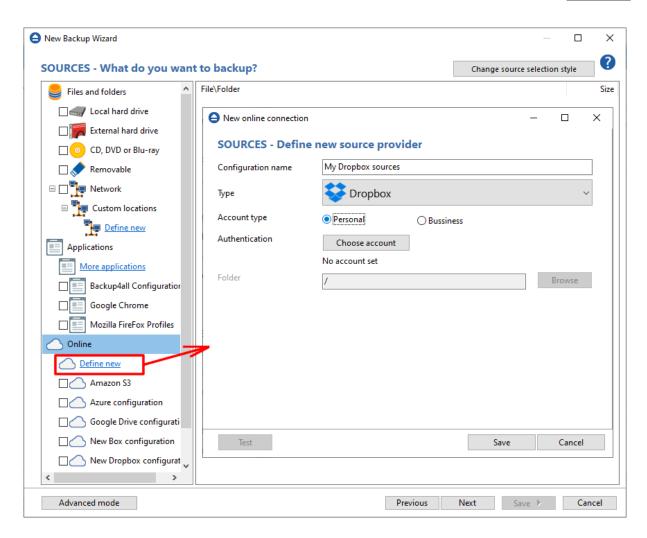


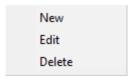
Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

# 6.3.12 Dropbox

If you want to add backup sources from Dropbox, press **Define new** button under **Online** section. Then press the **Choose account** button and connect to your Dropbox account, to give Backup4all the necessarily permissions.

You can select the account type: Personal or Business and you can also select the root folder.

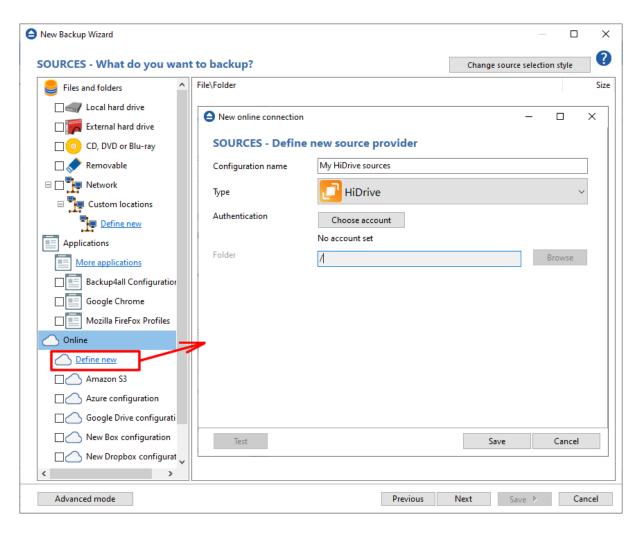


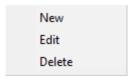


Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

### 6.3.13 HiDrive

If you want to add backup sources from HiDrive, press **Define new** button under **Online** section. Then press the **Choose account** button and connect to your HiDrive account, to give Backup4all the necessarily permissions.

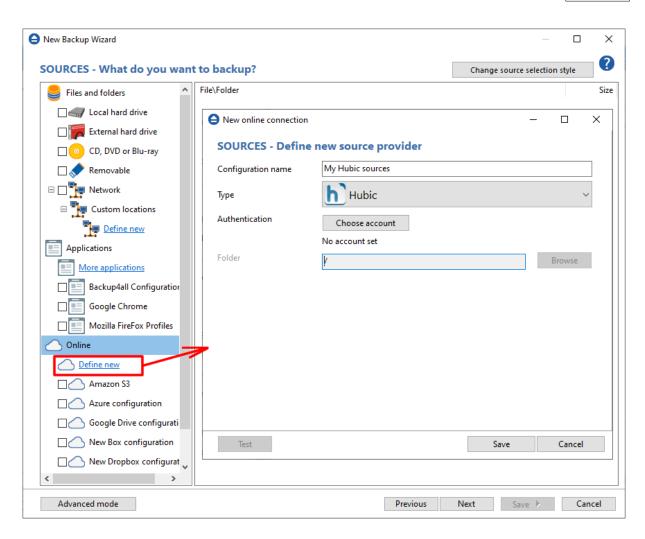




Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

### 6.3.14 Hubic

If you want to add backup sources from Hubic, press **Define new** button under **Online** section. Then press the **Choose account** button and connect to your Hubic account, to give Backup4all the necessarily permissions.



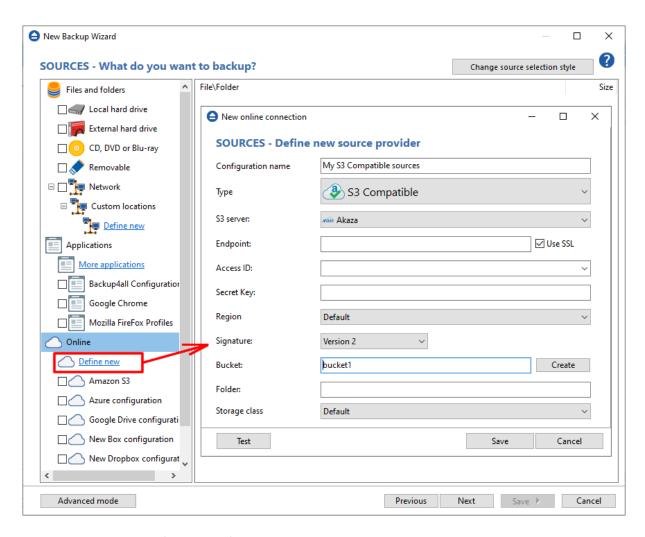


Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

# 6.3.15 S3 Compatible

If you want to add backup sources from S3 Compatible, press **Define new** button under **Online** section.

Then enter the connection details for your S3 Compatible account.



**S3 server -** Select one of the predefined servers or choose the <Custom> option

**Endpoint** - enter the server endpoint. For most of the predefined servers, the endpoint is filled automatically. Example: s3.akaza.lk:80

Use SSL - select this option if the server requires SSL usage

Access ID - In this field you have to enter the access key ID for your Amazon S3 account

Secret Key - In this field you have to enter the Secret Access Key for your Amazon S3 account

Region - select a region from the list, where your backups will be stored

Signature - chose the signature version used by your server

**Bucket** - In this field you need to enter the bucket to be used as destination. You can also create a new bucket if you type its name and press Create button. If you already have the bucket created outside Backup4all, please make sure you also select the correct region for it.

**Folder** - In this field you have to enter the folder where you want to store the backups. If the folder does not exist, it will be created.

#### Storage class

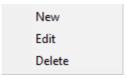
- Default uses the default storage class configured in your Amazon S3 account
- **Standard** this option offers high durability, availability, and performance object storage for frequently accessed data.
- **Standard Infrequent Access Storage** is an Amazon S3 storage class for data that is accessed less frequently, but requires rapid access when needed.

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- One Zone Infrequent Access Storage designed for customers who want a lower-cost option for infrequently accessed data
- Reduced redundancy (not recommended) enables customers to store noncritical, reproducible data at lower levels of redundancy than Amazon S3's standard storage. It provides a highly available solution for distributing or sharing content that is durably stored elsewhere, or for storing thumbnails, transcoded media, or other processed data that can be easily reproduced.

**Test -** press this button to test the Amazon S3 connection **Save -** press this button to Save the new source you defined

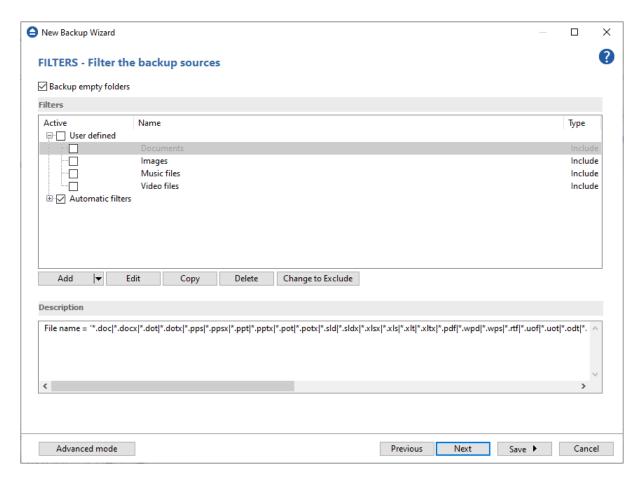
The configurations defined can also be edit/deleted later if you right click the configuration entry in New Backup Wizard or in File->Options->Online connections.



Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

# 6.4 Filters - Filter the backup sources

On this page you can filter the backup sources in order to back up only the files and folders you need. There are two type of filters: include filters and exclude filters.



#### **Backup empty folders**

After applying a file filter, some folders might have no files matching the filter. In such a case, if the option is unchecked, those empty folders won't be backed up. If you still want the empty folders to be backed up, make sure this option is selected.

#### Filter the sources

If you have filters defined in Tools->Options->Filters, they will be listed in the **Filter the sources** list. You can use thes filters to customize the backup sources selection. All filters listed are include filters. Do not select any filter if you want to backup all files.

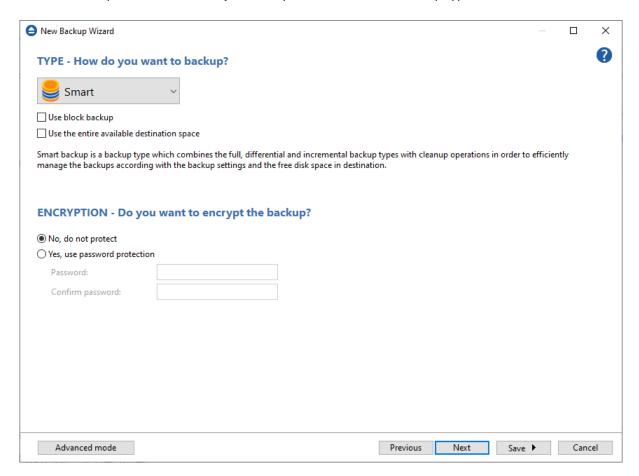
In the **User defined** section of the window there is a list of predefined filters. You can use these filters to customize the file selection.

The filters are defined in **File->Options->Filters**. Only the filters that have "**Show filter in New Backup Wizard**" option set are shown. Filters can be of type include (backup files that match the filter) or exclude (do not backup files that match the filter).

By default, the **Automatic filters** list contains filters to exclude temporary and system files/folders such as: hiberfil.sys, pagefile.sys, System Volume Information, Temp, etc. If you don't want to use a filter from that list, simply clear (un-check) it. Clear all filters if you want to backup all files.

# 6.5 Type - How do you want to backup?

In the third step of the **New Backup Wizard** you can choose the backup type.



# How do you want to backup?

From the drop-down list, you can choose one of the available options:

- Smart
- Make full
- · Make differential
- Make incremental
- Make mirror

#### Smart

The smart backup type will combine full, differential and incremental types with cleanup actions in order to efficiently manage the stored backups according with the free disk space in destination or the maximum allowed space set by the user. This backup type will automatically decide which is the best action to perform when a new backup will be executed.

By default, 80% of the destination size is used by the smart backup. If you want to use the full size of the destination drive for backup storage, you can select the **Use the entire available destination space** option.

#### Make full

Full backup is the starting point for all other backups and contains all the data in the folders and files that are selected to be backed up. Because full backup stores all files and folders, frequent full backups result in faster and simpler restore operations. Remember that when you choose other backup types, restore jobs may take longer.

#### Make differential

A differential backup contains all files that have changed since the last full backup. The advantage of a differential backup is that it shortens restore time compared to an incremental backup. However, if you perform the differential backup too many times, the size of the differential backup might grow to be larger than the baseline full backup.

#### Make incremental

An incremental backup stores all files that have changed since the last full, differential or incremental backup. The advantage of an incremental backup is that it takes the least time to complete. However, during a restore operation, each incremental backup must be processed, which could result in a lengthy restore job.

#### Make mirror

A mirror backup is identical to a full backup, with the exception that the files are not compressed in zip files and they cannot be protected with a password. A mirror backup is most frequently used to create an exact copy of the backup data. It has the benefit that the backup files can also be readily accessed using tools like File Explorer.

If you choose the **Make mirror** option, you can also check the **Zip the files** option to zip each file individually, preserving the folder structure. This allows you to use the zip compression and encryption features.

# Encryption - Do you want to encrypt the backup?

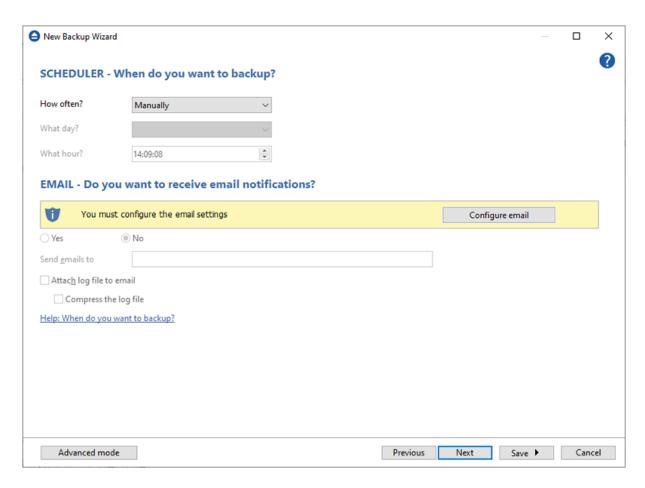
Use this option if you want to add zip protection to your backups. Type the password you want to use for this backup.

The default encryption used is Advanced Encryption Standard (AES), the best choice in zip protection, but recognized only by the latest version of third party zip applications. The default size of the encryption key is 128 bits. If you want to configure more encryption settings or choose a stronger encryption key, press the **Advanced mode** button.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

# 6.6 Scheduler - When do you want to backup?

On the last page of the New Backup Wizard, you can choose When to run the backup.



# Scheduler - When do you want to backup?

# How often?

From the drop-down list, you can select one of the available option:

- Manually the backup job will be started manually by the user
- Daily the backup job will be started daily at its scheduled time
- Weekly the backup job will be started weekly at its scheduled time
- Monthly the backup job will be started monthly at its scheduled time
- Shutdown the backup job will be started at the computer shutdown

By default, the selected option is Manually.

# What day?

This field is activated only when the **Weekly** or **Monthly** option is selected in the **How often** list. If the **Weekly** option is selected, you can choose the day of the week when to run the backup. If the **Monthly** option is selected, you can choose the day number of the month when to run the backup.

#### What hour?

From this field, you can select the hour for the backup job to start.

# Email - Do you want to receive email notifications?

**Configure SMTP** - if the SMTP server is not yet configured in Backup4all, press this button to open **File->Options->Email** window.

Select **Yes** to enable the configuration options, or leave **No** selected if you don't want to receive email notifications.

**Send emails to** - enter the email address where notification emails will be sent. If you want to use multiple addresses, please enter them separated by a comma (",").

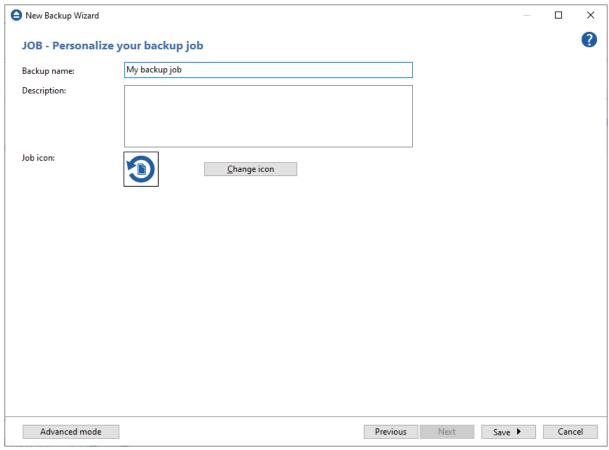
Attach log file to email - if this option is selected, the log file will be attached to notification email.

**Compress the log file** - selecting this option will also compress the log file before attaching it to email.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

# 6.7 Job - Personalize your backup job

In the first step of the **New Backup Wizard** you can configure the backup name, icon and a custom description.



#### **Backup Name**

Enter the name of the backup job. This name will appear in the backup list, right under the chosen picture. This field is mandatory.

The name of the backup job is closely related to the name of the subdirectory in destination that contains zipped and mirrored files and to the name of the catalog. That is why when you rename the backup job, the name of the catalog and the name of the subdirectory from destination are also changed if possible.

If the destination is on HDD (local), LAN (network) FTP, SFTP, Azure, Amazon, DropBox, Google Drive, Box or OneDrive (cloud) the name of the subdirectory and the name of the catalog can be changed, except for the case when you do not have enough permissions to rename it, or some files are locked. If the destination is on a removable disk CD, DVD or Blu-ray disc, floppy disc and you have run the backup job, the catalog and the subdirectory in destination are already created and they will not be changed. If the backup job has not been run yet, then the catalog and the subdirectory will be created with a name similar to the backup job at first backup run.

#### Description

In this field you can enter a description for the backup job.

#### Job icon

You can change the icon of the current backup job by selecting a new icon from the list we provided.

# **Backup Properties**

# Part VIII

# 7 Backup Properties

# 7.1 Overview

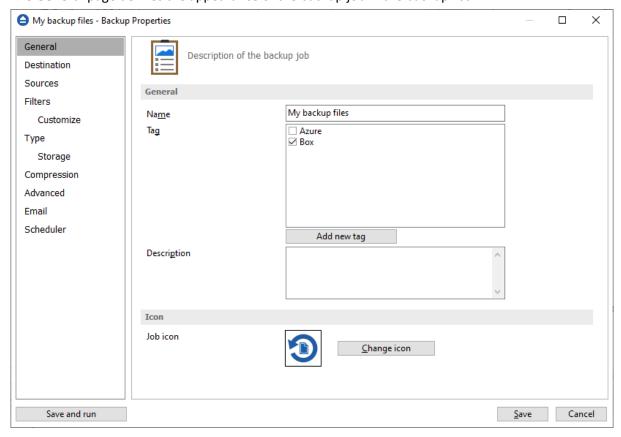
The **Backup Properties** window can be used to create new backup jobs in the advanced mode, or to edit an existing backup job.

By default, the **New Backup Wizard** will be used to create new backup jobs. To use the **Backup Properties** when creating new jobs, uncheck the **Use New Backup Wizard to create backup jobs** option from the **Other** section in **File->Options->Preferences**.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

# 7.2 General

The **General** page defines the appearance of the backup job in the backup list.



# **General**

#### Name

Enter the name of the backup job. This name will appear in the backup list, near the chosen picture.

This field is mandatory.

The name of the backup job is closely related to the name of the subdirectory in destination that contains zipped and mirrored files and to the name of the catalog. That is why when you rename the backup job, the name of the catalog and the name of the subdirectory from destination are also changed if possible.

If the destination is on HDD (local), LAN (network) FTP, SFTP, Azure, Amazon S3, Google Drive, OneDrive, Box or Dropbox the name of the subdirectory and the name of the catalog can be always changed, except for the case when you do not have enough permission to rename or some files are locked.

If the destination is on a removable disk, CD, DVD or Blu-ray disc, floppy disc and you have run the backup job, the catalog and the subdirectory in destination are already created and they will not be changed. If the backup job has not been run yet, then the catalog and the subdirectory will be created with a name similar to the backup job at first backup run.

#### Tag

Select the tag where you want the backup job to appear. If no tag is available or you want to define a new tag, just press **Add new tag** and type the name of the tag to create it. The new tag will be automatically assigned to the current backup job.

# Description

You can write in here a text describing the backup job defined.

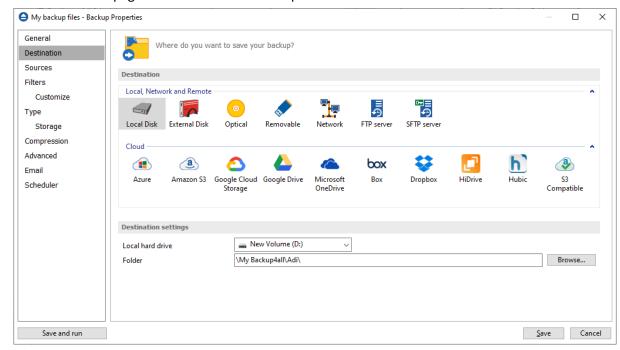
#### lcon

Press the **Change Icon** button to manage the backup job icons. This icon will be shown in the **Backup List**. You can add a new icon by clicking on the **Add** button. Only Windows icons (files with ".ico" extension) or bitmaps (files with ".bmp" extension) can be added to the list. To remove an icon from the list, you have to select it and then click on the **Delete** button. By default, each new backup job icon will be the first icon from the **Change Icon** list.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

# 7.3 Destination

The **Destination** page defines where the backup archive will be stored.



# **Destination**

Valid destination types:

- Local hard drive
- External hard drive
- Optical
- Removable media (USB flash drive, floppy)
- Network
- FTP
- SFTP
- Azure
- Amazon S3
- Google Cloud Storage
- Google Drive
- Dropbox
- OneDrive
- Box
- HiDrive
- Hubic
- S3 Compatible

Selecting a backup destination type on the **Destination** page, will enable the advanced options on the

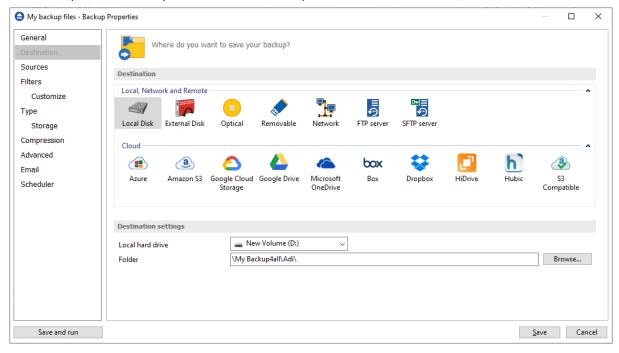
same page bellow.

If you lost your backup job from the backup list and you want to recreate it, you can do so by using the **File->Open** option and selecting an existing ".bkc" or ".ini" file. The same action takes place if you double click on the ".bkc" file. If the backup destination is on a remote location, you can use **File->Open from** window to easily locate and retrieve the backup catalog/ini file. A new backup job configuration will be added to the backup list and the configuration of the new backup job is copied from the ".bkc" file.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

# 7.3.1 Local hard drive

You can use a valid local hard disk destination for your backup. The **Local hard drive** option is selected by default when you define a new backup.



#### **Destination settings**

In Local hard drive field, select the destination drive you want to be used.

In the **Folder** field the default path is \My Backup4all\Admin. You can click on the **Browse** button and select a location of your choice where the backup will be stored.

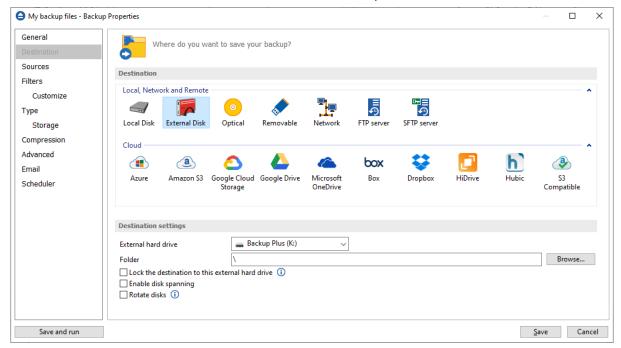
In destination folder field, you can use Environment Variables as %Computername%, %SystemDrive %, %UserName% etc.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check

feature matrix topic.

# 7.3.2 External hard drive

You can select an external hard drive as destination for backup.



# **Destination settings**

From the **External hard drive** list, you can select either an USB or a Firewire external hard drive.

You can type a folder name in the **Folder** field or you can click the **Browse** button to choose another folder where the backup will be stored.

In destination folder field, you can use Environment Variables as %Computername%, %SystemDrive %, %UserName% etc.

#### Lock the destination to this external hard drive

When disconnecting and reconnecting an external drive, your computer may not assign it the same drive letter. If the drive letter was changed, the backup might fail because Backup4all is trying to backup to the same old drive letter which probably does not exist.

Use this option if you want Backup4all to detect the external drive after its own serial number and automatically change the backup destination according with the new drive letter.

You should not check this option if you use a rotation backup scheme with two or more external hard drives.

By default, this option is not checked.

# **Enable disk spanning**

The option is effective when there is not enough space to copy all files in the external drive destination. If checked, the application will copy files to the destination until a file will not fit. Then it will ask you for another drive to continue with the rest of the files. If the option is not set, Backup4all

will stop when the destination drive is full. By default, this option is not checked.

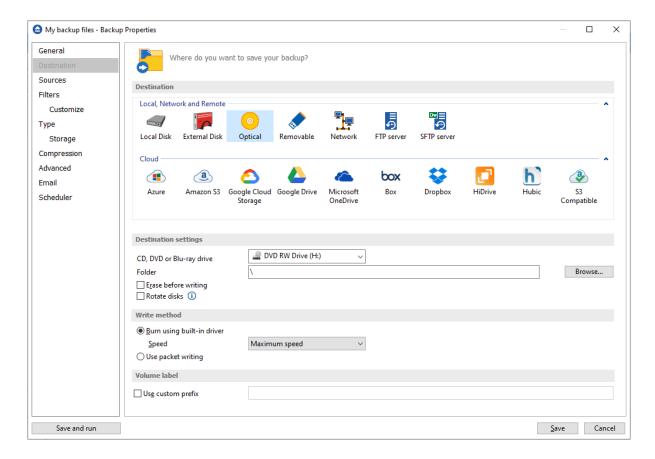
#### **Rotate disks**

Select this option if you want to set up a rotation scheme. Selecting this option will disable the "Use local catalog" option from Backup Properties->Advanced page.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

# 7.3.3 Optical

You can select a CD, DVD or Blu-ray drive as destination for backup.



If the Smart backup type is selected, you cannot use CD, DVD or Blu-ray as backup destination. In this case, you have to select another backup type.

# **Destination settings**

From the "CD, DVD or Blu-ray drive" drop down list you can select the optical drive you want to use. You can type a folder name in the **Folder** field or you can click the **Browse** button to choose another

folder where the backup will be stored.

In destination folder field, you can use Environment Variables as %Computername%, %SystemDrive %, %UserName% etc.

# **Erase before writing**

When this option is checked, the rewritable CD, DVD or Blu-ray disc is erased before burning the backup files. By default this option is not checked.

#### **Rotate disks**

Select this option if you want to set up a rotation scheme. Selecting this option will disable the "Use local catalog" option from Backup Properties->Advanced page.

#### Write method

# Burn using built-in driver

Backup4all has built-in burning capabilities. Depending on the option selected in CD, DVD or Blu-ray (from Tools->Options->Backup), one of the internal burners will be used to write the CD, DVD or Blu-ray disc. This option is checked by default.

# **Speed**

Use this option to specify a different speed for burning the CD, DVD or Blu-ray disc. By default this option is set to **Maximum** speed.

# Use third-party packet writing software

UDF is a platform-independent file system; the same media can be written and read by any operating system or vendor. Each CD, DVD or Blu-ray disc must be UDF formatted before burning otherwise the backup will fail. The limitation of this type is that you must have an UDF reader installed on each computer you wish to use the CD, DVD or Blu-ray disc.

# **Volume label**

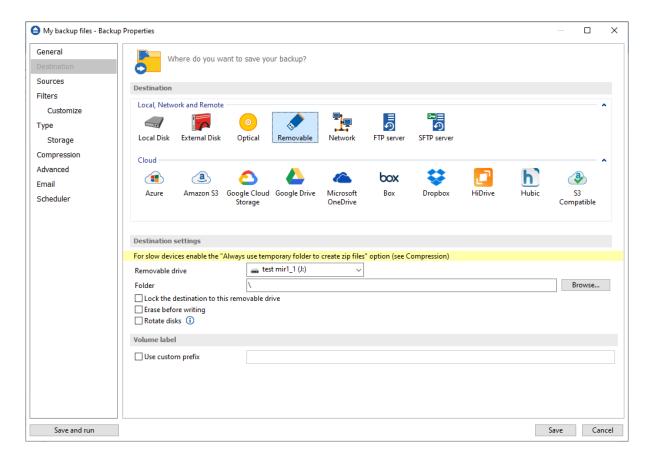
#### Use custom prefix

You can type your own volume label prefix to customize the backups.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

# 7.3.4 Removable

You can save your backup to a removable drive (USB flash drive, floppy etc) as destination for backup.



# **Destination settings**

Select from the drop down list the removable drive you want to use as backup destination.

You can type a folder name in the **Folder** field or you can click the **Browse** button to choose another folder where the backup will be stored.

In destination folder field, you can use Environment Variables as %Computername%, %SystemDrive %, %UserName% etc.

# Lock the destination to this removable drive

When disconnecting and reconnecting a removable drive, your computer may not assign it the same drive letter. If the drive letter was changed, the backup might fail because Backup4all is trying to backup to the same old drive letter which probably does not exist.

Use this option if you want Backup4all to detect the removable drive after its own serial number and automatically change the backup destination according with the new drive letter.

You should not check this option if you use a rotation backup scheme with two or more removable hard drives.

By default, this option is not checked.

#### Erase disk before writing

When this option is checked, the removable disk is erased before burning the backup files. By default this option is not checked.

#### **Rotate disks**

Select this option if you want to set up a rotation scheme. Selecting this option will disable the "Use

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local catalog" option from Backup Properties->Advanced page.

#### **Volume label**

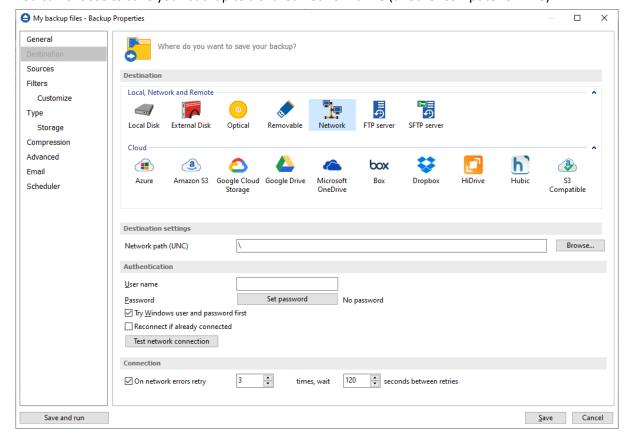
#### Use custom prefix

You can type your own volume label prefix to customize the backups.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

# 7.3.5 Network

You can choose to save your backup to a shared network drive (another computer or NAS).



#### **Destination settings**

Click the **Browse** button to open **My Network Places** and select a destination where the backup will be stored.

You can also enter network paths in the **Network path (UNC)** field. Only a full path is allowed. For example, suppose **\Backup\_Server\PC1** is mapped on your workstation as drive **X**, then the following paths are both valid and indicate the same folder: **\Backup\_Server\PC1\Backup** or **X**: **\Backup**.

#### Authentication

Make sure you can write in the destination and in the selected folder (you have the proper rights and the media is not write-protected) before finishing the backup configuration. You can enter an **User name** and **Password** to access the network destination <u>if it requires authentication</u>. If you are logged in as an user that has rights to write to the specified network destination, you can check the **Try Windows user and password first** option. What this option does is that it checks on the network destination if the logged in user has rights to access it.

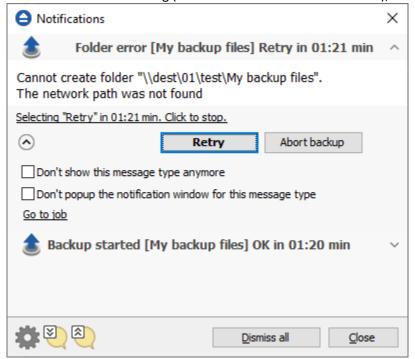
You can set Backup4all to disconnect and reconnect the network drive if already connected by checking the **Reconnect if already connected** option. By default, this option is not checked.

After entering the path and eventually the username/password, use the **Test network connection** button to see if the destination is reachable and that you have sufficient rights to access it. The **network connection was tested successfully** pop-up message means that the network destination was accessible. In case of insufficient rights the following error message will appear: **Network connection error.** Access is denied. In this case you have to either make sure that the entered username/password values are correct, or contact the network administrator to obtain the necessary rights.

#### Connection

**One network errors retry** - here you can set the number of retries and the wait time (in seconds) between retries.

If the destination is missing (when the network is disconnected), an error message is shown.

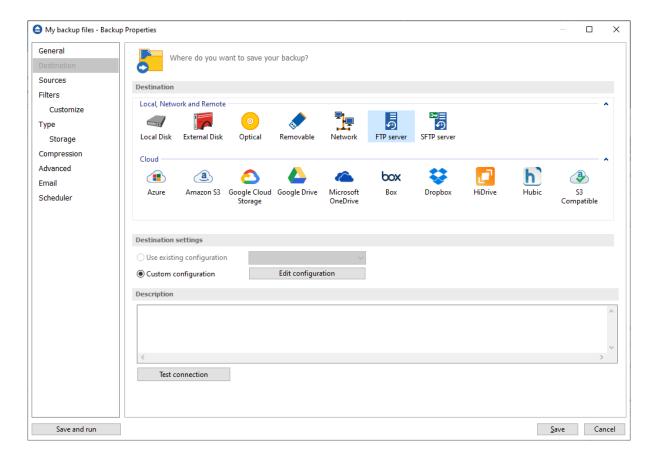


The user can choose **Cancel** to stop the backup process or **Retry** to check the network connection again. If the scheduler starts the backup then the system will retry as many times as set in the **File->Options->Backup** window and if still is not possible to access the network destination, it will abort the backup process.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

# 7.3.6 FTP server

Backup4all supports backing up to a remote computer or device using FTP (File Transfer Protocol) connection. This is a practical backup destination because the backed up data can be easily accessed from any other computer with an Internet connection.



# **Destination settings**

# Use existing configuration

Use this option if you want to use an already defined FTP location in **File->Options->Online connections->FTP**. From the drop-down list, select the FTP location you want to use.

The advantage is that if you use the same FTP destination for multiple backup jobs and a modification

is needed for destination, you can change only the FTP configuration from File->Options->Online connections->FTP and all backup jobs destinations will be updated.

# **Custom configuration**

Use this option to add a new FTP location or to edit an existing one by pressing the **Edit configuration** button.

# **Description**

Here you can see a listing of the FTP settings.

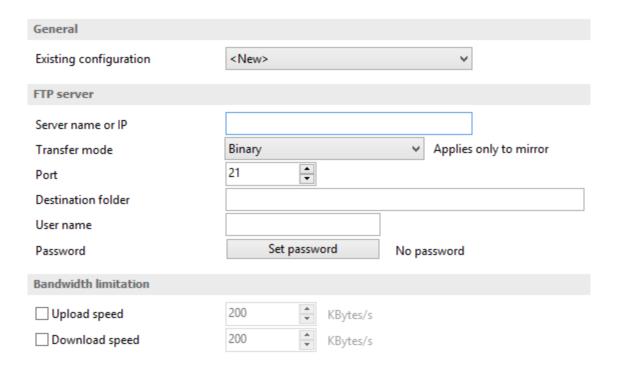
If you configured a new FTP location or you edit an existing one, you should use the **Test connection** button to see if the FTP settings are correct. If the test was successful, The FTP connection was tested successfully message will be displayed.

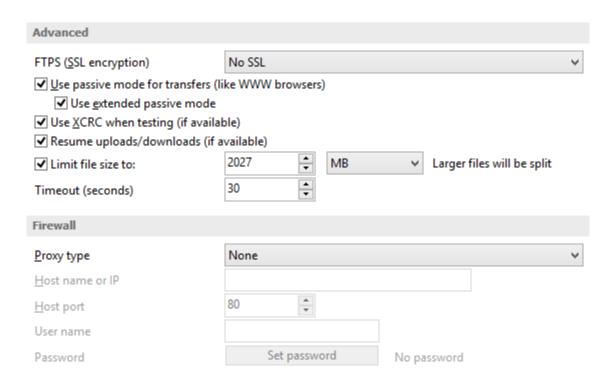
Once you press the **OK** button, Backup4all will try to connect to the FTP server to see if a backup catalog already exists on the destination. If the FTP destination is not available, a **Cannot connect to the FTP server** message is displayed in the status bar (bottom of the main window).

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

# 7.3.6.1 Edit configuration

This window is shown when selecting **Edit configuration** from the **Destination->FTP** window.





#### General

#### **Existing configuration**

If you want to add a new FTP location, the <New> option should be selected. To edit an existing FTP location, select it from the drop-down list. All fields will be filled with the values of the selected FTP.

#### **FTP** server

- Server name or IP In this field you have to enter the name or IP address for the FTP server
- Transfer mode Here you can select the transfer mode: Binary, ASCII or Auto.
  - **Binary:** it refers to transferring files as a binary stream of data. The binary mode transmits the raw bytes of the file being transferred. In this way, the file is transferred in its exact original form.
  - ASCII: it stands for American Standard Code for Information Interchange, and is a type of character encoding based on the English language used on devices that handle information stored in text. It includes 33 non-printed control characters and 94 printed characters such as letters and punctuation.
  - **Auto:** according to the list of ASCII files defined in File->Options->FTP, the files will be uploaded in ascii or binary mode, depending on their extension.

By default, binary mode is selected and it applies only to Mirror backup type. That is useful if you have a Linux FTP server as backup destination and want to download the backed up files with another application which uses the Auto transfer mode. Uploading the files to a Linux server in binary mode and downloading them in Auto mode, causes the files to be modified by adding a new empty line at the end of each file.

- **Port** In this field you have to enter the port number if different than the default FTP ports (21).
- Destination folder Here you can enter the destination path if different than root.
- **User name** If this is a private FTP server (no anonymous access allowed) enter the user name for your account.
- **Password** In this field enter the password for the FTP server.

# **Bandwidth limitation**

In this section you can set different limitations for upload/download speed:

- Upload speed if checked you can set a maximum upload speed for the FTP transfer
- Download speed if checked you can set a maximum upload speed for the FTP transfer

# **Advanced**

**FTPS (SSL encryption)** - indicates the level of Transport Layer Security (TLS) required for control channel and data channel connections to the FTP server:

- No SSL the server does not require Secure Socket Layer transport
- Implicit SSL implies that Secure Socket Layer is in use
- Only explicit SSL allows the connection to the FTP server only if TLS is available.
- Explicit SSL, if available when SSL is available, uses explicit security by default. The server allows regular FTP sessions without encryption as well as encrypted FTP sessions using SSL.

Use passive mode for transfers (like WWW browsers) - each file transfer (upload or download) needs an additional connection for the data stream. Normally (in active mode), the server establishes this connection. In passive mode, however, the client establishes the connection. This may be necessary through some firewalls, which do not allow connections from outside.

**Use extended passive mode** - the FTP Server operates exactly the same as passive mode, however it only transmits the port number (not broken into high and low bytes) and Backup4all is to assume that it connects to the same IP address that was originally connected to. Use this option if the normal passive mode connection failed.

**Use XCRC when testing (if available)** - if the server supports the XCRC extension Backup4all can verify that files transferred to the server have been transmitted correctly using the CRC information received from the FTP server. This results in faster testing, as the files will not be downloaded to perform the CRC testing.

**Resume upload/downloads (if available)** - it resume the backup upload if the server supports resume command.

**Limit file size to** - specify the maximum file size you want to have. Larger files will be split. Please note that many FTP servers does not allow you to upload files larger than 2 GB.

Timeout - you can set the time interval (in seconds) that is allowed for no data transfer before the

transfer operation is interrupted and must be resumed. Default is 30 seconds.

# **Firewall**

**Proxy type** - select one of the options below (supported by your firewall) if you use a proxy to connect to the FTP:

- None Sends the User name and optional Password for the FTP server as entered in the FTP window
- **Send command USER** Sends the User name and optional Password defined in the proxy settings, followed immediately by the User name and optional Password for the FTP server.
- Send command SITE Sends the User name and optional Password defined in the proxy settings, the SITE command with the Host value, and the User name and optional Password for the FTP site.
- **Send command OPEN** Sends the User name and optional Password defined in the proxy settings, sends the OPEN command with the Host value, and the User name and optional Password for the FTP site.
- USER user@firewalluser@hostname / PASS pass@firewallpass Sends the command USER user@proxyuser@host, then the command PASS pwd@proxypwd, or optionally PASS pwd.
- **Transparent** Sends the User name and optional Password defined in the proxy settings, followed immediately by the FTP server User name and optional Password.

**Host name or IP** - In this field you have to enter the name or IP address for the proxy server (firewall).

**Host port** - Type the port number if different than the default port (80).

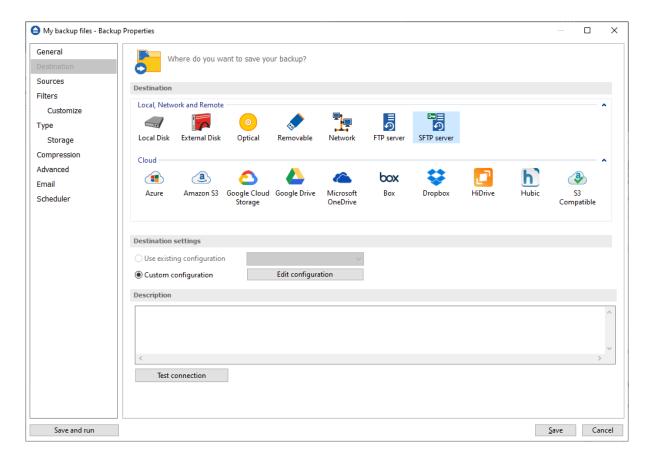
**User name** - This field is used to enter the proxy user name.

**Password** - In this field you can enter the password for the specified user name.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

#### 7.3.7 SFTP server

Backup4all supports backing up to a remote computer or device using SFTP (SSH File Transfer Protocol) connection. This is a practical backup destination because the backed up data can be easily accessed from any other computer with an Internet connection.



# **Destination settings**

#### Use existing configuration

Use this option if you want to use an already defined SFTP location in **File->Options->Online destination->SFTP**. From the drop-down list, select the SFTP location you want to use.

The advantage is that if you use the same SFTP destination for multiple backup jobs and a modification is needed for destination, you can change only the SFTP configuration from **File->Options->Online destination->SFTP** and all backup jobs destinations will be updated.

#### **Custom configuration**

Use this option to add a new SFTP location or to edit an existing one by pressing the **Edit** configuration button.

#### Description

Here you can see a listing of the SFTP settings.

If you configured a new SFTP location or you edit an existing one, you should use the **Test connection** button to see if the SFTP settings are correct. If the test was successful, The SFTP connection was tested successfully message will be displayed.

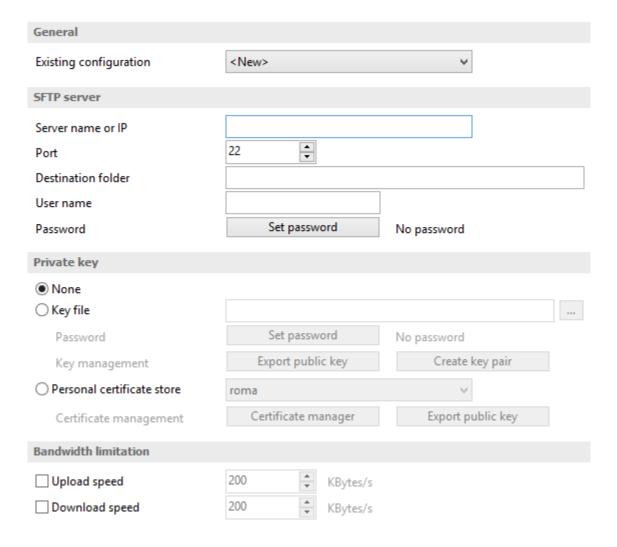
Once you press the **OK** button, Backup4all will try to connect to the SFTP server to see if a backup catalog already exists on the destination. If the SFTP destination is not available, a **Cannot connect to** 

the SFTP server message is displayed in the status bar (bottom of the main window).

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

# 7.3.7.1 Edit configuration

This window is shown when selecting **Edit configuration** from the **Destination->SFTP** window.



#### General

# **Existing configuration**

If you want to add a new SFTP location, the **<New>** option should be selected. To edit an existing SFTP location, select it from the drop-down list. All fields will be filled with the values of the selected SFTP.

# **SFTP server**

- Server name or IP In this field you have to enter the name or IP address for the SFTP server
- **Port** In this field you have to enter the port number if different than the default SFTP ports (22).
- **Destination folder** Here you can enter the destination path if different than root.
- **User name** If this is a private SFTP server (no anonymous access allowed) enter the user name for your account.
- Password In this field enter the password for the SFTP server.

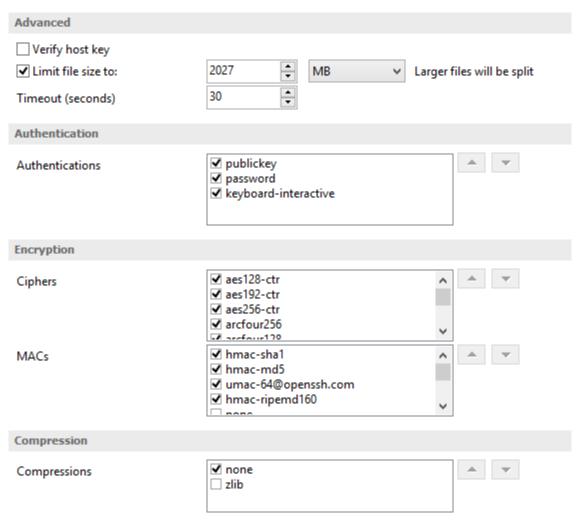
# Private key

- None no private key is used
- Key file allows user to specify a key file that will be used
- Personal certificate store allows user to import and use different certificate formats

# **Bandwidth limitation**

In this section you can set different limitations for upload/download speed:

- Limit upload speed if checked you can set a maximum upload speed for the SFTP transfer
- Limit download speed if checked you can set a maximum upload speed for the SFTP transfer



#### Advanced

- Verify host key: If checked, the host key will be verified each time
- Limit file size to specify the maximum file size you want to have. Please note that many SFTP servers does not allow you to upload files larger than 2 GB.
- **Timeout** you can set the time interval (in seconds) that is allowed for no data transfer before the transfer operation is interrupted and must be resumed. Default is 15 seconds.

# **Authentication**

You can select which authentication methods will be used when backing up. Available options: publickey, password and keyboard-interactive.

The priority of these options can also be changed.

# **Encryption**

• Ciphers: clear or select the check boxes to specify which ciphers you want to allow for

encrypting SFTP sessions. A Cipher is the algorithm(s) used for symmetric session encryption. To give a cipher a lower priority rating, select it with the mouse and then click the Down button.

• MACs: clear or select the check boxes to specify which MACs you want to allow for encrypting SFTP sessions. A MAC (Message Authentication Code) is the algorithm(s) used for data integrity verification. To give a MAC a lower priority rating, select it with the mouse, and then click the Down button.

#### **Compression**

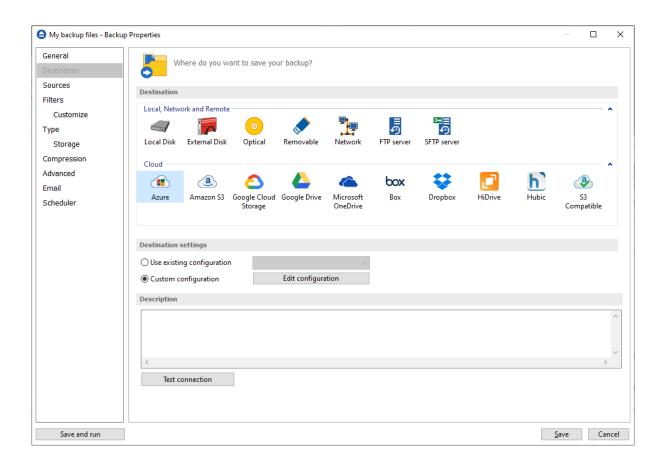
SFTP supports the use of data compression to reduce the amount of data that is transmitted. Both the client and server agree on a compression algorithm. They then compress data before sending and decompress data when it is received.

Typically, zlib compression is the compression algorithm most commonly supported in SFTP servers. No compression is set as the default, and zlib is specified as an option. If the server forces use of zlib compression it will happen automatically

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

# 7.3.8 Azure

Backup4all supports backing up to Azure storage. This is a practical backup destination because the backed up data can be easily accessed from any other computer with an Internet connection.



# **Destination settings**

# Use existing configuration

Use this option if you want to use an already defined Azure location in **File->Options->Online connections->Azure**. From the drop-down list, select the Azure location you want to use.

The advantage is that if you use the same Azure destination for multiple backup jobs and a modification is needed for destination, you can change only the Azure configuration from **File->Options->Online connections->Azure** and all backup jobs destinations will be updated.

#### **Custom configuration**

Use this option to add a new Azure location or to edit an existing one by pressing the **Edit configuration** button.

#### Description

Here you can see a listing of the Azure settings.

If you configured a new Azure location or you edit an existing one, you should use the **Test connection** button to see if the Azure settings are correct. If the test was successful, The Azure connection was tested successfully message will be displayed.

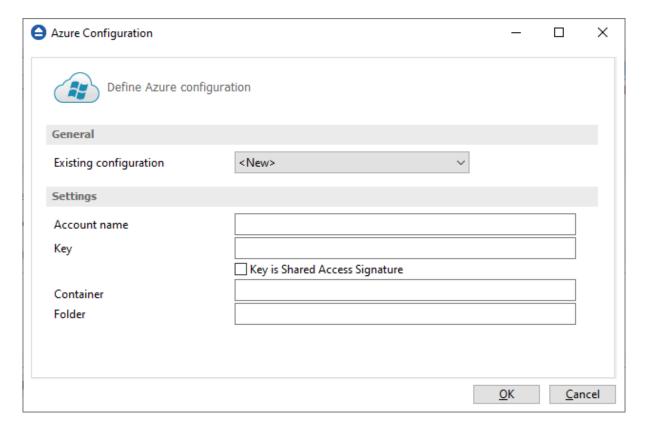
Once you press the **OK** button, Backup4all will try to connect to the Azure server to see if a backup catalog already exists on the destination. If the Azure destination is not available, a **Cannot connect** 

to the Azure server message is displayed in the status bar (bottom of the main window).

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

# 7.3.8.1 Edit configuration

This window is shown when selecting **Edit configuration** from the **Destination->Azure** window.



#### General

#### **Existing configuration**

If you want to add a new Azure location, the **<New>** option should be selected. To edit an existing Azure location, select it from the drop-down list. All fields will be filled with the values of the selected Azure configuration.

# **Settings**

- Account name In this field you have to enter the name of your Azure account
- Key In this field you have to enter the key for your Azure account
   Key is shared Access Signature check this option if the key is shared access signature. A shared access signature provides delegated access to resources in your storage account. This means that you can grant a client limited permissions to your blobs, queues, or tables for a

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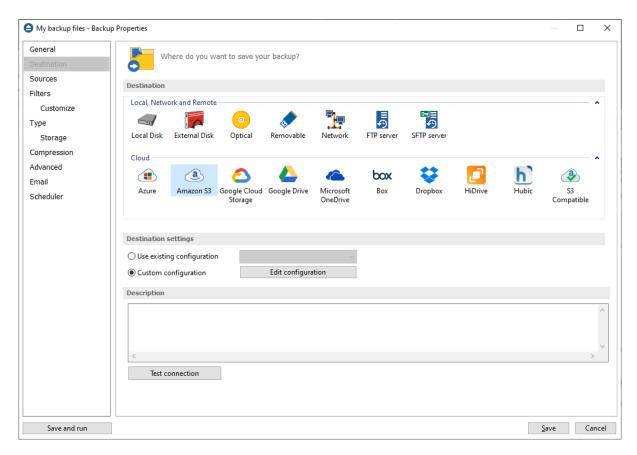
specified period of time and with a specified set of permissions, without having to share your account access keys.

- Container In this field you have to enter the container you want to use as destination
- **Folder** In this field you have to enter the folder where you want to store the backups. If the folder does not exist, it will be created.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

# 7.3.9 Amazon S3

Backup4all supports backing up to Amazon S3 storage. This is a practical backup destination because the backed up data can be easily accessed from any other computer with an Internet connection.



#### **Destination**

#### Use existing configuration

Use this option if you want to use an already defined Amazon S3 location in **File->Options->Online connections->Amazon S3**. From the drop-down list, select the Amazon S3 location you want to use. The advantage is that if you use the same Amazon S3 destination for multiple backup jobs and a modification is needed for destination, you can change only the Amazon S3 configuration from File-

>Options->Online connections->Amazon S3 and all backup jobs destinations will be updated.

# **Custom configuration**

Use this option to add a new Amazon S3 location or to edit an existing one by pressing the **Edit configuration** button.

# **Description**

Here you can see a listing of the Amazon S3 settings.

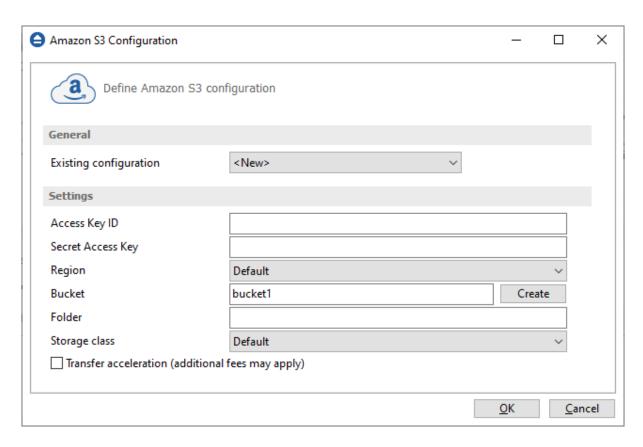
If you configured a new Amazon S3 location or you edit an existing one, you should use the **Test connection** button to see if the Amazon S3 settings are correct. If the test was successful, The Amazon S3 connection was tested successfully message will be displayed.

Once you press the **OK** button, Backup4all will try to connect to the Amazon S3 server to see if a backup catalog already exists on the destination. If the Amazon S3 destination is not available, a **Cannot connect to the Amazon S3 server** message is displayed in the status bar (bottom of the main window).

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

# 7.3.9.1 Edit configuration

This window is shown when selecting **Edit configuration** from the **Destination->Amazon S3** window.



# General

#### **Existing configuration**

If you want to add a new Amazon S3 location, the **<New>** option should be selected. To edit an existing Amazon S3 location, select it from the drop-down list. All fields will be filled with the values of the selected Amazon S3 configuration.

#### **Settings**

- Access Key ID In this field you have to enter the access key ID for your Amazon S3 account
- Secret Access Key In this field you have to enter the Secret Access Key for your Amazon S3
  account
- Region select a region from the list, where your backups will be stored
- Bucket In this field you need to enter the bucket to be used as destination. You can also
  create a new bucket if you type its name and press Create button. If you already have the
  bucket created outside Backup4all, please make sure you also select the correct region for it.
- **Folder** In this field you have to enter the folder where you want to store the backups. If the folder does not exist, it will be created.
- Storage class
  - **Standard** this option offers high durability, availability, and performance object storage for frequently accessed data.
  - Standard Infrequent Access Storage is an Amazon S3 storage class for data that is

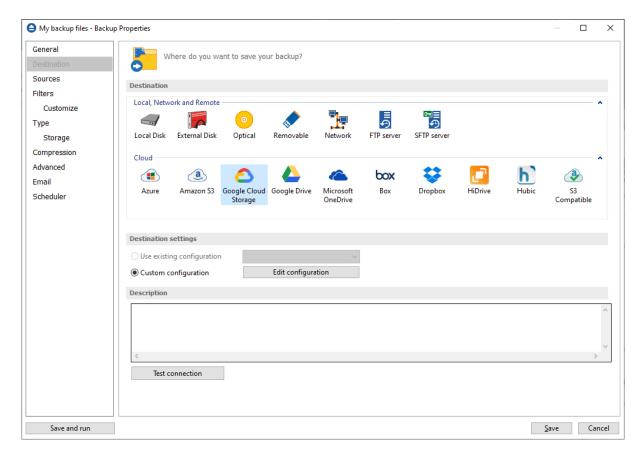
- accessed less frequently, but requires rapid access when needed.
- Reduced redundancy (not recommended) enables customers to store noncritical, reproducible data at lower levels of redundancy than Amazon S3's standard storage. It provides a highly available solution for distributing or sharing content that is durably stored elsewhere, or for storing thumbnails, transcoded media, or other processed data that can be easily reproduced.

**Transfer acceleration** - this option enables fast, easy, and secure transfers of files over long distances between Backup4all and the S3 bucket. Transfer Acceleration takes advantage of Amazon CloudFront's globally distributed edge locations. As the data arrives at an edge location, data is routed to Amazon S3 over an optimized network path. Please note it takes about 20 minutes since the bucket creation until the acceleration is enabled for that bucket.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

# 7.3.10 Google Cloud Storage

Backup4all supports backing up to Google Cloud Storage. This is a practical backup destination because the backed up data can be easily accessed from any other computer with an Internet connection.



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# **Destination**

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# Use existing configuration

Use this option if you want to use an already defined **Google Cloud Storage** location in **File- Options->Online connections->Google Cloud Storage**. From the drop-down list, select the Google Cloud Storage location you want to use.

The advantage is that if you use the same Google Cloud Storage destination for multiple backup jobs and a modification is needed for destination, you can change only the Google Cloud Storage configuration from File->Options->Online connections->Google Cloud Storage and all backup jobs destinations will be updated.

# **Custom configuration**

Use this option to add a new Google Cloud Storage location or to edit an existing one by pressing the **Edit configuration** button.

# **Description**

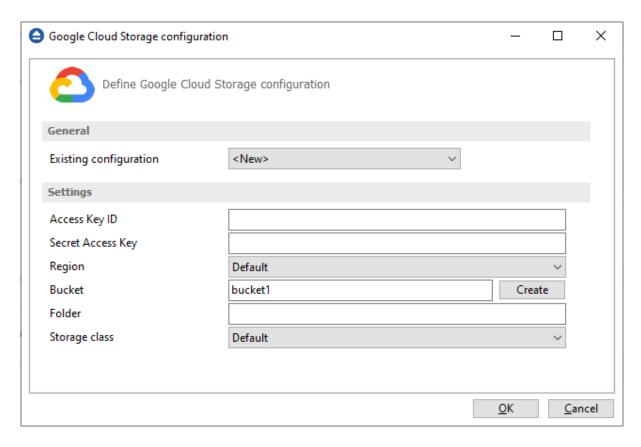
Here you can see a listing of the Google Cloud Storage settings.

If you configured a new Google Cloud Storage location or you edit an existing one, you should use the **Test connection** button to see if the Google Cloud Storage settings are correct. If the test was successful, The Google Cloud Storage connection was tested successfully message will be displayed. Once you press the **OK** button, Backup4all will try to connect to the Google Cloud Storage server to see if a backup catalog already exists on the destination. If the Google Cloud Storage destination is not available, a **Cannot connect to the Google Cloud Storage server** message is displayed in the status bar (bottom of the main window).

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

# 7.3.10.1 Edit configuration

This window is shown when selecting **Edit configuration** from the **Destination->Google Cloud Storage** window.



#### General

# **Existing configuration**

If you want to add a new Google Cloud Storage location, the **<New>** option should be selected. To edit an existing Google Cloud Storage location, select it from the drop-down list. All fields will be filled with the values of the selected Google Cloud Storage configuration.

#### **Settings**

- Access Key ID In this field you have to enter the access key ID for your Google Cloud Storage account
- Secret Access Key In this field you have to enter the Secret Access Key for your Google Cloud Storage account
- **Region** select a region from the list, where your backups will be stored
- **Bucket** In this field you need to enter the bucket to be used as destination. You can also create a new bucket if you type its name and press Create button. If you already have the bucket created outside Backup4all, please make sure you also select the correct region for it.
- **Folder** In this field you have to enter the folder where you want to store the backups. If the folder does not exist, it will be created.
- Storage class Select the storage class you want to use. You can choose between:
  - Default uses the default storage class configured in your Google Cloud Storage account
  - Regional Storage used to store frequently accessed data in the same region as your

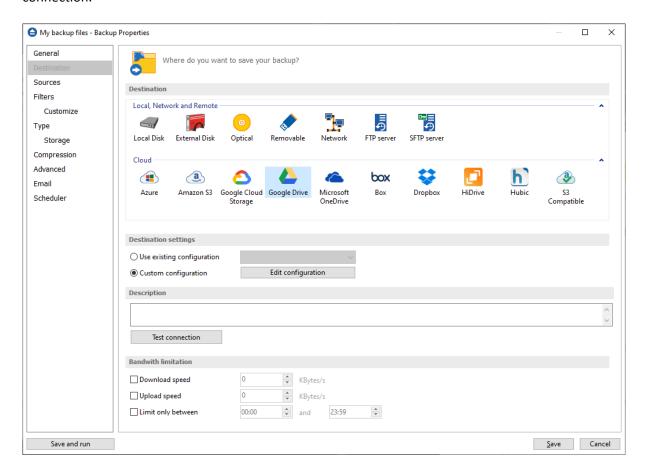
Google Cloud DataProc or Google Compute Engine.

- Multi-Regional Storage used to store data that is frequently accessed ("hot" objects)
  around the world, such as serving website content, streaming videos, or gaming and
  mobile applications.
- Nearline Storage used to store data you do not expect to access frequently
- Coldline Storage used to store data you expect to access infrequently

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

## 7.3.11 Google Drive

Backup4all supports backing up to Google Drive storage. This is a practical backup destination because the backed up data can be easily accessed from any other computer with an Internet connection.



## **Destination**

#### Use existing configuration

Use this option if you want to use an already defined **Google Drive** location in **File->Options->Online connections->Google Drive**. From the drop-down list, select the Google Drive location you want to use.

The advantage is that if you use the same Google Drive destination for multiple backup jobs and a modification is needed for destination, you can change only the Google Drive configuration from File->Options->Online connections->Google Drive and all backup jobs destinations will be updated.

#### **Custom configuration**

Use this option to add a new Google Drive location or to edit an existing one by pressing the **Edit configuration** button.

## **Description**

Here you can see a listing of the Google Drive settings.

If you configured a new Google Drive location or you edit an existing one, you should use the **Test connection** button to see if the Google Drive settings are correct. If the test was successful, The Google Drive connection was tested successfully message will be displayed.

Once you press the **OK** button, Backup4all will try to connect to the Google Drive server to see if a backup catalog already exists on the destination. If the Google Drive destination is not available, a **Cannot connect to the Google Drive server** message is displayed in the status bar (bottom of the main window).

#### **Bandwidth limitation**

This option allows you to set a limit for the upload and download speed between the working hours. If your bandwidth is important for your company and you run a long backup, you can set Backup4all to use only a limited bandwidth between the specified hours.

**Download speed** - here you can set the maximum download speed for backup. It will be used when testing the files after backup.

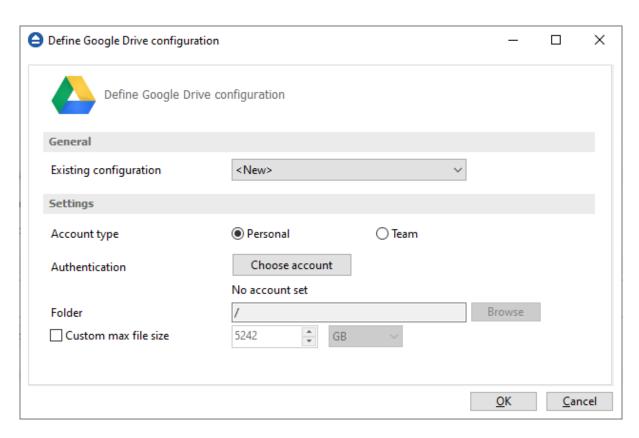
**Upload speed -** here you can set the maximum upload speed for backup.

**Limit only between -** indicate the hours between which the specified upload/download limits will be applied.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

#### 7.3.11.1 Edit configuration

This window is shown when selecting **Edit configuration** from the **Destination->Google Drive** window.



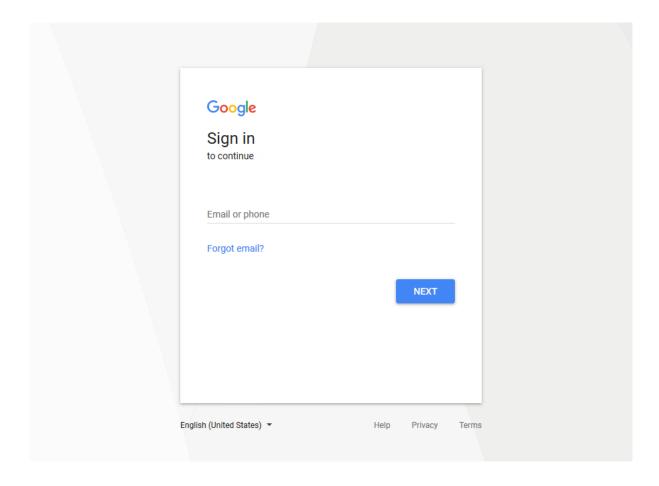
## General

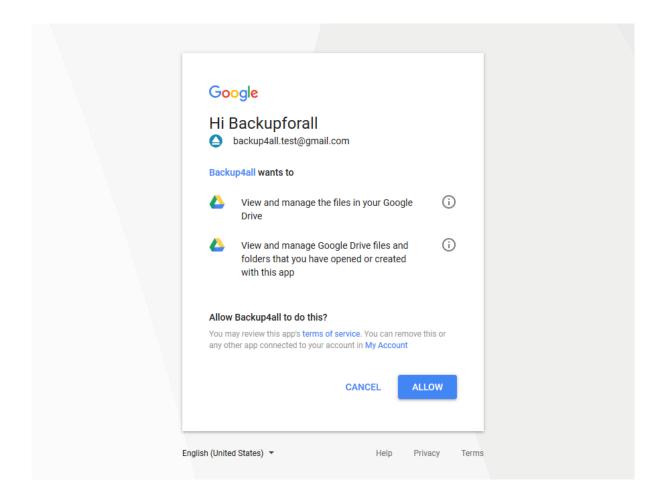
## **Existing configuration**

If you want to add a new Google Drive configuration, the **<New>** option should be selected. To edit an existing Google Drive configuration, select it from the drop-down list. All fields will be filled with the values of the selected Google Drive configuration.

#### **Settings**

- **Drive type** here you can choose "Personal" or "Team", depending on the account type you have.
- Authentication press "Choose account" button to log in to your Google Drive account. Here you need to authorize Backup4all application to view and manage files in your Google Drive account.



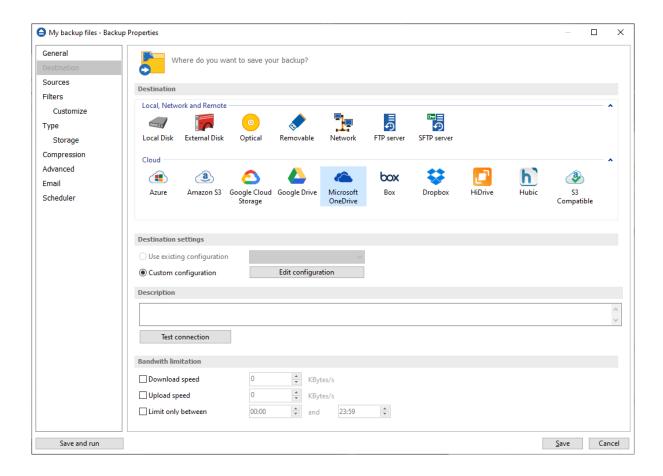


• **Folder** - In this field you have to select the folder where you want to store the backups. If no folder is selected the backup will be stored in the root of your Google Drive account.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

#### 7.3.12 Microsoft OneDrive

Backup4all supports backing up to Microsoft OneDrive storage. This is a practical backup destination because the backed up data can be easily accessed from any other computer with an Internet connection.



#### Destination

## Use existing configuration

Use this option if you want to use an already defined OneDrive location in **File->Options->Online connections->OneDrive**. From the drop-down list, select the OneDrive location you want to use. The advantage is that if you use the same OneDrive destination for multiple backup jobs and a modification is needed for destination, you can change only the OneDrive configuration from File-

>Options->Online connections->OneDrive and all backup jobs destinations will be updated.

#### **Custom configuration**

Use this option to add a new OneDrive location or to edit an existing one by pressing the **Edit configuration** button.

#### **Description**

Here you can see a listing of the OneDrive settings.

If you configured a new OneDrive location or you edit an existing one, you should use the **Test connection** button to see if the OneDrive settings are correct. If the test was successful, The OneDrive connection was tested successfully message will be displayed.

Once you press the OK button, Backup4all will try to connect to the OneDrive server to see if a

backup catalog already exists on the destination. If the OneDrive destination is not available, a **Cannot connect to the OneDrive server** message is displayed in the status bar (bottom of the main window).

#### **Bandwidth limitation**

This option allows you to set a limit for the upload and download speed between the working hours. If your bandwidth is important for your company and you run a long backup, you can set Backup4all to use only a limited bandwidth between the specified hours.

**Download speed** - here you can set the maximum download speed for backup. It will be used when testing the files after backup.

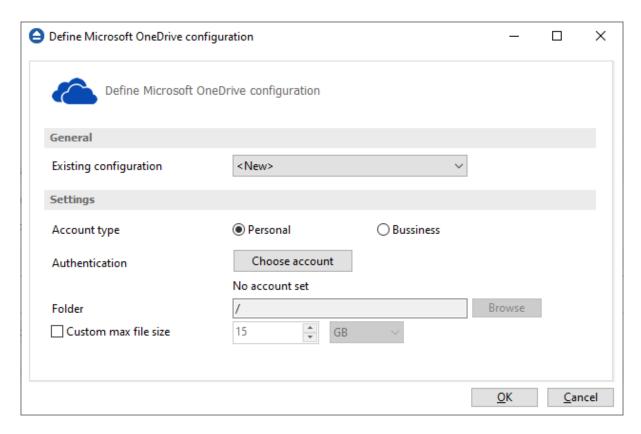
**Upload speed** - here you can set the maximum upload speed for backup.

**Limit only between -** indicate the hours between which the specified upload/download limits will be applied.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

## 7.3.12.1 Edit configuration

This window is shown when selecting **Edit configuration** from the **Destination->Microsoft OneDrive** window.



## General

## **Existing configuration**

If you want to add a new Microsoft OneDrive location, the **<New>** option should be selected. To edit an existing Microsoft OneDrive location, select it from the drop-down list. All fields will be filled with the values of the selected Microsoft OneDrive configuration.

#### **Settings**

- Account type here you can choose "Personal" or "Business", depending on the account type you have.
- Authentication press "Choose account" button to log in to your OneDrive account. Here you need to authorize Backup4all application to view and manage files in your OneDrive account.



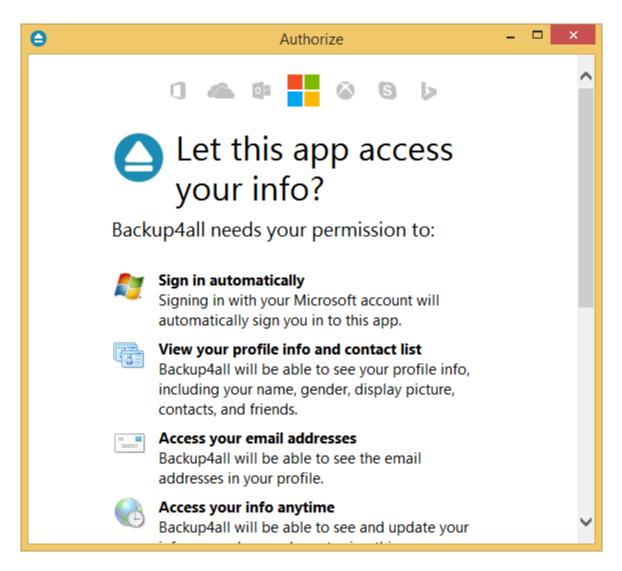
# Sign in

Use your Microsoft account. What's this?

Email, phone, or Skype

Next

No account? Create one!

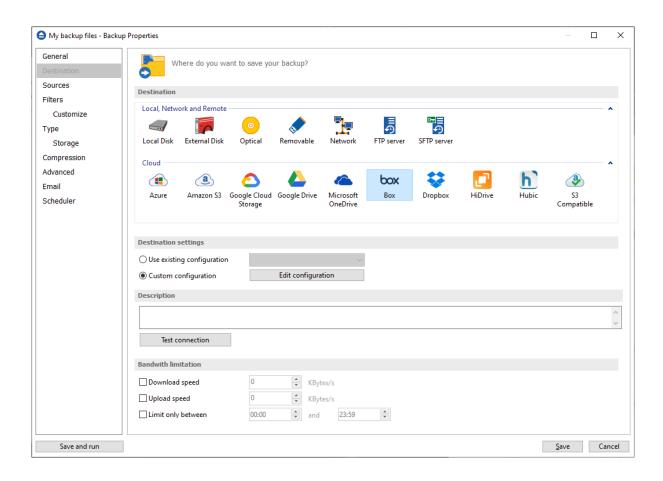


- **Folder** In this field you have to select the folder where you want to store the backups. If no folder is selected the backup will be stored in the root of your OneDrive account.
- Custom max file size this option allows you to set a custom file size (by default is 15 GB). It is useful if you don't want large files to be split on upload.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

#### 7.3.13 Box

Backup4all supports backing up to Box storage. This is a practical backup destination because the backed up data can be easily accessed from any other computer with an Internet connection.



#### Destination

## Use existing configuration

Use this option if you want to use an already defined Box location in **File->Options->Online connections->Box**. From the drop-down list, select the Box location you want to use.

The advantage is that if you use the same Box destination for multiple backup jobs and a modification is needed for destination, you can change only the Box configuration from File->Options->Online connections->Box and all backup jobs destinations will be updated.

#### **Custom configuration**

Use this option to add a new Box location or to edit an existing one by pressing the **Edit configuration** button.

#### **Description**

Here you can see a listing of the Box settings.

If you configured a new Box location or you edit an existing one, you should use the **Test connection** button to see if the Box settings are correct. If the test was successful, The Box connection was tested successfully message will be displayed.

Once you press the **OK** button, Backup4all will try to connect to the Box server to see if a backup

catalog already exists on the destination. If the Box destination is not available, a **Cannot connect to the Box server** message is displayed in the status bar (bottom of the main window).

#### **Bandwidth limitation**

This option allows you to set a limit for the upload and download speed between the working hours. If your bandwidth is important for your company and you run a long backup, you can set Backup4all to use only a limited bandwidth between the specified hours.

**Download speed** - here you can set the maximum download speed for backup. It will be used when testing the files after backup.

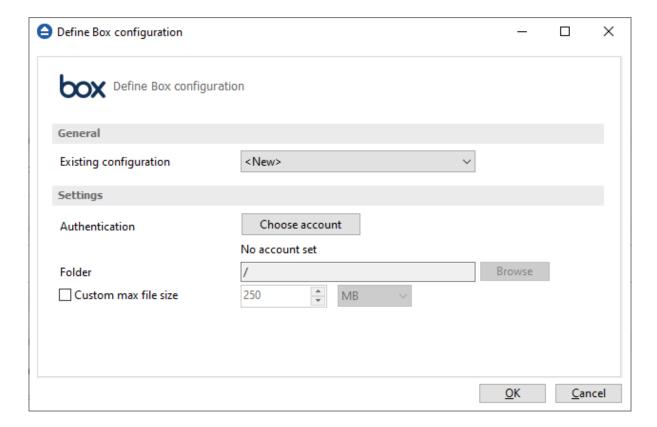
**Upload speed -** here you can set the maximum upload speed for backup.

**Limit only between -** indicate the hours between which the specified upload/download limits will be applied.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

## 7.3.13.1 Edit configuration

This window is shown when selecting **Edit configuration** from the **Destination->Box** window.



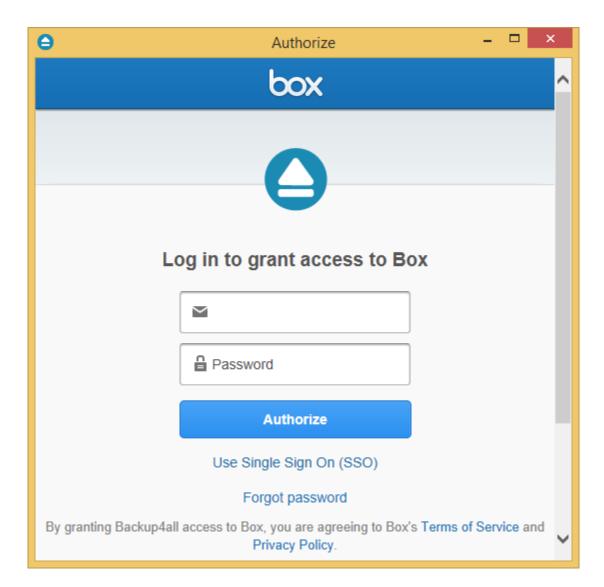
#### General

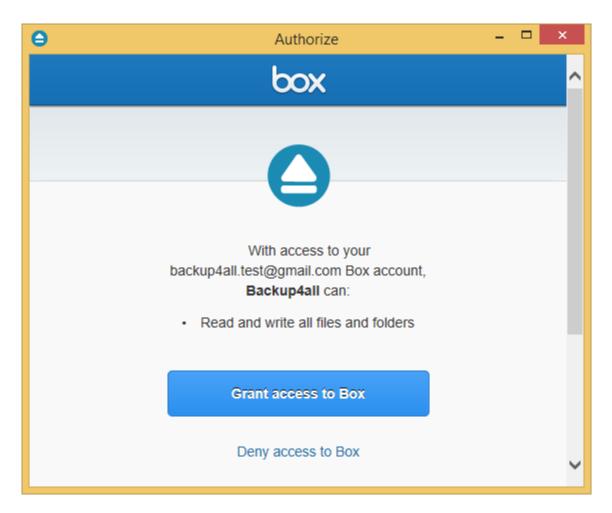
#### **Existing configuration**

If you want to add a new Box location, the **<New>** option should be selected. To edit an existing Box location, select it from the drop-down list. All fields will be filled with the values of the selected Box configuration.

## **Settings**

• Authentication - press "Choose account" button to log in to your Box account. Here you need to authorize Backup4all application to read and write files/folders in your Box account.



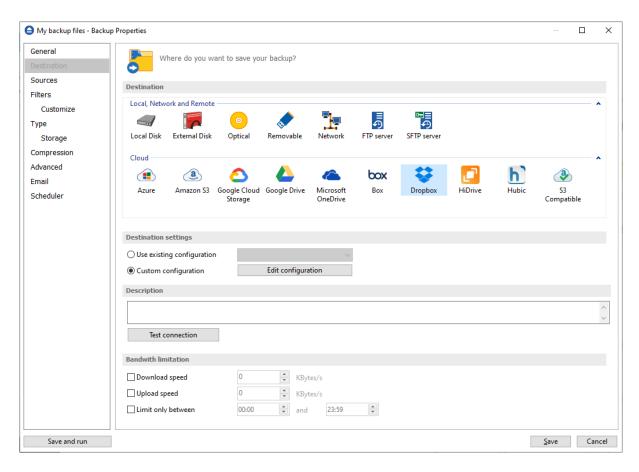


• **Folder** - In this field you have to select the folder where you want to store the backups. If no folder is selected the backup will be stored in the root of your Box account.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

## 7.3.14 **Dropbox**

Backup4all supports backing up to Dropbox storage. This is a practical backup destination because the backed up data can be easily accessed from any other computer with an Internet connection.



## **Destination**

#### Use existing configuration

Use this option if you want to use an already defined Dropbox location in **File->Options->Online connections->Dropbox**. From the drop-down list, select the Dropbox location you want to use.

The advantage is that if you use the same Dropbox destination for multiple backup jobs and a modification is needed for destination, you can change only the Dropbox configuration from File->Options->Online connections->Dropbox and all backup jobs destinations will be updated.

## **Custom configuration**

Use this option to add a new Dropbox location or to edit an existing one by pressing the **Edit** configuration button.

#### Description

Here you can see a listing of the Dropbox settings.

If you configured a new Dropbox location or you edit an existing one, you should use the **Test connection** button to see if the Dropbox settings are correct. If the test was successful, The Dropbox connection was tested successfully message will be displayed.

Once you press the **OK** button, Backup4all will try to connect to the Dropbox server to see if a backup catalog already exists on the destination. If the Dropbox destination is not available, a **Cannot** 

connect to the Dropbox server message is displayed in the status bar (bottom of the main window).

## **Bandwidth limitation**

This option allows you to set a limit for the upload and download speed between the working hours. If your bandwidth is important for your company and you run a long backup, you can set Backup4all to use only a limited bandwidth between the specified hours.

**Download speed** - here you can set the maximum download speed for backup. It will be used when testing the files after backup.

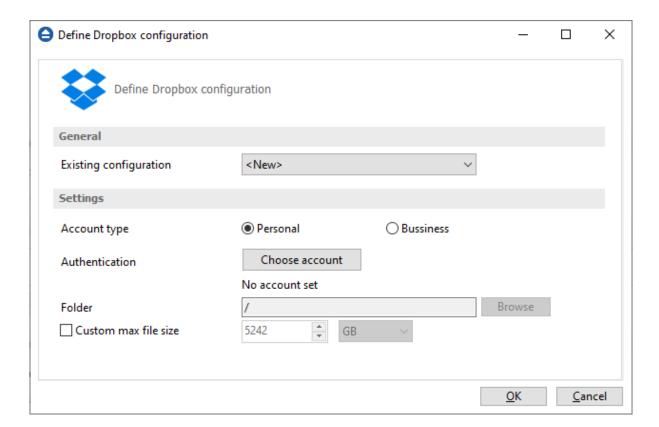
**Upload speed -** here you can set the maximum upload speed for backup.

**Limit only between -** indicate the hours between which the specified upload/download limits will be applied.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

#### 7.3.14.1 Edit configuration

This window is shown when selecting **Edit configuration** from the **Destination->Dropbox** window.



## **General**

## **Existing configuration**

If you want to add a new Dropbox location, the **<New>** option should be selected. To edit an existing Dropbox location, select it from the drop-down list. All fields will be filled with the values of the selected Dropbox configuration.

## **Settings**

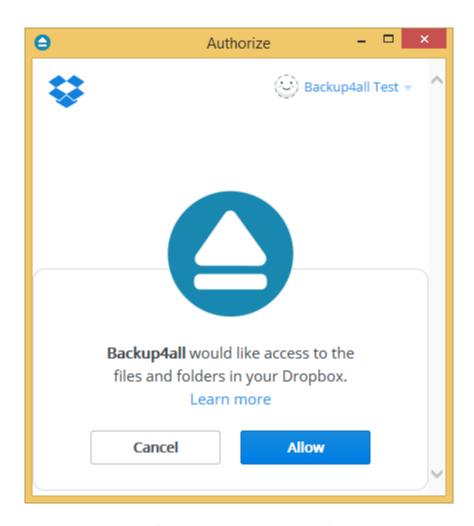
- Account type here you can choose "Personal" or "Business", depending on the account type you have.
- Authentication press "Choose account" button to log in to your Dropbox account. Here you need to authorize Backup4all application to read and write files/folders in your Dropbox account.



## Sign in to Dropbox to link with Backup4all

G Sign in with Google	
or	
Email	
Password	
Forgot your password?	Sign in

New to Dropbox? Create an account

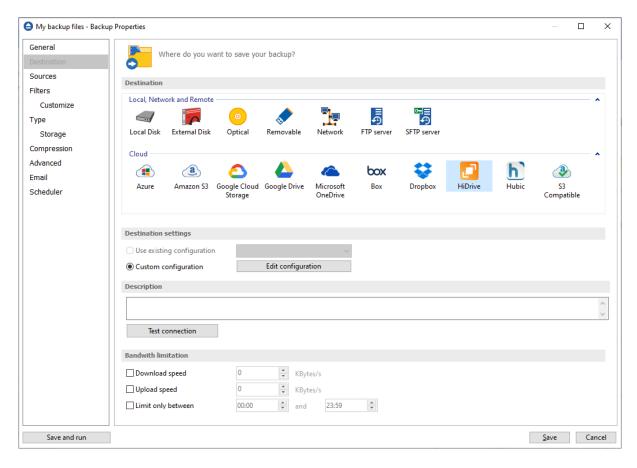


- **Folder** In this field you have to select the folder where you want to store the backups. If no folder is selected the backup will be stored in the root of your Dropbox account.
- Custom max file size this option allows you to set a custom file size (by default is 5 GB). It is useful if you don't want large files to be split on upload.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

## **7.3.15** HiDrive

Backup4all supports backing up to HiDrive storage. This is a practical backup destination because the backed up data can be easily accessed from any other computer with an Internet connection.



## **Destination**

#### Use existing configuration

Use this option if you want to use an already defined HiDrive location in **File->Options->Online connections->HiDrive**. From the drop-down list, select the HiDrive location you want to use.

The advantage is that if you use the same HiDrive destination for multiple backup jobs and a modification is needed for destination, you can change only the HiDrive configuration from File->Options->Online connections->HiDrive and all backup jobs destinations will be updated.

## **Custom configuration**

Use this option to add a new HiDrive location or to edit an existing one by pressing the **Edit** configuration button.

#### Description

Here you can see a listing of the HiDrive settings.

If you configured a new HiDrive location or you edit an existing one, you should use the **Test connection** button to see if the HiDrive settings are correct. If the test was successful, The HiDrive connection was tested successfully message will be displayed.

Once you press the **OK** button, Backup4all will try to connect to the HiDrive server to see if a backup catalog already exists on the destination. If the HiDrive destination is not available, a **Cannot connect** 

to the HiDrive server message is displayed in the status bar (bottom of the main window).

#### **Bandwidth limitation**

This option allows you to set a limit for the upload and download speed between the working hours. If your bandwidth is important for your company and you run a long backup, you can set Backup4all to use only a limited bandwidth between the specified hours.

**Download speed** - here you can set the maximum download speed for backup. It will be used when testing the files after backup.

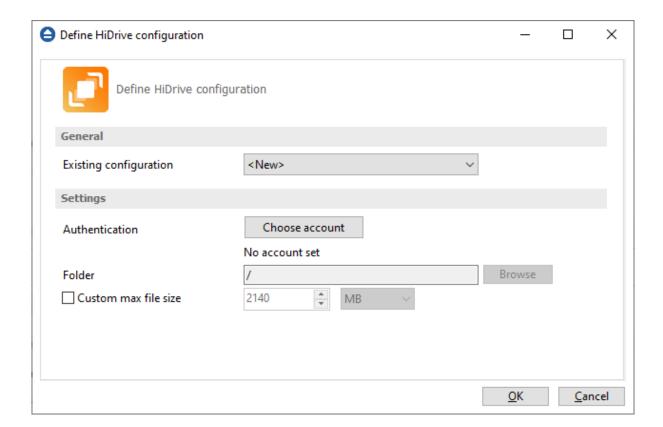
**Upload speed -** here you can set the maximum upload speed for backup.

**Limit only between -** indicate the hours between which the specified upload/download limits will be applied.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

#### 7.3.15.1 Edit configuration

This window is shown when selecting **Edit configuration** from the **Destination->HiDrive** window.



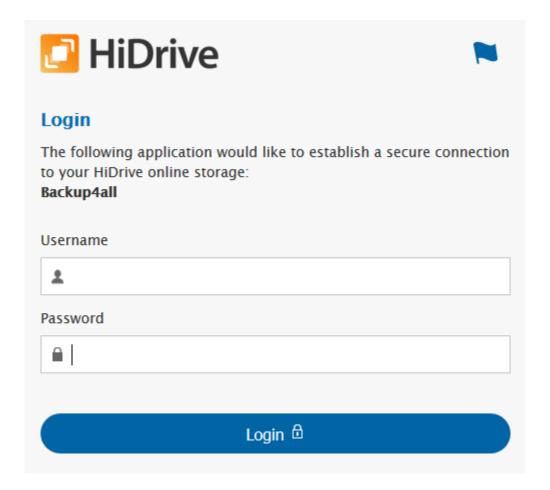
## **General**

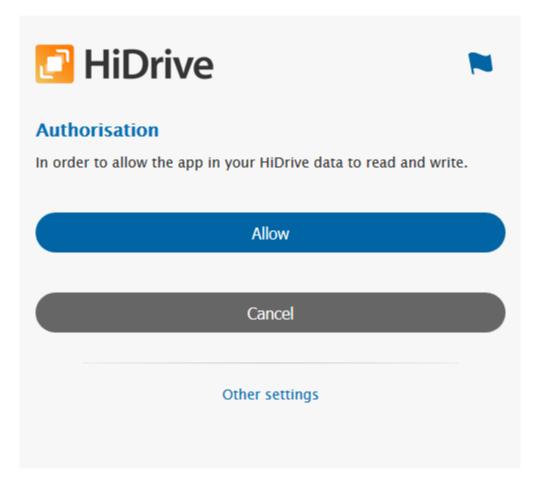
## **Existing configuration**

If you want to add a new HiDrive location, the **<New>** option should be selected. To edit an existing HiDrive location, select it from the drop-down list. All fields will be filled with the values of the selected HiDrive configuration.

## **Settings**

• Authentication - press "Choose account" button to log in to your HiDrive account. Here you need to authorize Backup4all application to read and write files/folders in your HiDrive account.



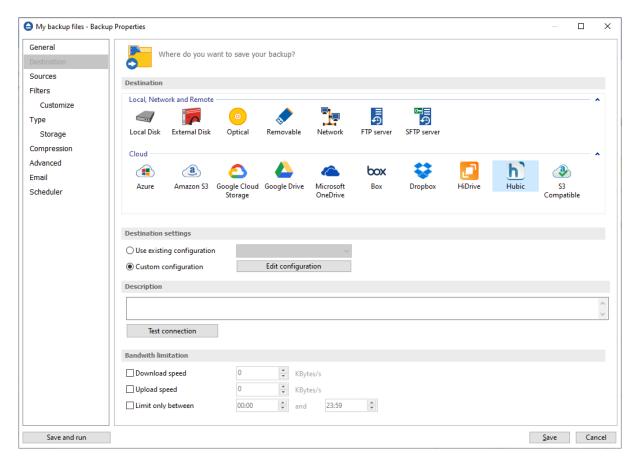


- **Folder** In this field you have to select the folder where you want to store the backups. If no folder is selected the backup will be stored in the root of your HiDrive account.
- Custom max file size this option allows you to set a custom file size (by default is 2 GB). It is useful if you don't want large files to be split on upload.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

## 7.3.16 Hubic

Backup4all supports backing up to Hubic storage. This is a practical backup destination because the backed up data can be easily accessed from any other computer with an Internet connection.



## **Destination**

#### Use existing configuration

Use this option if you want to use an already defined Hubic location in **File->Options->Online connections->Hubic**. From the drop-down list, select the Hubic location you want to use.

The advantage is that if you use the same Hubic destination for multiple backup jobs and a modification is needed for destination, you can change only the Hubic configuration from File->Options->Online connections->Hubic and all backup jobs destinations will be updated.

## **Custom configuration**

Use this option to add a new Hubic location or to edit an existing one by pressing the **Edit configuration** button.

#### Description

Here you can see a listing of the Hubic settings.

If you configured a new Hubic location or you edit an existing one, you should use the **Test connection** button to see if the Hubic settings are correct. If the test was successful, The Hubic connection was tested successfully message will be displayed.

Once you press the **OK** button, Backup4all will try to connect to the Hubic server to see if a backup catalog already exists on the destination. If the Hubic destination is not available, a **Cannot connect** 

to the Hubic server message is displayed in the status bar (bottom of the main window).

## **Bandwidth limitation**

This option allows you to set a limit for the upload and download speed between the working hours. If your bandwidth is important for your company and you run a long backup, you can set Backup4all to use only a limited bandwidth between the specified hours.

**Download speed** - here you can set the maximum download speed for backup. It will be used when testing the files after backup.

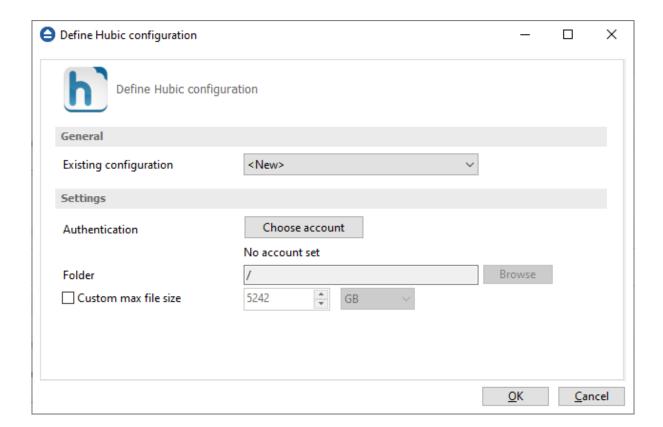
**Upload speed -** here you can set the maximum upload speed for backup.

**Limit only between -** indicate the hours between which the specified upload/download limits will be applied.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

#### 7.3.16.1 Edit configuration

This window is shown when selecting **Edit configuration** from the **Destination->Hubic** window.



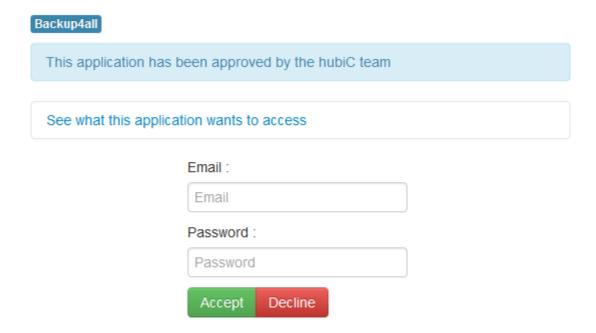
#### General

#### **Existing configuration**

If you want to add a new Hubic location, the **<New>** option should be selected. To edit an existing Hubic location, select it from the drop-down list. All fields will be filled with the values of the selected Hubic configuration.

## **Settings**

• Authentication - press "Choose account" button to log in to your Hubic account. Here you need to authorize Backup4all application to read and write files/folders in your Hubic account.

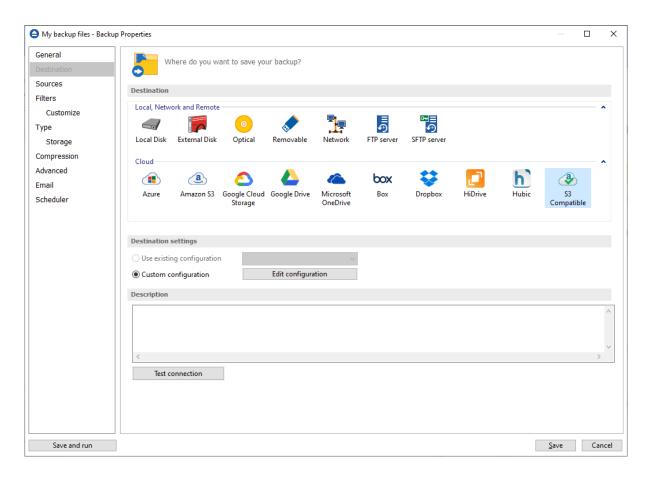


- **Folder** In this field you have to select the folder where you want to store the backups. If no folder is selected the backup will be stored in the root of your Hubic account.
- Custom max file size this option allows you to set a custom file size (by default is 5 GB). It is useful if you don't want large files to be split on upload.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

## 7.3.17 S3 Compatible

Backup4all supports backing up to S3 Compatible storage. This is a practical backup destination because the backed up data can be easily accessed from any other computer with an Internet connection.



#### **Destination**

## Use existing configuration

Use this option if you want to use an already defined S3 Compatible location in **File->Options->Online connections->S3 Compatible**. From the drop-down list, select the S3 Compatible location you want to use.

The advantage is that if you use the same S3 Compatible destination for multiple backup jobs and a modification is needed for destination, you can change only the S3 Compatible configuration from File->Options->Online connections->S3 Compatible and all backup jobs destinations will be updated.

## **Custom configuration**

Use this option to add a new S3 Compatible location or to edit an existing one by pressing the **Edit configuration** button.

#### **Description**

Here you can see a listing of the S3 Compatible settings.

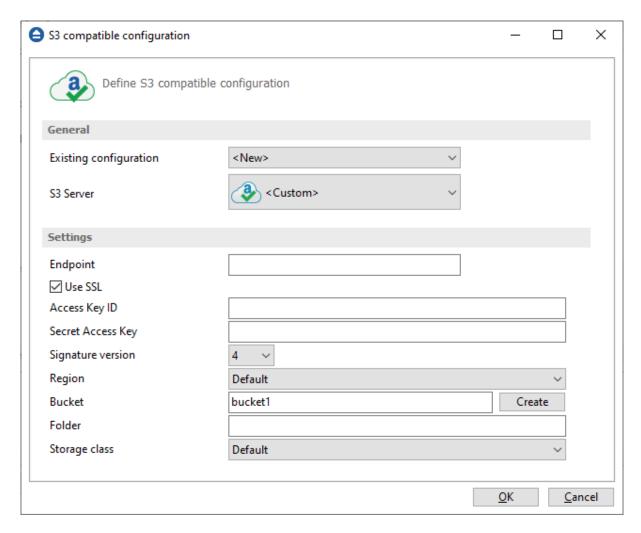
If you configured a new S3 Compatible location or you edit an existing one, you should use the **Test connection** button to see if the S3 Compatible settings are correct. If the test was successful, The S3 Compatible connection was tested successfully message will be displayed.

Once you press the **OK** button, Backup4all will try to connect to the S3 Compatible server to see if a backup catalog already exists on the destination. If the S3 Compatible destination is not available, a **Cannot connect to the S3 Compatible server** message is displayed in the status bar (bottom of the main window).

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

#### 7.3.17.1 Edit configuration

This window is shown when selecting **Edit configuration** from the **Destination->S3 Compatible** window.



## General

#### **Existing configuration**

If you want to add a new S3 Compatible location, the <New> option should be selected. To edit an existing S3 Compatible location, select it from the drop-down list. All fields will be filled with the

values of the selected S3 Compatible configuration.

#### S3 Server

Select one of the predefined S3 compatible servers, or define a custom one. The S3 compatible clouds available are: Akaza, Aruba Cloud, Backblaze B2, Caringo, CenturyLink, Cisco, Claudian, Connectia, Constant, DDN, dinCloud, Dream Objects, Dunkel, T Cloud, Exoscale, Green Qloud, HGST, Hitachi, HostEurope, IDC Frontier, LeoNovus, Mandic, Minio, NetApp, NiftyClouds, Numergy, QNAP, Revera, Scality, Seeweb, SwiftStack, ThinkOn, Tiscali, vCloud Air, Verizon, Walrus and Zettagrid.

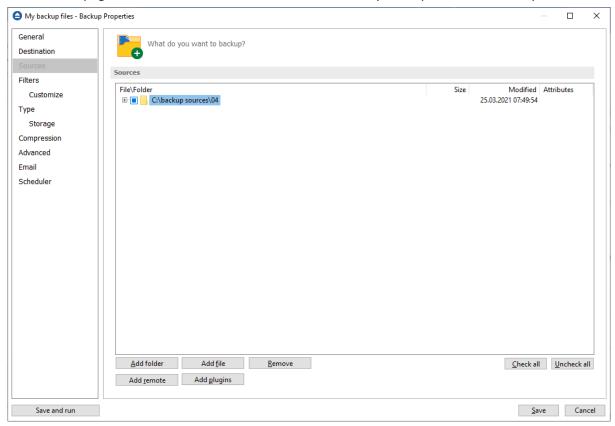
## **Settings**

- **Endpoint** enter the server endpoint. For most of the predefined servers, the endpoint is filled automatically. Example: s3.akaza.lk:80
- Use SSL select this option if the server requires SSL usage
- Access Key ID enter the access key ID as received from your server provider
- Secret Access Key enter the secret access key as received from your server provider
- Signature version chose the signature version used by your server
- Region select the region where your bucket is located
- Bucket enter the name of the existing bucket or type a new one and press the Create button.
- **Folder** In this field you have to select the folder where you want to store the backups. If no folder is selected the backup will be stored in the root of your S3 Compatible account.
- Storage class
  - **Standard** this option offers high durability, availability, and performance object storage for frequently accessed data.
  - Standard Infrequent Access Storage is an Amazon S3 storage class for data that is accessed less frequently, but requires rapid access when needed.
  - Reduced redundancy (not recommended) enables customers to store noncritical, reproducible data at lower levels of redundancy than Amazon S3's standard storage. It provides a highly available solution for distributing or sharing content that is durably stored elsewhere, or for storing thumbnails, transcoded media, or other processed data that can be easily reproduced.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

## 7.4 Sources

The Sources page defines what files and folders will be used by Backup4all for the backup.

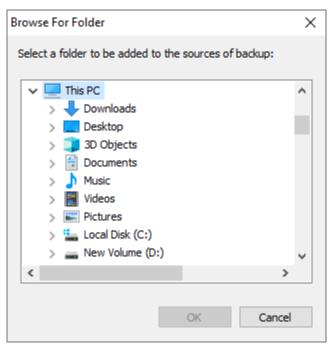


#### You can:

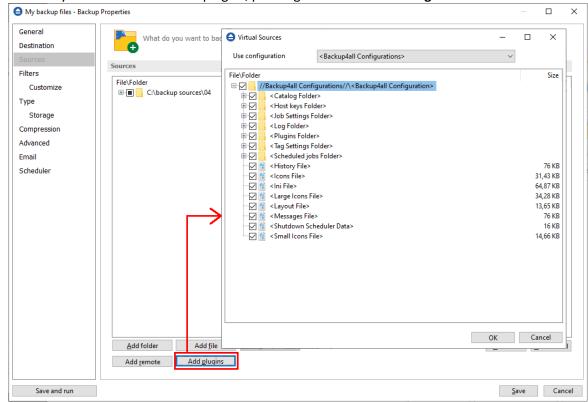
- add a whole folder by pressing the **Add folder** button
- add one or several files by pressing the **Add files** button
- remove any file or folder by selecting it and pressing the **Remove** button
- add sources from a remote location by pressing the **Add remote** button
- add sources from backup plugins by pressing the Add plugins button
- exclude subdirectories and files from backup by un-checking the thickbox
- select all files and folders by pressing the Check all button
- unselect all files and folders by pressing the Uncheck all button

Depending on how they are added to a backup job, the backup sources can be:

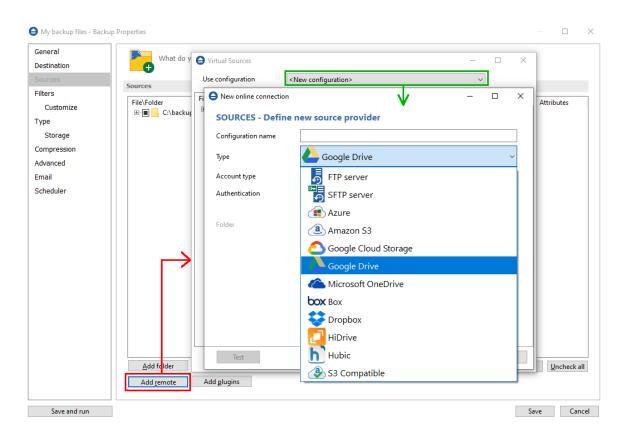
• Sources from local or network locations: use the buttons "Add folder" and "Add file" to manually select the sources from a local connected drive or from a network share.



• Sources from plugins: use the "Add plugins" button to select the backup plugin(s) you want to use. If you want to install new plugins, please go to File->Tools->Plugins.



 Sources from remote locations: use the "Add remote" button to select the source files from FTP, SFTP, or cloud locations, such as: Azure, Amazon S3, Google Cloud Storage, Google Drive, Microsoft OneDrive, Box, Dropbox, HiDrive, Hubic or S3 Compatible



#### At least one source must be added to the backup job.

If the source drive is missing (when the network is disconnected for instance or CD/DVD/Blu-ray is missing), a warning message is shown containing the list of missing drives. The user can choose **Abort** to stop the backup process, **Retry** to check the drive again, **Ignore** to mark the source folder as deleted and continue with the next sources. If the scheduler starts the backup then the system will retry as many times as set in the **File->Options->Backup** window and if still not possible to access the drive it will abort the backup process.

## Tips:

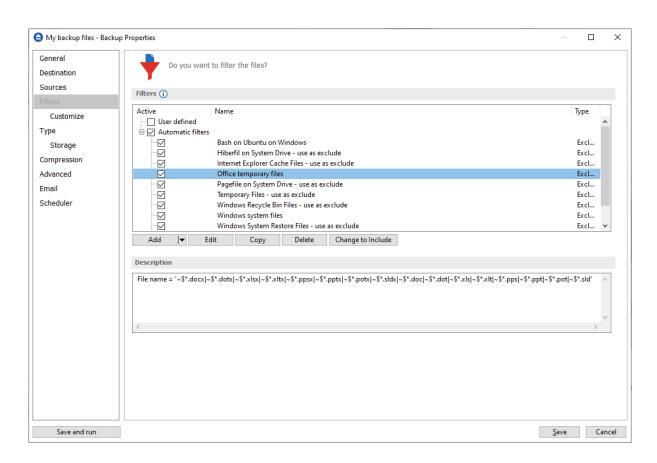
- try to keep the number of checked files and folders greater than the number of unchecked files and folders backup process will run faster this way.
- you can add files/foders to the Sources window by dragging and dropping them from File Explorer

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

## 7.5 Filters

The **Filters** page defines files and folders filters to be applied to backup sources. Only files and folders that match the filters will be added to backup.

You can use the **Add include** and **Add exclude** buttons to add filter rules for the current backup job.



The system selects only files that match the include filter and do not match the exclude filter. This means the exclude filter is more powerful: if a file satisfies both include and exclude filters, it will be excluded.

Include and exclude filters are composed from filter restrictions. Two or more filter restrictions in the include filter means that a file must satisfy at least one restriction to be included in the backup. Two or more filter restrictions in the exclude filter means that a file must satisfy any restriction to be excluded.

All filters with the **Active** box checked will be used by the current backup job. To disable a filter, just uncheck the **Active** box.

#### Note:

Filters on files and filters on folders must be created individually. If you use a file and a folder filter condition in the same filter, files will be filtered only if both filter conditions were met.

## Example:

If you use a single filter for .jpg files and Temp folder, only the .jpg files from Temp folder will be filtered. If you use separate filters for files and folders, all .jpg files and whole Temp folder will be filtered.

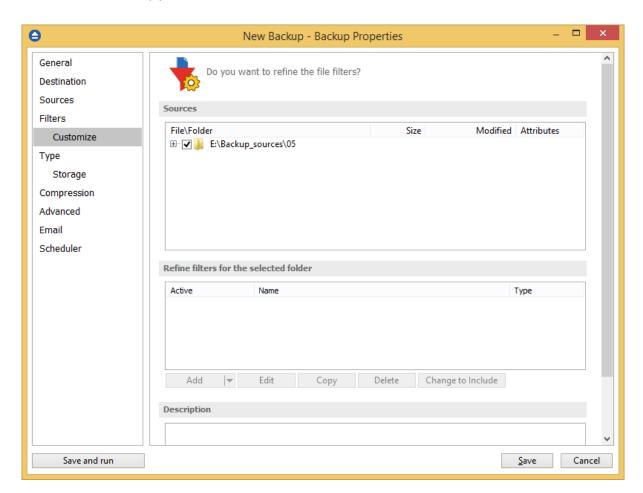
You can manage filter restrictions using the buttons:

- Add include this will open a new Filter Properties window from where you can add a new include restriction to the filters list.
- Add exclude this will open a new Filter Properties window from where you can add a new exclude restriction to the filters list.
- Edit will open the selected filter's properties window. You will be able to modify the selected restriction.
- Copy this will create a copy of the selected filter.
- Delete will remove the selected filter from the list of include or exclude filters.
- Change to include/exclude pressing this button will change the type of filter from include to
  exclude or vice versa.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

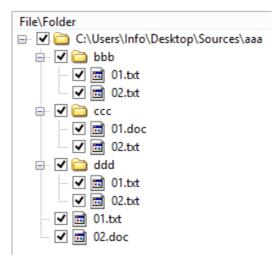
## 7.5.1 Customize

On the **Customize** page you can override the main backup filter. It will show a tree with all selected sources for the backup job.



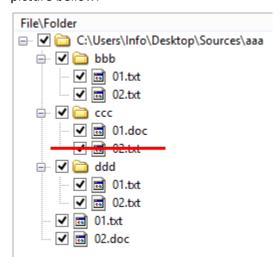
The customized filter can be defined only for folders. That is why add button is not enabled for files.

Any customized filter completely replaces the main filter. Once defined, the customized filter applies on the current folder and recursively on all its subfolders until another customized filter is met. The behavior is the same for include and exclude filters.



Suppose we have the folder structure in the picture above. Backup source is "D:\Backup sources". A main filter is defined to include all .txt and .doc files. Suppose we do not want to backup .txt files from "ccc" folder. For this we define a customized filter on "ccc" that includes only .doc files.

The result is that all .txt and .doc files will be included except the .txt files inside "ccc" folder as in the picture bellow:



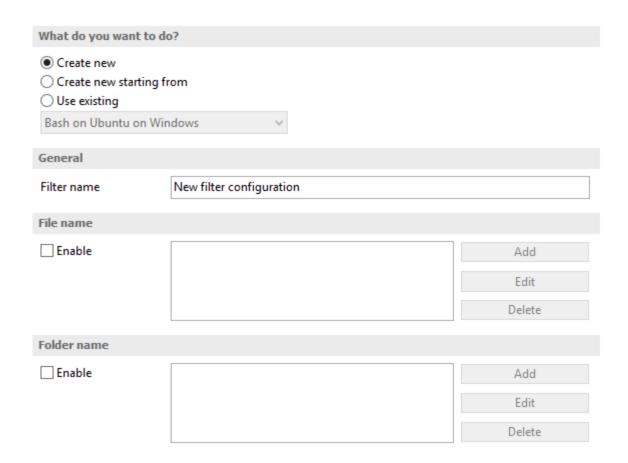
When a folder is selected, the **Add include** and **Add exclude** buttons from the bottom are activated (these are activated only for folders, not for individual files). That means you can replace the main filter with a different one. The <u>customized filter is valid only for the selected folder and its descendants</u>. Click the **Add include** or **Add exclude** button to define the customized filter. This will open a Filter Properties window. You can define include or exclude filters in this window just as you do in the **Filter** page.

All files and folders for which a customized filter is applied are shown in red color. You can **Edit**, **Copy** or **Delete** a customized filter by selecting the folder and clicking one of the buttons bellow.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

## 7.5.2 Filter Properties

When you add or edit a filter, the following options will appear:



#### What do you want to do?

If the Add include or Add exclude button was pressed, the following options will be show:

User can **Create new** filter, **Create new starting from existing** filter or **Use existing** filter. The existing filters are listed in the drop down list and they can be added, edit or deleted from **File->Options->Filters** 

If the edit button was pressed, the Edit filter properties window will show the following options:

Customize filter - allows you to edit the current filter

Reset to filter - allows you to reset the current filter to a predefined filter from the dropdown list

Lock to filter - allows you to lock the current filter to a predefined filter from the dropdown list

# **General**

In the **Filter name** field you can type the name of the created filter. By default, the "New filter configuration" name is assigned. If you use an existing filter, the name of that filter is used.

#### File name

Enabling this will allow defining filters based on file name pattern.

Press **Add** and select an existing file extension from the **Filter** combo (\*.doc, \*.pdf, \*.zip etc.). If the extension does not exist in the combo, just type it in and press OK. You can use the **Edit** or **Delete** buttons to modify/remove the file name filters defined.

#### File name patterns can include:

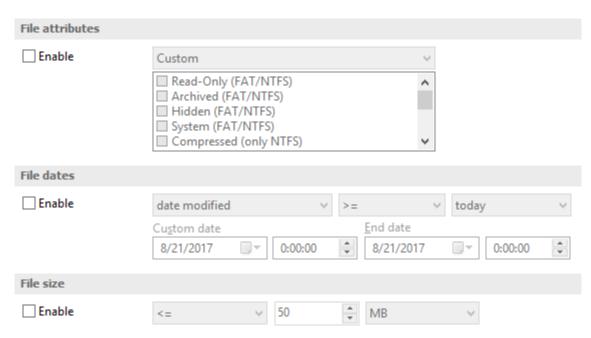
- \* it matches one or more letters. For example a\*.doc matches all files that start with a and have .doc extension
- ? it matches only one letter. For example a\*.do? matches all files that start with a and have any extension composed of three letters, the first two being do

### **Folder name**

Enabling this will allow defining filters based on folder name pattern.

Enter the directory name that you want to filter in the following format: \*\directory\_name\\* (leading \*\ and ending \\* are required). Backup4all will apply the filter to all the directories that are called directory\_name. If you want to apply the filter to directories containing a specific word, you must enter it in the following format \*\\*keyword\*\\*. Now Backup4all will apply the filter to all the directories that have the word keyword in their names. You can use the Edit or Delete buttons to modify/remove the folder name filters defined.

You can also use environment variables when creating filters: %temp%, %SystemRoot% etc.



#### File attributes

Enabling this section allows the user to specify file filters depending on the file attributes. There is a list of quick sets to choose for predefined filter criteria:

- Custom this is the default option and allows you to check whatever attributes you want
- None if this is selected all the file attributes check boxes are unchecked
- FAT attributes if this is selected, a set of File Allocation Table attributes will be used for file filtering.
- NTFS attributes if this is selected, a set of NTFS (New Technology File System) attributes will be used for filtering. Note that these attributes are available only on Windows XP and above.

File attributes available for file filters:

- Read-Only if checked files with read-only attribute will be selected
- Archived if checked files with archived attribute will be selected
- Hidden if checked files with hidden attribute will be selected
- System if checked files with system attribute will be selected
- Compressed (only NTFS) if checked files with compressed attribute will be selected
- Temporary (only NTFS) if checked files with temporary attribute will be selected
- Encrypted (only NTFS) if checked files with encrypted attribute will be selected
- Not indexed (only NTFS) if checked files with "not indexed" attribute will be selected
- Offline (only NTFS) if checked files with offline attribute will be selected
- Reparse point (only NTFS) if checked files with reparse point attribute will be selected
- Sparse file (only NTFS) if checked files with sparse file attribute will be selected

For example, if you want to include files with **read-only** and **archived** attributes set, you have to check both attributes checkboxes in a single restriction. If you want to include files with **read-only** or **archived** attributes set, you have to make two separate restrictions: one for **read-only** and another for **archived**.

#### File dates

This section allows the user to build restrictions based on file dates and times. To enable options in this section, check the **Filter by date** option.

Filters in this section can be applied by selecting one of the available date filters:

- date accessed
- date and time accessed
- date modified
- · date and time modified
- date created
- date and time created

You can compare these dates and times with a **fixed date** or a relative date: **today**, **yesterday**, **one week ago** or **one month ago**.

Comparison operators available:

- <> date (and time) not equal to fixed or relative date
- <= date (and time) less than or equal to fixed or relative date
- > = date (and time) greater than or equal to fixed or relative date
- < date (and time) less than fixed or relative date
- > date (and time) greater than fixed or relative date
- in interval date (and time) in a particular time interval between the Start date and End date

# File size

This section provides the possibility to build restrictions based on the file size. To enable the options in this section, check the **Filter by size** option. You can enter a file size in the **Size** field and select a measurement **Unit**. The filter will compare the file size on disk with the size you enter using the comparison filters you selected:

- <> file size on disk not equal to the value in the Size field
- <= file size on disk less than or equal to the value in the **Size** field
- >= file size on disk greater than or equal to the value in the Size field
- < file size on disk less than the value in the **Size** field
- > file size on disk greater than the value in the Size field

#### Note:

Filters on files and filters on folders must be created individually. If you use a file and a folder filter condition in the same filter, files will be filtered only if both filter conditions were met.

### **Examples**

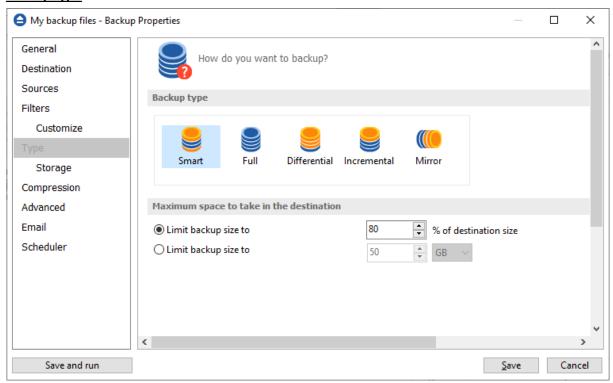
- If you use a single filter for .jpg files and Temp folder, only the .jpg files from Temp folder will be filtered. If you use separate filters for files and folders, all .jpg files and whole Temp folder will be filtered.
- Suppose you want to backup (or restore) all .pdf files accessed in the last month and all .doc files

modified in the last week, but you don't want to backup (or restore) system or hidden files. Here are the steps to define this filter starting from the default filter:

- 1) Add a new restriction in the include filter: enable **File name**, add **\*.pdf** file pattern and set date accessed to be **greater than or equal to fixed date one month ago**; click **OK**
- 2) Add a new restriction: add \*.doc file pattern and set date and time modified to be greater than or equal to fixed date one week ago; click OK
- 3) Add a new restriction: enable File attributes and the System checkbox, then click OK
- 4) Add a new restriction: enable File attributes and the Hidden checkbox, then click OK
- 5) For the last two restrictions, check the **Use as exclude filter** boxes.

# **7.6** Type

### **Backup type**



User can select one of these backup types:

- Smart
- Full
- Differential
- Incremental
- Mirror

The backup type can be changed from the **Type** page in **Backup Properties**, by selecting the icon for the desired backup type.

The smart, full, differential and incremental backup types use zip compression to reduce the size of

the stored backup versions.

The mirror backup type creates in destination an exact copy of the source file without zipping them.

### **Smart**

Smart backup is a backup type which combines the full, differential and incremental backup types with cleanup operations in order to efficiently manage the backups according with the backup settings and the free disk space in destination. The Smart backup type starts with a full backup. The advantage is that you don't need to worry about the number of backups to store in order to fit on the destination drive, which backup version to clean or merge, as Backup4all will take care of that. Click here to see all options available for Smart type.

### **Full**

Full backup type will create in destination a zip file with all source files and folders. There are no other options available for Full type.

### Differential

The Differential backup will create in destination a zip file containing all new and modified files since the last full backup. Click here to see all options available for Differential type.

#### Incremental

The Incremental backup type will create in destination a zip file containing all new and modified files since the last backup. Click here to see all options available for Incremental type.

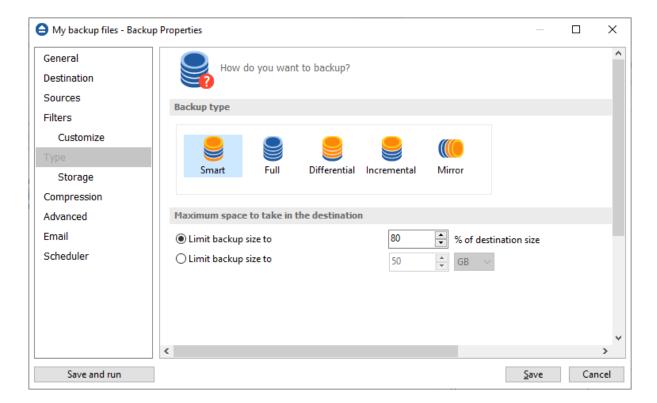
#### Mirror

The Mirror backup will create in destination an exact copy of the source files, without zipping them. Click here to see all options available for Mirror type.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

**Backup Properties - Storage** 

#### 7.6.1 Smart



### **Smart**

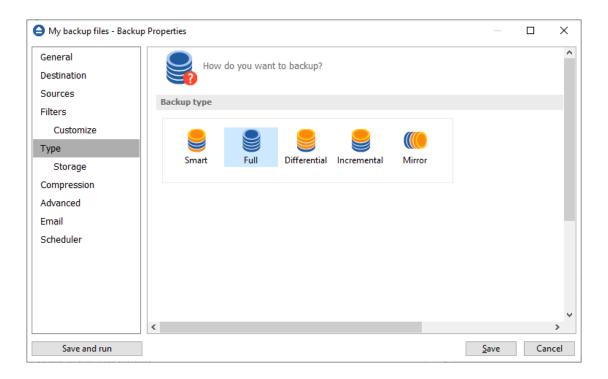
#### Maximum space to take in the destination

In time, the disk space occupied by the backups will grow. You can select the maximum size of the destination drive to be used for backups. You can set the limit in percents or in MB/GB. If you want to use the entire destination drive only for backups, set the limit to 100%. By default the limit is set to 80% of the destination size.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

# 7.6.2 Full

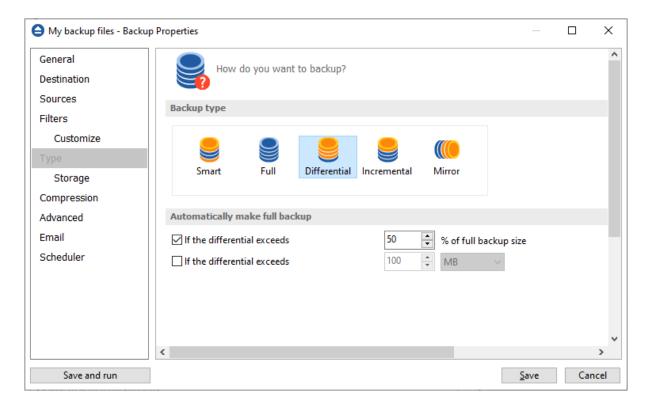
**Full backup** is the starting point for all other backups, and <u>contains all the data in the folders and files that are selected to be backed up</u>. Because the full backup stores all files and folders, frequent full backups result in faster and simpler restore operations. This backup type is slow on large volumes of data, so it is recommended to be done periodically (each Week/Month) and in between to use other backup types like **Incremental** or **Differential**. The advantage is that you only need the result of one backup execution to make a full restore.



Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

### 7.6.3 Differential

A differential backup contains all files that have changed since the last full backup. The advantage of a differential backup is that it shortens restore time compared to a full backup or an incremental backup. However, if you perform the differential backup too many times, the size of the differential backup might grow to be larger than the baseline full backup. At the first backup execution the catalog was not created yet, so the application will perform a full backup. The rest of the backups contain only the files that differ from the latest full backup.



# **Differential**

### Automatically make full backup

# If the differential exceeds % of full backup size

In time, the size of the differential can outgrow the full version. For maximum efficiency, the size of the differential should be kept as small as possible. This option will trigger the creation of a full backup when a certain percentage of the full backup will be exceeded (default is 50%).

#### Make full backup when the differential exceeds

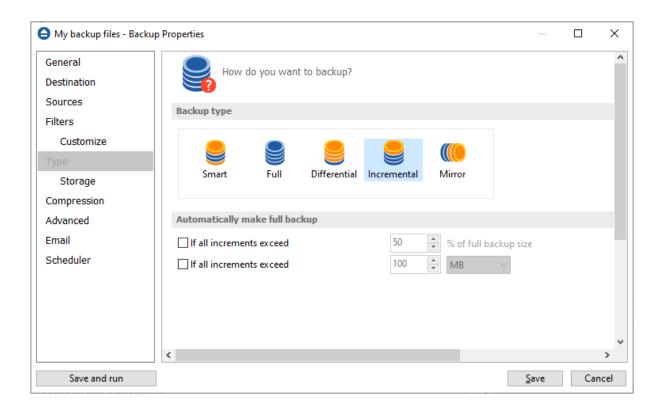
If this is checked, Backup4all will trigger the creation of a full backup when that custom size is reached (default is 100 MB).

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

#### 7.6.4 Incremental

An **incremental backup** stores <u>all files that have changed since the last full, differential or incremental backup</u>. The advantage of an incremental backup is that it takes the least time to complete. However, during a restore operation, each incremental backup is processed, which could result in a lengthy restore job.

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#### **Incremental**

#### Automatically make full backup

### Make full backup when all increments exceed % of full backup size

In time, the size of the incremental can outgrow the full version. For maximum efficiency, the size of the incremental should be kept as small as possible. This option will trigger the creation of a full backup when a certain percentage of the full backup will be exceeded (default is 50%).

# Make full backup when all increments exceed

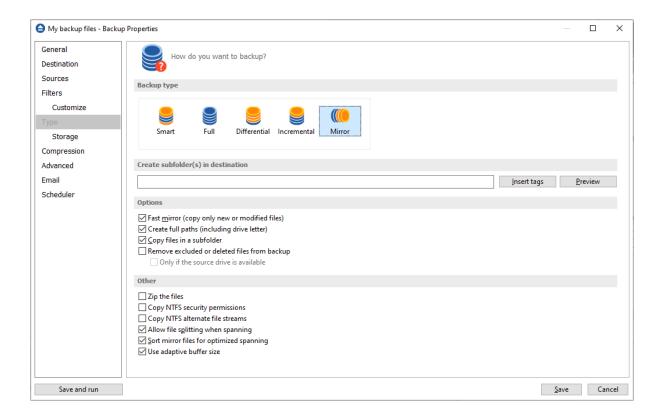
If this is checked, Backup4all will trigger the creation of a full backup when that custom size is reached (default is 100 MB).

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

### **7.6.5 Mirror**

A mirror backup is identical to a full backup, with the exception that the files and folders are not compressed in zip files and they cannot be protected with a password. A mirror backup is most frequently used to create an exact copy of the backup source data. The sources folder tree will be recreated in the destination.

This backup type is the fastest, provided that **Fast mirror** option is checked.



#### Mirror

### Create subfolder(s) in destination

Use this option to create a subfolder in the destination. The name of the folder can be customized by pressing the **Insert tags** button. Following tags are predefined:

- Backup Name (<BACKUP NAME>)
- Backup Number (<BACKUP NUMBER>)
- Backup Type (<BACKUP TYPE>)
- Backup Date (<DATE>)
- Backup Time (<TIME>)
- Backup Hour
- Backup Minute
- Backup Second
- Backup Year (<YEAR>)
- Backup Month (<MONTH\_MMM>)
- Backup Month numeric (<MONTH\_MM>)
- Backup Day (<DAY>)
- Backup Week (<WEEK>)
- Backup Day of Week (<DAY OF WEEK>)
- Backup Day of Week (locale)
- Backup Day of Week (numeric)

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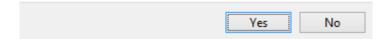
You can also add your text in tag field. Use the **Preview** button to see how the name of the subfolder will look like.

Note that the **Fast mirror** option will be ignored if you choose to create subfolders in the destination with a different name each time.



If you use tags the Fast mirror option might be ignored.

Are you sure you want to continue?



The option is useful to store "snapshots" of the backup sources at different points in time. For example, if you insert a <DATE> tag in the **Create subfolder(s)** in **destination with following name** and schedule Backup4all to do a mirror backup daily, Backup4all will create every day a copy of your backup sources in a subfolder named as the date when the backup was executed. On the other hand, if you insert a <MONTH\_MMM> tag and execute the backup daily, the first time your sources will be copied entirely in a subfolder named as the month when it was performed, but in the other remaining days of the month only the new or changed files will be copied in the same subfolder - when the month name will change another subfolder will be created and the procedure repeated.

#### **Options**

#### Fast mirror (copy only new or modified files)

Use this option to make mirror backups even faster. When this option is set, Backup4all uses the information stored in ".bkc" files to copy only new or modified files to the destination. If this option is not set, the system will copy all files each time the backup is executed. By default this option is checked.

#### Create full paths (including drive letter)

Sometimes there can be sources with the same names. The system will detect this conflict situation and will show a warning message.

To avoid files to be overwritten check the **Save full folder info** option. This will create the full path of the source in the destination.

For example, suppose we have the backup source "C:\My Documents\My Pictures". Without this option, only the **My Pictures** folder will be created and its subfolders. With this option set, the destination will contain the **C** folder, **My Documents** inside **C** folder, **My Pictures** inside **My Documents** folder and so on. By default this option is unchecked.

#### Copy files in a subfolder

If checked, the files will be copied in a subfolder of the destination folder (typically you will see a ". bkc" file and a folder with the same name). If the option is not set, the files (and folder structure) will be copied directly into the destination folder.

#### Remove excluded or deleted files from backup

Use this option to remove from the backup the files that were deleted (or excluded) from the backup

sources. This option is not selected by default.

#### Only if the source drive is available

Use this option to avoid removing your files from backup if the sources are not available all the time. If you don't use this option, when the source files are not reachable, Backup4all will consider them as being deleted or excluded.

The deleted or excluded files will be removed from the backup.

#### **Others**

# Zip the files

Use this option to zip each file individually. The folder structure will be preserved, only the files will be zipped.

### **Copy NTFS security permissions**

Use this option to copy the files NTFS security permissions. Please note the NTFS permissions can be copied only if the backup destination drive is also formatted as NTFS. If the destination is FTP/SFTP/cloud, it does not work.

### Copy NTFS alternate file streams

Use this option to copy the NTFS alternate file streams

#### Allow file splitting when spanning

The option is effective only when there is not enough space in the destination to copy all files (removable media is full, USB drive is full, etc.). If checked, the application will copy files to the destination until a file will not fit. Then it will split that file and continue with the rest of it on the next disk. If the option is not set, files are not split. If you are backing up media files (music, videos) you should uncheck this option so that you will not have any melody/movie split. By default this option is checked.

# Sort mirror files for optimized spanning

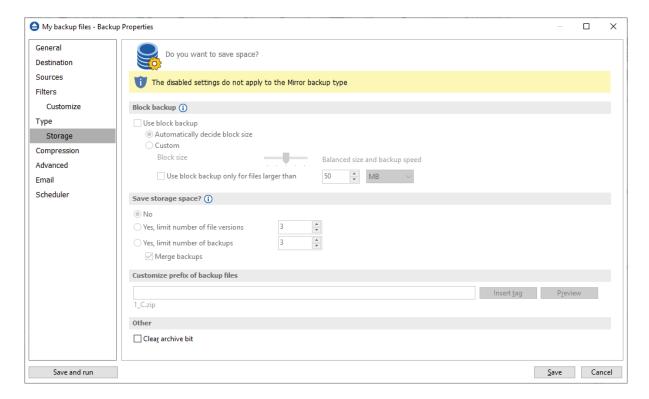
This option is useful when spanning the backup over multiple removable drives. If this is checked, Backup4all will sort the files by size (descending) before copying them on the removable drive. This way it will start with the larger files and put the smaller ones towards the end of the backup (optimizing the space used on the removable drive). By default this option is not checked.

Be aware that you can restore only from the latest version of a mirror backup from the Backup4all interface. You can restore however manually previous versions as they are accessible from any file manager, like **File Explorer**.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

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# 7.6.6 Storage



#### **Block backup**

Block backup feature can be used in Backup4all only if it was enabled before the first execution of the backup job. That is because the blocks must be identified during the backup and used later when the source files are modified. If no previous blocks exists, there are no blocks to compare for later executions. After the first execution of the backup job without the block backups option selected, the "Use block backup" option is disabled and cannot be enabled for that job.

#### Use block backup

When this option is selected, Backup4all will identify the blocks for each source file. This way, when large files are modified in small parts (as database files), it is useful to back up only the modified part (block) of the file, without backing up the entire file every time. This way you will get smaller and faster backups.

#### Automatically decide block size

If this option is selected, the size of the block will be determined automatically by Backup4all.

#### Custom

If this option is selected, the size of the block will be set manually by moving the slider to a larger or smaller size.

The slider steps are: 16 KB (smallest size), 34 KB (smaller size), 52 KB (default), 282 KB (larger size) and 512 KB (largest size). For files smaller than the size of a block, this feature won't be applied. A file can have a maximum of 100,000 blocks.

### Use block backup only for files larger than

This option can be used only if "Custom" size option is enabled. If selected, it will use the block backup only for the files larger than the value you set.

#### Save storage space?

To keep the number of stored zip files at a reasonable number, the application provides three options: Limit number of file versions, Limit number of backups and Merge backups. These options either delete older stored backups or perform an internal merge to keep the number of stored backups or file versions under the selected limit.

The **Limit number of file versions, Limit number of backups** and **Merge backups** options cannot be used when the backup destination is on a removable media, CD, DVD or Blu-ray disc etc.

By default the **Limit number of file versions** and the **Limit number of backups** options are not enabled. This means that the system will keep all the stored backup versions. If you choose to enable the **Merge backups** option, when the limit is reached the system will perform an internal merge between the older versions keeping the number of stored backups equal to the specified limit (the merge between zip files is necessary to keep at the latest file version from each zip file to be merged).

However when changing between Mirror and Full, Incremental or Differential, the older versions are deleted.

The **Limit number of file versions** option will delete from the backups only the files that have more versions than the maximum allowed limit, to keep the number of versions under the specified limit. The **Limit number of backups** option will delete the backups to maintain the maximum limit.

### Customize prefix of backup files

Typically the name of the zip file is something like: "1\_C.zip", "1\_D.zip" etc. (one zip for each drive). The names of these zip files do not make much sense for the user but they can be customized by pressing the **Insert tag** button. Following tags are predefined:

- Backup Name (<BACKUP NAME>)
- Backup Number (<BACKUP NUMBER>)
- Backup Type (<BACKUP TYPE>)
- Backup Date (<DATE>)
- Backup Time (<TIME>)
- Backup Hour
- Backup Minute
- Backup Second
- Backup Year (<YEAR>)
- Backup Month (<MONTH\_MMM>)

- Backup Month numeric (<MONTH\_MM>)
- Backup Day (<DAY>)
- Backup Week (<WEEK>)
- Backup Day of Week (<DAY OF WEEK>)
- Backup Day of Week (locale)
- Backup Day of Week (numeric)

You can also add your text in the edit tag field. Use the **Preview** button to see how the names of the zip files will look like.

Windows does not allow the following characters in the file name: / ?: " <> |

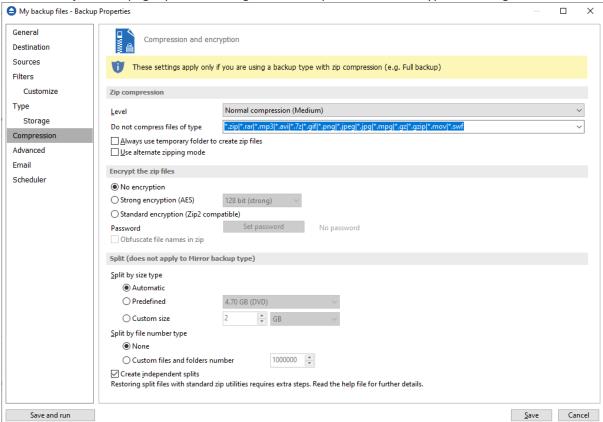
Therefore Backup4all will prompt you to change these characters if present in the **Customize zip** name prefix field.

### Other

If the **Clear archive bit** option is checked, the application will remove the Archive flag of the files that were added to the backup. By default Backup4all uses the current comparison criteria and the information from catalog file to detect if a file was modified or not since the last backup, which is more accurate than using only the Archive bit (as other backup programs do). However, if you want to backup files based only on the Archive bit attribute, you can change the comparison criteria from the **Backup Properties->Advanced** window.

# 7.7 Compression

On the **Compression** page, you can configure the compression and encryption settings.



# **Zip compression**

#### Level

You can set different compression levels for the backup:

- **Zip without compression (Fastest)** files are just copied inside the zip archive, without any compression
- Low compression (Fast) select this option if the size of the zip archive is not important, but the speed of the backup is
- **Normal compression (Medium)** this is usually the best choice because it provides the optimum rate between zip archive size and the backup speed
- Best compression (Slow) use this compression level to reduce the zip archive size as much as
  possible (the backup speed is reduced)

Use **Zip without compression** or **Low compression** if you backup large files to speed up the backup process. Use **High compression** when you want to create the smallest archive possible. This option takes more time if the files included in archive are large.

#### Do not compress files of type

The filter can be applied to increase the compression performance. It defines what types of files to be stored uncompressed in the zip file. These are files that are already compressed (e.g. zip, rar, mp3 or

avi) and using the zip compression on them wouldn't result in a smaller sized backup. You can use the already defined file types or you can add others using the **Default compression filter list** in **File->Options->Backup**. The result will be that the backup will take less time when using compression.

#### Always use temporary folder to create zip files

If checked, the zip files are created in the temporary folder and then moved to the destination folder. This means that there should be enough free disk space on the drive where the temporary folder is located.

When backing up to removable media (CD, DVD or Blu-ray disc, floppy, zip disk, etc.) this option is ignored, the zip files are always created in the temporary folder and then copied to the destination. When backing up to internal hard drives or LAN, you should uncheck this option to speed up the backup execution. By default this option is not checked.

### Use alternate zipping mode

If not checked (default zipping mode), each file is compressed in blocks that are immediately added to the final zip file. If checked (alternate zipping mode), each file is compressed in blocks in a temporary file. When the whole file is compressed in the temporary file, it is added to the final zip file.

This option has effect only when backing up to internal hard drives and LAN. In all other cases this option is ignored. When backing up to LAN drives, it is recommended to check this option and uncheck **Always use temporary folder to create zip files** option. When backing up to internal hard drives, it is recommended to uncheck both options. By default this option is not checked.

#### **Encrypt the zip files**

#### No encryption

The zip files created are not protected by password for unauthorized access.

# Strong encryption (AES)

This is the Advanced Encryption Standard, the best choice in zip protection, but recognized only by the latest version of third party zip applications.

Backup4all supports AES encryption in three different strengths:

- 128 bit (strong) size of the encryption key is 128 bits. This provides significantly better security than standard zip 2.0 encryption.
- 192 bit (stronger) size of the encryption key is 192 bits
- **256 bit (strongest)** size of the encryption key is 256 bits. This is the strongest encryption method for zip files and it provides the best security.

#### Standard encryption (Zip2 compatible)

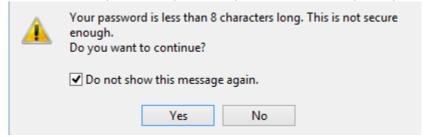
This is the standard Zip 2.0 encryption: an older encryption technique that provides relatively weak security compared to AES encryption. Zip 2.0 encryption format cannot provide protection from individuals with access to specialized password recovery tools. Its advantage over AES encryption is the compatibility with all third party zip applications.

# Set password

After you press this button, a windows with the following fields will appear:

#### New password

Manually enter the password you want to use for your zip files in this field



### Confirm new password

Re-enter the password in this field to avoid typing errors.

#### Old password

This field is enabled only when the backup job already has a password. You can change the password only if you enter the old one in this field. This way only the owner of the backup will be allowed to change the password.

The system makes it possible to set different passwords for the same backup job, so the backup may contain zip files with different passwords.

### Obfuscate file names in zip

Using this option, all file names will be obfuscated and they will have in zip new names as numbers. This way you will get in destination a zip file with the source real names changed in order to get a higher protection. Normally, in zip file only the file content is protected, but anyone can see the name of the files. When the obfuscate option is used, even if the real names of the files in zip are replaced with numbers, you can still restore the files with the original names if the correct zip password is used.

#### Tips:

- when choosing a password, it is recommended that you use a <u>combination of letters and numbers and at least 8 characters</u>.
- make sure that you remember all passwords that have been used for a backup job, or <u>you will</u> <u>not be able to restore your files</u>.

#### Split (does not apply to Mirror backup type)

# Split by size type

#### Automatic

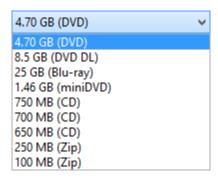
This is the default split option, meaning that the size of the zip is limited to the maximum file size allowed by the file system.

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#### Predefined

The predefined values are provided for floppy disks, zip disks and different CD media types.

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#### Custom size

Sometimes these predefined values are not enough. Therefore you can select **Custom** size in the combo and specify the maximum archive size you want. The minimum span size is 512 kilobytes. The value in the **Size** field means that each span should not exceed this value. However, because of the zip algorithm limitation, the system might create spans with size up to 32-64 kilobytes smaller than this value.

#### Split by file number type

- None The split by file number option is disabled
- **Custom files and folders number** Specify the maximum number of files and folders to be included in a zip file. This option is useful if the application is using a lot of computer memory

#### Create independent splits

Using this option, each backup split can be independently restored.

If you have a large backup that spans over several removable media (CD/DVD/Blu-ray, floppy) each spanned backup can be independently restored. Thus, if one of the spanned backup disks is corrupted you can still restore the other files.

Example: you have a backup that was spanned over 20 CDs, and you didn't leave the **Create independent splits** option checked. If you need to do a restore and one of the zip files is damaged, you lose all the data from the 20 CDs. Now, if the **Create independent splits** would have been checked, even if one zip file would have been damaged, the data from the other 19 could have been recovered.

Each zip file created with Backup4all can be extracted with standard zip utilities. However, when using the **Create Independent Splits** option and backing up a file big enough to be split into more than one zip file, you will need to perform an additional operation if you want to restore that file manually (without using Backup4all).

Here are the steps for restoring a split file from independent zip archives:

- 1. Unzip the archives that were created by Backup4all. Assuming that the initial file was called music.wav, if the file was split in 2 parts the problem is that both will have the same name, music.wav. Thus, when un-zipping the archive that contains the second part of the original music. wav, you'll get a message that a file with the same name already exist you need to press Rename and name it music2.wav. Also, to make things easier, you need to rename the first part of the split file to music1.wav. The files you have renamed, music1.wav and music2.wav, need to be combined so that you have the entire original file, music.wav.
- 2. Open the Windows command prompt (Start->Run, type cmd and press Enter). Using the command copy (write copy/? and press Enter to see the help for this function) write copy music1.

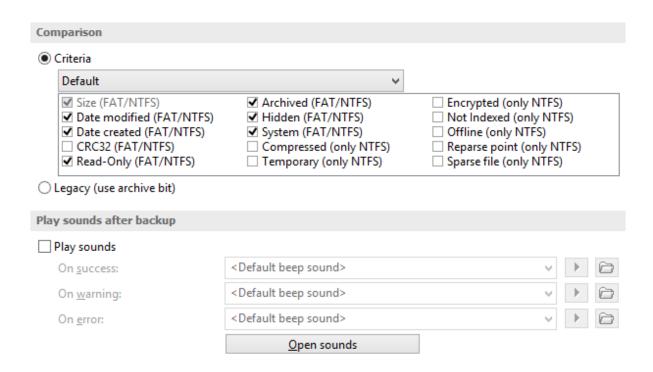
wav /b + music2.wav /b music.wav (first two files are the sources, last file is the destination) and press Enter. Note that you have to be in the folder where the source files are in order for it to work.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

# 7.8 Advanced

Options on this page affect the way a particular backup job is executed.

Backup options		
✓ Use local catalogs  Compress catalog in destination  ✓ Keep 5 catalog versions in destination  ✓ Iest after backup  Quick test 1  ✓ Remove from catalog all files with errors  Delete sources after successful backup  Verify backup integrity before execution  Ask for backup label before execution  ✓ Backup open files  ✓ Backup empty folders  ✓ Store temporary catalog data in memory  ✓ Smart file scanning mode  Only if the previous backup ran in the last  1 0 days  hours		
Only if the previous backup ran i	n the last 1 0 days 1 hours  Normal priority	
Backup priority (1)		v 🛅
Run action before backup  Run program or action Run only once	Normal priority	v 🛅



### **Backup options**

### Use local catalogs (.bkc)

If this option is checked, Backup4all will keep a local copy of the backup catalog for the current backup job. Keeping a local copy of the catalog is recommended in most cases, except when using a backup rotation scheme to back up to CD, DVD or Blu-ray disc, USB or external drives.

Example: the option **Use locals catalogs** is unchecked and you are performing an incremental backup to DVD, but on each working day you're changing the DVD so that if one DVD fails you'll still be able to recover most of your files. So on Monday you insert DVD 1, Backup4all runs and performs a full backup. On Tuesday you insert DVD 2 (which is empty) and Backup4all performs a full backup that includes all the data that's on DVD 1 plus the data that was added in between.

Now, if the Use local catalogs option would have been checked, Backup4all would have executed on DVD 2 an incremental backup because of the full backup already executed on DVD 1.

#### **Compress catalog in destination**

If this option is checked, the .bkc catalog file in destination will be compressed. This is required if you use the obfuscate option from the Compression page and it's also useful for large catalogs to save the storage space and also reduces the catalog size to upload in destination.

### Keep [n] catalog versions in destination

Use this option to keep multiple versions of the catalog in destination. This is useful if for some reasons the current catalog gets corrupt, you'll have multiple previous versions of the catalog to use. You can set how many versions of the catalog to keep in destination.

#### Test after backup

If this option is set Backup4all will test the resulting backup for data integrity after every backup process. Only the latest backup number will be tested after the backup execution. If you wish to test other backup numbers you can do so from the Test Backup window.

#### **Quick test**

If this option is selected, the files in destination are tested quickly after backup, to check if they exists and they have the correct size, without calculating the CRC for each file. It does not apply to cloud destinations and it is not as safe as the normal test.

### Remove from catalog all files with errors

This option, selected by default, is used to also repair the backup catalog during the test after backup. If there are files backed up with problems and the test on those files fails, they will be removed from the backup catalog. Next time you run the backup, Backup4all will try to back up those files again.

### Delete sources after successful backup

If this option is checked the backup sources will be deleted after performing the backup.

This option is disabled if the **Test after backup** option is not enabled.

### Verify backup integrity before execution

If this option is selected, the backup catalog will be also repaired after the current backup version is tested if there were files not correctly backed up or missing from the backup destination. Those files will be removed from the backup catalog and they will be backed up again next time the backup is executed.

If this option is selected, the backup integrity will be verified before running the new execution.

# Ask for backup label before execution

If this option is set a window will be shown and will prompt the user to enter the label description of the backup increment.

If you do not want to give a label to the current backup, leave the edit control empty. Check the **Don't label next backups** if you do not want to see this window when the current backup job is executed in the future. This feature is particularly useful for incremental backup types, when the label can be seen as a milestone for all files backed up. These labels are visible on the **Versions** page of the **Restore Wizard** and in the list of file versions in the **Explore view**.

### Backup open files

If checked, the application will back up open files. Please note backing up open files is possible only on Windows XP or higher, if the file is stored on a local NTFS hard drive and the VSS service is running and properly configured.

# **Backup empty folders**

If checked, the application will back up empty folders. Empty folders may result from their content being completely deleted or filtered out.

### Store temporary catalog data in memory

If checked, the catalog file will be stored in RAM memory. If you receive an "Out of memory" warnings or you have a large catalog file, we recommend you to uncheck that option. If unchecked, the catalog file will be stored in a temporary file on your hard drive.

#### Smart file scanning mode

Backup4all can use the USN journal to get a faster detection of the modified source files. The USN Journal (Update Sequence Number Journal), or Change Journal, is a feature of NTFS which maintains a record of changes made to the volume.

Since version 5.4 of Backup4all, this option is activated by default for all new jobs. It can be activated manually for jobs created with an older version of Backup4all.

This feature will scan all files changed on your computer using the NTFS journal. It is faster for large number of files and frequent backup executions.

The "Smart file scanning mode" option is used in all cases with the following exceptions:

- 1. User is not an administrator and the sources are on local drives. For standard users this option works only for external drives.
- 2. The source drive is not NTFS formatted.
- 3. Sources are not on local drives (ex: network drives). This option also works for local removable NTFS drives (stick, external hard drive, removable drives)
- 4. Backup job has relative file date filters are (ex: "older than x days").
- 5. If the file/folder filter has changes since the previous backup.
- 6. The journal will not be used at first backup (all sources are newly added).
- 7. The journal will not be used for full backup executions.
- 8. The journal will not be used when a source is newly added to backup
- 9. The journal will not be used when the source is changed by including other subfolders/files that were previously excluded
- 10. Because parsing the NTFS journal can be slower in some cases than parsing the files, the option will not be used if there are less than 200,000 files & folders in the backup. The 200,000 count is calculated as sum of all files and all folders already present in backup catalog, before the current backup execution.

Only if the previous backup was in the last X days Y hours - use this option to restrict when the "Smart file scanning mode" option will be used. If the backup executions are rare and there are many file changes on your computer between two consecutive backups, you should uncheck the "Smart file scanning mode" option or prevent the backup to use the large USN journal for such cases.

#### **Backup priority**

Using the slider you can set the backup execution priority compared to the rest of the running processes on your system. Setting it to **Highest priority**, for instance, will determine the system to allocate most of its resources for this backup execution.

#### Run action before backup

#### Run program or action

Check this option and select one of the predefined actions or choose a different executable file. You can either enter directly the path to the program (has to be between quotes) or click the button to browse for the file. Backup4all waits until the action is finished before proceeding with the actual backup process.

The **<Clear backup>** predefined action deletes the ".bkc" file and all zip files associated with the current backup job. If this action is set, then the backup performed is a full backup, even if the backup type is set to incremental or differential. You can customize it with the following parameters (numbers can be changed as necessary):

- **<Clear backup d=7>** Clear backup is executed only if 7 days have passed since the first backup increment (the full backup).
- <Clear backup n=10> Clear backup is executed only if the number of file versions is 10.
- **<Clear backup d=7 n=10>** Clear backup is executed if 7 days have passed since the first backup increment (the full backup) or if the number of file versions is 10.
- <Clear backup dw=1,2,7> Clear backup is executed only in the first, second and seventh day
  of the week (Monday, Tuesday and Sunday in the given example). Valid values: 1-7 (if a
  parameter outside of these values is set, it will be ignored).
- <Clear backup dm=23, 30> Clear backup is executed only in the 23rd and 30th day of the
  month. Valid values: 1-31 (if a parameter outside of these values is set, it will be ignored, same
  as using the value 31 for a month having only 30 days).

#### Run only once

If this option is set, the action will run only once at the next backup execution and the **Run program/ action** option will be reset and disabled afterwards.

# Abort backup when action fails

User can check this option to abort the backup if the action ran before the backup failed.

Backup4all uses the exit codes returned by the applications.

If the exit code is 0 (zero), it means the action was successful.

If the exit code is different than 0 (zero), the action was not successful and the backup will be aborted.

# Run action after backup

# Run program or action

Check this option and select one of the predefined actions or choose a different executable file. You can either enter directly the path to the program (has to be between quotes) or click the button to browse for the file. Backup4all does not wait for the action to be finished before proceeding.

Available predefined actions:

- <Stand by> The computer will enter in the Stand by state after the backup is executed.
- < Hibernate > Computer enters in Hibernate (if available) after the backup execution.
- <Log off> Closes all applications and logs off current user. When force parameters is set (example: <Log off /f>), the system will force applications to be closed. Force parameter might cause some applications to loose unsaved data.
- <Shut down> Shuts down the computer. When force parameters is set (example: <Shut down

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/f>), the system will force applications to be closed. Force parameter might cause some applications to loose unsaved data.

# Run only once

If this option is set, the action will run only once at the next backup execution and the **Run program/action** option will be reset and disabled.

# Run program or action on

You can set conditions to run the action after the backup: on **Success**, on **Warnings** or on **Errors**. You can check multiple options or a single one, but at least one option must be checked.

### Comparison

#### Criteria

This section contains special settings for advanced file comparison. You can set what properties of a file will be used when deciding if a file was modified or not.

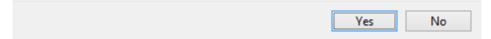
There is a list of quick sets to choose for predefined comparison criteria:

None - if this is selected, a warning window is shown asking you to confirm if you want the
 Date modified criteria disabled or not. If this criterion is disabled, Backup4all will only backup
 files that have the size changed.



"Date modified" property of a file is an important criteria to decide if a file changed.

If you disable this comparison criteria some file changes may not be detected. Do you want to disable "Date modified" criteria?



- Custom this is the default option and has several important file properties and attributes selected as comparison criteria (Size, Date modified, Date created, Archived, Hidden, System, Read-Only).
- Archive attribute only if this is selected, a warning window is shown asking you to confirm if
  you want the Date modified criteria disabled or not. If this criteria is disabled, Backup4all will
  only backup files that have the archive attribute changed.
- FAT attributes if this is selected, a set of File Allocation Table attributes will be used for comparison
- NTFS attributes if this is selected, a set of NTFS (New Technology File System) attributes will
  be used for comparison. Note that these attributes are available only on Windows XP, and
  above.

Available file properties are:

- **Size** file size (it is mandatory)
- Date modified the latest date and time when the file was modified (a warning message is displayed if you uncheck it)

- Date created the date and time when the file was created
- CRC32 the most comprehensive criteria because it calculates a checksum based on file contents and compares it with the checksum from the backup (this slows the process)

#### Available file attributes are:

- Read-Only file can be read, but not modified or deleted
- Archived (unavailable when the Clear archive bit option is checked from the Backup Properties->Type window) file attribute used for backup. When a file is created, the archive bit is turned on. When a backup program copies the file, it turns off the archive attribute.
- **Hidden** files marked Hidden do not normally display unless the file manager option to display them is selected
- System files marked System do not normally display unless the file manager option to display them is selected
- Compressed (only NTFS) file that is made generally much smaller than the original size of file. Decompression occurs automatically when the file is read. The file is compressed again when it is closed or saved.
- Temporary (only NTFS) the file is being used for temporary storage.
- Encrypted (only NTFS) file is encrypted on a NTFS volume to protect it from unauthorized access
- Not indexed (only NTFS) file not indexed by the content indexing service
- Offline (only NTFS) content of the file is not immediately available. This attribute indicates that the file data has been physically moved to an offline storage.
- Reparse point (only NTFS) reparse points are used as building blocks by Microsoft and thirdparties to enhance NTFS file system behavior.
- Sparse file (only NTFS) in a sparse file, large ranges of zeroes may not require disk allocation. Space for nonzero data will be allocated as needed as the file is written.

If you select more than one attribute, Backup4all will consider the file for backup <u>if any of the attributes selected is changed</u>.

### Legacy (use archive bit)

If this is selected, Backup4all will determine which files will be backed up by verifying if the archive bit attribute is set. If the archive bit attribute for a file is not set, that file will be ignored (even if its size was modified for instance). Our recommendation is to use the **Criteria** option since it's more accurate than using the archive bit alone.

#### Play sounds after backup

Use this section to set sound notifications to be played when the backup is finished. There are three types of sound notifications depending on the backup status: success, warning and error.

# Play sounds

If checked then success, warning and error sounds will be played at the end of the backup. By default this option is not checked.

#### On success

It indicates the sound that will be played when the backup is finished with success. The default sound

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is **<Default beep sound>**, but you can change it using the **Open** button button you can hear the selected sound file. To disable this sound you can select from the drop-down box **<No success sound>**.

# On warning

It indicates the sound that will be played when the backup is finished with warnings. The default sound is **Exclamation sound>**, but you can change this using the **Open** button you press the **Play** button you can hear the selected sound file. To disable this sound you can select from the drop-down box **No warning sound>**.

### On error

It indicates the sound that will be played when the backup has failed because of an error. The default sound is **<Asterisk sound>**, but you can change this using the **Open** button button you can hear the selected sound file. To disable this sound you can select from the dropdown box **<No** error sound>.

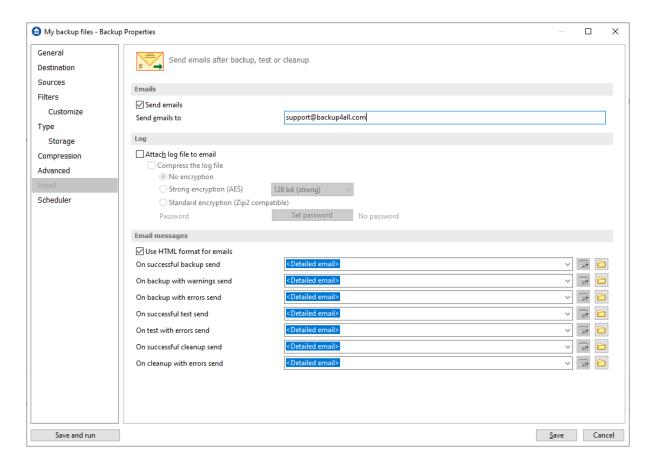
#### Open sounds

This button will open the standard **Sounds and Multimedia Properties->Sounds** window of the operating system (that can also be opened from the Control Panel). You can use this to configure or troubleshoot your sounds settings.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

# 7.9 Email

Use this section to set email notifications to be sent when the backup is finished. There are three types of email notifications depending on the backup status: success, warning and error email notifications.



#### **Emails**

#### Send emails:

If checked then notification emails will be sent at the end of the backup, test or cleanup operation to the specified email addresses (email addresses must be separated by comma to be recognized). This option can be checked/unchecked <u>only if</u> the **File->Options->Email** window has the **Enable email notification** option checked.

### Send emails to:

Specify the email address where the notification emails will be sent. You can enter multiple email addresses separated by comma.

# Log

### Attach log file to email

If this option is checked, the backup log file will be attached to the email.

#### Compress the log file

Option is active only if **Attach log file to email** option is checked. If this option is enabled, Backup4all will zip the log file before sending it. Additionally you can encrypt the log file.

#### No encryption

The zipped log file created is not protected by password for unauthorized access.

# AES encryption(\*)

This is the Advanced Encryption Standard, the best choice in zip protection, but recognized only by the latest version of third party zip applications. Backup4all supports AES encryption in three different strengths:

- 128 bit (strong) size of the encryption key is 128 bits. This provides significantly better security than standard zip 2.0 encryption.
- 192 bit (stronger) size of the encryption key is 192 bits
- **256 bit (strongest)** size of the encryption key is 256 bits. This is the strongest encryption method for zipped log file and it provides the best security.

# Zip(2) compatible encryption

This is the standard Zip 2.0 encryption: an older encryption technique that provides relatively weak security compared to AES encryption. Zip 2.0 encryption format cannot provide protection from individuals with access to specialized password recovery tools. Its advantage over AES encryption is the compatibility with all third party zip applications.

#### Set password

After you press this button, a windows with the following fields will appear:

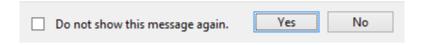
### New password

Manually enter the password you want to use for your zipped log file in this field. If you enter a password with less than 8 characters, a warning window will be displayed when you click **OK** notifying that the password is not secure enough.



Your password is less than 8 characters long. This is not secure enough.

Do you want to continue?



### Confirm new password

Re-enter the password in this field to avoid typing errors.

# Old password

This field is enabled only when the log file encryption already has a password. You can change the password only if you enter the old one in this field. This way only the owner will be allowed to change the password.

#### Tips:

- when choosing a password, it is recommended that you use a <u>combination of letters and</u> numbers and at least 8 characters.
- make sure that you remember the password used, or you will not be able to extract the log file.

### **Email Messages**

#### Use HTML format for emails

If this option is selected, the email template used will be sent as html. This way, the notification emails can be customized in many ways.

### On successful backup send

It indicates the email that will be sent when the backup is finished with success. The default email is < Default email>, but you can change it using the Open button . If you press the Edit button you can modify the selected email file (except the default email). Also there is the option to choose <No email> if you don't want Backup4all to send an email if a backup was successful.

# On backup with warnings send

It indicates the email that will be sent when the backup is finished with warnings. The default email is < Default email>, but you can change this using the Open button if you press the Edit button you can modify the selected email file (except the default email). Also there is the option to choose <No email> if you don't want Backup4all to send an email if a backup was completed and there were warnings during execution.

#### On backup with errors send

It indicates the email that will be sent when the backup has failed because of an error. The default email is **<Default email>**, but you can change this using the **Open** button of liftyou press the **Edit** button you can edit the selected email file (except the default email). Also there is the option to choose **<No email>** if you don't want Backup4all to send an email if there were errors during the execution of the backup.

#### On successful test send

It indicates the email that will be sent when the test operation is finished with success. The default email is **Default email>**, but you can change it using the **Open** button would button you can modify the selected email file (except the default email). Also there is the option to select **No email>** if you don't want Backup4all to send an email if a test operation was successful.

# On test with errors send

It indicates the email that will be sent when the test operation failed because of an error. The default email is **<Default email>**, but you can change this using the **Open** button of the policy of the selected email file (except the default email). Also there is the option to select **<No email>** if you don't want Backup4all to send an email if there were errors during the test operation.

# On successful cleanup send

It indicates the email that will be sent when the cleanup operation is finished with success. The default email is **<Default email>**, but you can change it using the **Open** button . If you press the

**Edit** button you can modify the selected email file (except the default email). Also there is the option to select **<No email>** if you don't want Backup4all to send an email if the cleanup operation was successful.

#### On cleanup with error send

It indicates the email that will be sent when the cleanup operation failed because of an error. The default email is <Default email>, but you can change this using the Open button . If you press the Edit button you can modify the selected email file (except the default email). Also there is the option to select <No email> if you don't want Backup4all to send an email if there were errors during the cleanup operation.

#### **Customizing emails**

If you want to create a customized email to be sent (on success/warning/error), the email template will have to include special tags that Backup4all will recognize and replace according to the description (note that the format of the tag must be <#tag name>):

- <#BACKUP\_NAME> will insert the name of the executed backup job
- <#TAG\_NAME> will insert the name of the backup tag
- <#SOURCES> will insert the sources of the executed backup
- <#DEST\_DRIVE> will insert the destination drive letter
- <#DEST\_DRIVE\_TYPE> will insert the destination drive type
- <#DEST\_FOLDER> will insert the name of the destination folder
- <#DEST\_CATALOG\_FILE> will insert the name of the catalog file created
- <#BACKUP\_TYPE> will insert the backup type that was performed
- <#SCHED\_NEXT\_EXECUTION> will insert the next scheduled execution
- <#SCHED\_NEXT\_TAG\_EXECUTION> will insert the next scheduled tag execution
- <#BACKUP START TIME> will insert the start time of the backup executed
- <#BACKUP\_END\_TIME> will insert the end time of the backup executed
- <#TEST\_START\_TIME> will insert the start time of test
- <#TEST\_END\_TIME> will insert end time of test
- <#LAST\_BACKUP\_SIZE\_COMPR> will insert the resulted size of the last backup
- <#TOTAL\_BACKUP\_SIZE> will insert the total backup size
- <#REMAINING DISC SPACE> will insert the remaining space on the destination drive
- <#NBR\_FILES\_ADDED> will insert the number of files added to the backup
- <#SIZE\_FILE\_ADDED> will insert the size of the added files
- <#NBR FILE WARNINGS> will insert the number of warnings
- <#NBR\_ERRORS> will insert the number of errors
- <#LAST LOG NAME> will insert the name of the last log file
- <#EXCLUDED\_SOURCES> will insert the list of sources excluded
- <#TESTED\_VERSIONS> will insert the list of tested backup numbers
- <**#TEST\_SUMMARY>** will insert the detailed list of test backup numbers
- <#REMOVED VERSIONS> will insert the list of backups removed after cleanup
- <#CLEANUP\_SUMMARY> will insert the detailed list of backup numbers removed
- <#CLEANUP\_START\_TIME> will insert the start time of cleanup

- <#CLEANUP\_END\_TIME> will insert the end time of cleanup
- <#PROCESSED\_SIZE> will insert the total size of the files removed

For an example of usage, open one of the 5 default emails. The emails are stored in text format in application's directory (i.e. "C:\Program Files (x86)\Softland\Backup4all 9\") with the following filenames: SuccessFullEmail.txt, WarningFullEmail.txt, ErrorFullEmail.txt for backup emails, TestSuccessFullEmail.txt and TestErrorFullEmail.txt for test emails.

Similar same file names exists for the html version of the email template. Depending of the email notification type you use (text or html), the corresponding email templates needs to be used.

The customized email template must be saved on your computer. Then select it to be used in **Backup Properties->Email** page, under "Email messages" section.

If you change the default html email templates, the modifications will be applied to all jobs using the default html email templates.

If you change the text email template, you must load it in **Backup Properties->Email** in order to be used, as the default one is in application not in the text file.

The subject line of the email sent can be customized too by adding the following line at the beginning of the customized file that will be used by Backup4all as an email: <! Subject of the email!>

Here is an example of a customized email that can be sent when a cleanup operation is successful (note that the first line of this will be used as the subject line of the email):

<!Cleanup for <#BACKUP\_NAME> finished successfully at <#CLEANUP\_END\_TIME>!>
Cleanup for backup job <#BACKUP\_NAME> at <#CLEANUP\_START\_TIME> finished successfully.
See log file <#LAST\_LOG\_NAME> for more information.
Removed backups : <#REMOVED\_VERSIONS>
Removed version details:
<#CLEANUP\_SUMMARY>
-----

Total removed file size : <#PROCESSED\_SIZE>

Free space on destination: <#REMAINING DISC SPACE>

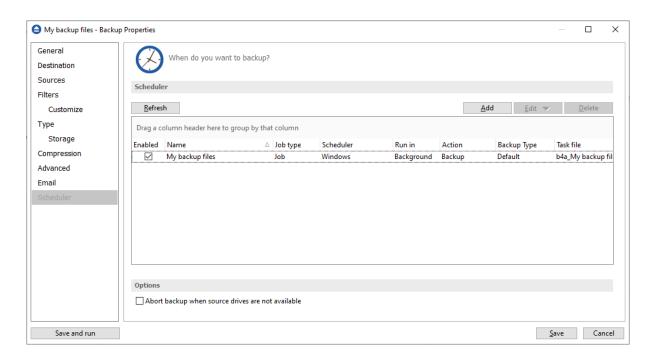
Cleanup started at: <#CLEANUP\_START\_TIME> Cleanup finished at: <#CLEANUP\_END\_TIME>

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

# 7.10 Scheduler

### Scheduler

**Scheduler** lists all the available information about the scheduled tasks and allows you to Add, Edit, Delete and Schedule new tasks. This only applies to the current backup job.



Right-clicking an existing scheduled task (or using the top buttons) will display the following options:

- Add opens the Scheduler Properties window and allows you to add a new scheduled task
- Edit
  - **Properties** opens the Scheduler Properties window where you can edit selected the scheduled task
  - User and password opens a window where you can set the username and the password.
- Delete removes the selected scheduled task
- Refresh refreshes the scheduled tasks list

There are several columns in the **Schedulers** window that provide information for each scheduled task:

- **Enabled** if the checkbox is marked then the scheduled task will run, if is unchecked it will not be executed
- Job Type shows the job type
- Scheduler shows the scheduler type: Windows or Shutdown.
- Run in shows if the scheduled task will run using the main interface or in background
- Action shows the type of action associated with the scheduled task (default, full, differential, incremental, cleanup, test)
- Backup Type shows the backup type set in scheduler
- Task file shows the name of the task file
- Status displays the status of the scheduled task
- Next Run Time calculates the next date and time when the scheduled task will run.
- Last Run Time shows the last date and time when the scheduled task ran.
- Schedule shows the type of schedule selected for the task
- User shows the user name for which the job is scheduled to run
- Last run result shows the status of the last scheduled executed action for that job

The scheduled tasks in the list can be sorted by clicking on the column headers. The <u>right-click menu</u> on the column header provides a handy way to show/hide columns (except the Enabled which are grayed out).

You can also drag a column header on the above grey zone, if you want to group the scheduled tasks by that column.

### **Options**

### Abort backup when source drives are not available

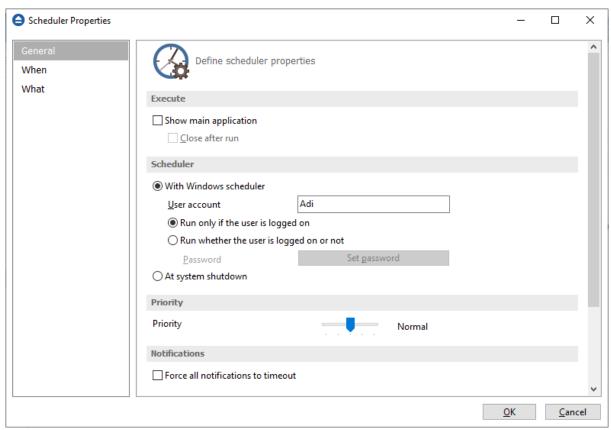
If this option is checked the backup will be aborted when using sources from unavailable drives

Backup4all uses by default the Windows Task Scheduler in order to run the scheduled tasks so you need to make sure that the **Task Scheduler** service is enabled on your computer. Use the **Windows Help** in order to find out more information about scheduling a task using the **Task Scheduler**.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

#### 7.10.1 **General**

This is the fist page of the Scheduler Properties window which appears when you click on the Add or Edit button in the Scheduler window of Backup Properties or in the global Scheduler page of the application. This allows you to add or edit a scheduled task for the current backup job.



#### **Execute**

#### Show main application

Use this option if you want the main application window to be shown when the scheduled task is executed. By default, this option is unchecked and the scheduled tasks will run in background.

#### Close after run

If this option is checked, Backup4all will be closed after the task is executed. This option applies only if the application was started by the current scheduled task.

#### Scheduler

We use only the Windows scheduler (no more built-in scheduler), which can be set up with or without a password, depending if you want the task to run when no user is logged on or only when there is an user logged on.

#### With Windows scheduler

- Run only if the user is logged on the task will run under the specified user account only if there is an user logged on
- Run whether the user is logged on or not the task will run even if there is no user logged on
   Password press this button to set the Windows login password for the above specified user
   account

At system shutdown - If this is selected, the task will be executed when the shutdown command is started. Backup4all intercepts the shutdown message and there is no way to know if a restart or a shutdown was requested. This is why it will always shutdown your computer after the task is

executed.

# **Priority**

Indicates the task priority. Move the cursor to right or left in order to increase or decrease the priority.

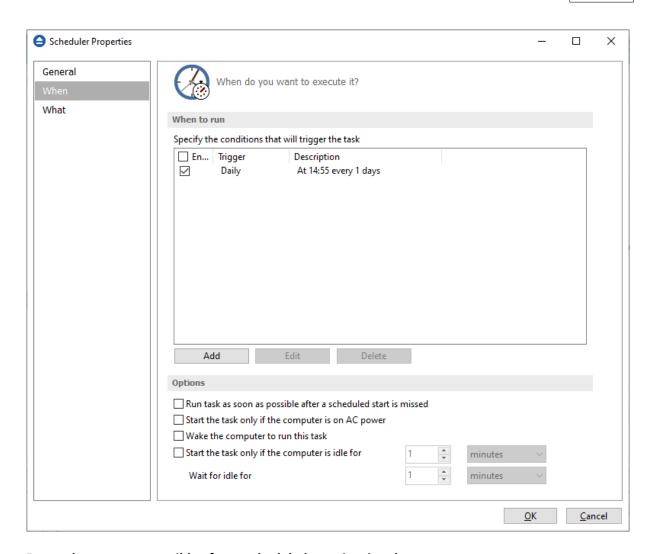
### **Notifications**

**Force all notifications to timeout** - use this option to force all notifications to timeout. This option is useful to continue the overnight backups when there is a message waiting for user input. That message will be closed and the backup will continue.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

# 7.10.2 When

On this page you can set when do you want to execute the scheduled task.



# Run task as soon as possible after a scheduled start is missed

Use this option to run missed tasks as soon as possible.

# Start the task only if the computer is on AC power

If this option is selected, the backup will be executed only if the computer is on AC power.

# Wake the computer to run this task

Use this option to wake the computer from sleep mode at the scheduled time.

# Start the task only if the computer is idle for

Use this option to indicate how long to wait when the computer is idle before the scheduled task starts.

# When to run

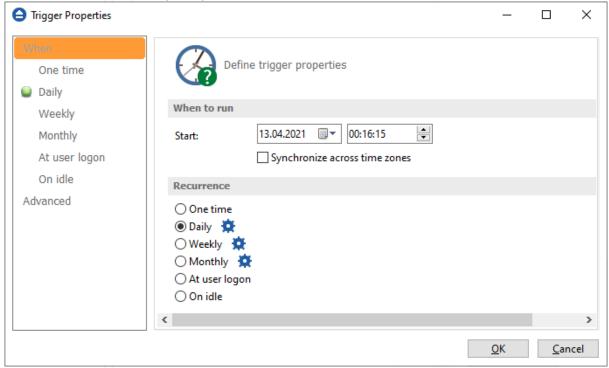
In this section you can specify the conditions that will trigger the task. Use the **Add**, **Edit** and **Delete** buttons to manage the triggers for this task.

Pressing Add or Edit button will open the Trigger Properties window.

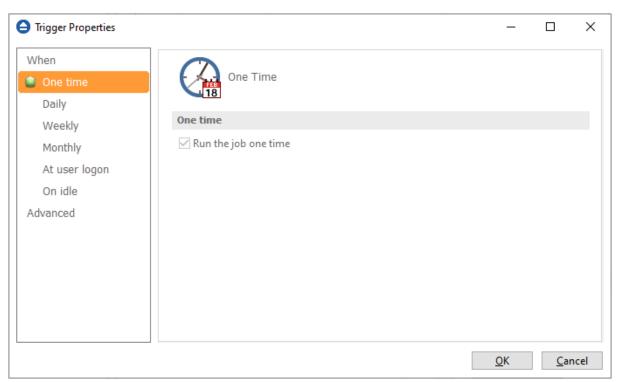
**When** -here you can select when to run the task: one time, daily, weekly, monthly, at user logon or on idle.

The Synchronize across time zones option allows you to run the scheduled backups at the same hour if you change the time zone.

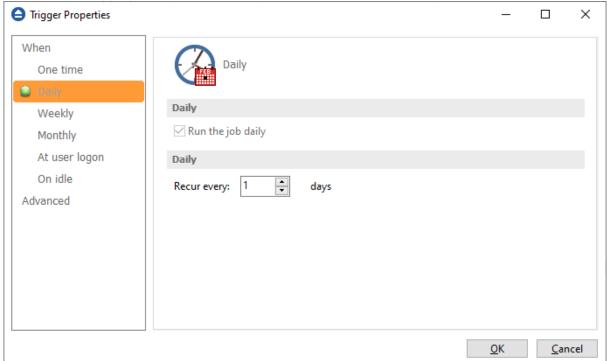
Select the recurrence option you want to use.



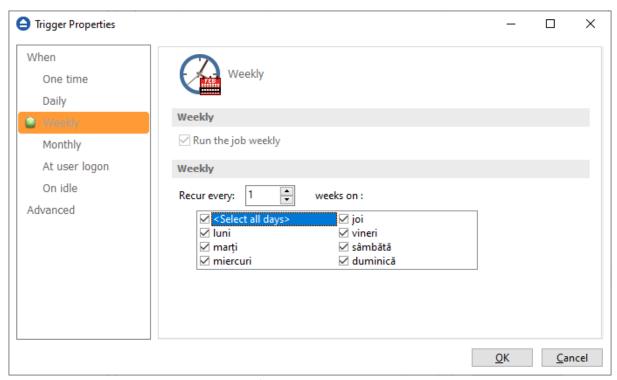
• One time - select this option if you want the scheduler to be executed only one time



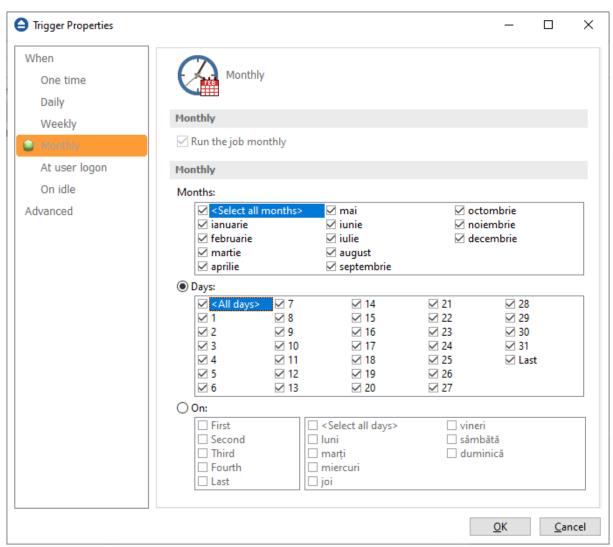
• Daily - select this option if you want the scheduler to be executed daily.



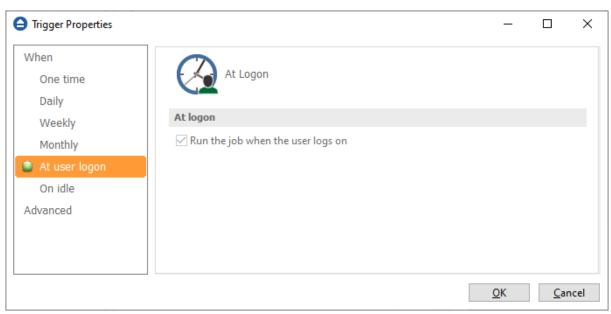
• **Weekly** - select this option if you want the scheduler to be executed weekly on the days you select.



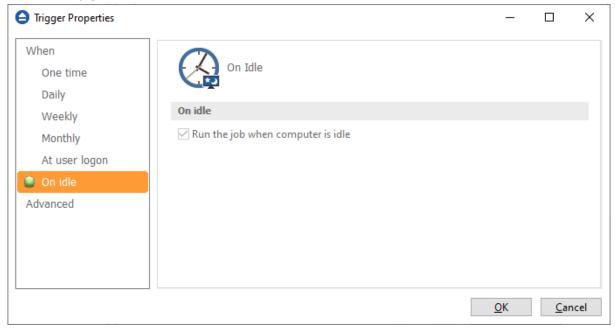
• **Monthly** - select this option if you want the scheduler to be executed monthly on the months and days you select.



• At user logon - select this option if you want the scheduler to be executed every time at user logon.

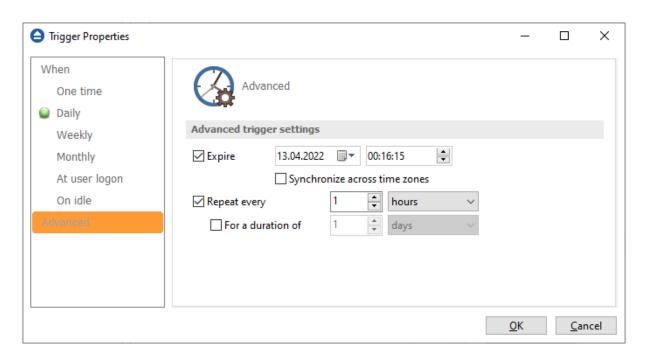


• **On idle** - select this option if you want the scheduler to be executed when the computer is idle.



# **Advanced**

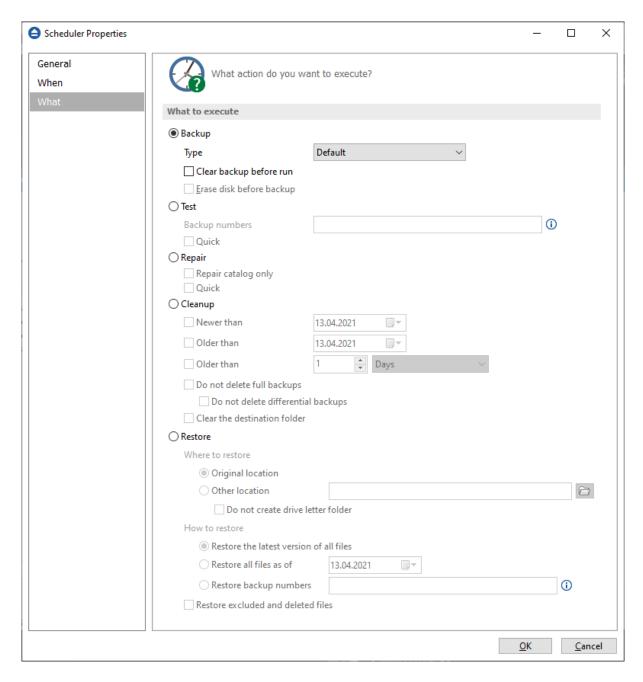
On this page, you can set the expiration date and time or the repeat frequency.



Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

# 7.10.3 What

On this page you can set what action to be executed.



# What to execute

# Backup

# **Type**

- Default executes the default backup type defined in the backup job's properties
- **Smart** executes a smart backup, no matter what the backup type defined in the backup job is
- Full executes a full backup, no matter what the backup type defined in the backup job is
- **Differential** executes a differential backup, no matter what the backup type defined in the backup job is

• **Incremental** - executes an incremental backup, no matter what the backup type defined in the backup job is

# Clear backup before run

If this is checked, Backup4all will first delete the ".bkc" file and all zip files associated with the current backup job and after that execute the scheduled backup.

# Erase disk before backup

This option is available only if the backup destination is a CD/DVD/Blu-ray disk. When selected, the CD/DVD/Blu-ray will be erased before the backup execution.

- **Test** you can schedule a test operation instead of a backup. When Test is selected, the **Backup Numbers** box is displayed 1,2,5,#,4

  . You can type in there the backup numbers you want to test. The order you type them in is the order they will be tested in. Use the \* character to test all backup numbers, or the # character to test only the last backup.
- **Repair** you can schedule a repair action to be executed. The missing or corrupted files from destination will be backed up again.
  - Repair catalog only if this option is checked, only the backup catalog will be repaired, the
    missing or corrupted files in destination will be removed from the backup catalog, so they
    will be backed up again next time.
- **Cleanup** at the scheduled date it deletes the selected backup numbers. When **Cleanup** is selected, other options become available to filter the backup numbers that will be deleted:
  - **Newer than** if checked backup numbers that are newer than the selected date will be deleted when the scheduled **Cleanup** operation runs
  - Older than if checked backup numbers that are older than the selected date will be deleted when the scheduled Cleanup operation runs
  - Older than (fixed date) backup numbers that are Older than a certain fixed date will be deleted when the scheduled Cleanup operation runs
  - **Do not delete full backups** if this is checked, the full backups will be kept even if they fall into the range of files filtered for deletion
  - **Do not delete differential backups** if this is checked, the differential backups will be kept even if they fall into the range of files filtered for deletion. Note that this option is available only when **Do not delete full backups** is checked, because differential backups depend on full backups.
  - Clear the destination folder Deletes files and folders that should not be in the destination folder. Only the files mentioned in backup catalog are kept.
- **Restore** select this option if you want to schedule a restore action.
  - Original location use this option to restore files in the original location
  - Other location use this option to restore files in another location

    Do not create drive letter folder if this option is checked, when restoring to another location, the drive letter folder won't be created.
  - Restore the latest version use this option to restore the latest version of all files
  - Restore all files as of use this option to restore the files as they were on a specified date
  - Restore backup numbers use this option to restore one or more backup numbers

Restore excluded and deleted files - if this option is checked, excluded and deleted files will be

also restored.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

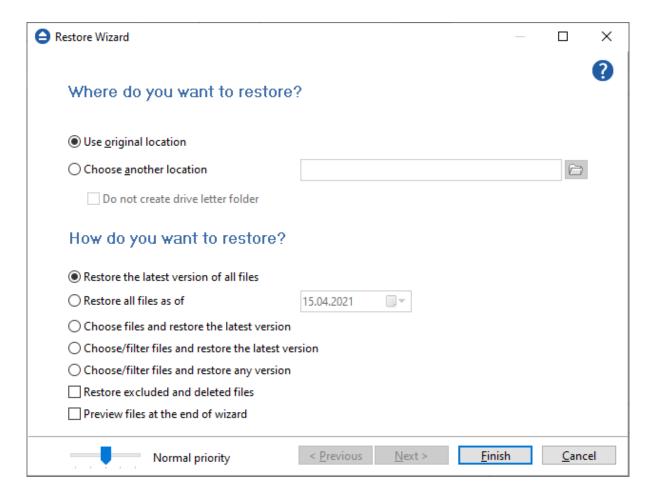
# **Restore Wizard**

# Part Market Control of the Control o

# 8 Restore Wizard

# 8.1 Where and how to restore

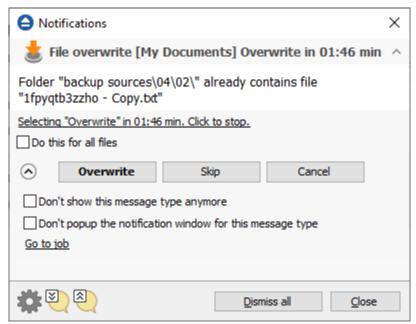
Using the **Restore Wizard** you can restore from a backup job. In the first step you can choose the destination, the priority of the execution and customize the restore operation if you wish.



# Where do you want to restore?

# Use original location

Copies the files from the zip backup into the original location. If a file with the same name already exists, a dialog will be shown prompting for an action before the restore can continue.



# **Choose another location**

Copies files from the zip backup to a different folder. If selected, you can choose a different folder to restore files from the backup.

# Do not create drive letter folder

If checked, Backup4all will restore the files in the designated location using the original directory structure. If you select this option and you have files from multiple drives, some files might get overwritten. For example, if you backed up your **Users** folder from your **C** drive, when you restore it to a different location having the **Do not create drive letter folder** unchecked, Backup4all will first create a folder named **C** and in it place the **Users** folder. If you would have checked the **Do not create drive letter folder** option, the folder named **C** wouldn't have been created.

# How do you want to restore?

# Restore the latest version of all files

Backup4all will restore the latest version for all the files in the backup.

# Restore all files as of

Choose the date to which you want to restore the files. The restored files will be exactly as they were on the selected date.

**Note**: If you used the **Limit number of file versions** option, restoring the files as of a specified date could not restore all your files if some of them were deleted by the file version limitation.

# Choose files and restore the latest version

Backup4all will restore the latest version for all the files in the backup. You will be able to filter the files using the **Preview** page.

# Choose/filter files and restore the latest version

Backup4all will restore the latest version of the files. Files that are excluded from backup are not restored. Check the status of the files in the **Explore** view of the main screen.

# Choose/filter files and restore any version

Lets you specify which version of the files will be restored. For example, you might restore all files in their original state from the first backup number.

# Restore excluded and deleted files

If this option is checked, the latest version of all files will be restored, even if these files were excluded from the backup.

# Preview files at the end of wizard

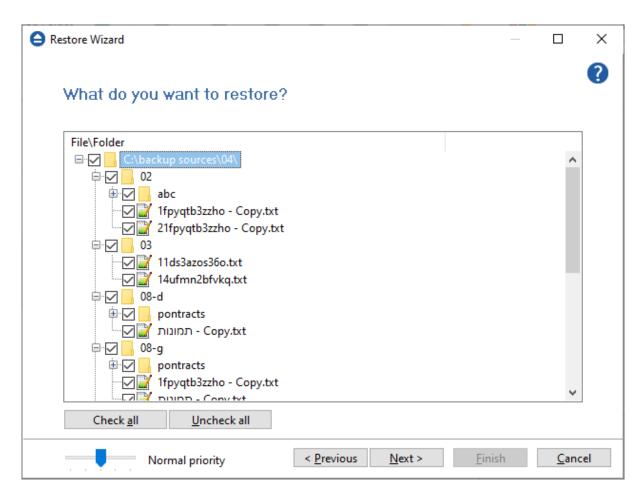
If checked, a preview page with the files to be restored will be shown at the end of wizard.

Using the slider from the bottom of the Restore Wizard window, you can set the restore execution priority compared to the rest of the running processes on your system. For example, setting the priority to **Highest priority**, will determine the system to allocate most of its resources for the restore execution.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

# 8.2 What do you want to restore

This is the second step of the Restore Wizard. It appears only for Choose files and restore from the latest version, Choose/filter files and restore the latest version and Choose/filter files and restore from any version options.

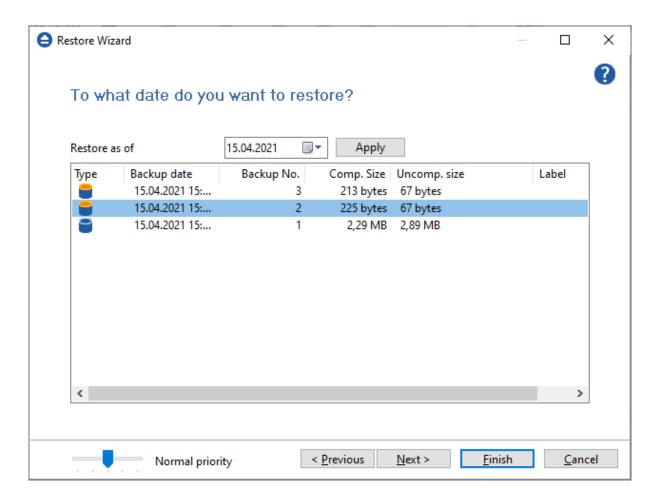


You can uncheck the files you don't want to restore. By default, all files are checked.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

# 8.3 To what date do you want to restore

This is the third step of the **Restore Wizard** if the **Choose/filter files and restore any version** option was chosen.



# Restore as of

This option allows you to restore your files and folders to a specified date. Just select the data, press **Apply** and then press **Finish**.

The purpose of this step is to let you select versions to restore. Use left mouse clicks together with SHIFT and/or CTRL keys to select several backup numbers to restore. The most recent version of a file in the selected backup number will be restored. If you select all backup numbers, then a full restore is performed just as the **Choose/filter files and restore the latest version** restore option.

**Note**: If you used the **Limit number of file versions** option, restoring the files as of a specified date could not restore all your files if some of them were deleted by the file version limitation.

If you use the Mirror backup type, the **Restore as of** feature is not available. The Mirror backup type does not keep track of file versions. Only the last version is available for restore.

Information provided for each version:

- Type Type of the Backup. Each of the backup types is represented by a descriptive icon:
   Full,
   Incremental,
   Differential,
   Mirror
- Backup Date Date and time when the version was added to the backup
- Backup No. Number of the backup increment

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- File No. Number of files in the backup
- Folder No. Number of folders in the backup
- Excluded File No. Number of excluded files in the backup
- Excluded Folder No. Number of excluded folders in the backup
- Comp. Size Size of the file version (compressed)
- Uncomp. Size Size of the file version (uncompressed)
- Label Label of the backup number. This column is hidden by default

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

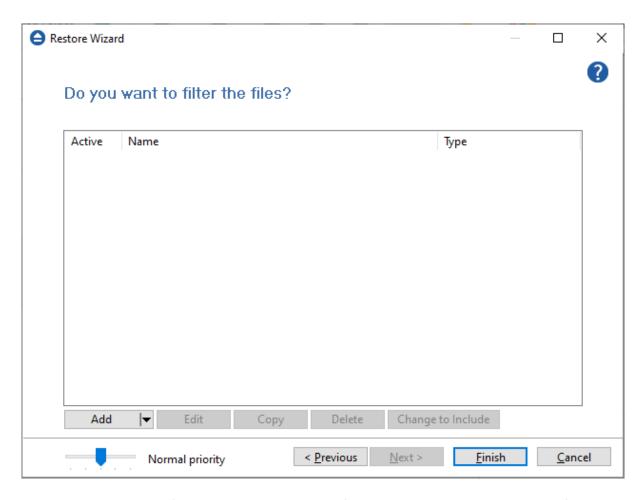
# 8.4 Do you want to filter the files

This is the third step of the **Restore Wizard** for **Choose/filter files and restore the latest version** restore type. For **Choose/filter files and restore any version** restore type, this is the fourth step. You can filter the files to be restored.

Its behavior is the same as the **Filters** page of the **New Backup Wizard** or the **Backup Properties** window, except that the process is restore and not backup.

The **Filters** page defines files filters to be applied to files that are going to be restored. Only files and folders that match the filters will be restored.

You can add include or exclude filters. By default all files are included in the list to be restored.



The system selects only files that match the include filter and do not match the exclude filter. This means the exclude filter is more powerful: if a file satisfies both include and exclude filters, it will not be processed by the system.

Include and exclude filters are composed from filter restrictions:

- two or more filter restrictions in the include filter means that a <u>file must satisfy at least one</u> restriction to be restored.
- two or more filter restrictions in the exclude filter means that a <u>file must satisfy any restriction</u> to be excluded.

In the **Type** column you can see if the filter is for include or exclude. To change the filter type, press the "Change to Include" or "Change to Exclude" button.

You can manage filter restrictions using the buttons:

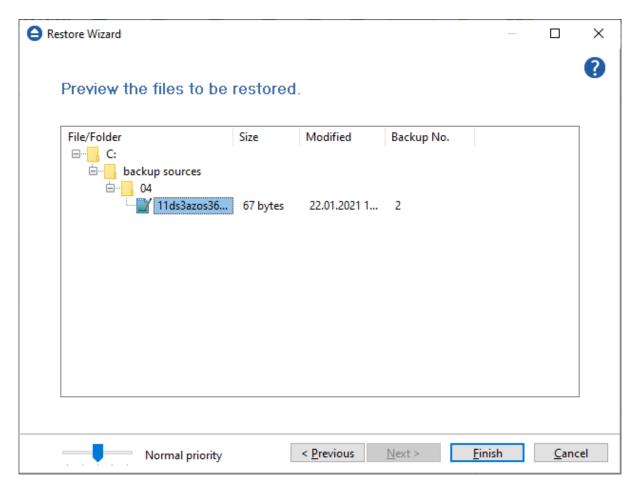
- Add include this will open a new window from where you can add a new restriction to the list of include filters.
- Add exclude this will open a new window from where you can add a new restriction to the list of exclude filters.
- **Edit** will open the same window as **Add**, with the selected filter's properties. You will be able to modify the selected restriction.
- **Copy** will create a copy of the selected filter.
- Delete will delete the selected filter from the list.

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Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

# 8.5 Preview the files to be restored

This page is the final step of the **Restore Wizard**. It appears only if the **Preview files at the end of wizard** option is checked. The purpose of this step is to show a preview of the files that will be restored. If any other customization is required, user must go back and reselect the files to be restored.



For the **Choose/filter files and restore any version** restore type, files and folders shown in the tree are calculated based on selected backup versions. Files that have not been backed up in the selected backup versions or were filtered will not be shown in the tree. Selecting all backup versions in the **Choose/filter files and restore any version** restore type is the same as using the **Choose/filter files and restore the latest version** type.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check

feature matrix topic.

# File Filtering

# Part

# 9 File Filtering

# 9.1 Overview

File filtering in Backup4all provides an intuitive way to define what files and folders to back up or restore.

# **Select Folders and Files for filtering**

The files can be filtered when added to backup. On the "What do you want to backup" page, from the Backup Wizard or **Backup Properties->Sources** page each file and folder is shown in the tree with a checkbox in front of it. If you uncheck it, the file or folder will be excluded from the backup or restore process.

After applying filters, each file and folder is shown in the tree with a checkbox in front of it. If you uncheck it, the file or folder will be excluded from the backup or restore process.

# **Filter**

The role of the filter is to restrict the files from the sources or destination that will participate in the backup or restore process. The filter actually consists of two filters: the include filter and the exclude filter.

**Include** filter shows which files will be included in the backup or restore process. If the filter type is "Include", it means the files which match the filter will be included in backup.

**Exclude** filter shows the files that will be excluded from the backup or restore. If the filter type is "Exclude", it means the files which match the filter will be excluded from backup.

You can change the filter type from Include to Exclude or from Exclude to Include if you press the "Change to Include"/"Change to Exclude" button. If no filters are defined, then all the files and folders from sources will be backed up or restored.

# Customize

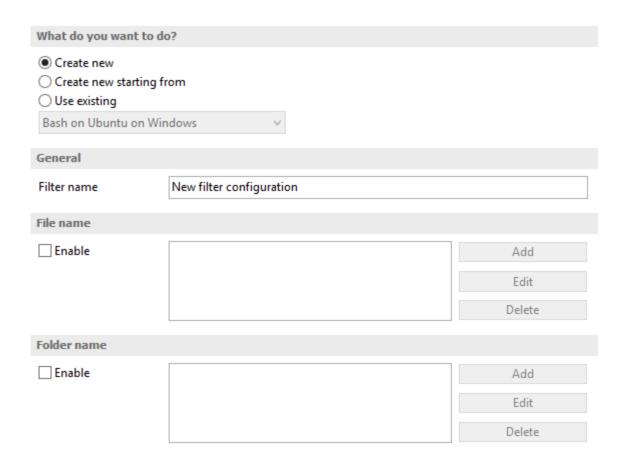
There are special situations when the main filter is not enough to define the files to be backed up or restored. In this case, you can refine the filters adding individual filters for folders. The refined filter applies to all the files and subfolders of that folder. All files and folders for which a refined filter is applied are marked with red.

To remove a refined filter, select the folder, select the filter and press the **Delete** button.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

# 9.2 File Filter

The **Edit file filter item** window is shown every time a file filter restriction is added or modified. It can be opened by pressing the **Add** button from the **Filters** page (New Backup Wizard, Backup Properties, Restore Wizard window or Files->Options) or the **Edit** button (if filters are already defined).



# What do you want to do?

User can **Create new** filter, **Create new starting from existing** filter or **Use existing** filter. The existing filters are listed in the drop down list and they can be added, edit or deleted from **File->Options->Filters** 

# General

In the **Filter name** field you can type the name of the created filter. By default, the "New filter configuration" name is assigned. If you use an existing filter, the name of that filter is used.

# File name

Enabling this will allow defining filters based on file name pattern.

Press **Add** and select an existing file extension from the **Filter** combo (\*.doc, \*.pdf, \*.zip etc.). If the extension does not exist in the combo, just type it in and press OK. You can use the **Edit** or **Delete** buttons to modify/remove the file name filters defined.

# File name patterns can include:

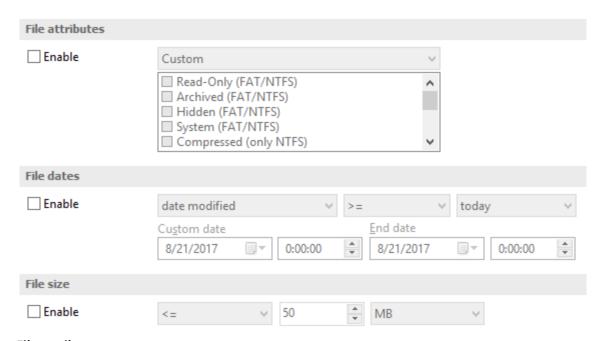
- \* it matches one or more letters. For example a\*.doc matches all files that start with a and have .doc extension
- ? it matches only one letter. For example a\*.do? matches all files that start with a and have any extension composed of three letters, the first two being do

# Folder name

Enabling this will allow defining filters based on folder name pattern.

Enter the directory name that you want to filter in the following format: \*\directory\_name\\* (leading \*\ and ending \\* are required). Backup4all will apply the filter to all the directories that are called directory\_name. If you want to apply the filter to directories containing a specific word, you must enter it in the following format \*\\*keyword\*\\*. Now Backup4all will apply the filter to all the directories that have the word keyword in their names. You can use the Edit or Delete buttons to modify/remove the folder name filters defined.

You can also use environment variables when creating filters: %temp%, %SystemRoot% etc.



# File attributes

Enabling this section allows the user to specify file filters depending on the file attributes. There is a list of quick sets to choose for predefined filter criteria:

- Custom this is the default option and allows you to check whatever attributes you want
- None if this is selected all the file attributes check boxes are unchecked
- FAT attributes if this is selected, a set of File Allocation Table attributes will be used for file filtering.
- NTFS attributes if this is selected, a set of NTFS (New Technology File System) attributes will be used for filtering. Note that these attributes are available only on Windows XP and above.

File attributes available for file filters:

- Read-Only if checked files with read-only attribute will be selected
- Archived if checked files with archived attribute will be selected
- Hidden if checked files with hidden attribute will be selected
- System if checked files with system attribute will be selected
- Compressed (only NTFS) if checked files with compressed attribute will be selected
- Temporary (only NTFS) if checked files with temporary attribute will be selected
- Encrypted (only NTFS) if checked files with encrypted attribute will be selected
- Not indexed (only NTFS) if checked files with "not indexed" attribute will be selected
- Offline (only NTFS) if checked files with offline attribute will be selected
- Reparse point (only NTFS) if checked files with reparse point attribute will be selected
- Sparse file (only NTFS) if checked files with sparse file attribute will be selected

For example, if you want to include files with **read-only** and **archived** attributes set, you have to check both attributes checkboxes in a single restriction. If you want to include files with **read-only** or **archived** attributes set, you have to make two separate restrictions: one for **read-only** and another for **archived**.

# **File dates**

This section allows the user to build restrictions based on file dates and times. To enable options in this section, check the **Filter by date** option.

Filters in this section can be applied by selecting one of the available date filters:

- date accessed
- date and time accessed
- date modified
- date and time modified
- date created
- date and time created

You can compare these dates and times with a **fixed date** or a relative date: **today**, **yesterday**, **one week ago** or **one month ago**.

Comparison operators available:

- <> date (and time) not equal to fixed or relative date
- <= date (and time) less than or equal to fixed or relative date
- > = date (and time) greater than or equal to fixed or relative date
- < date (and time) less than fixed or relative date
- > date (and time) greater than fixed or relative date

• in interval - date (and time) in a particular time interval between the Start date and End date

# File size

This section provides the possibility to build restrictions based on the file size. To enable the options in this section, check the **Filter by size** option. You can enter a file size in the **Size** field and select a measurement **Unit**. The filter will compare the file size on disk with the size you enter using the comparison filters you selected:

- <> file size on disk not equal to the value in the **Size** field
- <= file size on disk less than or equal to the value in the Size field
- >= file size on disk greater than or equal to the value in the Size field
- < file size on disk less than the value in the Size field</li>
- > file size on disk greater than the value in the Size field

# Note:

Filters on files and filters on folders must be created individually. If you use a file and a folder filter condition in the same filter, files will be filtered only if both filter conditions were met.

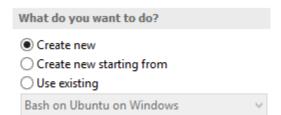
# **Examples**

- If you use a single filter for .jpg files and Temp folder, only the .jpg files from Temp folder will be filtered. If you use separate filters for files and folders, all .jpg files and whole Temp folder will be filtered.
- Suppose you want to backup (or restore) all .pdf files accessed in the last month and all .doc files modified in the last week, but you don't want to backup (or restore) system or hidden files.

Here are the steps to define this filter starting from the default filter:

- 1) Add a new restriction in the include filter: enable **File name**, add \*.pdf file pattern and set date accessed to be greater than or equal to fixed date one month ago; click **OK**
- 2) Add a new restriction: add \*.doc file pattern and set date and time modified to be greater than or equal to fixed date one week ago; click OK
- 3) Add a new restriction: enable File attributes and the System checkbox, then click OK
- 4) Add a new restriction: enable File attributes and the Hidden checkbox, then click OK
- 5) For the last two restrictions, check the **Use as exclude filter** boxes.

You may create your own filters, edit predefined filters, or simply using predefined filters (as they are set in **File->Options->Filters**). With the Use existing option, the filter that you select is considered to be locked to the predefined filter.

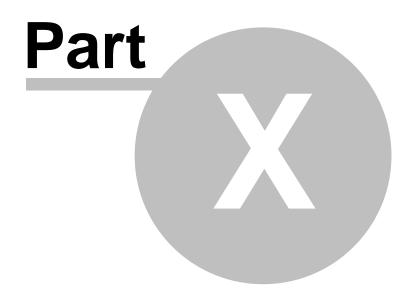


By locking a filter in Backup Properties to a predefined filter (File->Options->Filters), all changes of

the predefined filter will propagate to the job filter. This is useful when you want to use the same predefined filter in several backup jobs. All locked job filters will be updated when the predefined filter is changed in Options->Filters.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

# **Command Line**



# 10 Command Line

# 10.1 Backup

Backup4all uses for each action a small application that runs independently from the main application. They can be used to create batch files.

The command line parameters for backup action are described bellow.

# **Backup jobs**

# **Syntax**

**bBackup** [{/f|/d|/i|/r}] *job\_name* [/e][/c] [-Priority{1|2|3|4}]

# Formatting legend

Italic - Information that must be supplied by the user

**Bold** - Elements that the user must type exactly as shown

- / Switches are preceded by slash
- [] Elements between square brackets are optional
- | Vertical line separates possible choices
- {} Items between braces are a set of choices from which the user must choose only one

Command line backup can have as parameters an ".ini" file (with its full path), a ".bkc" file (with its full path) or the name of the backup job. The ".ini" or ".bkc" file must exist in the specified path, the backup job must be defined in Backup4all or otherwise the backup will not run.

Switches that apply to this parameter (case insensitive, preceded by "/" or "-"):

- /f force the execution of a full backup
- /d force the execution of a differential backup
- /i force the execution of an incremental backup
- /r execute the backup with its defined type in Backup Properties (this is the default behavior when the backup name is specified without switches)
- /e erase the disc(Floppy/CD/DVD/Blu-ray) before backup
- /c deletes the .bkc file and all zip files associated with the named backup job

If the backup job to be executed has the backup type set to Mirror, then a mirror backup will be performed and the "/f", "/d", "/i" switches will be ignored even if they are set.

For the priority level you can select a value between 1-4, as 1 is the lowest priority and 4 is the highest priority.

# **Examples**

To execute a backup for **My Pictures** job, with the default backup type, use:

bBackup /r "My Pictures" -Priority 2

To force a full backup on the backup job associated with the **IE Favorites.bkc** located in the "E: \Backup Destination" folder, use:

bBackup /f "E:\Backup Destination\IE Favorites..bkc" -Priority 2

To force an incremental backup on the **My Documents** backup job, use: bBackup /i "My Documents" -Priority 2

# Tags

# **Syntax**

**bTagBackup** *tag\_name* [-Priority{1|2|3|4}]

You can also have as parameter an existing tag. This tag must be defined in Backup4all, otherwise the backup will not run.

Switch to apply to this parameter (case insensitive, preceded by "/" or "-"):

For the priority level you can select a value between 1-4, as 1 is the lowest priority and 4 is the highest priority.

# **Examples**

To execute all backup jobs from the **Samples** tag, use:

**bTagBackup** Samples -Priority 2

Backup4all returns exit codes after each task execution (backup, independent test or cleanup). As a general case, if the backup was successful, the exit code is 0, otherwise is different. Here are the possible exit codes:

- 0 : action was successful
- 1 : action has not started, parameter errors, syntax errors, other errors
- 2 : action finished with errors
- 3 : action was finished with warnings
- 4 : independent test was finished with errors
- 5 : independent test was finished with warnings

Backup job definitions (".ini" files) are saved separately for each Windows user. These files can be found in the "AppData\Softland\Backup4all 9\IniFiles" folder of your user profile (if it's not changed in the File->Options->File locations window). Backup catalogs (".bkc" files) are saved locally and in the backup destination together with the backup files. When a backup job is executed for the first time, a .bkc file is created. There is only one .bkc file for each backup job.

The command line application uses the same engine, same configuration files and the same log files as the main application. It always performs an unattended backup. You can use Backup4all's interface to define backup jobs and backup tags which can be used later as parameters for the command line application. You can create a shortcut to a backup job or to a backup tag so you won't have to use complicated paths. To create a shortcut, use the **Create Shortcut** menu item from the

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### File menu.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

# 10.2 Test

Backup4all uses for each action a small application that runs independently from the main application. They can be used to create batch files.

The command line parameters for test action are described bellow.

# **Backup jobs**

# **Syntax**

bTest [/t] job\_name [-Priority{1|2|3|4}]

# Formatting legend

*Italic* - Information that must be supplied by the user

**Bold** - Elements that the user must type exactly as shown

- / Switches are preceded by slash
- [] Elements between square brackets are optional
- | Vertical line separates possible choices
- {} Items between braces are a set of choices from which the user must choose only one
- /t tests the named backup job. Supports also an additional parameter [/TN 1,2,5..20|\*|#] if no TN is set then it will test all backup jobs same as using \*; if # is used it will test only the last backup job (# can be used in the same time with other numbers too).

For the priority level you can select a value between 1-4, as 1 is the lowest priority and 4 is the highest priority.

# **Examples:**

To execute a test for all backup numbers of the **My Pictures** backup job bTest /t "My Pictures" /tn \* -Priority 2

To execute a test for first two and last backup number of the My Pictures backup job bTest /t "My Pictures" /tn 1,2,# -Priority 2

# **Tags**

# **Syntax**

**bTagTest** *tag\_name* [/TN 1,2,5...20|\*|#] [-Priority{1|2|3|4}]

You can also have as parameter an existing tag. This tag must be defined in Backup4all, otherwise the backup will not run.

Switch to apply to this parameter (case insensitive, preceded by "/" or "-"):

• /TN 1,2,5...20|\* | # - if no TN is set then it will test all backup jobs same as using \*; if # is used it will test only the last backup job (# can be used in the same time with other numbers too).

For the priority level you can select a value between 1-4, as 1 is the lowest priority and 4 is the highest priority.

# **Examples:**

To execute a test for the first backup of all jobs in Samples tag, use:

**bTagTest** Samples /TN 1 -Priority 2

Backup4all returns exit codes after each task execution (backup, independent test, repair, restore or cleanup).

As a general case, if the action was successful, the exit code is 0, otherwise is different.

Here are the possible exit codes:

- 0 : action was successful
- 1 : action has not started, parameter errors, syntax errors, other errors
- 2 : action finished with errors
- 3 : action was finished with warnings
- 4 : independent test was finished with errors
- 5 : independent test was finished with warnings

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

# 10.3 Repair

Backup4all uses for each action a small application that runs independently from the main application. They can be used to create batch files.

The command line parameters for repair action are described bellow. The repair action is composed by a test action followed (or not - it depends if you want to repair only the catalog) by a backup action.

# **Backup jobs**

# **Syntax**

**bTest** [[/T] *job\_name* /RP /RPWB] [-Priority[{1|2|3|4}]

# Formatting legend

*Italic* - Information that must be supplied by the user

**Bold** - Elements that the user must type exactly as shown

/ - Switches are preceded by slash

- [] Elements between square brackets are optional
- | Vertical line separates possible choices
- {} Items between braces are a set of choices from which the user must choose only one

- /t tests the named backup job to find the problems in backup.
- /RP repairs the backup catalog only. All files and folders in backup execution will be tested.
   Those not found in destination will be also removed from the backup catalog so they will be backed up on the next backup execution.
- /RPWB repairs the backup in destination. All files and folders added in the last backup execution will be tested. Those not found in destination will be backed up again in order to reflect the backup catalog.

If only the catalog needs to be repaired, use only the /RP switch.

For the priority level you can select a value between 1-4, as 1 is the lowest priority and 4 is the highest priority.

# **Examples:**

To execute a repair for **My Pictures** backup job **bTest** /t "My Pictures" /RP /RPWB -Priority 2

To execute only a catalog repair for My Pictures backup job bTest /t "My Pictures" /RP -Priority 2

# Tags

# Syntax

**bTagTest** tag name [/RP /RPWB] [-Priority{1|2|3|4}]

- /RP execute the repair for the backup catalogs only. All files and folders added in the last backup execution will be tested. Those not found in destination will be also removed from the backup catalog so they will be backed up on the next backup execution.
- /RPWB execute the repair for the backups in destination. All files and folders added in the last backup execution will be tested. Those not found in destination will be backed up again in order to reflect the backup catalog.

For the priority level you can select a value between 1-4, as 1 is the lowest priority and 4 is the highest priority.

# **Examples:**

To execute a repair for **Samples** tag

bTagTest "Samples" /RP /RPWB -Priority 2

To execute a repair for **Projects** tag, only the backup catalogs:

**bTagTest** "Projects" /RP -Priority 2

Backup4all returns exit codes after each task execution (backup, independent test, repair, restore or cleanup).

As a general case, if the action was successful, the exit code is 0, otherwise is different.

Here are the possible exit codes:

- 0 : action was successful
- 1 : action has not started, parameter errors, syntax errors, other errors
- 2 : action finished with errors
- 3 : action was finished with warnings
- 4 : independent test was finished with errors
- 5 : independent test was finished with warnings

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

# 10.4 Restore

Backup4all uses for each action a small application that runs independently from the main application. They can be used to create batch files.

The command line parameters for restore action are described bellow.

# **Backup jobs**

# **Syntax**

**bRestore** [/RE] job\_name [/DEST path] [/NDL] [/DATE] [/RNC] [/RDE] [-Priority[{1|2|3|4}]

# Formatting legend

Italic - Information that must be supplied by the user

**Bold** - Elements that the user must type exactly as shown

- / Switches are preceded by slash
- [] Elements between square brackets are optional
- | Vertical line separates possible choices
- {} Items between braces are a set of choices from which the user must choose only one
- /RE execute the restore for the named backup job
- /DEST execute the restore into the specified destination. You also need to enter the path for
  restore.
- /NDL execute the restore without creating the drive letter folder
- /DATE execute the restore of all files as of a specified date
- /RNC execute the restore of the specified backup numbers
- /RDE execute the restore including excluded and deleted files

# **Examples:**

To execute a restore for My Pictures backup job

**bRestore** / RE "My Pictures" - Priority 2

To execute a restore for **My Pictures** backup job to another destination as of a specified date **bRestore** /**RE** "My Pictures" /**DEST** "C:\Restore" /**DATE** 12.30.2011 -Priority 2

# **Tags**

# **Syntax**

**bTagRestore** [/RE] tag\_name [/DEST path] [/NDL] [-Priority[{1|2|3|4}] }]

- /RE execute the restore for the named backup tag
- /DEST execute the restore into the specified destination. You also need to enter the path for restore.
- /NDL execute the restore without creating the drive letter folder

For the priority level you can select a value between 1-4, as 1 is the lowest priority and 4 is the highest priority.

# **Examples:**

To execute a restore for **Samples** tag in original location:

bTagRestore /RE "Samples" - Priority 2

To execute a restore for **Documents** backup tag to another destination without creating drive letter: **bRestore** /RE "Documents" /NDL /DEST "C:\Restore" -Priority 2

Backup4all returns exit codes after each task execution (backup, independent test, repair, restore or cleanup).

As a general case, if the action was successful, the exit code is 0, otherwise is different.

Here are the possible exit codes:

- 0 : action was successful
- 1 : action has not started, parameter errors, syntax errors, other errors
- 2 : action finished with errors
- 3 : action was finished with warnings
- 4 : independent test was finished with errors
- 5 : independent test was finished with warnings

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

# 10.5 Cleanup

Backup4all uses for each action a small application that runs independently from the main application. They can be used to create batch files.

The command line parameters for cleanup action are described bellow.

# **Backup** jobs

# **Syntax**

**bCleanup** [/X] job\_name [-Priority[{1|2|3|4}]

# Formatting legend

*Italic* - Information that must be supplied by the user

**Bold** - Elements that the user must type exactly as shown

- / Switches are preceded by slash
- [] Elements between square brackets are optional
- | Vertical line separates possible choices
- {} Items between braces are a set of choices from which the user must choose only one
- /x cleans the backup. Supports additional parameters:
  - [/IE mm.dd.yyyy] clean the backups older than the specified date
  - [/IS mm.dd.yyyy] clean the backups newer then the specified date
  - [/OT n /OTU {D|W|M|Y}] n is the number of days (D), weeks (W), months (M) or years
     (Y)
  - [/KD] keep Differential backups
  - [/KF] keep Full backups

# **Examples:**

To clean all backup versions older than two weeks and keep the full and differential backups of the **My Pictures** backup job, use:

bCleanup /X "My Pictures" /OT 2 /OTU W /KF / KD -Priority 2

# **Tags**

# **Syntax**

**bTagCleanup** [/X] *tag\_name* [-Priority[{1|2|3|4}]

Additional parameters can be used:

- [/IE mm.dd.yyyy] clean the backups older than the specified date
- [/IS mm.dd.yyyy] clean the backups newer then the specified date
- [/OT n /OTU {D|W|M|Y}] n is the number of days (D), weeks (W), months (M) or years
   (Y)
- [/KD] keep Differential backups
- [/KF] keep Full backups

The mirror backup jobs will be ignored when running a cleanup for a tag including mirror backup jobs.

# **Examples:**

To clean all backup versions older than two weeks and keep the full and differential backups of the **Pictures** tag, use:

bCleanup /X "Pictures" /OT 2 /OTU W /KF / KD -Priority 2

To execute a cleanup for Samples tag

### bTagCleanup /X "Samples" /OT 2 /OTU W -Priority 2

Backup4all returns exit codes after each task execution (backup, independent test, repair, restore or cleanup).

As a general case, if the action was successful, the exit code is 0, otherwise is different.

Here are the possible exit codes:

- 0 : action was successful
- 1 : action has not started, parameter errors, syntax errors, other errors
- 2 : action finished with errors
- 3 : action was finished with warnings
- 4 : independent test was finished with errors
- 5 : independent test was finished with warnings

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

## 10.6 History

Backup4all can be used to export the history into a csv file.

The command line parameters for history are described bellow.

### **Syntax**

**bBackup** /ExpHist [/EHI switches] [/EHE email] [/EHF filepath] [/EHA {B|R|T|C}] [/EHS {S|W| E}] [/EHJ "job names"} [/EHC]

### Formatting legend

Italic - Information that must be supplied by the user

**Bold** - Elements that the user must type exactly as shown

/ - Switches are preceded by slash

- [] Elements between square brackets are optional
- | Vertical line separates possible choices
- {} Items between braces are a set of choices from which the user must choose only one
- /ExpHist execute the history export
- /EHI defines the history interval to be exported
  - Today exports the history of all actions executed today
  - Yesterday exports the history of all actions executed yesterday
  - **ThisWeek** exports the history of all actions executed this week
  - LastWeek exports the history of all actions executed last week
  - ThisMonth exports the history of all actions executed this month
  - LastMonth exports the history of all actions executed last month
  - ThisYear exports the history of all actions executed this year
  - LastYear exports the history of all actions executed last year
  - Custom for this switch there are other parameters to be used (example: /EHI Custom / EHSD 1.21.2020 /EHED 2.21.2020)
    - /EHSD export history start date

- /EHED export history end date
- /EHE exports the history and sends it to the specified email address
- /EHF exports the history and saves it into the specified file
- /EHA exports only the history of only the specified actions:
  - B Backup
  - R Restore
  - **T** Test
  - C Cleanup
- /EHS exports only the history of only the specified statuses:
  - S Success
  - W Warning
  - E Error
- /EHJ exports only the specified backup jobs, tags or guids (example: "job1|job3|job7")
- /EHC if used, the history csv file will be compressed before sending it by email

### **Example:**

To export the history for the last year, save it in a csv file on your computer and also send it by email **bbackup.exe** /ExpHist /EHI ThisYear /EHE test@backup4all.com /EHF D:\history.csv

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

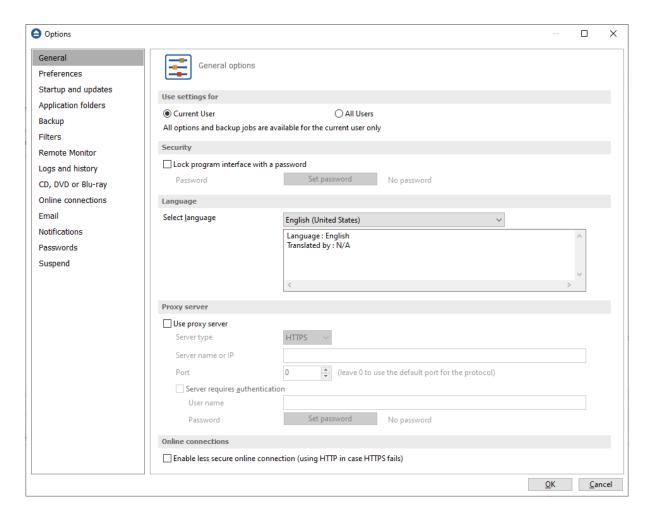
# **Options**

# Part

# 11 Options

### 11.1 General

The **General** page of the **Options** window (accessible from the File, Options menu item) contains general settings of the program.



### **Use settings for**

### **Current User**

If this is selected, the settings used in Backup4all (including backup jobs) are available only for the current logged in user. This way if there are 3 people using the same computer and each logging in through a different account, Backup4all will have different settings and jobs for each account. This can be selected upon installation too, in the **Select Default Settings** step. These settings are kept in a file whose location is customizable.

### **All Users**

If this is selected, the settings used in Backup4all (including backup jobs) are available for all users on the computer where it's installed. This way if there are 3 people using the same computer and each

logging in through a different account, Backup4all will have the same settings and jobs for each account (kind of like a shared profile). This can be selected upon installation too, in the **Select Default Settings** step. These settings are kept in a file whose location is customizable.

### **Security**

Backup4all allows you to lock the program interface, using a password.

Press the **Set password** button to add or change the password. Near this button, the security status is displayed: "No password" or "Password protected".

When opening the program's interface, if the interface is locked, you will be asked for the password. To remove the password, press the **Set password** button, type the old password and press **OK**.

### **Language**

In the **Language** section you can select the language of the program interface by choosing another one from the drop down list. Only the languages that were installed with the program are displayed. The language of the interface changes only after the **Options** window is closed by pressing the **OK** button. The selected language is kept as long as you don't change it or it becomes invalid due to software updates.

The text box below the **Language** field shows details about the selected language (like translator name and contact information).

### **Proxy server**

A proxy server can be configured and used to activate/deactivate Backup4all if the computer where it is installed does not have direct access to internet.

In order to use it, just select the server type: HTTPS or SOCKS, then enter the IP and port. If the server requires authentication, enter the username and password in the corresponding fields.

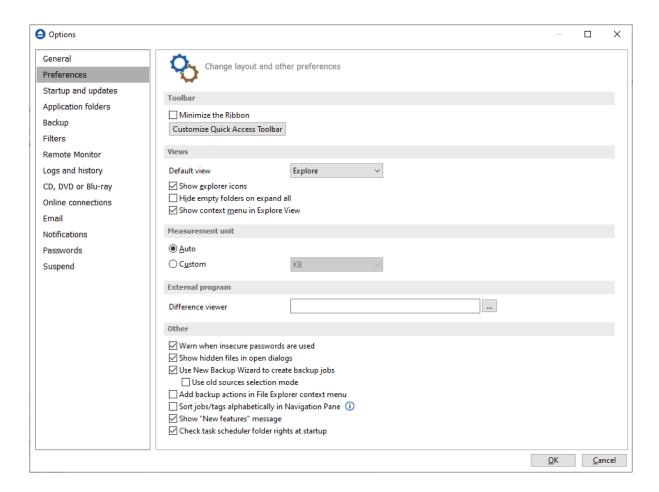
### Online connections

**Enable less secure online connection (using HTTP in case HTTPS fails)** - selecting this option allows you to activate Backup4all over HTTP if your OS does not recognize newer TLS or SSL protocols.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

### 11.2 Preferences

The **Preferences** page of the **Options** window (accessible from the File, Options menu item) contains settings related to the display of the **Toolbar** menu.



### Toolbar

### Minimize the Ribbon

If checked, the ribbon menu will be minimized. By default it is not checked.

### **Customize Quick Access Toolbar**

If pressed, the Quick Access Toolbar Customizer will open and you can add/remove buttons in the Quick Access Toolbar.

### **Views**

### **Default view**

The selected view will be assigned as default to the **Views** button from the application toolbar.

The possible views are: **Explore**, **Backup** and **Statistics**.

### Show explorer icons

If checked a small icon is shown for each file in the Explore view. The icon is the standard icon associated with the type of the file. You will see the same icons as in **File Explorer**. If the Explore view contains a large number of files, you can uncheck this option to show files faster. By default this option is checked.

### Hide empty folders on expand all

If checked the folders that do not show any file in the **Explore** view will be automatically hidden when pressing the **Expand All** button. By default this option is not checked.

### Show context menu in Explore View

If checked it will display the context menu when right clicking on a file or folder in the main window's **Explore** view or the **Sources** page of the **Backup Properties** and **New Backup Wizard** windows. By default this option is checked.

### **Measurement unit**

### **Auto**

If checked the file sizes are shown like in File Explorer. By default this option is checked.

### Custom

If checked you can see all file sizes in the same unit. You can set the desired unit from the drop down list. Possible choices are: Bytes, KB (kilobytes), MB (megabytes) or GB (gigabytes). Be advised that if you select GB as a unit, for files under 10MB the size will be shown as 0GB. By default this option is not checked.

### **External program**

External program	
Difference viewer	

**Difference viewer**: Choose an application to compare the selected file version with the source file in Explore View. You can also use parameters for difference viewer application.

### **Other**

Other
✓ Warn when insecure passwords are used
✓ Show hidden files in open dialogs
✓ Use New Backup Wizard to create backup jobs
✓ Add backup actions in File Explorer context menu
Sort jobs/tags alphabetically in Navigation Pane 🕕
✓ Show "New features" message
✓ Check task scheduler folder rights at startup

### Warn when insecure passwords are used

If checked Backup4all will display a warning window when you enter passwords for zip encryption

that contain less than 8 characters.

### Show hidden files in open dialogs

If checked files marked as hidden will be displayed in **Open** dialogs. This is very useful if you want to add hidden files to your backup sources. By default this option is checked.

### Use New Backup Wizard to create backup jobs

If checked, when pressing the **File->New Backup** button, the **New Backup Wizard** will be open. If unchecked, the **Backup Properties** will be used to create the new job.

### Use old sources selection mode

Enable this option to use in New Backup Wizard the old selection mode for sources. By default it is unchecked.

### Add backup actions in File Explorer context menu

If selected, the backup options (add to job, add to new job) will appear in Explorer context menu of Windows, when you right-click a file/folder. When changing this option you will be prompted by the UAC to confirm the modification.

### Sort jobs/tags alphabetically in Navigation Pane

Select this option if you want to sort jobs/tags alphabetically in Navigation Pane.

### Show "New features" message

Select this option if you want to be informed by a message about the new features in Backup4all.

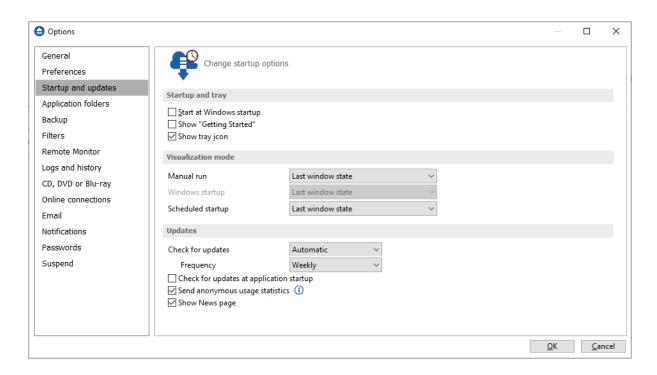
### Check task scheduler folder rights at startup

If selected, the task scheduler folder permissions will be verified at Backup4all startup. If the necessarily permissions are not assigned for the current user, Backup4all will try to set the correct permissions.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

# 11.3 Startup and updates

The **Startup** page of the **Options** window (accessible from the File, Options menu item) contains startup related settings of the program.



### Startup and tray

### **Start at Windows startup**

If checked the program is started when Windows starts using the window state set in the **Visualization mode group**. By default this option is not checked.

### **Show "Getting Started"**

If checked, the "Getting Started" window is displayed when you start Backup4all.

### Show tray icon

If checked the program icon is displayed in the Taskbar Notification Area.

### **Visualization mode**

**Manual Run** - You can select the way Backup4all's main window will be displayed after a normal startup. The options are: Last window state, Normal and Maximized.

**Windows Startup** - You can select the way Backup4all's main window will be displayed after Windows starts. The options are: Last window state, Minimized, Normal and Maximized. This setting is available only if Start at Windows startup is checked.

**Scheduled Startup** - You can select the way Backup4all's main window will be displayed when a scheduled backup starts it. The options are: Last window state, Minimized, Normal and Maximized.

### **Check for updates**

### Check mode

User can choose one of these modes:

- Manual user will manually check for new updates. This option is selected by default.
- Reminder the program will remind you with the selected frequency to check for new updates
- Automatic the program will automatically check for new updates with the selected frequency.

### Frequency

User can set the frequency for Backup4all to remind or to automatically check for new updates.

### Check at application startup

If checked, the program will check for new updates at application startup.

### Send anonymous usage statistics

If selected, the program will send anonymous statistics about the application usage.

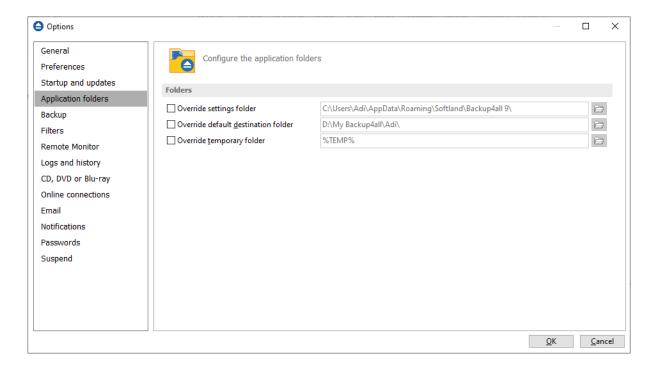
### **Show News page**

If selected, the news page will be shown in the ribbon menu.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

# 11.4 Application folders

The **Application folders** page of the **Options** window (accessible from the File, Options menu item) contains general settings of the program.



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### Override settings folder

This is the folder where the program's settings are kept. You can use the **Browse** button to select an existing folder. By default this option is set to the "AppData\Softland\Backup4all 9\" folder of your Window login account profile.

### Override default destination folder

This is the folder used as destination for the newly created backup jobs. The existing backup job destinations will not be affected if you change this option (you have to manually change the destination for them). You can use the **Browse** button to select an existing folder. By default, the location is set on the largest drive from your computer, under "My Backup4all 9\" folder.

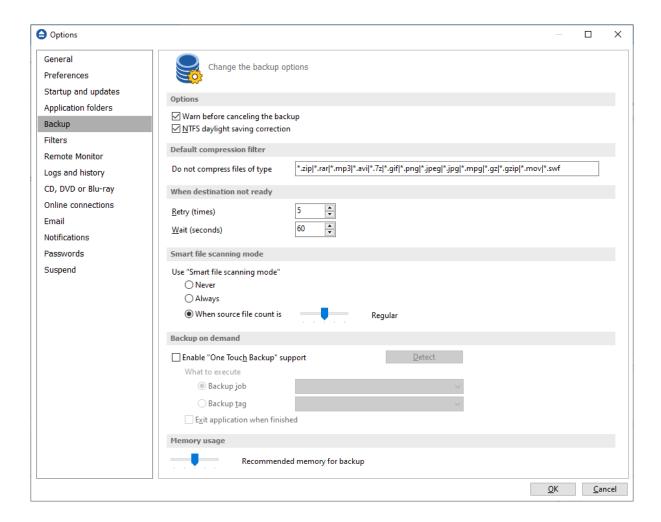
### Override temporary folder

This folder is used by the compression engine to handle compressed files (.zip). Only a full path is allowed. The recommendation is to set the temporary directory on the hard disk partition with the most free space available. You can use the **Browse** button to select an existing folder. By default the option is set to the operating system's temporary folder.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

# 11.5 Backup

The **Backup** page of the **Options** window (accessible from the File, Options menu item) contains settings related to the backup operations.



### **Options**

**Warn before canceling the backup** - If checked a confirmation message will be displayed when a backup is canceled before being completely executed. By default this option is checked.

**NTFS daylight saving correction -** The Windows NT File System (NTFS) reports wrong file times after the clock changes according to daylight saving time rules. As a consequence, the program sees these files as changed and backs them up. When you check this option these files will not be reported as modified. By default this option is checked.

### **Default compression filter**

This default filter is applied to new backup jobs by default, to increase the compression performance. It defines what types of files to be stored uncompressed in the zip file. These are files that are already compressed (e.g. zip, rar, mp3 or avi) and using the zip compression on them wouldn't result in a smaller sized backup. This can also be modified individually from each backup job's **Properties->Types->Advanced** window in the **Filters** box.

### When destination not ready

The options from this group affects scheduled backups. The first number (Retry option) indicates how many times the application tries to access the destination location if it is not available. By default this option is set to 3 attempts. The second number (Wait option) indicates how many seconds to wait between two consecutive attempts to access the destination location. By default this option is set to 60 seconds.

### **Smart file scanning mode**

Select when the "Smart file scanning mode" option from Backup Properties->Advanced page will be used.

- **Never** the option will never be used.
- Always the option will be used every time.
- When source file count is move the slider to left or right to decrease or increase the limit when the "Smart file scanning mode" will be used.

The slider steps are: 20,000 (Very small)/ 50,000 (Small) / 200,000 (Regular) / 500,000 (Large) / 1,000,000 (Very large) of source files and folders.

### **Backup on demand**

### **Enable One Touch Backup support**

Use this option to enable the **Plug-and-Backup** functionality. If the option is set, you can choose which **Backup job** or **Backup tag** will be executed when the portable drive is plugged in. Sometimes (when the backup job or the backup tag is deleted or renamed) the target backup cannot be executed. In this case a dialog will be shown asking you to either create a new backup, select another backup or disable the **Plug-and-Backup** functionality.

### Detect

Please connect your USB enclosure and make sure it is turned on and ready. Press the **Detect** button to check the compatibility with the **One Touch Backup** feature. If there is at least one compatible device, a message will be shown listing all the disk partitions (drives) on the devices. You will be informed if there are no compatible devices. In this case the Enable One Touch Backup support option will have no effect even if it is set.

### What to execute

### Backup job

Use this option to select a backup job.

### Backup tag

Use this option to select a backup tag.

**Exit application when finished** - use this option to close the application when the above selected action is finished.

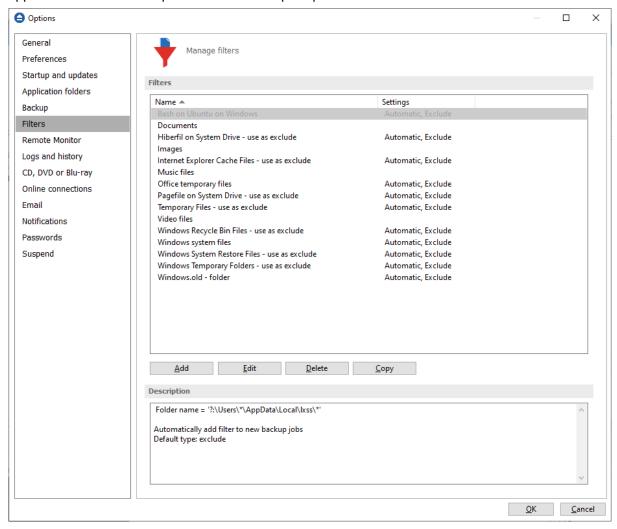
### Memory usage

This option allows you to change the memory usage level. You can move the memory indicator to a lower or a higher level.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

### 11.6 Filters

On the Filters page of the **Options** window (accessible from the File, Options menu item) you can add, edit or delete filters. The filters created here can be found as global filters all over the application: in New backup wizard or in Backup Properties.





### General

### Filter name

Type a name for the filter to be recognized when you want to use it later.

### File name

Enabling this will allow defining filters based on file name pattern.

Press **Add** and select an existing file extension from the **Filter** combo (\*.doc, \*.pdf, \*.zip etc.). If the extension does not exist in the combo, just type it in and press OK. You can use the **Edit** or **Delete** buttons to modify/remove the file name filters defined.

### File name patterns can include:

- \* it matches one or more letters. For example a\*.doc matches all files that start with a and have .doc extension
- ? it matches only one letter. For example a\*.do? matches all files that start with a and have any extension composed of three letters, the first two being do

### Folder name

Enabling this will allow defining filters based on folder name pattern.

Enter the directory name that you want to filter in the following format: \*\directory\_name\\* . Backup4all will apply the filter to all the directories that are called directory\_name. If you want to apply the filter to directories containing a specific word, you must enter it in the following format \*\\*keyword\*\\*. Now Backup4all will apply the filter to all the directories that have the word keyword in their names. You can use the Edit or Delete buttons to modify/remove the folder name filters defined.

You can also use environment variables when creating filters: %temp%, %SystemRoot% etc.

### File attributes

This section allows the user to specify file filters depending on the file attributes. To enable the filter options in this section you have to check the **Filter by attributes** option.

There is a list of quick sets to choose for predefined filter criteria:

- None if this is selected all the file attributes check boxes are unchecked
- Custom this is the default option and allows you to check whatever attributes you want
- FAT attributes if this is selected, a set of File Allocation Table attributes will be used for file filtering
- NTFS attributes if this is selected, a set of NTFS (New Technology File System) attributes will be used for filtering. Note that these attributes are available only on Windows XP and above.

File attributes available for file filters:

- Read-Only if checked files with read-only attribute will be selected
- Archived if checked files with archived attribute will be selected
- Hidden if checked files with hidden attribute will be selected
- System if checked files with system attribute will be selected
- Compressed (only NTFS) if checked files with compressed attribute will be selected

- Temporary (only NTFS) if checked files with temporary attribute will be selected
- Encrypted (only NTFS) if checked files with encrypted attribute will be selected
- Not indexed (only NTFS) if checked files with "not indexed" attribute will be selected
- Offline (only NTFS) if checked files with offline attribute will be selected
- Reparse point (only NTFS) if checked files with reparse point attribute will be selected
- Sparse file (only NTFS) if checked files with sparse file attribute will be selected

For example, if you want to include files with **read-only** and **archived** attributes set, you have to check both attributes checkboxes in a single restriction. If you want to include files with **read-only** or **archived** attributes set, you have to make two separate restrictions: one for **read-only** and another for **archived**.

### File dates

This section allows the user to build restrictions based on file dates and times. To enable options in this section, check the **Filter by date** option.

Filters in this section can be applied by selecting one of the available date filters:

- date accessed
- date and time accessed
- date modified
- date and time modified
- date created
- date and time created

You can compare these dates and times with a **fixed date** or a relative date: **today**, **yesterday**, **one week ago** or **one month ago**.

Comparison operators available:

- <> date (and time) not equal to fixed or relative date
- <= date (and time) less than or equal to fixed or relative date
- >= date (and time) greater than or equal to fixed or relative date
- < date (and time) less than fixed or relative date
- > date (and time) greater than fixed or relative date
- in interval date (and time) in a particular time interval between the Start date and End date

### File size

This section provides the possibility to build restrictions based on the file size. To enable the options in this section, check the **Filter by size** option. You can enter a file size in the **Size** field and select a measurement **Unit**. The filter will compare the file size on disk with the size you enter using the comparison filters you selected:

- <> file size on disk not equal to the value in the Size field
- <= file size on disk less than or equal to the value in the Size field
- >= file size on disk greater than or equal to the value in the Size field
- < file size on disk less than the value in the **Size** field

• > file size on disk greater than the value in the Size field

### **Settings**

### Show filter in the New Backup Wizard

If checked, the current filter can be selected from the Filters list in New Backup Wizard.

### Automatically add filter to new backup jobs

If checked, the current filter will be automatically added to backup jobs you create. You can specify the default type as: include filter or exclude filter.

Using this option you can automatically exclude specific file types from your backups.

### **Example**

Suppose you want to backup (or restore) all .pdf files accessed in the last month and all .doc files modified in the last week, but you don't want to backup (or restore) system or hidden files.

Here are the steps to define this filter starting from the default filter:

- 1) Add a new restriction in the include filter: enable **File name**, add \*.pdf file pattern and set date accessed to be greater than or equal to fixed date one month ago; click **OK**
- 2) Add a new restriction: add \*.doc file pattern and set date and time modified to be greater than or equal to fixed date one week ago; click OK
- 3) Add a new restriction: enable File attributes and the System checkbox, then click OK
- 4) Add a new restriction: enable File attributes and the Hidden checkbox, then click OK
- 5) For the last two restrictions, check the **Use as exclude filter** boxes.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

### 11.7 Remote Monitor

Backup4all allows you to send notifications to the Backup4all Monitor application. This way, all your backup executions from multiple computers can be monitored from your computer. (more details here: https://www.backup4all.com/backup4all-monitor.html)

### Send information to remote monitor

Select this option if you want to enable the Remote monitoring feature.

### Server

**Address** - on this field you can manually enter the monitoring server's IP followed by the port number and Instance name (example http://127.0.0.1:9502/Backup4allMonitoringSrv-Test). You can also press the search icon from the right side of the field to open "**Scan for monitoring servers**" window, where the monitoring servers from your network will be listed.

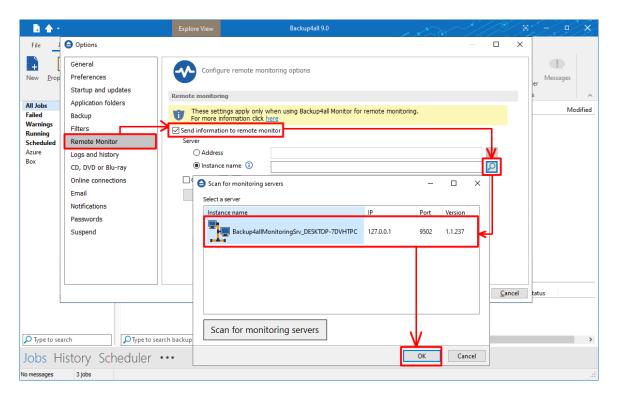
**Instance name** - enter the Instance name for the monitor you want to send backup information to. Or you can press the search icon from the right side of the field to open "**Scan for monitoring servers**" window, where the monitoring servers from your network will be listed.

### **Computer alias**

Select this option if you want to use an alias name for this computer.

### **Test connection**

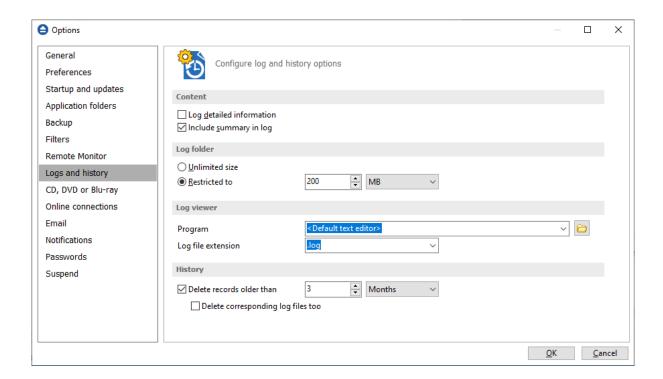
Press this button to test the connection with the Address or Instance name you entered for the Remote Monitor.



Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

# 11.8 Logs and history

On the **Logs and history** page of the **Options** window (accessible from the File, Options menu item) you can change log and history options.



### Content

### Log detailed information

If checked the program will log detailed information about all files handled by the backup, restore or test process. By default this option is not checked.

### Include summary in log

If checked the logs will contain all the text available in the main window's **Summary** view. By default this option is not checked.

### **Log folder**

In this section you can set the size limits for the folder where the logs are stored. The path to the logs is set on the **File Locations** page of the **Options** window.

### **Unlimited size**

If checked the log folder size is not limited, and its size will increase as needed. After a long period the program will generate a large number of log files, so you might want to clean up the log folder manually. By default this option is not checked.

### Restricted to

If checked the log folder size is limited to the value set in the Size field below. If the log file of the running backup job is larger than the limit, it will still be stored in the log folder. When the same operation will run again, the previous log file will be deleted. By default this option is checked.

The log folder size will be less or equal then the selected value. By default this option is set to 50 MB. You can set the desired unit from the drop down list. Possible choices are: **Bytes**, **KB** (kilobytes), **MB** (megabytes) or **GB** (gigabytes). By default this option is set to MB.

### **Log Viewer**

### **Program**

User can choose which program to be used when opening the log files with Backup4all. The available options are: <Default text editor>, <Notepad> or <Wordpad>. User can also browse the computer to choose another program.

### Log file extension

User can change the extension of log files. The available options are: log and txt.

### **History**

### Delete records older than

If checked the history records older than the selected period will be deleted. The available time units are: Days, Weeks, Months and Years. By default, this period is set to 3 Months.

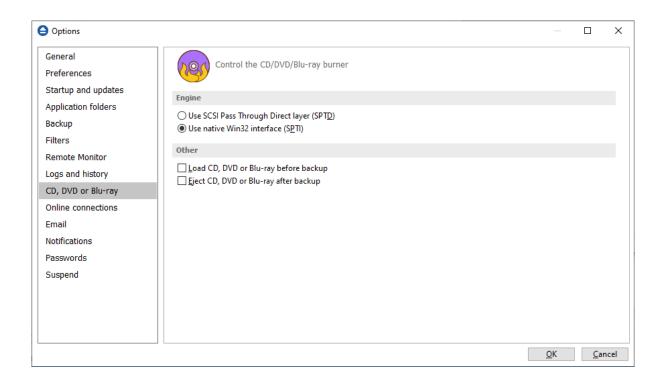
### Delete corresponding log files too

This option can be used only if the **Delete records older than** option is checked. This option is equivalent with: delete log files older than the period selected above.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

# 11.9 CD, DVD or Blu-ray

The **CD**, **DVD** or **Blu-ray** page of the **Options** window (accessible from the File, Options menu item) contains the settings of the CD, DVD or Blu-ray burners.



### **Engine**

### **Use SCSI Pass Through Direct Layer (SPTD)**

Selected by default if drivers are available. Backup4all uses this internal burning engine to write CD, DVD, HD-DVD or Blu- ray discs. SPTD is a new method of access to storage devices and has the ability to provide direct control of devices without risk of compromising it by some malicious 3rd party filter drivers or other "rootkit" applications.

SPTD is currently supported only on Microsoft OS Windows XP and above. SPTD (similar to other access layers) is not removed from your system after Backup4all uninstall, in order not to disrupt other applications that may use it.

### Use native Win32 Interface (SPTI)

If you have problems backing up using the SPTD method, we recommend you to use this option.

### Other

### Load CD, DVD or Blu-ray before backup

If checked, the CD, DVD or Blu-ray media is loaded before the execution of a backup. This option is useful when the CD, DVD or Blu-ray disc was previously ejected by another process.

### Eject CD, DVD or Blu-ray after backup

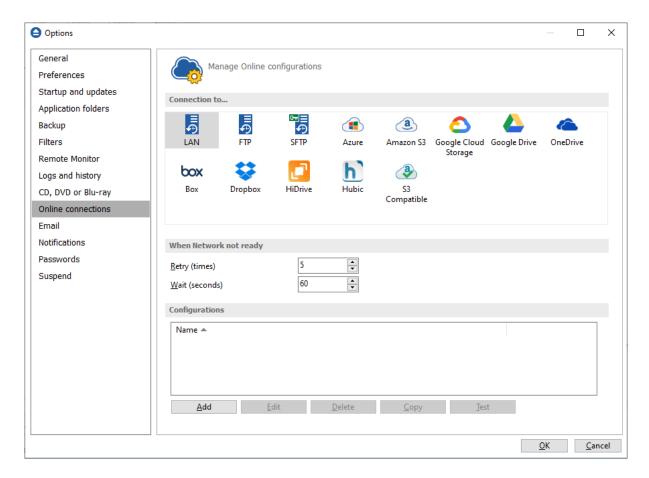
If checked, the CD, DVD or Blu-ray media is ejected, but not reloaded after burning process is finished. By default this option is not checked.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

### 11.10 Online connections

### 11.10.1 LAN

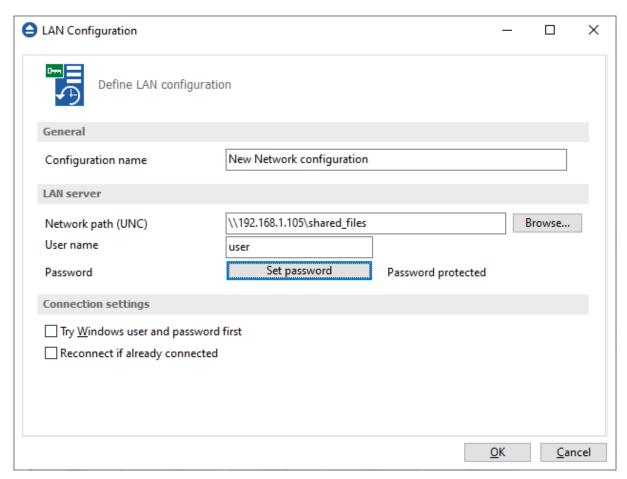
The LAN page of the Options->Online connections menu item, allows you to add LAN locations.



### When Network not ready

The first number (Retry option) indicates how many times the application tries to access the destination server if it is not available. By default this option is set to 5 attempts. The second number (wait option) indicates how many seconds to wait between two consecutive attempts to access the destination location. By default this option is set to 60 seconds.

### **Configurations**



The **File->Options->Online connections->LAN** window allows you to define FTP configurations that can be used on the **Destination** page in the **New Backup Wizard** or **Backup Properties** windows. You can add, edit, copy or delete an FTP connection using this window.

In order to add a new LAN connection press the **Add** button. The **Define LAN configuration** window will appear in the list and you can enter the other settings for this connection.

### General

### **Configuration name**

Enter here an arbitrary name for the connection. By default the **New LAN configuration** name is assigned.

### **LAN Server**

### Network path (UNC)

Browse for the network location or manually type the UNC path.

### User name

Type the user name for connection, if the network share requires authentication

### **Password**

Enter the password for the above user name.

### **Connection settings**

### Try Windows user and password first

Select this option if you want to try the connection using the current Windows user and password.

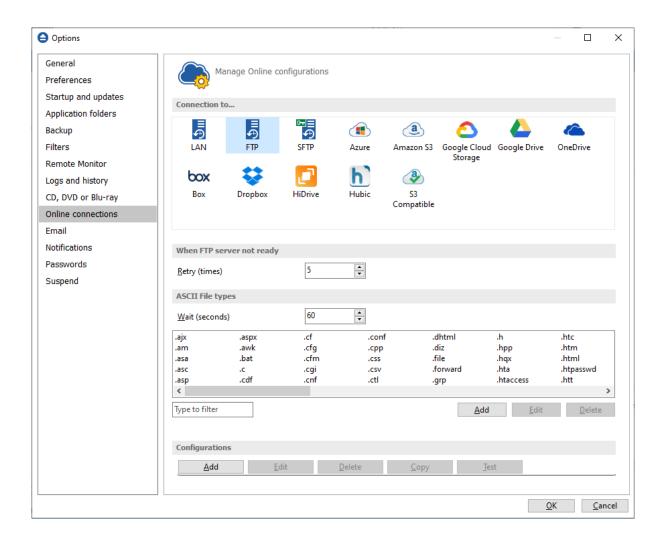
### Reconnect if already connected

Select this option if you want to reconnect if you were already connected from this computer.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

### 11.10.2 FTP

The **FTP** page of the **Options** window (accessible from the File, Options->Online connections menu item) contains FTP settings.



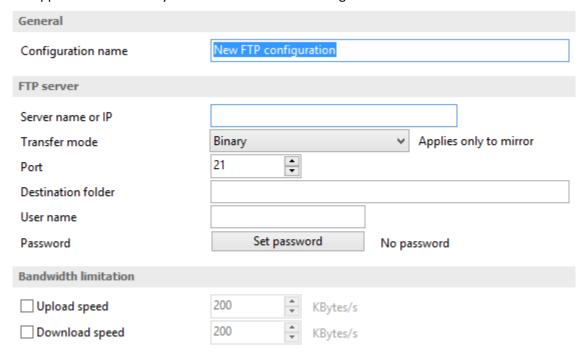
### When FTP server not ready

The first number (Retry option) indicates how many times the application tries to access the destination server if it is not available. By default this option is set to 5 attempts. The second number (wait option) indicates how many seconds to wait between two consecutive attempts to access the destination location. By default this option is set to 60 seconds. This option is useful when the destination FTP server has restrictions (i.e. only 2 users logged in the same time, no. of accesses etc.) and insures that if the FTP server cannot accept your connection, it will not be "hammered" by sending log-in requests frequently.

### **Configurations**

The **File->Options->Online connections->FTP** window allows you to define FTP configurations that can be used on the **Destination** page in the **New Backup Wizard** or **Backup Properties** windows. You can add, edit, copy or delete an FTP connection using this window.

In order to add a new FTP connection press the **Add** button. The **Define FTP configuration** window will appear in the list and you can enter the other settings for this connection.



### **General**

### **Configuration name**

Enter here an arbitrary name for the connection. By default the **New FTP configuration** name is assigned.

### **FTP Server**

### Server name or IP

In this field you have to enter the name or IP address for the FTP server

**Transfer mode -** Here you can select the transfer mode: Binary, ASCII or Auto.

- **Binary:** it refers to transferring files as a binary stream of data. The binary mode transmits the raw bytes of the file being transferred. In this way, the file is transferred in its exact original form.
- **ASCII:** it stands for American Standard Code for Information Interchange, and is a type of character encoding based on the English language used on devices that handle information stored in text. It includes 33 non-printed control characters and 94 printed characters such as letters and punctuation.
- **Auto:** according to the list of ASCII files defined in File->Options->FTP, the files will be uploaded in ascii or binary mode, depending on their extension.

By default, binary mode is selected and it applies only to Mirror backup type. That is useful if you have a Linux FTP server as backup destination and want to download the backed up files with

another application which uses the Auto transfer mode. Uploading the files to a Linux server in binary mode and downloading them in Auto mode, causes the files to be modified by adding a new empty line at the end of each file.

### **Port**

In this field you have to enter the port number if different than the default FTP ports (21).

### **Destination folder**

Here you can specify a destination folder on the remote FTP server where the backup will be stored. If the entered folder does not exist, it will be created on the server. If no destination folder is set, Backup4all will automatically create a folder using the name of the backup job.

### User name

If this is a private FTP server (no anonymous access allowed) you have to enter the user name for your account.

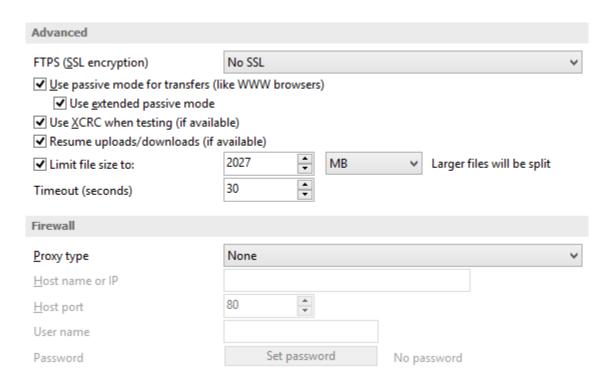
### **Password**

In this field you can enter the password for the FTP server. There are FTP servers that allow anonymous access (public FTP servers). You can connect to these types of FTP servers using as user name Anonymous and your email address as password. It is not recommended to backup important files to public FTP servers.

### **Bandwidth limitation**

This section allows setting different limitations for upload/download speed:

- Upload speed if checked you can set a maximum upload speed for the FTP transfer
- Download speed if checked you can set a maximum upload speed for the FTP transfer



### Advanced

### FTPS (SSL encryption)

Indicates the level of Transport Layer Security (TLS) required for control channel and data channel connections to the FTP server:

- No SSL the server does not require Secure Socket Layer transport
- Implicit SSL implies that Secure Socket Layer is in use
- Only explicit SSL allows the connection to the FTP server only if TLS is available.
- Explicit SSL, if available when SSL is available, uses explicit security by default. The server allows regular FTP sessions without encryption as well as encrypted FTP sessions using SSL.

### Use passive mode for transfers (like WWW browsers)

Each file transfer (upload or download) needs an additional connection for the data stream. Normally (in active mode), the server establishes this connection. In passive mode, however, the client establishes the connection. This may be necessary through some firewalls, which do not allow connections from outside.

### Use extended passive mode

The FTP Server operates exactly the same as passive mode, however it only transmits the port number (not broken into high and low bytes) and Backup4all is to assume that it connects to the same IP address that was originally connected to. Use this option if the normal passive mode connection failed.

### Use XCRC when testing (if available)

If the server supports the XCRC extension Backup4all can verify that files transferred to the server

have been transmitted correctly using the CRC information received from the FTP server. This results in faster testing, as the files will not be downloaded to perform the CRC testing.

### Resume upload/downloads (if available)

If this option is selected, the application will try to resume the backup upload, if the server supports resume command.

### Limit file size to

Here you can specify the maximum size of the files to upload. Larger files will be split. Please note that many FTP servers does not allow you to upload files larger than 2 GB.

### Timeout (seconds)

You can set the time interval (in seconds) that is allowed for no data transfer before the transfer operation is interrupted and must be resumed. Default is 30 seconds.

### **Firewall**

### Proxy type

Select one of the options below (supported by your firewall) if you use a proxy to connect to the FTP:

- None Sends the User name and optional Password for the FTP server as entered in the FTP window
- **Send command USER** Sends the User name and optional Password defined in the proxy settings, followed immediately by the User name and optional Password for the FTP server.
- Send command SITE Sends the User name and optional Password defined in the proxy settings, the SITE command with the Host value, and the User name and optional Password for the FTP site.
- **Send command OPEN** Sends the User name and optional Password defined in the proxy settings, sends the OPEN command with the Host value, and the User name and optional Password for the FTP site.
- USER user@firewalluser@hostname / PASS pass@firewallpass Sends the command USER user@proxyuser@host, then the command PASS pwd@proxypwd, or optionally PASS pwd.
- **Transparent** Sends the User name and optional Password defined in the proxy settings, followed immediately by the FTP server User name and optional Password.

### Host name or IP

In this field you have to enter the host name or IP address for the proxy server (firewall).

### **Host port**

Enter the host port number in this field. By default, the port number is set to 80.

### User name

This field is used to enter the proxy user name.

### **Password**

In this field you can enter the password for the specified user name.

### **ASCII file types**

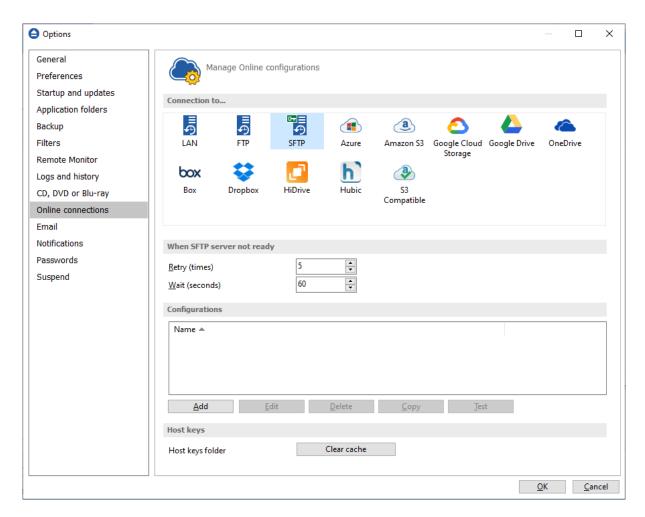
It includes the list of all file extensions that will be transferred as ASCII when using Auto transfer mode for FTP uploads. You can filter, add, edit or delete the file extensions listed here.

Please note: if you add non-ASCII file types in this list, when you back up such files in ASCII mode they will get corrupted and you won't be able to use them.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

### 11.10.3 SFTP

The **SFTP** page of the **Options** window (accessible from the File, Options->Online connections menu item) contains SFTP settings.



### When SFTP server not ready

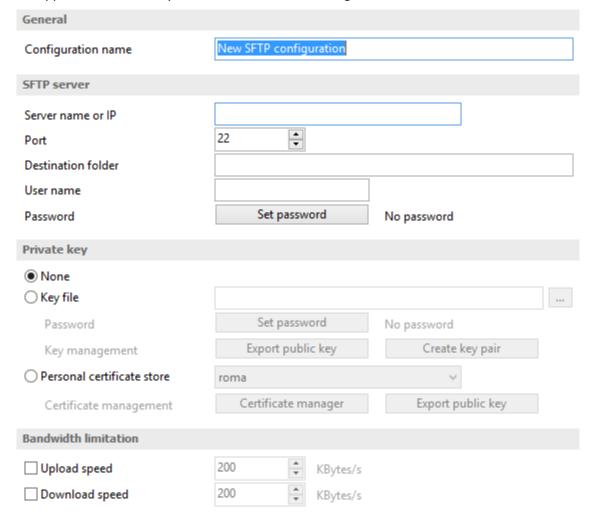
The first number (Retry option) indicates how many times the application tries to access the

destination server if it is not available. By default this option is set to 5 attempts. The second number (wait option) indicates how many seconds to wait between two consecutive attempts to access the destination location. By default this option is set to 60 seconds. This option is useful when the destination SFTP server has restrictions (i.e. only 2 users logged in the same time, no. of accesses etc.) and insures that if the SFTP server cannot accept your connection, it will not be "hammered" by sending log-in requests frequently.

### **Configurations**

The **File->Options->Online connections->SFTP** window allows you to define SFTP configurations that can be used on the **Destination** page in the **New Backup Wizard** or **Backup Properties** windows. You can add, edit, copy or delete an SFTP connection using this window.

In order to add a new SFTP connection press the **Add** button. The **Define SFTP configuration** window will appear in the list and you can enter the other settings for this connection.



### General

### Reset to configuration

If you want to add a new SFTP location, the <New> option should be selected. To edit an existing SFTP location, select it from the drop-down list. All fields will be filled with the values of the selected SFTP.

### **SFTP server**

- Server name or IP In this field you have to enter the name or IP address for the SFTP server
- **Port** In this field you have to enter the port number if different than the default SFTP ports (22).
- **Destination** Here you can enter the destination path if different than root.
- **User name** If this is a private SFTP server (no anonymous access allowed) enter the user name for your account.
- Password In this field enter the password for the SFTP server.

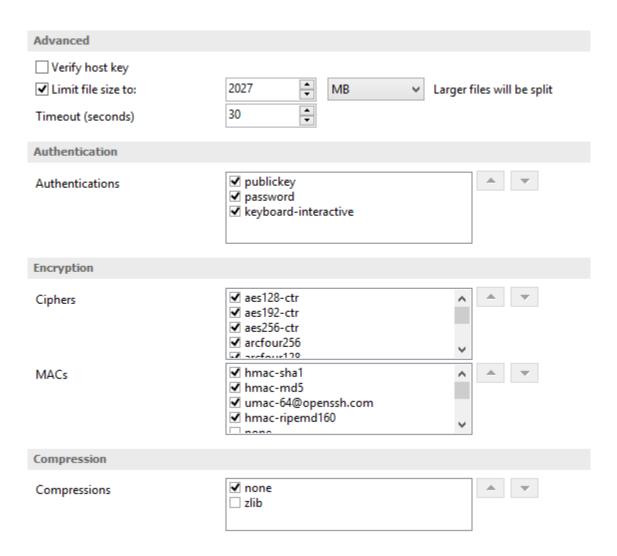
### Private key

- None no private key is used
- Key file allows user to specify a key file that will be used
- Personal certificate store allows user to import and use different certificate formats

### **Bandwidth limitation**

This section allows you to set different limitations for upload/download speed:

- Upload speed if checked you can set a maximum upload speed for the SFTP transfer
- Download speed if checked you can set a maximum upload speed for the SFTP transfer



### Advanced

- **Verify host key:** If checked, the host key will be verified each time
- Maximum file size specify the maximum file size you want to have. Please note that many SFTP servers does not allow you to upload files larger than 2 GB.
- **Timeout** you can set the time interval (in seconds) that is allowed for no data transfer before the transfer operation is interrupted and must be resumed. Default is 15 seconds.

### **Authentication**

You can select which authentication methods will be used when backing up. Available options: publickey, password and keyboard-interactive.

The priority of these options can also be changed.

### **Encryption**

- Ciphers: clear or select the check boxes to specify which ciphers you want to allow for encrypting SFTP sessions. A Cipher is the algorithm(s) used for symmetric session encryption. To give a cipher a lower priority rating, select it with the mouse and then click the Down button.
- MACs: clear or select the check boxes to specify which MACs you want to allow for encrypting SFTP sessions. A MAC (Message Authentication Code) is the algorithm(s) used for data integrity verification. To give a MAC a lower priority rating, select it with the mouse, and then click the Down button.

### **Compression**

SFTP supports the use of data compression to reduce the amount of data that is transmitted. Both the client and server agree on a compression algorithm. They then compress data before sending and decompress data when it is received.

Typically, zlib compression is the compression algorithm most commonly supported in SFTP servers. No compression is set as the default, and zlib is specified as an option. If the server forces use of zlib compression it will happen automatically.

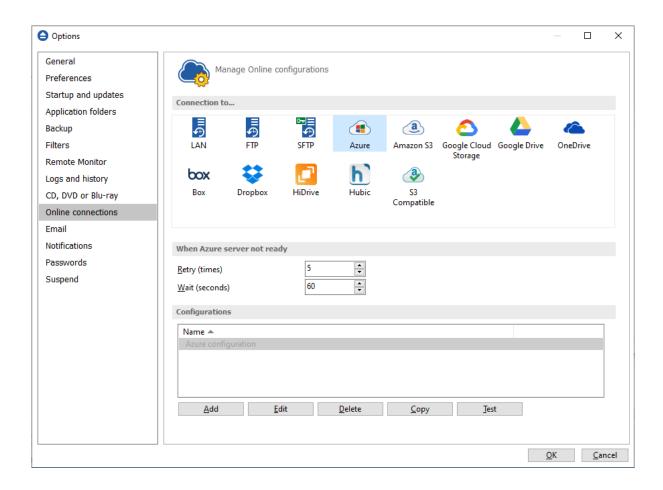
### **Hot keys**

**Host keys folder - Clear cache** - press this button if you want to delete the host keys stored in the keys folder.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

### 11.10.4 Azure

The **Azure** page of the **Options** window (accessible from the File, Options->Online connections menu item) contains Azure settings.



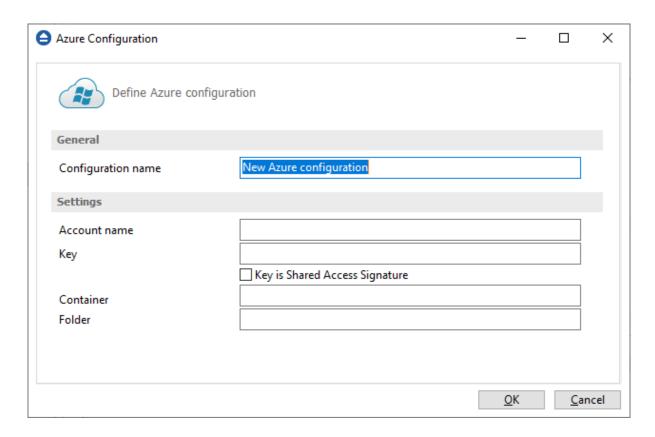
### When Azure server not ready

The first number (Retry option) indicates how many times the application tries to access the destination server if it is not available. By default this option is set to 5 attempts. The second number (wait option) indicates how many seconds to wait between two consecutive attempts to access the destination location. By default this option is set to 60 seconds. This option is useful when the destination Azure server has restrictions (i.e. only 2 users logged in the same time, no. of accesses etc.) and insures that if the Azure server cannot accept your connection, it will not be "hammered" by sending log-in requests frequently.

### **Configurations**

The **File->Options->Online connections->Azure** window allows you to define Azure configurations that can be used on the **Destination** page in the **New Backup Wizard** or **Backup Properties** windows. You can add, edit, copy or delete an Azure connection using this window.

In order to add a new Azure connection press the **Add** button. The **Define Azure configuration** window will appear in the list and you can enter the other settings for this connection.



#### **Configuration name**

Enter here an arbitrary name for the connection. By default the **New Azure configuration** name is assigned.

## **Settings**

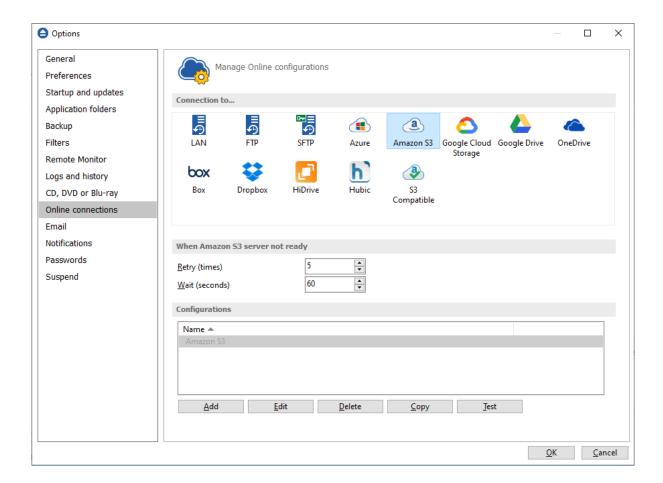
- Account name In this field you have to enter the name of your Azure account
- Key In this field you have to enter the key for your Azure account
   Key is shared Access Signature check this option if the key is shared access signature
- Container In this field you have to enter the container you want to use as destination
- **Folder** In this field you have to enter the folder where you want to store the backups. If the folder does not exist, it will be created.

**Note:** If you configured a new Azure location or you edit an existing one, you should use the **Test** button to see if the Azure settings are correct. If the test was successful, The Azure connection was tested successfully message will be displayed.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

#### 11.10.5 Amazon S3

The **Amazon S3** page of the **Options** window (accessible from the File, Options->Online connections menu item) contains Amazon settings.



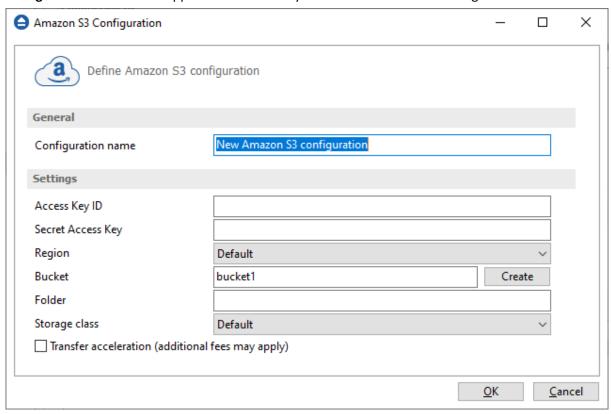
#### When Amazon S3 server not ready

The first number (Retry option) indicates how many times the application tries to access the destination server if it is not available. By default this option is set to 5 attempts. The second number (wait option) indicates how many seconds to wait between two consecutive attempts to access the destination location. By default this option is set to 60 seconds. This option is useful when the destination Amazon S3 server has restrictions (i.e. only 2 users logged in the same time, no. of accesses etc.) and insures that if the Amazon S3 server cannot accept your connection, it will not be "hammered" by sending log-in requests frequently.

#### **Configurations**

The File->Options->Online connections->Amazon S3 window allows you to define Amazon configurations that can be used on the **Destination** page in the **New Backup Wizard** or **Backup** 

**Properties** windows. You can add, edit, copy or delete an Amazon S3 connection using this window. In order to add a new Amazon S3 connection press the **Add** button. The **Define Amazon S3 configuration** window will appear in the list and you can enter the other settings for this connection.



#### **General**

#### Configuration name

Enter here an arbitrary name for the connection. By default the **New Amazon S3 configuration** name is assigned.

#### Settings

- Access Key ID In this field you have to enter the access key ID for your Amazon S3 account
- Secret Access Key In this field you have to enter the Secret Access Key for your Amazon S3 account
- Region select a region from the list, where your backups will be stored
- **Bucket** In this field you need to enter the bucket to be used as destination. You can also create a new bucket if you type its name and press Create button. If you already have the bucket created outside Backup4all, please make sure you also select the correct region for it.
- Folder In this field you have to enter the folder where you want to store the backups. If the folder
  does not exist, it will be created.
- Storage class
  - **Standard** this option offers high durability, availability, and performance object storage for frequently accessed data.

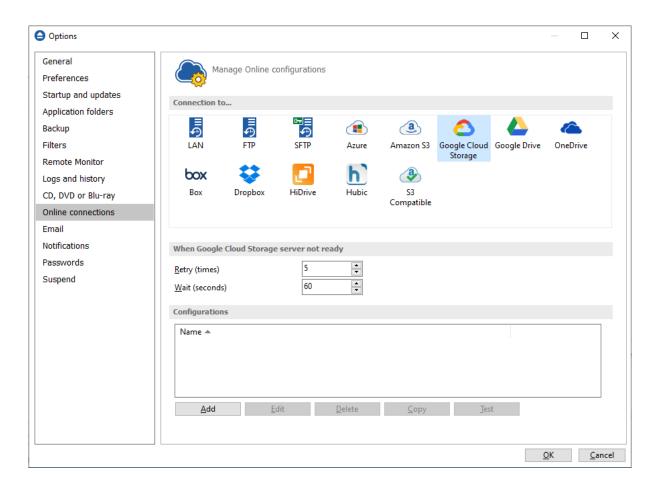
- **Standard Infrequent Access Storage** is an Amazon S3 storage class for data that is accessed less frequently, but requires rapid access when needed.
- Reduced redundancy (not recommended) enables customers to store noncritical, reproducible data at lower levels of redundancy than Amazon S3's standard storage. It provides a highly available solution for distributing or sharing content that is durably stored elsewhere, or for storing thumbnails, transcoded media, or other processed data that can be easily reproduced.
- Transfer acceleration this option enables fast, easy, and secure transfers of files over long distances between Backup4all and the S3 bucket. Transfer Acceleration takes advantage of Amazon CloudFront's globally distributed edge locations. As the data arrives at an edge location, data is routed to Amazon S3 over an optimized network path.

**Note:** If you configured a new Amazon S3 location or you edit an existing one, you should use the **Test** button to see if the Amazon S3 settings are correct. If the test was successful, The Amazon S3 connection was tested successfully message will be displayed.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

## 11.10.6 Google Cloud Storage

The **Google Cloud Storage** page of the **Options** window (accessible from the File, Options->Online connections menu item) contains Google Cloud Storage settings.



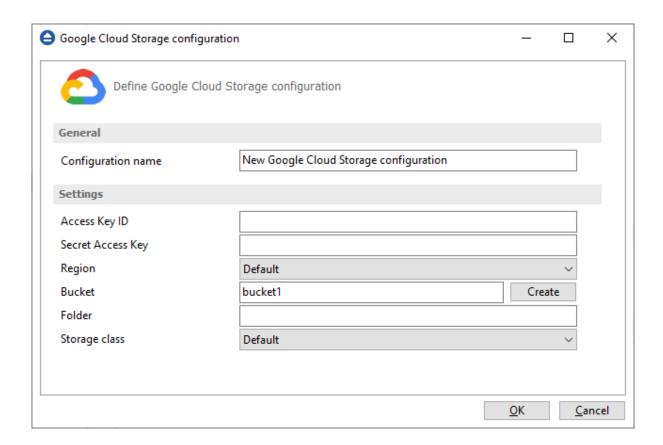
## When Google Cloud Storage server not ready

The first number (Retry option) indicates how many times the application tries to access the destination server if it is not available. By default this option is set to 5 attempts. The second number (wait option) indicates how many seconds to wait between two consecutive attempts to access the destination location. By default this option is set to 60 seconds. This option is useful when the destination Google Cloud Storage server has restrictions (i.e. only 2 users logged in the same time, no. of accesses etc.) and insures that if the Google Cloud Storage server cannot accept your connection, it will not be "hammered" by sending log-in requests frequently.

## **Configurations**

The File->Options->Online connections->Google Cloud Storage window allows you to define Google Cloud Storage configurations that can be used on the **Destination** page in the **New Backup Wizard** or **Backup Properties** windows. You can add, edit, copy or delete an Google Cloud Storage connection using this window.

In order to add a new Google Cloud Storage connection press the **Add** button. The **Define Google Cloud Storage configuration** window will appear in the list and you can enter the other settings for this connection.



#### **Configuration name**

Enter here an arbitrary name for the connection. By default the **New Google Cloud Storage configuration** name is assigned.

#### **Settings**

- Access Key ID In this field you have to enter the access key ID for your Google Cloud Storage account
- Secret Access Key In this field you have to enter the Secret Access Key for your Google Cloud Storage account
- Region select a region from the list, where your backups will be stored
- **Bucket** In this field you need to enter the bucket to be used as destination. You can also create a new bucket if you type its name and press Create button. If you already have the bucket created outside Backup4all, please make sure you also select the correct region for it.
- **Folder** In this field you have to enter the folder where you want to store the backups. If the folder does not exist, it will be created.
- Storage class Select the storage class you want to use. You can choose between:
  - Default uses the default storage class configured in your Google Cloud Storage account
  - **Regional Storage** used to store frequently accessed data in the same region as your Google Cloud DataProc or Google Compute Engine.
  - Multi-Regional Storage used to store data that is frequently accessed ("hot" objects) around

the world, such as serving website content, streaming videos, or gaming and mobile applications.

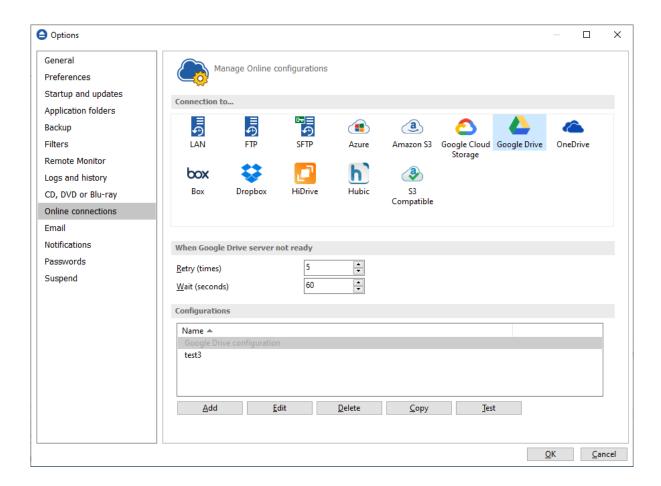
- Nearline Storage used to store data you do not expect to access frequently
- Coldline Storage used to store data you expect to access infrequently

**Note:** If you configured a new Google Cloud Storage location or you edit an existing one, you should use the **Test** button to see if the Google Cloud Storage settings are correct. If the test was successful, The Google Cloud Storage connection was tested successfully message will be displayed.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

## 11.10.7 Google Drive

The **Google Drive** page of the **Options** window (accessible from the File, Options->Online connections menu item) contains Google Drive settings.



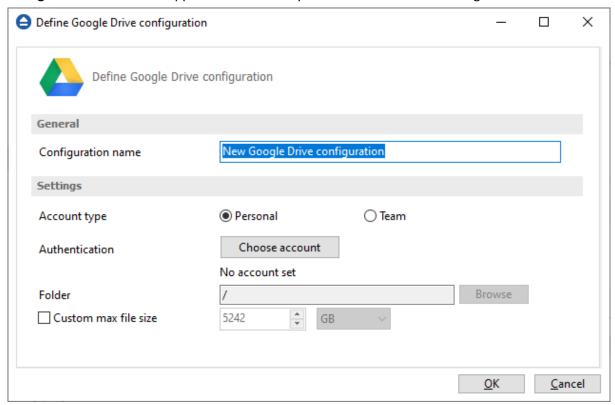
#### When Google Drive server not ready

The first number (Retry option) indicates how many times the application tries to access the

destination server if it is not available. By default this option is set to 5 attempts. The second number (wait option) indicates how many seconds to wait between two consecutive attempts to access the destination location. By default this option is set to 60 seconds. This option is useful when the destination Google Drive server has restrictions (i.e. only 2 users logged in the same time, no. of accesses etc.) and insures that if the Google Drive server cannot accept your connection, it will not be "hammered" by sending log-in requests frequently.

## **Configurations**

The **File->Options->Online connections->Google Drive** window allows you to define Google Drive configurations that can be used on the **Destination** page in the **New Backup Wizard** or **Backup Properties** windows. You can add, edit, copy or delete a Google Drive connection using this window. In order to add a new Google Drive connection press the **Add** button. The **Define Google Drive configuration** window will appear in the list and you can enter the other settings for this connection.



#### General

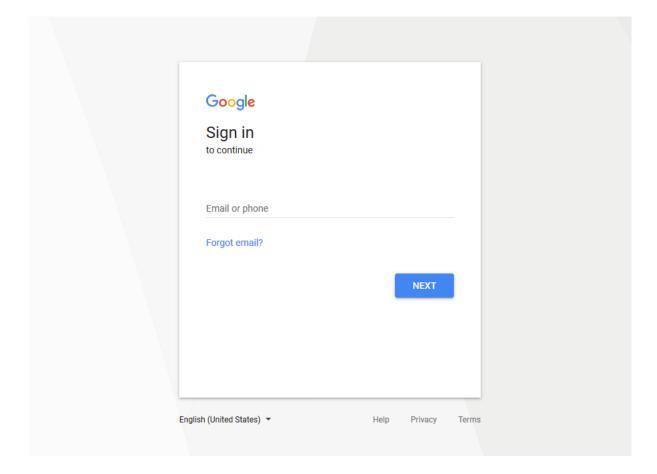
#### **Configuration name**

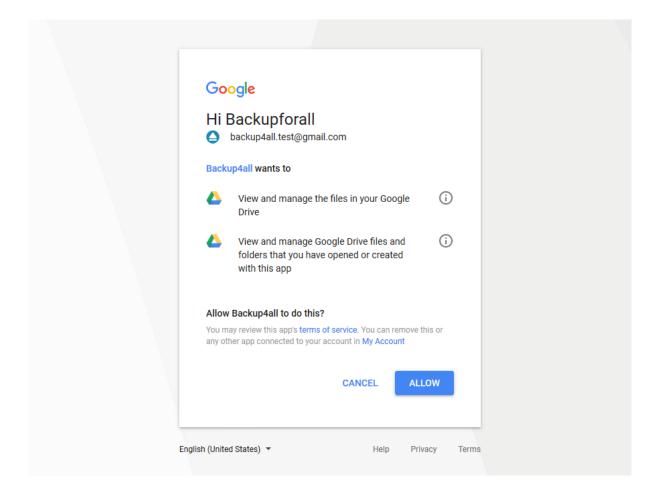
Enter here an arbitrary name for the connection. By default the **New Google Drive configuration** name is assigned.

#### **Settings**

• Drive type - here you can choose "Personal" or "Team", depending on the account type you have.

• Authentication - press "Choose account" button to log in to your Google Drive account. Here you need to authorize Backup4all application to view and manage files in your Google Drive account.





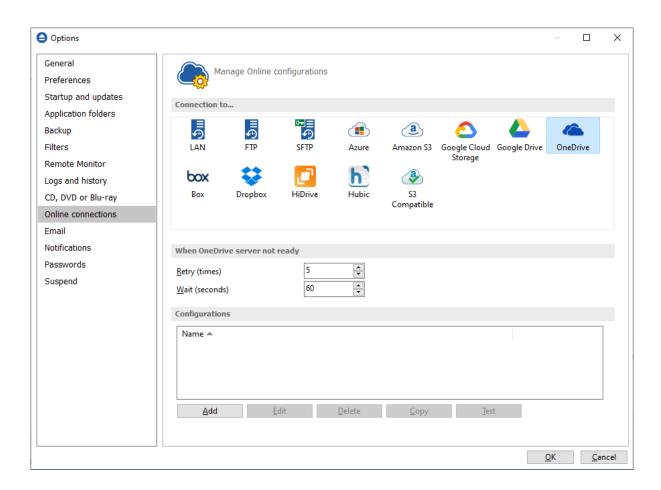
• **Folder** - In this field you have to select the folder where you want to store the backups. If no folder is selected the backup will be stored in the root of your Google Drive account.

**Note:** If you configured a new Google Drive location or you edit an existing one, you should use the **Test** button to see if the Google Drive settings are correct. If the test was successful, The Google Drive connection was tested successfully message will be displayed.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

## 11.10.8 OneDrive

The **OneDrive** page of the **Options** window (accessible from the File, Options->Online connections menu item) contains OneDrive settings.

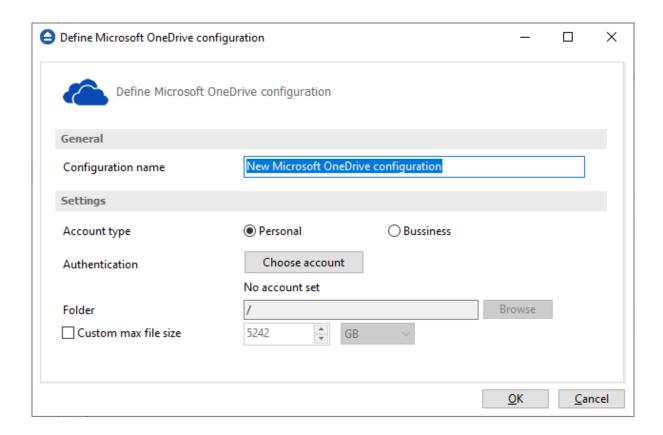


## When OneDrive server not ready

The first number (Retry option) indicates how many times the application tries to access the destination server if it is not available. By default this option is set to 5 attempts. The second number (wait option) indicates how many seconds to wait between two consecutive attempts to access the destination location. By default this option is set to 60 seconds. This option is useful when the destination OneDrive server has restrictions (i.e. only 2 users logged in the same time, no. of accesses etc.) and insures that if the OneDrive server cannot accept your connection, it will not be "hammered" by sending log-in requests frequently.

## **Configurations**

The **File->Options->Online connections->OneDrive** window allows you to define OneDrive configurations that can be used on the **Destination** page in the **New Backup Wizard** or **Backup Properties** windows. You can add, edit, copy or delete an OneDrive connection using this window. In order to add a new OneDrive connection press the **Add** button. The **Define OneDrive configuration** window will appear in the list and you can enter the other settings for this connection.



## **Configuration name**

Enter here an arbitrary name for the connection. By default the **New OneDrive configuration** name is assigned.

## **Settings**

- Account type here you can choose "Personal" or "Business", depending on the account type you have.
- **Authentication** press "Choose account" button to log in to your OneDrive account. Here you need to authorize Backup4all application to view and manage files in your OneDrive account.



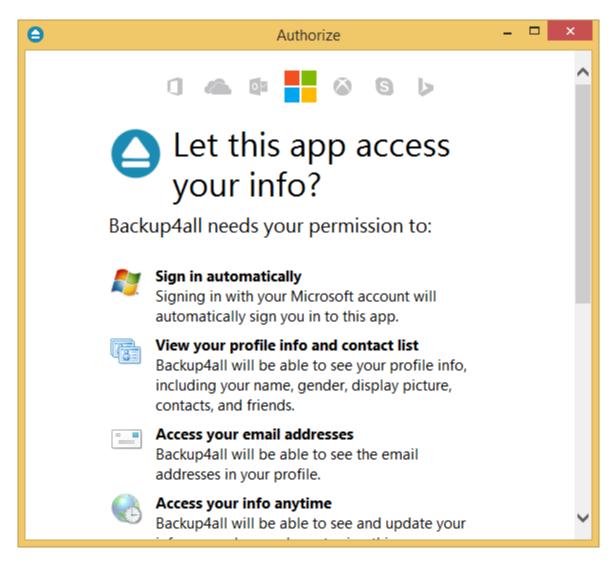
# Sign in

Use your Microsoft account. What's this?

Email, phone, or Skype

Next

No account? Create one!



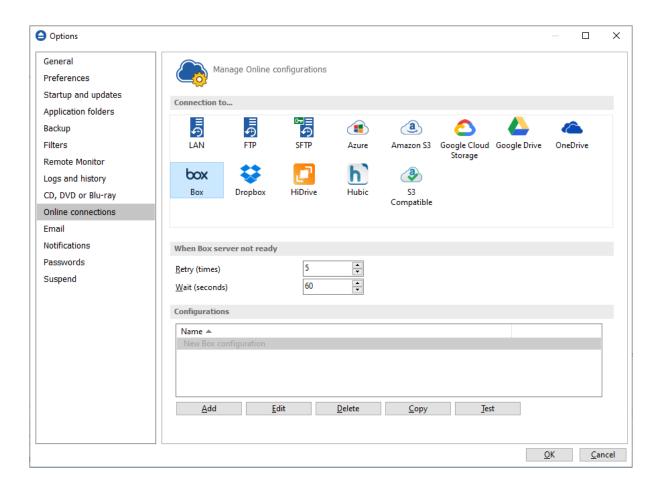
- **Folder** In this field you have to select the folder where you want to store the backups. If no folder is selected the backup will be stored in the root of your OneDrive account.
- Custom max file size this option allows you to set a custom file size (by default is 15 GB). It is useful if you don't want large files to be split on upload.

**Note:** If you configured a new OneDrive location or you edit an existing one, you should use the **Test** button to see if the OneDrive settings are correct. If the test was successful, The OneDrive connection was tested successfully message will be displayed.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

## 11.10.9 Box

The **Box** page of the **Options** window (accessible from the File, Options->Online connections menu item) contains Box settings.



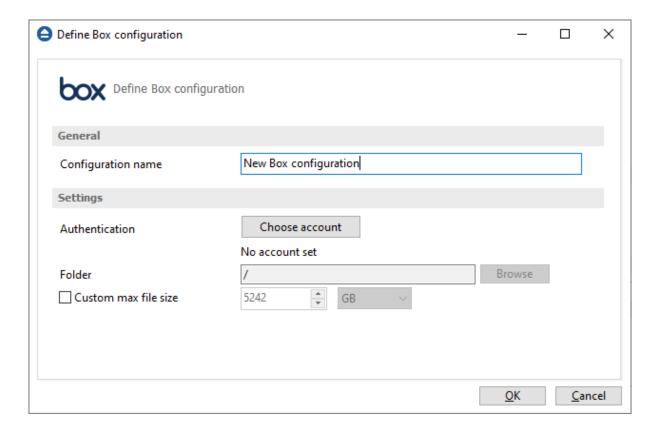
#### When Box server not ready

The first number (Retry option) indicates how many times the application tries to access the destination server if it is not available. By default this option is set to 5 attempts. The second number (wait option) indicates how many seconds to wait between two consecutive attempts to access the destination location. By default this option is set to 60 seconds. This option is useful when the destination Box server has restrictions (i.e. only 2 users logged in the same time, no. of accesses etc.) and insures that if the Box server cannot accept your connection, it will not be "hammered" by sending log-in requests frequently.

## **Configurations**

The **File->Options->Online connections->Box** window allows you to define Box configurations that can be used on the **Destination** page in the **New Backup Wizard** or **Backup Properties** windows. You can add, edit, copy or delete a Box connection using this window.

In order to add a new Box connection press the **Add** button. The **Define Box configuration** window will appear in the list and you can enter the other settings for this connection.

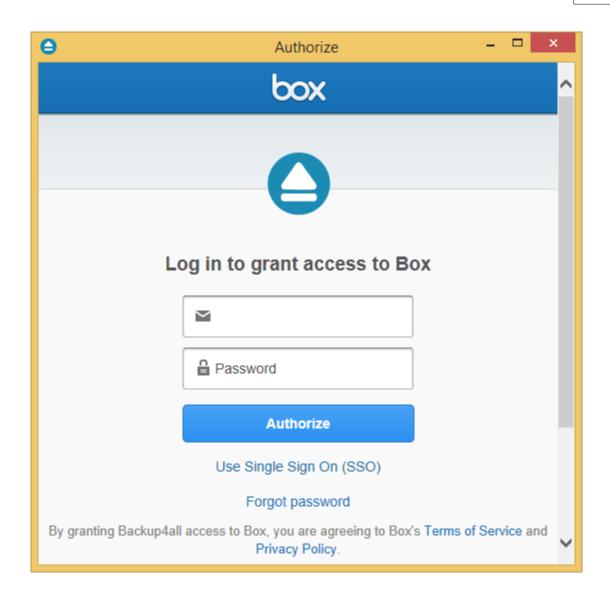


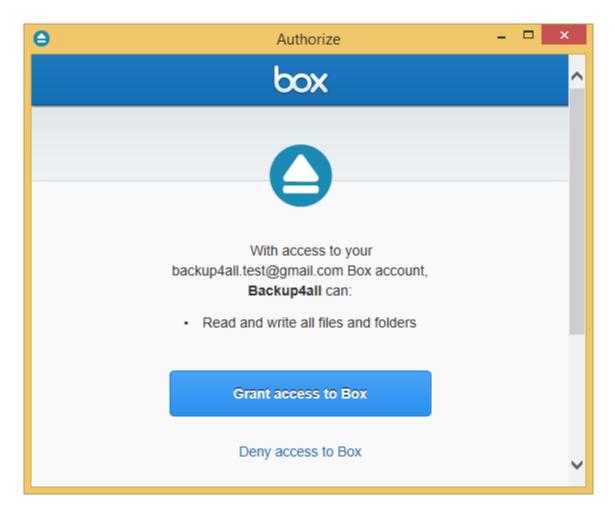
## **Configuration name**

Enter here an arbitrary name for the connection. By default the **New Box configuration** name is assigned.

## **Settings**

• Authentication - press "Choose account" button to log in to your Box account. Here you need to authorize Backup4all application to read and write files/folders in your Box account.





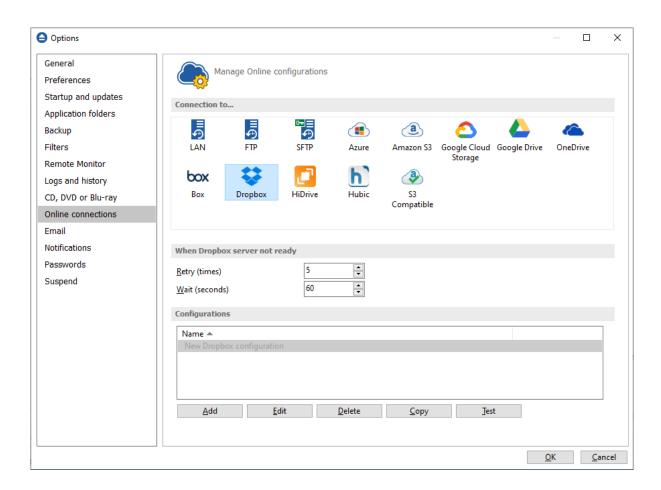
• **Folder** - In this field you have to select the folder where you want to store the backups. If no folder is selected the backup will be stored in the root of your Box account.

**Note:** If you configured a new Box location or you edit an existing one, you should use the **Test** button to see if the Box settings are correct. If the test was successful, The Box connection was tested successfully message will be displayed.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

## 11.10.10 Dropbox

The **Dropbox** page of the **Options** window (accessible from the File, Options->Online connections menu item) contains Dropbox settings.

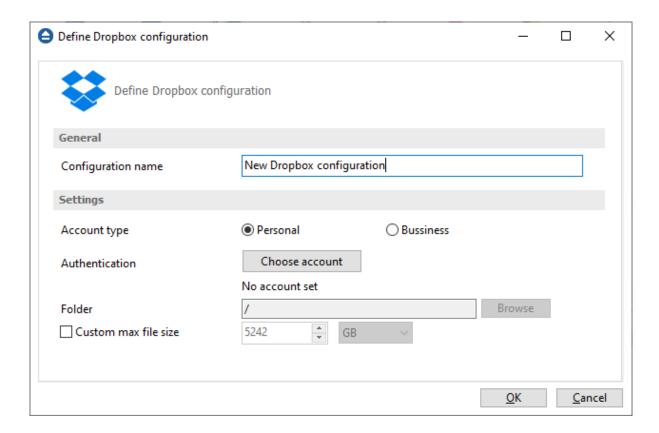


## When Dropbox server not ready

The first number (Retry option) indicates how many times the application tries to access the destination server if it is not available. By default this option is set to 5 attempts. The second number (wait option) indicates how many seconds to wait between two consecutive attempts to access the destination location. By default this option is set to 60 seconds. This option is useful when the destination Dropbox server has restrictions (i.e. only 2 users logged in the same time, no. of accesses etc.) and insures that if the Dropbox server cannot accept your connection, it will not be "hammered" by sending log-in requests frequently.

## **Configurations**

The **File->Options->Online connections->Dropbox** window allows you to define Dropbox configurations that can be used on the **Destination** page in the **New Backup Wizard** or **Backup Properties** windows. You can add, edit, copy or delete a Dropbox connection using this window. In order to add a new Dropbox connection press the **Add** button. The **Define Dropbox configuration** window will appear in the list and you can enter the other settings for this connection.



## **Configuration name**

Enter here an arbitrary name for the connection. By default the **New Dropbox configuration** name is assigned.

## **Settings**

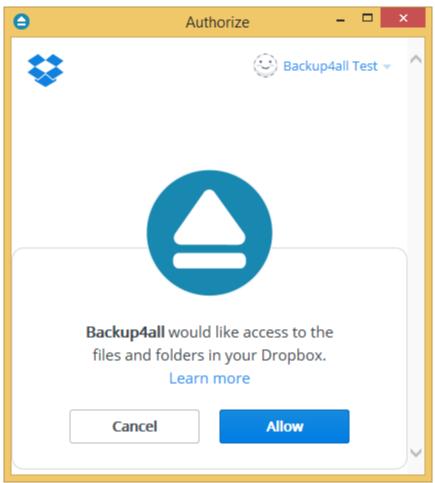
• **Authentication** - press "Choose account" button to log in to your Dropbox account. Here you need to authorize Backup4all application to read and write files/folders in your Dropbox account.



## Sign in to Dropbox to link with Backup4all

G	Sign in with Google
	or —
Ema	ail
Pass	sword
Forgo	t your password? Sign in

New to Dropbox? Create an account



- **Folder** In this field you have to select the folder where you want to store the backups. If no folder is selected the backup will be stored in the root of your Dropbox account.
- Custom max file size this option allows you to set a custom file size (by default is 5 GB). It is useful if you don't want large files to be split on upload.

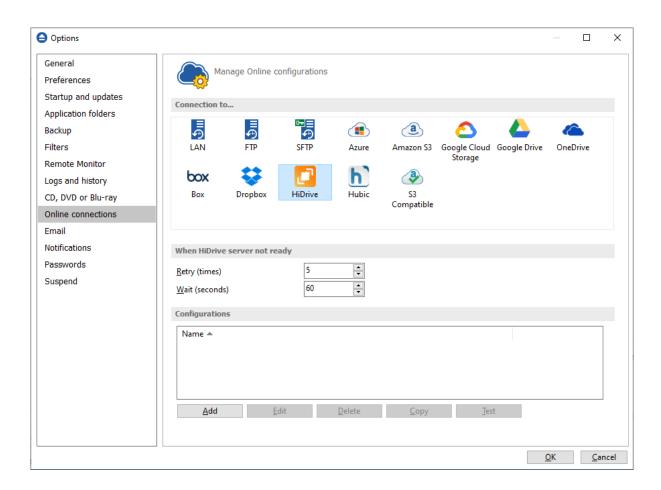
**Note:** If you configured a new Dropbox location or you edit an existing one, you should use the **Test** button to see if the Dropbox settings are correct. If the test was successful, The Dropbox connection was tested successfully message will be displayed.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

## 11.10.11 HiDrive

The **HiDrive** page of the **Options** window (accessible from the File, Options->Online connections menu item) contains HiDrive settings.

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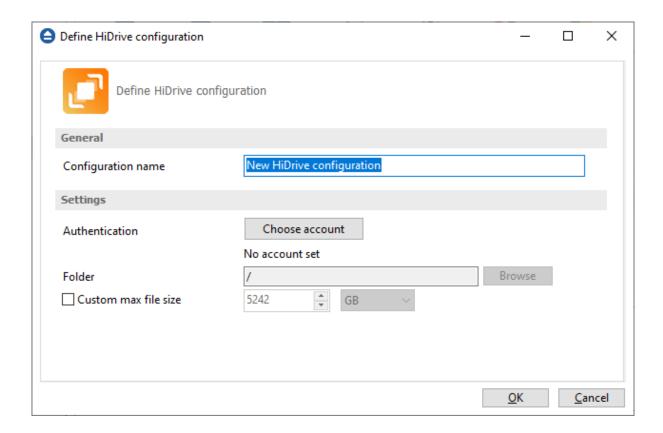


## When HiDrive server not ready

The first number (Retry option) indicates how many times the application tries to access the destination server if it is not available. By default this option is set to 5 attempts. The second number (wait option) indicates how many seconds to wait between two consecutive attempts to access the destination location. By default this option is set to 60 seconds. This option is useful when the destination HiDrive server has restrictions (i.e. only 2 users logged in the same time, no. of accesses etc.) and insures that if the HiDrive server cannot accept your connection, it will not be "hammered" by sending log-in requests frequently.

## **Configurations**

The **File->Options->Online connections->HiDrive** window allows you to define HiDrive configurations that can be used on the **Destination** page in the **New Backup Wizard** or **Backup Properties** windows. You can add, edit, copy or delete a HiDrive connection using this window. In order to add a new HiDrive connection press the **Add** button. The **Define HiDrive configuration** window will appear in the list and you can enter the other settings for this connection.

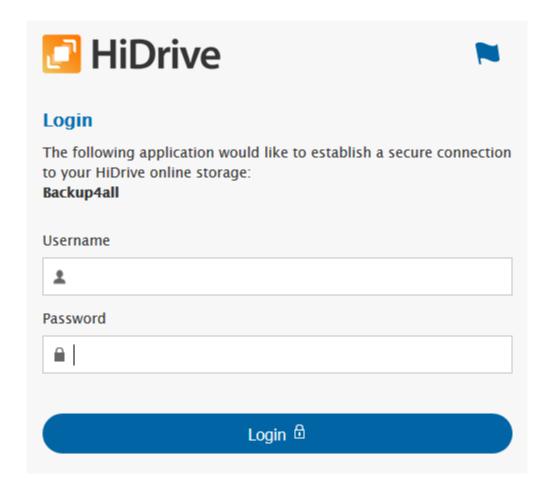


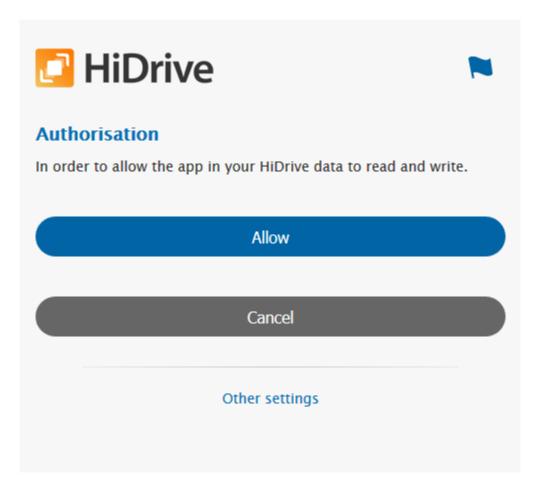
## **Configuration name**

Enter here an arbitrary name for the connection. By default the **New HiDrive configuration** name is assigned.

## **Settings**

• Authentication - press "Choose account" button to log in to your HiDrive account. Here you need to authorize Backup4all application to read and write files/folders in your HiDrive account.





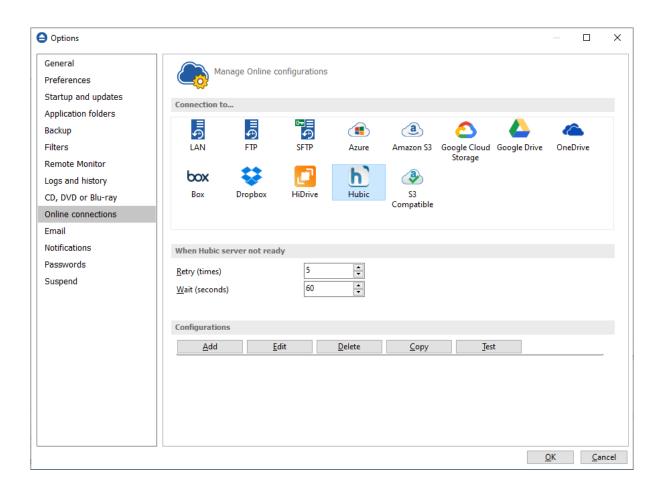
- **Folder** In this field you have to select the folder where you want to store the backups. If no folder is selected the backup will be stored in the root of your HiDrive account.
- Custom max file size this option allows you to set a custom file size (by default is 2 GB). It is useful if you don't want large files to be split on upload.

**Note:** If you configured a new HiDrive location or you edit an existing one, you should use the **Test** button to see if the HiDrive settings are correct. If the test was successful, The HiDrive connection was tested successfully message will be displayed.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

## 11.10.12 Hubic

The **Hubic** page of the **Options** window (accessible from the File, Options->Online connections menu item) contains Hubic settings.



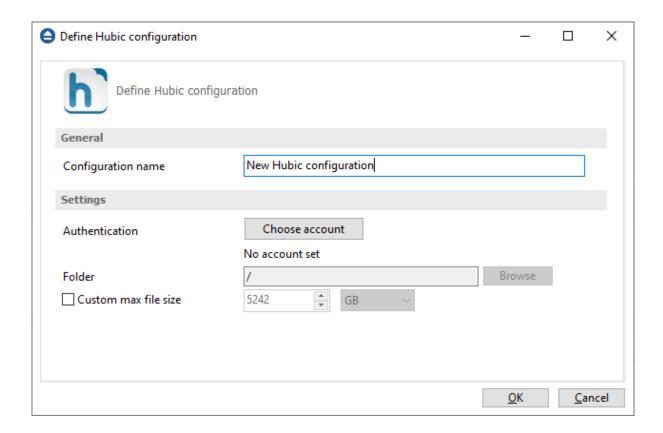
## When Hubic server not ready

The first number (Retry option) indicates how many times the application tries to access the destination server if it is not available. By default this option is set to 5 attempts. The second number (wait option) indicates how many seconds to wait between two consecutive attempts to access the destination location. By default this option is set to 60 seconds. This option is useful when the destination Hubic server has restrictions (i.e. only 2 users logged in the same time, no. of accesses etc.) and insures that if the Hubic server cannot accept your connection, it will not be "hammered" by sending log-in requests frequently.

## **Configurations**

The **File->Options->Online connections->Hubic** window allows you to define Hubic configurations that can be used on the **Destination** page in the **New Backup Wizard** or **Backup Properties** windows. You can add, edit, copy or delete a Hubic connection using this window.

In order to add a new Hubic connection press the **Add** button. The **Define Hubic configuration** window will appear in the list and you can enter the other settings for this connection.



## **Configuration name**

Enter here an arbitrary name for the connection. By default the **New Hubic configuration** name is assigned.

## **Settings**

• Authentication - press "Choose account" button to log in to your Hubic account. Here you need to authorize Backup4all application to read and write files/folders in your Hubic account.

Backup4all		
This application has been approved by the hubiC team		
See what this application wants to access		
	Email :	
	Email	
	Password :	
	Password	
	Accept Decline	

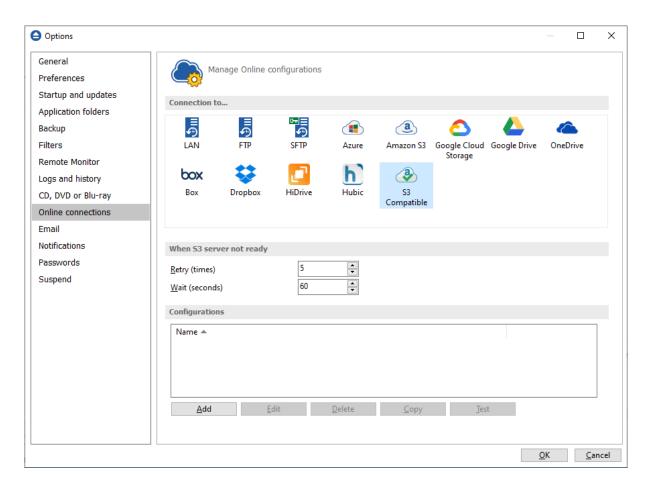
- **Folder** In this field you have to select the folder where you want to store the backups. If no folder is selected the backup will be stored in the root of your Hubic account.
- Custom max file size this option allows you to set a custom file size (by default is 5 GB). It is useful if you don't want large files to be split on upload.

**Note:** If you configured a new Hubic location or you edit an existing one, you should use the **Test** button to see if the Hubic settings are correct. If the test was successful, The Hubic connection was tested successfully message will be displayed.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

## 11.10.13 S3 Compatible

The S3 Compatible page of the **Options** window (accessible from the File, Options->Online connections menu item) contains S3 Compatible settings.



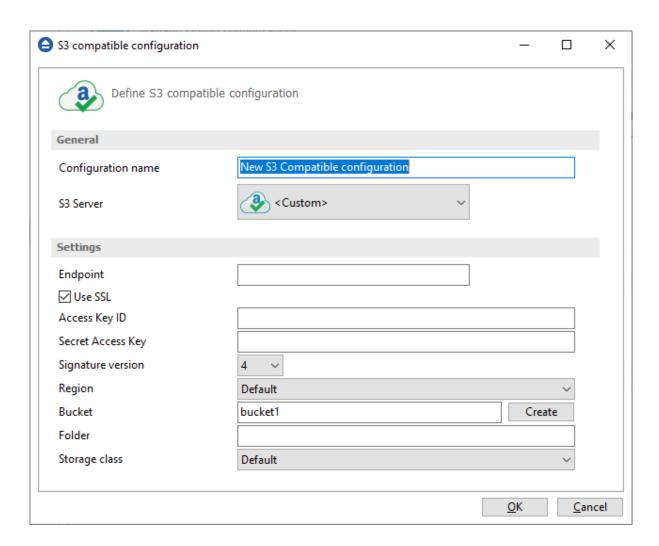
## When S3 Compatible server not ready

The first number (Retry option) indicates how many times the application tries to access the destination server if it is not available. By default this option is set to 5 attempts. The second number (wait option) indicates how many seconds to wait between two consecutive attempts to access the destination location. By default this option is set to 60 seconds. This option is useful when the destination S3 Compatible server has restrictions (i.e. only 2 users logged in the same time, no. of accesses etc.) and insures that if the S3 Compatible server cannot accept your connection, it will not be "hammered" by sending log-in requests frequently.

## **Configurations**

The File->Options->Online connections->S3 Compatible window allows you to define S3 Compatible configurations that can be used on the **Destination** page in the **New Backup Wizard** or **Backup Properties** windows. You can add, edit, copy or delete a S3 Compatible connection using this window.

In order to add a new S3 Compatible connection press the **Add** button. The **Define S3 Compatible configuration** window will appear in the list and you can enter the other settings for this connection.



## **Configuration name**

Enter here an arbitrary name for the connection. By default the **New S3 Compatible configuration** name is assigned.

#### S3 Server

Select one of the predefined S3 compatible servers, or define a custom one. The S3 compatbile clouds available are: Akaza, Aruba Cloud, Backblaze B2, Caringo, CenturyLink, Cisco, Claudian, Connectia, Constant, DDN, dinCloud, Dream Objects, Dunkel, T Cloud, Exoscale, Green Qloud, HGST, Hitachi, HostEurope, IDC Frontier, LeoNovus, Mandic, Minio, NetApp, NiftyClouds, Numergy, QNAP, Revera, Scality, Seeweb, SwiftStack, ThinkOn, Tiscali, vCloud Air, Verizon, Walrus and Zettagrid.

## **Settings**

• **Endpoint** - enter the server endpoint. For most of the predefined servers, the endpoint is filled automatically. Example: s3.akaza.lk:80

- Use SSL select this option if the server requires SSL usage
- Access Key ID enter the access key ID as received from your server provider
- Secret Access Key enter the secret access key as received from your server provider
- **Signature version** chose the signature version used by your server
- Region select the region where your bucket is located
- Bucket enter the name of the existing bucket or type a new one and press the Create button.
- **Folder** In this field you have to select the folder where you want to store the backups. If no folder is selected the backup will be stored in the root of your S3 Compatible account.

**Note:** If you configured a new S3 Compatible location or you edit an existing one, you should use the **Test** button to see if the S3 Compatible settings are correct. If the test was successful, The S3 Compatible connection was tested successfully message will be displayed.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

## 11.11 Email

On the **Email** page of the **Options** window (accessible from the File, Options menu item) you can set configurations necessary to send emails.

#### **Email notifications**

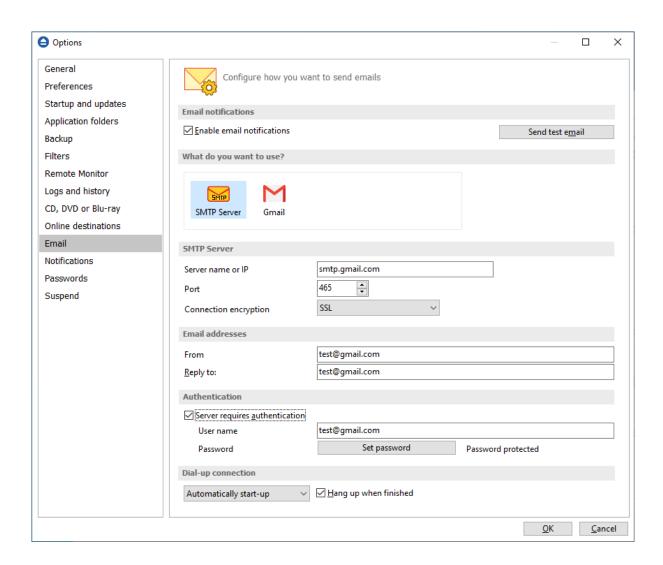
#### **Enable email notifications**

If checked, the email notifications are available in the backup jobs on the **Emails** page in the backup job **Properties** or **New Backup Wizard** (accessible from the File menu). By default this option is not checked.

#### What do you want to use?

- **SMTP Server** using this option you can manually configure the SMTP server by entering all required information
- **Gmail** using this option you just need to login to your Gmail account and allow Backup4all to send emails on your behalf

#### **SMTP** server



#### **Server Name or IP**

Enter the DNS name or IP address of the SMTP server to be used to send emails (example: mail. yourdomain.com) This field is mandatory.

#### **Port**

Enter the port number to be used by the SMTP server to send the emails. The default value is 25.

#### **Connection enctyption**

- None if selected, no connection encryption will be used
- **SSL** if selected the Secure Socket Layer (SSL) will be used for control channel and data channel connections to the SMTP server.
- TLS if selected the Transport Layer Security (TLS) will be used for control channel and data channel connections to the SMTP server.

#### Send test email

Press **Send Test Email** if you want to test the configuration you just entered. In the box that pops-up,

enter the email address where you want to receive notifications and press **OK**. If all the settings are correct, a test email should arrive in your specified email account.

#### **Email addresses**

#### From

Enter the sender's email address. If you enter a wrong email address, the email notification will not be sent. This field is mandatory.

## **Reply To**

Optionally you can specify a different reply email address. If no value is entered the From email will be used.

#### **Authentication**

#### Server requires authentication

If checked the SMTP server uses authentication and you will need to supply a user name and a password. By default this option is not checked.

#### User name

Enter the user name to be used when authenticating on the SMTP server.

#### **Password**

Enter the password to be used when authenticating on the SMTP server.

#### **Dial-up connection**

In this group you can set how the program should handle dial-up connections. The available options are: **Do not start, Automatically start-up, Manually start-up**.

## Do not start

If selected email notifications are sent only if your computer is already connected to the Internet. If you have a connection but you are not connected the program will not dial for you.

#### **Automatically start-up**

If selected and you are not connected to the Internet, the program attempts to make the connection for you automatically.

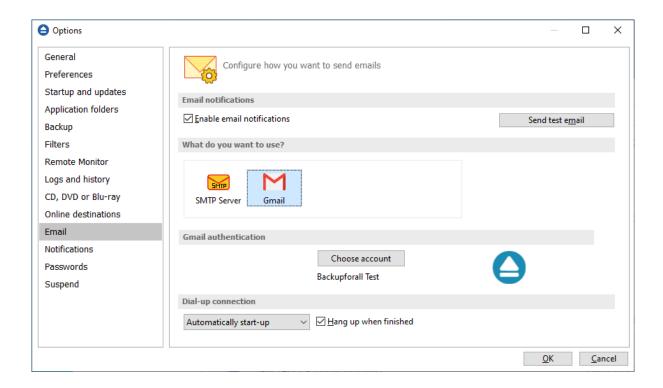
#### Manually start-up

If selected and you are not connected to the Internet, the program asks you if it should connect. You can approve or deny the request.

## Hang up when finished

If checked the dial-up connection will be closed after the notification email is sent.

#### **Gmail**

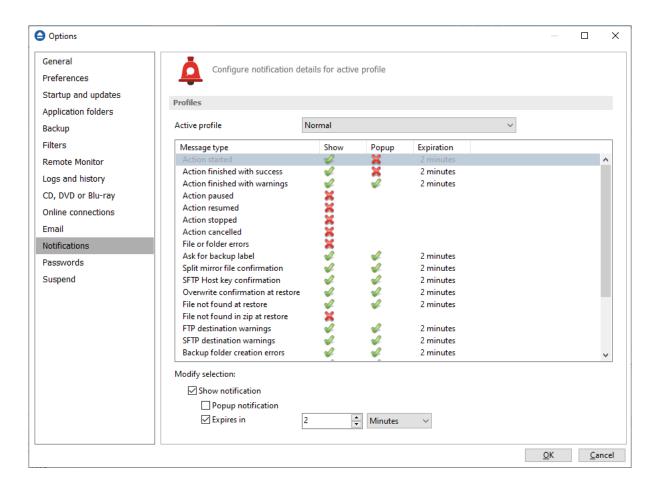


**Gmail authentication -** Press "Choose account" button. Then login to your Gmail account and allow Backup4all to send emails on your behalf.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

## 11.12 Notifications

On the **Notifications** page of the **Options** window (accessible from the File, Options menu item) you can configure the expiration time for each notification message type.



## **Profiles**

**Active profile -** Here you can select which profile to be used:

- Silent no notifications will be displayed
- Normal notifications will be shown for all basic actions
- Verbose notifications will be shown for all actions
- Custom user defined for which actions to display notifications

Here is the list of all message types:

- Action started
- Action finished with success
- Action finished with warnings
- Action paused
- Action resumed
- Action stopped
- Action canceled
- File or folder errors
- Ask for backup label
- · Split mirror file confirmation
- SFTP host key confirmation

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- Overwrite confirmation at restore
- File not found at restore
- File not found in zip at restore
- FTP destination warnings
- SFTP destination warnings
- Backup folder creation errors
- · Disk prompts and warnings
- CD, DVD or Bluray destination warnings
- Delete confirmation for smart backup
- Cloud storage destination warnings
- Force independent split warning
- Backup source not available warning
- Resume zip upload for previous backup

Select a message type to modify it. Here are the options available for each message type:

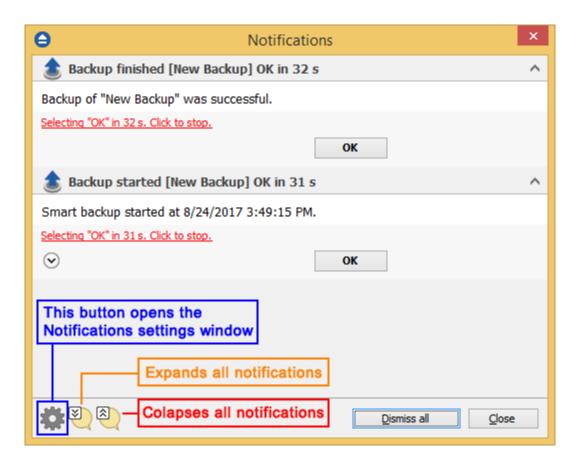
- Show notification check this option if you want to see a notification message for the selected action
- **Popup noficiation** check this option if you want the message to be shown in a popup window. Otherwise it will be shown in the Backup4all status bar.
- Expires in set the expiration time for the selected message type. By default is 2 minutes.

### **Notifications window**

The notifications window shows different messages for user. There could be informal messages or actions required.

At the bottom there are 3 buttons: to show the notifications window from File->Options->Notifications, to expand all notifications and the last button to collapse all notifications.

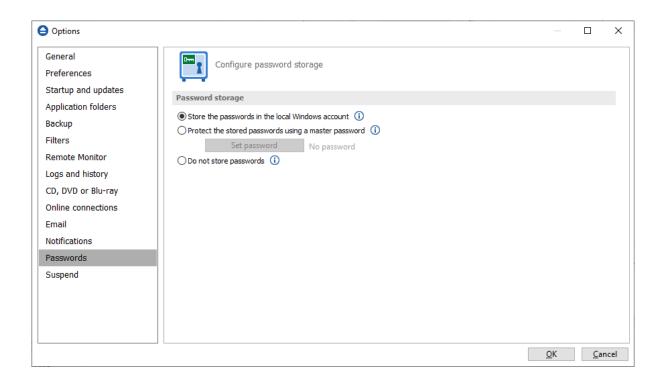
You can also **Dismiss all** notifications or you can simply press **Close** to hide the notifications window.



Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

### 11.13 Passwords

On the **Passwords** page of the **Options** window (accessible from the File, Options menu item) you can configure how the passwords used in Backup4all will be stored.



### Password storage

### Store the password in the local Windows account

The passwords will be stored in local configuration files and retrieved automatically when executing an action. The passwords could be retrieved if your Windows account gets compromised. No passwords are stored in the destination folders.

### Protect the stored password using a master password

The passwords will be stored in local configuration files encrypted using a master password and retrieved automatically when executing an action. You will have to enter the master password only when you start the application or when the first backup job starts. No passwords are stored in the destination folder.

### Do not store passwords

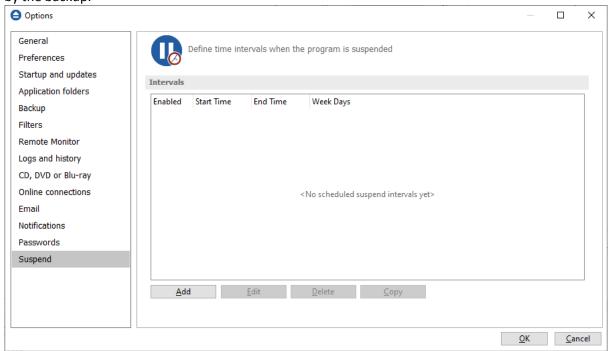
The passwords will not be stored anywhere. You will have to enter the passwords everytime a job action starts. This is the most secure option.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

# 11.14 Suspend

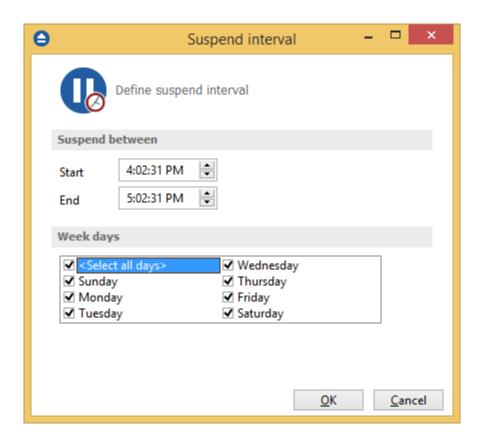
On the **Suspend** page of the **Options** window (accessible from the File, Options menu item) you can define time intervals when Backup4all is suspended (all actions in progress will be paused). This option is very useful for large backups which takes many hours or days. The backup can be

suspended automatically in the working hours for the computer resources not to be intensively used by the backup.



If you want to add new suspend intervals, press **Add** button. A new window will appear, where you can set the start time and the end time for the suspend interval. You can add as many intervals you want.

Select the days of the week when the suspend interval should be applied.



Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

# Help

# Part Call

# 12 Help

The Help page from File menu of Backup4all contains information about the version and edition you have installed.

### Support

### Backup4all Help

Before asking for support, please make sure you have installed the latest version of Backup4all. Also visit our online **Knowledgebase**, as it contains valuable information and your questions might already be answered there.

### Support request

If you can't find an answer to your questions in our Knowledgebase, please go to Backup4all's File->Help menu and click on Support Request. This will open an email and it will include at the bottom some basic information we would need (application build number, operating system and registration details).

Please include in your support request the following details:

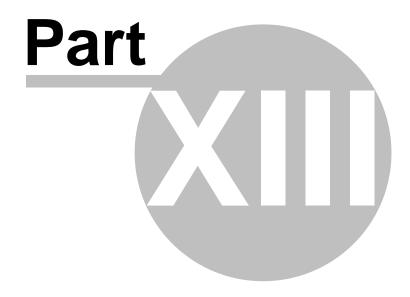
- Exactly what did you do?
- Can you reproduce the problem again?
- If possible send us a screenshot of the error message.

We might ask you for additional information, if we cannot reproduce the problem.

If you want to report bugs, feature requests or want to ask general software usage questions, you can contact our support department.

Pressing the **Support Request** button, starts a new email message that will be sent to the support team.

# Licensing



# 13 Licensing

Activation allows verifying that your copy of Backup4all is genuine and that it hasn't been used on more computers than the number of licenses purchased. It prevents this way software counterfeiting (intentional or unintentional).

### **Buy Now**

If you don't own a product key for Backup4all and want to purchase one, click on the Buy Now button. This will open the browser and allow you to buy a license. There you can select the quantity of licenses you need and finish the purchase. To test the application before purchasing it, click on the Free trial button instead, to try it 30 days for free.

The Feature Matrix section presents in detail the differences between Lite, Standard and Professional edition.

### **Enter product key**

After purchasing a Backup4all license you will receive an email that contains your Product key. To start using the application you'll have to validate the registration details by clicking on "Enter product key" and follow the activation steps, where you will be able to activate online or manually.

### **Change trial edition**

Pressing this button will open the Start trial window, where you can change the edition of Backup4all you want to try. If you change the trial edition, Backup4all will continue with the remaining number of days left.

### Change product key

Press this button to open the activation window, where you can enter the new key for Backup4all.

### Register

Press this button to open our website, where you can register with the same email address used for purchasing Backup4all. This way you will be able to see and manage all your keys and activations.

### Deactivate this product key

Press this button to deactivate Backup4all. That is useful if you want to move the Backup4all license to another computer.

### Reactivate

Press this button to reactivate Backup4all immediately.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

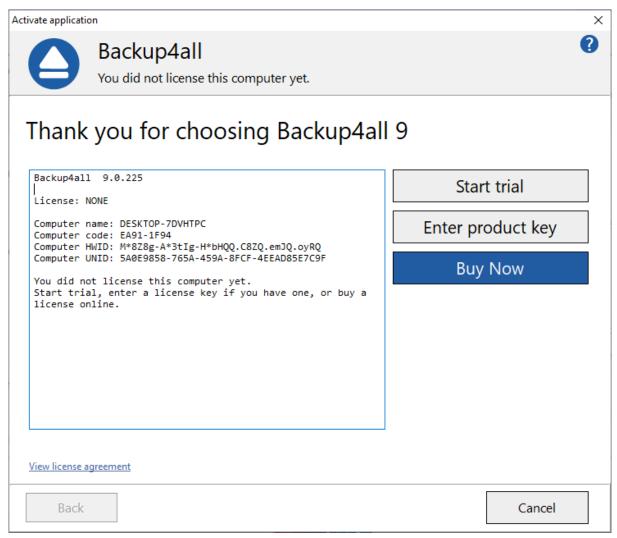
### 13.1 Free Trial

### Use Backup4all as trial for 30 days

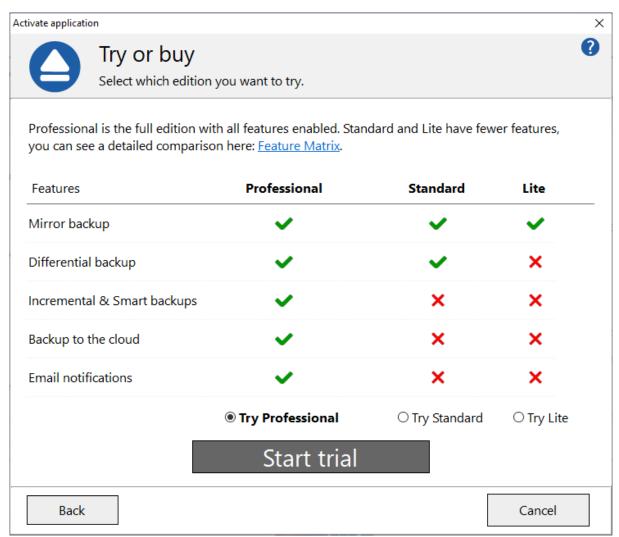
Before purchasing a license and activating it online you have the option of testing it for free. The trial version has the same features as the paid version and it will work for 30 days. To continue using it

after the trial expires, you will have to purchase a license and activate it. Once the program is activated, you will be able to continue using Backup4all without having to reconfigure anything extra. Follow the steps below to start your trial:

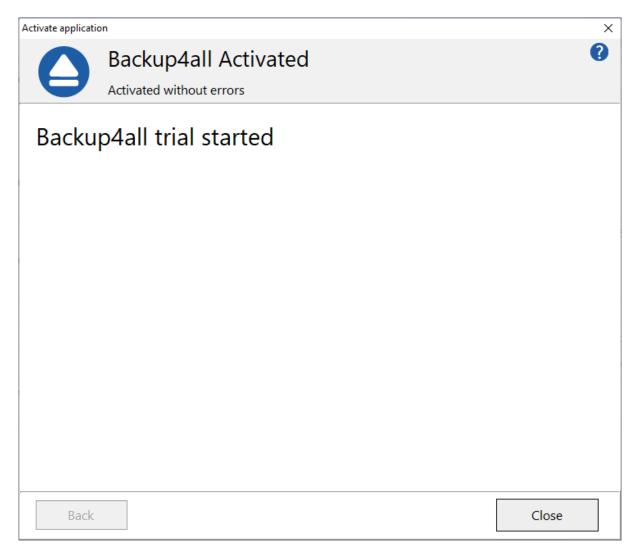
1. Open Backup4all. The activation window will appear.



2. Pressing the **Free trial** button opens a new page where you can select which edition you want to use: Professional, Standard or Lite.



3. Press **Start trial** to restart the application and start using it.



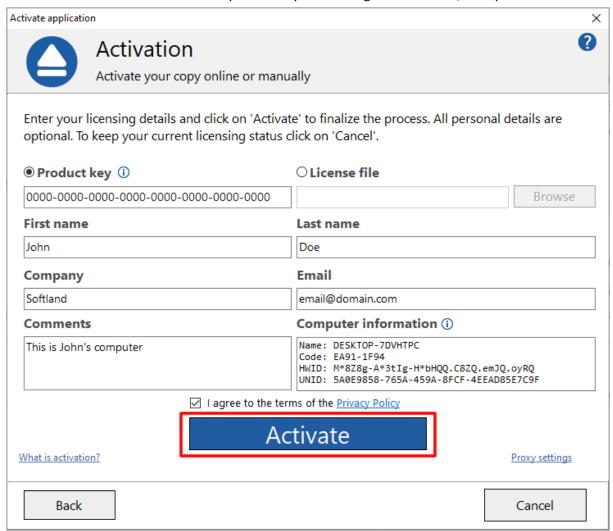
### 13.2 Online Activation

After you purchase a license you will receive an email with your licensing information. Using the license key received via email you can easily activate Backup4all automatically if your computer is connected to the Internet. During the activation process your license key is verified online and after it is detected as valid you can start using Backup4all.

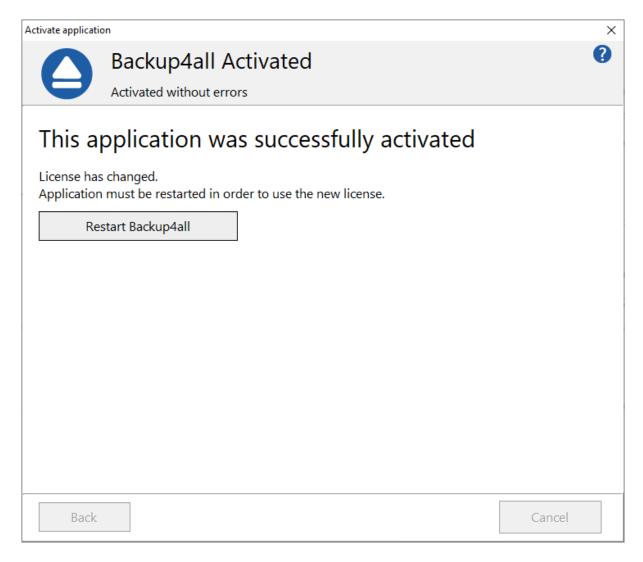
1. Open the activation window from **File->Licensing**, by pressing the **Enter product key** under "Registration information".



2. In the activation window enter the product key and the registration name, then press Activate.



3. A message appears that the application was successfully activated. Press **Restart Backup4all** button to restart the application.



Backup4all will be automatically reactivated every 30 days. As long as you are connected to internet, that will run silently in background. If you are not connected to internet for more than 30 days, you will be asked to reactivate the application within 15 days.

### 13.3 Manual Activation

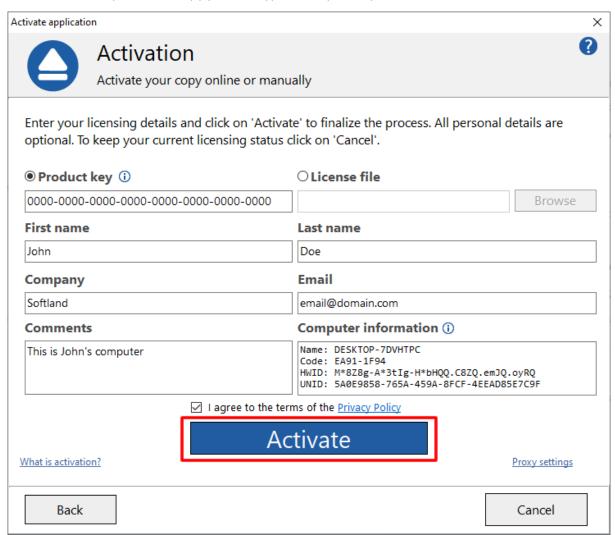
Online Activation requires a working internet connection to activate the program. However if your computer is not connected to the internet, you can still activate Backup4all manually. You can use manual activation in the rare case when the automatic activation fails due to firewall issues or internet connection.

The manual activation process involves two computers: computer A, where Backup4all is installed, and computer B, the one that has internet access. Follow the steps below to copy the activation file from computer A to computer B from where you can obtain the activation response:

1. Open Backup4all (on computer A). The Activate application window will appear. If you previously used the trial, you need to open the activation window from **File->Licensing**, by pressing the "Enter product key" button.



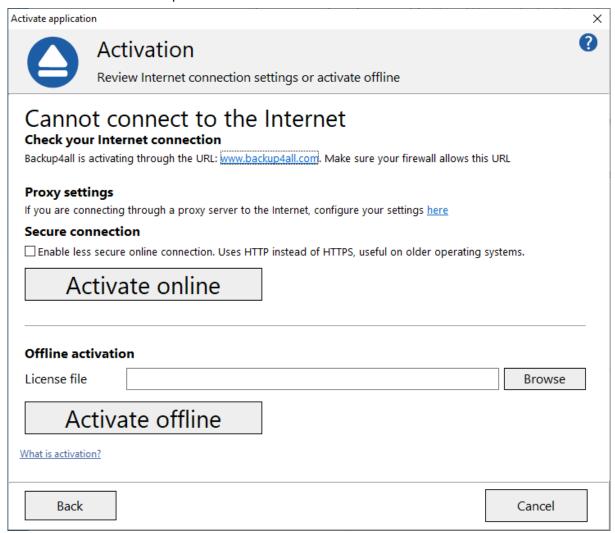
2. Press "Enter key" button. Copy paste or type the key, then press Activate.



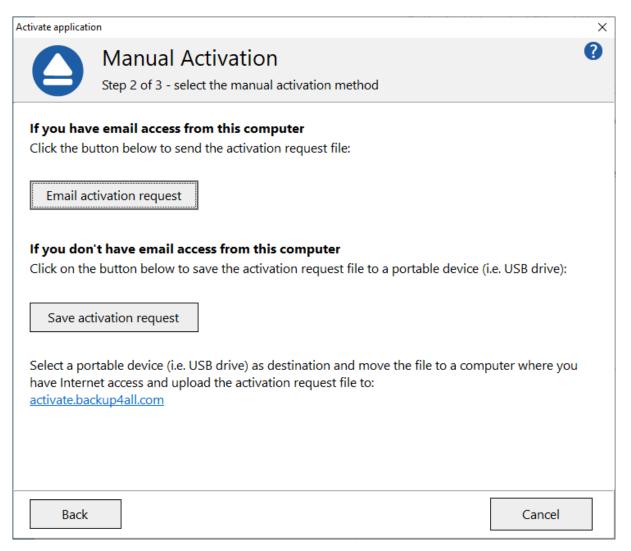
3. If the internet connection cannot be established, a popup message will appear asking you to retry online activation (you can configure a proxy server and try again). If you use an older version of Windows, you can select the "Enable less secure online connection (using HTTP in case HTTPS

**fails)"** option, then try again to activate online. Selecting this option allows you to activate Backup4all over HTTP if your OS does not recognize newer TLS or SSL protocols.

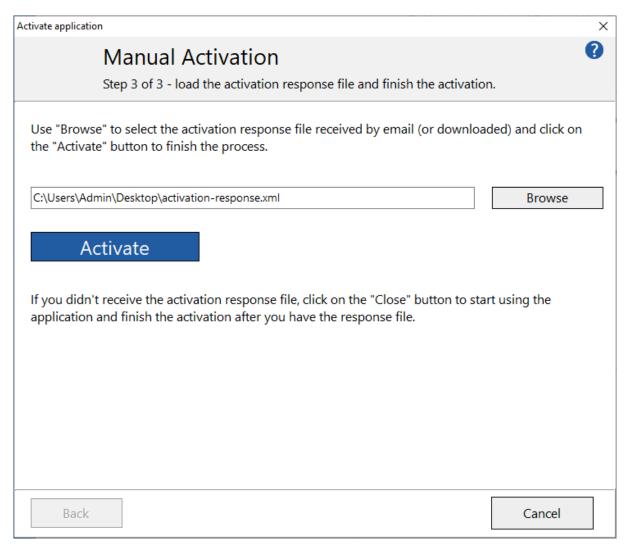
If your computer is not connected to internet, press **Activate offline** button. In the email received after you purchased Backup4all, there is also a license .lic file attached. Download that license file and load it in the bellow step:



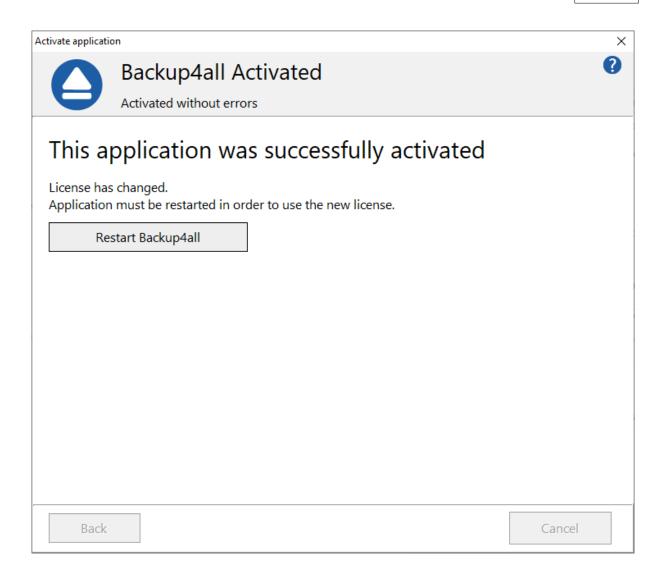
- 4. On the second step of the manual activation, you have two options:
  - Email activation request. Using this option, the default email client will open to send the activation request. After sending the activation request email, in a short moment you will get an email containing the activation file. Please load that file on the next page in order to activate the application.
  - Save activation request. Using this option, you will be asked to indicate the location where the activation request file will be saved. Take that file and go to Computer B where you have internet access. Load the file on <a href="mailto:activate.backup4all.com">activate.backup4all.com</a> and press Activate. You will then have the option to download the activation response file.



5. In both cases you will get a activation response file that you need to load on the 3rd page of that activation wizard, then press Activate.



6. A message appears that the application was activated without errors. After finishing the activation wizard, Backup4all will be restarted to apply the changes. Please note the manual activation has to be repeated every 3 months in order to keep the backup application activated and working.

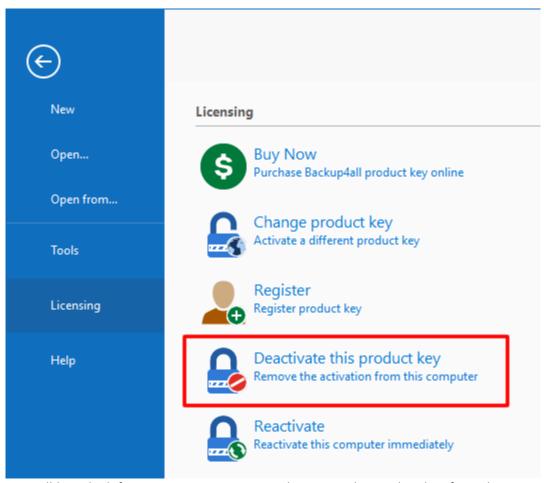


### 13.4 Deactivation

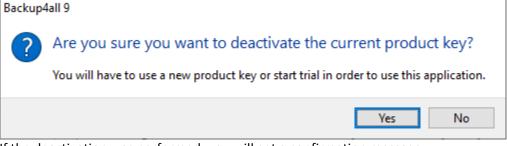
If you want to move Backup4all on another computer or you want to completely remove it from the computer, you also need to deactivate it.

Go to File->Licensing and press the Deactivate this product key option.

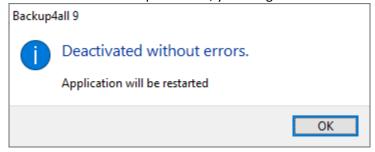
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You will be asked if you are sure you want to deactivate the product key from that computer. Press **Yes** 

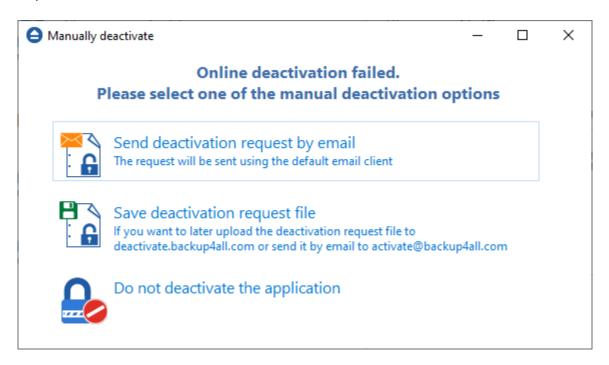


If the deactivation was performed, you will get a confirmation message.



Otherwise, the offline deactivation window will appear. Select the option you prefer and follow the

steps.



If you lost your registration key, please send us an email to **Sales Support.** You should specify your purchase information (purchase number and approximate date), the name (or company name) and email address you used to buy your copy of Backup4all. We will send to you the registration key again.

If you have questions or you experience problems related to the registration process, you can use the **Support Request** button (from **Help** menu) under **Support** section to contact us. We will be happy to assist you with the registration.

Backup4all is available as Shareware - another way of saying **Try before you buy**. It is fully functional for a period of 30 days. After 30 days, the program will start only if you enter a valid registration key (OEM version users might be asked to enter their registration keys sooner). You can buy Backup4all online if you fill out the online purchase form.

Note: One or more of the features mentioned in this chapter might not be available in your edition. The Professional edition includes all the features. For a comparison between editions, please check feature matrix topic.

# 13.5 Legal notices

This program includes software developed by the OpenSSL Project for use in the OpenSSL Toolkit.

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This product includes cryptographic software written by Eric Young (eay@cryptsoft.com). This product includes software written by Tim Hudson (tjh@cryptsoft.com).

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